



Account Executive: Ruben Meza
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Spectrum Customer Service Order

Order # 8510393

Customer Information: Customer Code 0000		
Business Name	Williamson County EMS - Master	Customer Type:
Federal Tax ID	Tax Exempt Status	Tax Exempt Certificate #
****9344		
Billing Address		
Attention To:		Account Number
301 SE Inner Loop STE 105 Georgetown TX 78626		3103989-01
Billing Contact	Billing Contact Phone	Billing Contact Email Address
TAMMY McCulley	(512) 943-1500	tmcculley@wilco.org
Authorized Contact		
Authorized Contact	Authorized Contact Phone	Authorized Contact Email Address
TAMMY McCulley	(512) 943-1500	tmcculley@wilco.org
Technical Contact		
Technical Contact	Technical Contact Phone	Technical Contact Email Address
Thomas Gillespie	(512) 943-1465	thomas.gillespie@wilco.org

Voice Service Order Information 9218 Anderson Mill Rd MED22 Austin TX 78729		
Current LEC	LEC BTN	Porting Required

Voice Line Information For 9218 Anderson Mill Rd MED22 Austin TX 78729

Product Line & Type	Number & Caller ID Display	Porting	HG	Hunt Group Type	SEQ	VM	SVM#	GVM#	AA	BGF	Call ID Priv	MP	Global Calling Plan	E-911 Location	Directory Listing YPHV & Listing Details
BCP Unlimited Local & LD	(000) 000-0000 WILLIAMSON COUN										No		No	BLDGN/A STEN/A FLN/A	Private
BCP Unlimited Local & LD	(512) 918-9878 WILLIAMSON COUN										No		No	BLDGN/A STEN/A FLN/A	Private

Product Line & Type: (BTN) Billing Telephone Number, (WTN) Working Telephone Number
Features: (HG) Hunt Group, (SEQ) Hunt Group Sequence, (VM) Voice Mail, (SVM#) Shared Voice Mail, (GVM#) Group Voice Mail, (AA) Auto Attendant, (BGF) Business Group Feature Package, (MP) Mobility Package
Outbound Call Block*: (900) 900 Numbers, (INT) International, (900INT) 900 and International, (ACB) All Charges Blocked: 411, 900.976.INTL, OS/DA, (OBR) Outbound Restricted: Allows only 611 and 911
Inbound Call Block*: (COL) Collect, (TP) Third Party, (CTP) Collect and Third Party, (IBR) Inbound Restricted
 *Customer's election of call blocking can minimize potential exposure to fraud or unnecessary charges.
Dir Listing: (YPHV) Yellow Page Heading Verbiage

Spectrum offers inbound and outbound blocking options to help protect your account from unauthorized use. Spectrum recommends the use of International Blocking for all customers who do not make international calls. The table below summarizes the options selected for your order. If you have any questions or would like to change the blocking options, please contact your Spectrum Account Representative.

Call Blocking Options for: 9218 Anderson Mill Rd MED22 Austin TX 78729

Phone Number	Inbound Call Blocks	Outbound Call Blocks
(000) 000-0000	Collect and Third Party (CTP)	
(512) 918-9878	Collect and Third Party (CTP)	

Intercept Message Information For: 9218 Anderson Mill Rd MED22 Austin TX 78729

Phone Number	Referral Number	Interval	Start Date
(000) 000-0000			
(512) 918-9878			

Custom Ring For: 9218 Anderson Mill Rd MED22 Austin TX 78729

Directory Listing	Directory Listing	Directory Listing	Directory Listing

Number	Custom Ring #1	#1	Custom Ring #2	#2	Custom Ring #3	#3	Custom Ring #4	#4
(000) 000-0000								
(512) 918-9878								

Internet and TV Services Order Information For 9218 Anderson Mill Rd MED22 Austin TX 78729

Service Type

High Speed Internet (HSD)

Internet and TV Services Order Information For 1311 Highland Dr # Office Cedar Park TX 78613

Service Type

High Speed Internet (HSD)

Internet and TV Services Order Information For 1427 N Main St # Office Taylor TX 76574

Service Type

High Speed Internet (HSD)

Internet and TV Services Order Information For 150 Church Park Rd # Hsd Cedar Park TX 78613

Service Type

High Speed Internet (HSD)

Internet and TV Services Order Information For 1991 Rawhide Dr # Office Round Rock TX 78681

Service Type

High Speed Internet (HSD)

Internet and TV Services Order Information For 2604 Northlawn Dr Taylor TX 76574

Service Type

High Speed Internet (HSD)

Internet and TV Services Order Information For 350 Deepwood Dr # Office Round Rock TX 78681

Service Type

High Speed Internet (HSD)

Internet and TV Services Order Information For 450 Cypress Creek Rd Cedar Park TX 78613

