



Proposal: 8704-2-0

Wilco - New Gtown Annex v3

Prepared for:
Dale Butler

**Williamson County - Pct 3
Annex**

151 Wilco Way
Georgetown TX, 78626

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Proposal Issued:
6/28/2018

Proposal Valid To:
7/28/2018

DESCRIPTION

CLIENT INFORMATION

Name: Williamson County - Pct 3 Annex

Site

151 Wilco Way
Georgetown, TX 78626

Billing

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Contact

Dale Butler
P (512) 943-1609
E dbutler@wilco.org

PROJECT NAME: Wilco - New Gtown Annex v3

PROJECT SCOPE

DIR-TSO-3430

Knight Security Systems (KSS) will provide and install video surveillance and panic button systems for the new Williamson County - Georgetown Annex.

System installation includes hardware, system licenses, programming, and configuration unless otherwise stated.

- **Video Surveillance System** - 43 Security Cameras, 2-room interviewing system, 1 network audio module
(Install locations determined on final floorplans):
 - **44** new Genetec Corporate licenses will be added to the **existing** VMS server
 - KSS will add camera and client connection licenses
 - Client workstation deployment will be managed and installed by County IT prior to KSS arriving to install the client software on **upto 10** client workstations
 - Each IDF KSS will provide yellow patch panel inserts and yellow patch cords for the KSS provided IP devices
 - The POE and switch configuration is provided by County IT
 - **First Floor - 27 cameras:**
 - **Twenty two** interior dome cameras located in corridors
 - Cameras will be both ceiling mounted and wall mounted in various areas
 - **Four** exterior multi-sensor cameras providing general coverage of the parking areas
 - **Three** exterior fixed lens bullet cameras providing images of each main entry and one office corridor entry.
 - **Interview Room System - BIS DCR-IR interview room surveillance system**
 - BIS IR software including DCR-IR live broadcast license
 - One Dante virtual sound card
 - One Dante 4 channel expander
 - One DCR-IR I/O module
 - Two BIS omnidirectional microphones
 - DCR-IR server requirements
 - 16GB RAM
 - 2TB Hard Drive
 - Intel Core i7 Processor
 - Ethernet RJ-45 Network Interface 100/1000
 - USB 3.0 Ports
 - PCIe Slot (For Non-IP Video Solutions Only)
 - Microsoft Windows 7 or 8.1 or 10 Professional 64-bit
 - The customer will provide the network switch and server

- **Second Floor - 14 cameras:**

- **Thirteen** interior dome cameras located in corridors and stairwells
- Cameras will be both ceiling mounted and wall mounted in various areas
- **One** interior multi-sensor camera located in the hallway corridor outside court room
- **One** Axis network module with Sony microphone mounted in the center of the courtroom
 - Requires one device license
- Cameras will stream and record to the existing County VMS server
 - All mounting hardware is included for camera locations
 - Initial programming will include:
 - Enrolling the cameras and setting up basic motion detection
 - One administrative account
 - One view only account
 - Estimated days of storage is dependent on space provided by owner
 - 1080p at H.264 and 10 FPS

* The NVR storage capacity is existing and will be impacted based on general conditions that KSS does not influence.

* All ethernet/data cabling is to be provided by owner from each IP device to the MDF/IDF.

- **Panic Alarm System**, KSS will furnish and install the following

(Install locations determined on final floorplans):

- **First Floor devices:**
 - One alarm detection panel with network reporting and cellular backup
 - One LCD control Keypad
 - Six under counter panic buttons
 - Three Strobes
- **Second Floor devices:**
 - Eleven under counter panic buttons
 - Three Strobes (2 locations TBD)
- Includes a master LED panel that will show the location ID of any panic activated
- Initial programming will include:
 - Enrolling up to 10 users with unique PIN numbers
 - Setup of auto arm schedule
 - Monitoring setup of the system for Network reporting as primary and Cellular backup
- Low Voltage cabling home run from each device to MDF/IDF
- Each device will include the necessary mounting hardware

The Customer is required to pay every invoice in full within 30 days of receiving the invoice.

Project Milestones and Invoicing Procedures

- The initial project invoice is due and payable upon delivery of materials and services rendered
- The remaining balance is due and payable in monthly progress payments based upon material delivered or work completed

Refer to the Standard Terms and Conditions sections 8H, 8I, and 8J.

