



*Williamson County*

**DEER OAKS  
EAP SERVICES**



**DEER OAKS**

A Behavioral Health Organization

*A More Comprehensive  
EAP for a Greater Value...*

# *Your EAP Services*



- Available to the entire household with no registration needed
- Nationwide service
- Telephone and crisis counseling 24-7, 365
- Face-to-face or telephone based short term counseling – 6 visit model option
- 100% confidential
- 16 hours of onsite training & 6 additional webinar hours
- Unlimited CISD's

**CONFIDENTIAL**

# *Work/Life Services*



Legal	Free 30 minute legal consultation, 25% reduction in hourly rate, online will preparation, online legal forms
Financial	Unlimited financial counseling with a certified financial planner, consultation for Identity Theft Recovery Services
Take the Highroad	One time per employee per year, up to \$45 reimbursement for cab fare
Childcare Referrals	Daycare, Babysitters, Summer Camps, Afterschool care, Adoption Questions, Special Needs Programs
Eldercare Referrals	Nursing homes, Assisted Living, Support Groups, Insurance Questions, At home care
Work & Career Growth Referrals	Career Development, Resume Writing Services, Certification Programs
Daily Living Referrals	Pet-sitters/Kennels, Relocation Services, Transportation/Travel Services, House Cleaners
Health & Wellbeing Referrals	Physician Searches, Safety Programs, Support Groups, Fitness Centers/Programs, Nutrition Programs
Parenting Referrals	Child Nutrition, Discipline, Toilet Training, Blended Families, Playgroups, Raising Teenagers, Grandparents as Parents
Education Referrals	Tutors, Enrichment Programs, Special Needs Education, Home Schooling, Financial Aid, Scholarships

# *What Sets Deer Oaks Apart?*



- **Creative approaches to promoting program awareness and usage**
  - Many of Deer Oaks' clients experience much higher utilization than the national average of 4-6%
- **Confirmed-Match work-life services**
  - Unlimited concierge services to assist individuals with locating child care, elder care, & daily living resources
- **Match to insurance service**
  - Each caller assigned a counselor that is also in their insurance network for continuity of care

# *Keys for Success!*



- **Strategic account management**
  - Regular planning meetings to align services with County goals, track utilization, adjust promotional campaigns, etc.
- **Target services to help employees manage stress and achieve work-life balance**
  - Focus on promotion of work-life services
  - Innovative stress management campaigns (i.e., webinar series, educational fact sheet series, etc.)
  - Integrate the EAP with other programs



# *Accessing Services*



**Call Deer Oaks EAP Services:**

**1-888-993-7650**

*E-mail: [eap@deeroaks.com](mailto:eap@deeroaks.com)  
or go to: [www.deeroakseap.com](http://www.deeroakseap.com)*

*Username & password:  
**WILCO***