Service Type

High Speed Internet (HSD)

Current Services and Monthly charges At 2604 Northlawn Dr , Taylor TX 76574

Description	Quantity	Sales Price	Monthly Recurring Total
A/O	2	\$0.00	\$0.00
Bc Modem	1	\$0.00	\$0.00
PRV STNDRD	1	\$10.97	\$10.97
1 Static IP	1	\$0.00	\$0.00
Comml Acct	1	\$0.00	\$0.00
Bc Cvtr Actv	1	\$0.00	\$0.00
BUSINESS CLASS PHONE	1	\$29.95	\$29.95
BASIC VIDEO - PRIVATE	1	\$25.91	\$25.91
BC Dgtl Adapt SD BSCSTD	3	\$0.00	\$0.00
*Total			\$66.83

*Prices do not include taxes and fees.

Current Services and Monthly charges At 350 Deepwood Dr # Office , Round Rock TX 78681

Description	Quantity	Sales Price	Monthly Recurring Total
Bc Modem	1	\$0.00	\$0.00
Bcmonbannr	1	\$0.00	\$0.00
Comml Acct	1	\$0.00	\$0.00
Do Not Call	1	\$0.00	\$0.00
*Total			\$0.00

*Prices do not include taxes and fees.

Current Services and Monthly charges At 1991 Rawhide Dr # Office , Round Rock TX 78681

Description	Quantity	Sales Price	Monthly Recurring Total
Bcmonbannr	1	\$0.00	\$0.00
Comml Acct	1	\$0.00	\$0.00
*Total			\$0.00

*Prices do not include taxes and fees.

Current Services and Monthly charges At 1427 N Main St # Office , Taylor TX 76574

Description	Quantity	Sales Price	Monthly Recurring Total
Hsi Outlet	1	\$0.00	\$0.00
PRV STNDRD	1	\$19.07	\$19.07
VID AO MRC	2	\$11.30	\$22.60
Comml Acctnt	1	\$0.00	\$0.00
Do Not Call	1	\$0.00	\$0.00
Bc Cvtr Actv	3	\$0.00	\$0.00
BUSINESS CLASS PHONE	1	\$29.95	\$29.95
BASIC VIDEO - PRIVATE	1	\$18.18	\$18.18
BC Dgtl Adapt SD BSCSTD	3	\$0.00	\$0.00
*Total			\$89.80

*Prices do not include taxes and fees.

Current Services and Monthly charges At 9218 Anderson Mill Rd Unit MED22, Austin TX 78729

Description	Quantity	Sales Price	Monthly Recurring Total
PRV STNDRD	1	\$35.99	\$35.99
VID AO MRC	1	\$6.99	\$6.99
Bcp Vc Mail	1	\$0.00	\$0.00
Comml Acctnt	1	\$0.00	\$0.00
Bc Cvtr Actv	2	\$0.00	\$0.00
Bcph Vc Mail	1	\$0.00	\$0.00
Basic TV (Temp)	1	\$35.99	\$35.99
BC Dgtl Adapt SD BSCSTD	2	\$0.00	\$0.00
*Total			\$78.97

*Prices do not include taxes and fees.

Current Services and Monthly charges At 150 Church Park Rd # Hsd , Cedar Park TX 78613

Description	Quantity	Sales Price	Monthly Recurring Total
Comml Acctnt	1	\$0.00	\$0.00
Do Not Call	1	\$0.00	\$0.00
*Total			\$0.00

*Prices do not include taxes and fees.

Current Services and Monthly charges At 1311 Highland Dr # Office , Cedar Park TX 78613

Description	Quantity	Sales Price	Monthly Recurring Total
Comml Acctnt	1	\$0.00	\$0.00
*Total			\$0.00

*Prices do not include taxes and fees.



New and Revised Services and Monthly Charges At 450 Cypress Creek Rd , Cedar Park TX 78613				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus	1	\$64.98	\$64.98	Month to Month
*Total			\$64.98	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 1991 Rawhide Dr # Office , Round Rock TX 78681				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total			\$99.99	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 350 Deepwood Dr # Office , Round Rock TX 78681				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total			\$99.99	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 1311 Highland Dr # Office , Cedar Park TX 78613				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total			\$99.99	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 1427 N Main St # Office , Taylor TX 76574				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total			\$99.99	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 150 Church Park Rd # Hsd , Cedar Park TX 78613				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total			\$99.99	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 2604 Northlawn Dr , Taylor TX 76574				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total			\$99.99	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 9218 Anderson Mill Rd Unit MED22, Austin TX 78729				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
Spectrum Business Voice	2	\$44.99	\$89.98	Month to Month
*Total			\$189.97	
*Prices do not include taxes and fees.				