Any changes from the base price will be adjusted with approved change orders from the Customer. The as-built plans will be submitted along with the final submittal package to the Customer.

Engineering

KSS shall provide system design and operational documentation to ensure proper installation and efficient servicing of the system. KSS will provide submittal plans that will show where each device is located at each site. The submittal plans will also include a system matrix, which includes the schedule of each device and the programming setup into the security system software.

Cabling & Wiring

KSS will be responsible to install all the wiring and connections providing communication and/or control between KSS supplied devices and central control equipment. All wires will be dressed in a neat and professional matter. KSS will not provide any conduit or trenching required to reach each device. It is the Customer's responsibility to provide a pathway for all wiring required for each device. KSS is not responsible for any existing wiring being used. A quote will be provided to the Customer for any wiring that is found to be unusable.

Field Devices

KSS will provide all necessary devices and hardware included on the equipment list attached. The devices on the security plans will be installed and programmed into the system according to the system matrix. KSS is not responsible for any existing devices being reused. If any existing devices are found to be unusable then a quote will be provided to the Customer to replace the device. KSS is not responsible for any damages done from the existing devices being removed. The Customer is responsible to patch and repair any damages done from existing devices removed.

Programming

KSS trained personnel will program the security system to provide a functioning operational system. KSS will support Customer programming personnel and set up remote field panels consistent with manufacturer standards. KSS will program each device according to the system matrix provided in the security plans. If any additional programming or special programming outside the system matrix is needed then an approved change order from the Customer is required.

Customer to furnish IP addressing scheme for all devices requiring an IP address on the network. KSS will provide a list of devices that need IP addresses to the Customer.

Rental Equipment

Lift rental **is included** in this proposal.

Testing

KSS will perform acceptance testing in the presence of the appointed Customer representative to ensure proper operation and communication of all integrated systems. A test sheet with a check list for each device will be provided by KSS and signed by the Customer representative upon successful completion of a system acceptance test. The final system test report will be sent to all parties.

A punch list detailing items requiring a follow up that is within this scope of work will be created. KSS will correct the punch list items in a mutually agreed upon time. If the Customer wants something changed after the test sheet has been signed then additional charges will be applied.

Upon system acceptance, a KSS job completion form shall be signed and sent to all parties. It is the Customer's responsibility to ensure proper periodic testing per the manufacturer's recommendation.

Training

KSS will provide training for one combined end user training session. The individuals for the system training session will be determined by the Customer. All training for the above mentioned systems to follow the manufacturer guidelines for Customer training. This training will be provided for administrators and users for each system. Training will include upgrade implementation, system administration, end-user, and reports. The training will be classroom style and will include manuals, training material, and hands on training.

Standard Proposal Notes:

1. This proposal will follow the guidelines stated in DIR contract number DIR-TSO-3430
2. This proposal is valid for 60 days. After the 60 days the quote is no longer valid and a new quote needs to be regenerated and prices may vary.
3. A standard 1 year warranty applies on all newly installed equipment.
4. Final Location of all equipment to be approved by owner prior to start of installation.
5. Work provided by KSS is assumed to be continuous, unhindered and without the need for escorts. Additional costs will be incurred if work is slowed by denial or delay of access to the work areas without three days' notice, or if escorts are required at any time. Any cessation of work by the customer or delays in the project construction schedule will result in additional mobilization and project management charges.
6. The quantities of materials noted above scope of work are intended to be descriptive. Should there be any discrepancy between the scope of work and the equipment list, the equipment list will supersede the scope of work stated above.
7. All work will be done following federal, state, and local laws and requirements for the above scope of work.

Knight Security Systems Excludes the Following:

1. All 120 VAC connections are to be performed by customer or customer's designated licensed Electrical contractor.
2. Fire alarm interface, cabling, connection, input/output, testing and certification.
3. Any city or other governmental permits, not associated with this scope of work, required for the use and operation of the system.
4. Access to device location, penetrations, required access panels for concealed areas.
5. If not stated above wire mold, conduit, trenching, wireless devices or aerial cabling necessary to connect any remote locations or gates, computer workstations to operate the system, and network equipment to provided power and data communication for devices.
6. Overtime required due to schedule revisions, work stoppages, delays caused by others, or circumstances beyond Knight Security Systems control.
7. Final terminations and connections to equipment other than provided by Knight Security Systems.
8. Any trade installation that Knight Security Systems is not licensed to perform.
9. Painting, patching or landscaping required as a result of the installation of equipment associated with this scope of work.
10. Technical assistance or the setup of the customer's network for connection to the security control systems. The customer is required to provide static IP addresses and support personnel for assistance in setting up the network connections.