One Time fees At 1427 N Main St # Office , Taylor TX 76574			
Description	Quantity	Sales Price	Total
Install Charge - Business Internet	1	\$99.00	\$99.00
Total			\$99.00
*Prices do not include taxes and fees.			

One Time fees At 450 Cypress Creek Rd , Cedar Park TX 78613			
Description	Quantity	Sales Price	Total
Internet Change of Srvce	1	\$99.00	\$99.00
Total			\$99.00
*Prices do not include taxes and fees.			

One Time fees At 150 Church Park Rd # Hsd , Cedar Park TX 78613			
Description	Quantity	Sales Price	Total
Install Charge - Business Internet	1	\$99.00	\$99.00
Total			\$99.00
*Prices do not include taxes and fees.			

One Time fees At 1311 Highland Dr # Office , Cedar Park TX 78613			
Description	Quantity	Sales Price	Total
Install Charge - Business Internet	1	\$99.00	\$99.00
Total			\$99.00
*Prices do not include taxes and fees.			

One Time fees At 9218 Anderson Mill Rd Unit MED22, Austin TX 78729			
Description	Quantity	Sales Price	Total
Install Charge - Business Internet	1	\$99.00	\$99.00
Total			\$99.00
*Prices do not include taxes and fees.			

Special Terms

Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Authorized Signature for Customer

Printed Name and Title

Date Signed



SERVICE AGREEMENT

This Spectrum Service Agreement, including all Service Orders entered into hereunder and the Commercial Terms of Service that are incorporated herein by this reference ("Service Agreement"), executed and effective upon the date of the signature set forth in the signature block below (the "Effective Date"), is between customer identified below ("Customer") and Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum").

Spectrum Information

Spectrum	Contact: Ruben Meza
Street: 2921 S Expressway 83	Phone: (956) 535-0155
City: Harlingen	Facsimile: (956) 230-0465
State: TX	
Zip Code: 78551	

Customer Information

Customer Name (Exact Legal Name): Williamson County EMS - Master			Federal Tax ID: *****9344	
Billing Address: 301 SE Inner Loop STE 105	Suite:	City: Georgetown	State: TX	Zip Code: 78626
Billing Contact Name: TAMMY McCulley		Phone: (512) 943-1500	Email: tmcculley@wilco.org	
Authorized Contact Name: TAMMY McCulley		Phone: (512) 943-1500	Email: tmcculley@wilco.org	

Service Agreement

THIS SPECTRUM SERVICE AGREEMENT IS SUBJECT TO THE COMMERCIAL TERMS OF SERVICE AVAILABLE AT WWW.CHARTER.COM, A COPY OF WHICH WILL BE PROVIDED TO CUSTOMER UPON REQUEST. SUCH TERMS AND CONDITIONS ARE INCORPORATED HEREIN BY THIS REFERENCE. BY EXECUTING THIS SPECTRUM SERVICE AGREEMENT WHERE INDICATED BELOW, CUSTOMER ACKNOWLEDGES THAT (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY ALL SUCH TERMS AND CONDITIONS, INCLUDING THE ARBITRATION SECTION THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE SPECTRUM SERVICE AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

(Authorized Customer Signature)

(Date Signed)

(Printed Name)

(Title)



Spectrum™ Business Voice Service E911 Acknowledgment

Customer Name: Williamson County EMS - Master

Billing Address: 301 SE Inner Loop STE 105 Georgetown TX 78626

Please confirm that you understand this important information regarding E911 access and Spectrum Business Voice service.¹

Spectrum Business Voice service customer premise equipment (“CPE”) is electrically powered and, in the event of a power outage or Spectrum network failure, E911 services may be unavailable.

When you dial 911, your service address is automatically provided to an emergency services provider. Spectrum Business Voice service CPE must not be moved to a new service address without first contacting Spectrum to identify your new service location. If you move the Spectrum Business Voice service CPE to a new service address without authorization and dial 911, you will need to provide your address to the 911 operator or your call may be misdirected to the wrong location or wrong emergency provider.

During the first 72 hours after initiating service or advising us of an address change, if you dial 911, you must provide your new service address to the emergency operator. This is necessary to ensure emergency services are dispatched to your new service address because the emergency operator may not have the new service address in their records. In some locations, depending on the equipment used by local governments to provide 911 service, you will always need to convey the 911 service location information to the emergency operator.

You must ensure that all alarm, security, medical and/or other monitoring systems and services are tested to validate proper operation after Spectrum Business Voice service is installed.

By signing my name below, I acknowledge that I have received and understand this Acknowledgement and agree to the obligations described above.

(Authorized Customer Signature)

(Date Signed)

(Printed Name)

(Title)

¹ “Spectrum” refers to Charter Communications Operating, LLC and its subsidiaries providing you the Services.