Roles & Responsibilities

Essential activities conducted in the course of project by the Customer, Knight Security Systems (KSS), and the General Contractor (GC).

Project Administration Tasks	Customer	KSS	GC
General project management & administration		X	
Designate primary customer point of contact and site supervisor		X	
Host initial site orientation and kick-off meeting	X		
Pre-installation walk-through and design verification	X		
Pre-construction utility assessment	X		
System design and engineering		X	
System design and engineering approval	X		
Develop master project schedule		X	
Approval of master project schedule	X		
System design acceptance within overall master plan of larger facility	X		
Provide lists of existing equipment and building drawing backgrounds	X		

Develop and maintain drawings and equipment schedules		X	
Provide written communication regarding work site conditions	X		
Coordinate monthly in-progress reviews for active sites		X	
Change order management		X	

Project Installation Tasks	Customer	KSS	GC
Provide locations for materials staging	X		
Materials pre-installation configuration and delivery		X	
Pre-installation testing of existing equipment		X	
Installation of electric locking hardware		NA	
Installation of electric locking mechanism power supplies		NA	
Installation of device power supplies		NA	
120VAC at each device location where needed	X		
Building penetrations to exterior	X		
Fire partition penetrations and sealing	X		
Installation of conduit to security system devices where needed	X		
Installation of cables to security system devices		X	
Network cables from security system devices to copper patch panels		X	
Patch cables between patch panels and network switches		X	
Create panel, cable, and equipment labeling scheme	X		
Install cable labels per labeling scheme		X	

Network Tasks	Customer	KSS	GC
Rack and rack space for rack mount equipment	X		
Network PoE switches and configuration	X		
Patch panels and uninterruptible power supply	X		
IP address assignment for security system equipment and workstations	X		
Configure client workstations to the security system		X	

Programming Tasks	Customer	KSS	GC
Create custom security system programming matrix		X	
Program initial security system configuration		X	
Import initial cardholder database from Owner provided information	X		
Develop and implement database update procedure	X		

Testing and Acceptance Tasks	Customer	KSS	GC
System test forms and checklists		X	
Full system test		X	
Customer on-site system acceptance	X		
As-built drawings and final engineering document submittal		X	

Termination for Convenience: This agreement may be terminated at any time at the option of either party, without future or prospective liability for performance upon giving thirty (30) days written notice thereof. In the event of termination, Williamson County will only be liable for its pro rata share of services rendered and goods actually received.

Texas Prompt Payment Act Compliance: Payment for goods and services shall be governed by Chapter 2251 of the Texas Government Code. An invoice shall be deemed overdue the 31st day after the later of (1) the date licensee receives the goods under the contract; (2) the date the performance of the service under the contract is completed; or (3) the date the Williamson County Auditor receives an invoice for the goods or services. Interest charges for any overdue payments shall be paid by licensee in accordance with Texas Government Code Section 2251.025. More specifically, the rate of interest that shall accrue on a late payment is the rate in effect on September 1 of licensee's fiscal year in which the payment becomes due. The said rate in effect on September 1 shall be equal to the sum of one

percent (1%); and (2) the prime rate published in the Wall Street Journal on the first day of July of the preceding fiscal year that does not fall on a Saturday or Sunday.

Mediation: The parties agree to use mediation for dispute resolution prior to and formal legal action being taken on this Contract.

Venue and Governing Law: Venue of this contract shall be Williamson County, Texas, and the law of the State of Texas shall govern.

Right to Audit: Knight Security Systems, LLC agrees that licensee or its duly authorized representatives shall, until the expiration of three (3) years after final payment under this Agreement, have access to and the right to examine and photocopy any and all books, documents, papers and records of Knight Security Systems, LLC which are directly pertinent to the services to be performed under this Agreement for the purposes of making audits, examinations, excerpts, and transcriptions. Knight Security Systems, LLC agrees that licensee shall have access during normal working hours to all necessary Knight Security Systems, LLC facilities and shall be provided adequate and appropriate work space in order to conduct audits in compliance with the provisions of this section. licensee shall give Knight Security Systems, LLC reasonable advance notice of intended audits

PROJECT INVESTMENT

1st Floor Panic System					\$6,701.38
QTY	Manufacturer	Part #	Description	Unit Price	Ext.Price
1.00	DMP	DIR-XR550DNL-G	574 ZONES,DIALER/NET,350-G ENCL,INC 50VA TRANSFRMR	\$575.98	\$575.98
6.00	DMP	DIR-HUB-M	DOOR RELEASE BUTTON /PANIC BUTTON	\$17.34	\$104.04
1.00	DMP	DIR-7070-W	GREEN LCD, 4 ZONES, W/SHORTCUT KEYS, WHITE	\$140.36	\$140.36
1.00	DMP	DIR-PANEL PACK	XT/XR HARDWARE PACK	\$7.83	\$7.83
1.00	DMP	DIR-263H	HSPA+ CELLULAR COMMUNICATOR FOR XT SERIES	\$221.44	\$221.44
1.00	DMP	DIR-381-25	25' SMA LMR-100 COAX CABLE EXTENSION FOR ALL CELL	\$52.56	\$52.56
3.00	Mascon	STL-35B	Strobe Light, 6 to 14 Volt DC, 140 Milliampere at	\$15.73	\$47.19
1.00	Ultratech	IM-1270	12V 7AH SLA BATTERY	\$12.57	\$12.57
3.00	Windy City Wire	444380	22-04 UNS STR CMP Wht Jkt	\$125.97	\$377.91
Labor:					
QTY	Description				Ext.Price
2.00	SYSDESIGN				\$287.10
6.00	INSTALL				\$658.80
4.00	PROJECTMGR				\$691.20
8.00	SYSTECH				\$1,108.80
22.00	INSTALLCABLE				\$2,415.60
Monthly Recurring:					
Description					Ext.Price
GSM/Cellular Back up monitoring					\$22.00
Digital Alarm Monitoring up to 64 zones incl timer					\$32.00
				Equipment Subtotal	\$1,539.88
				Labor Subtotal	\$5,161.50
				1st Floor Panic System SubTotal	\$6,701.38
				Monthly Recurring Subtotal	\$54.00

1st Floor Security Cameras					\$31,151.51
QTY	Manufacturer	Part #	Description	Unit Price	Ext.Price
22.00	AXIS	DIR-0806-001	M3046-V 2.4MM ULTRA-COMPACT CA	\$289.96	\$6,379.12
4.00	AXIS	DIR-0815-001	P3707-PE FLEXIBLE CAMERA	\$942.17	\$3,768.68
4.00	AXIS	DIR-5507-511	T94M02D COMPRISES A WEATHER	\$77.79	\$311.16
4.00	AXIS	DIR-5504-821	T91D61 WALL MOUNT, AL WH W/	\$66.01	\$264.04
4.00	AXIS	DIR-5017-641	T91A64 CORNER BRACKET	\$62.08	\$248.32
1.00	AXIS	DIR-0888-001	P3228-LVE DN DOME IK10 OUT	\$863.59	\$863.59
2.00	AXIS	DIR-0955-001	P3225-LVE MK II DOME CAMERA,VF	\$549.27	\$1,098.54
29.00	PANDUIT	AXE-MM01PA7SD05	PANDUIT CBL ASSY MOD 28-4PR STRANDED 1ft thin Cat6	\$8.13	\$235.77
29.00	PANDUIT	AXE-699967	PANDUIT Category 6A Netkey Punchdown Module - Yell	\$11.26	\$326.54
3.00	Windy City Wire	5566030	23-4P UNS SOL CMP C6 Ylw Jkt	\$510.00	\$1,530.00

Client Initials: _____

Labor:

QTY	Description	Ext.Price
5.00	SYSDESIGN	\$717.75
14.00	PROJECTMGR	\$2,419.20
24.00	SYSTECH	\$3,326.40
32.00	INSTALL	\$3,513.60
56.00	INSTALLCABLE	\$6,148.80

Equipment Subtotal \$15,025.76

Labor Subtotal \$16,125.75

1st Floor Security Cameras SubTotal \$31,151.51

1st Floor Interview Room System \$18,823.00

QTY	Manufacturer	Part #	Description	Unit Price	Ext.Price
1.00	AXIS	DIR-0321-004	P8221 NETWORK I/O AND AUDIO	\$274.24	\$274.24
2.00	AXIS	DIR-0806-001	M3046-V 2.4MM ULTRA-COMPACT CA	\$289.96	\$579.92
2.00	BIS	DCRIR-2S	DCR-IR 2ch Digital A/V Recording Soft-ware for Interview Rooms (incl. 12 month SAS)	\$3,607.69	\$7,215.38
0.00	BIS	DCR-IR-LBL	DCR-IR Live Broadcast License	\$0.00	\$0.00
1.00	BIS	BIS-DANTE-V64	Dante Virtual Sound Card (up to 64ch)	\$183.08	\$183.08
1.00	BIS	BIS-DANTE-IN4	4ch Input Dante Expander	\$1,538.46	\$1,538.46
1.00	BIS	DCR-IR-LSCM	DCR-IR Light Switch Control Module	\$1,076.92	\$1,076.92
2.00	BIS	BIS-MIC-OCM-S2	Omnidirectional Ceiling Mount Microphone	\$429.23	\$858.46
2.00	BIS	NMNT-DCR-R	Annual DCR REMOTE SUPPORT on above purchased system (Hardware Replacement not included)	\$769.23	\$1,538.46
1.00	BIS	SIT-DCR	Setup, Installation and Training for DCR System	\$3,692.31	\$3,692.31
2.00	DSI	ES450-K1	Key Switch Control: With single gang painted alumi	\$59.94	\$119.88
2.00	Mascon	STL-35B	Strobe Light, 6 to 14 Volt DC, 140 Milliampere at	\$15.73	\$31.46
1.00	Windy City Wire	5566030	23-4P UNS SOL CMP C6 Ylw Jkt	\$337.66	\$337.66

Labor:

QTY	Description	Ext.Price
1.00	SYSDESIGN	\$143.55
1.00	PROJECTMGR	\$172.80
3.00	INSTALLCABLE	\$329.40
5.00	INSTALL	\$549.00
4.00	SYSTECH	\$554.40

Discounts and Misc. Items:

QTY	Description	Ext.Price
1.00	Dir-Discount Install Parts	(\$328.30)
1.00	Dir-Discount Install Labor	(\$44.08)

Equipment Subtotal \$17,446.23

Labor Subtotal \$1,749.15

Discounts and Misc. Items SubTotal (\$372.38)

1st Floor Interview Room System SubTotal \$18,823.00

2nd Floor Security Cameras \$13,068.08

Client Initials: _____



QTY	Manufacturer	Part #	Description	Unit Price	Ext.Price
13.00	AXIS	DIR-0806-001	M3046-V 2.4MM ULTRA-COMPACT CA	\$289.96	\$3,769.48
1.00	AXIS	DIR-0815-001	P3707-PE FLEXIBLE CAMERA	\$942.17	\$942.17
1.00	AXIS	DIR-0321-004	P8221 NETWORK I/O AND AUDIO	\$274.24	\$274.24
12.00	PANDUIT	AXE-699967	PANDUIT Category 6A Netkey Punchdown Module - Yell	\$11.26	\$135.12
12.00	PANDUIT	AXE-MM01PA7SD05	PANDUIT CBL ASSY MOD 28-4PR STRANDED 1ft thin Cat6	\$8.13	\$97.56
1.00	Windy City Wire	5566030	23-4P UNS SOL CMP C6 Ylw Jkt	\$337.66	\$337.66

Labor:

QTY	Description	Ext.Price
3.00	SYSDESIGN	\$430.65
5.00	PROJECTMGR	\$864.00
10.00	SYSTECH	\$1,386.00
16.00	INSTALL	\$1,756.80
28.00	INSTALLCABLE	\$3,074.40

Equipment Subtotal \$5,556.23

Labor Subtotal \$7,511.85

2nd Floor Security Cameras SubTotal \$13,068.08

2nd Floor Panic System \$6,530.13

QTY	Manufacturer	Part #	Description	Unit Price	Ext.Price
11.00	DMP	DIR-HUB-M	DOOR RELEASE BUTTON /PANIC BUTTON	\$17.34	\$190.74
1.00	DMP	DIR-714-8	8PT ZONE EXPANDER IN 340 ENCLOSURE	\$110.16	\$110.16
3.00	Mascon	STL-35B	Strobe Light, 6 to 14 Volt DC, 140 Milliampere at	\$15.73	\$47.19
2.00	Windy City Wire	444380	22-04 UNS STR CMP Wht Jkt	\$125.97	\$251.94

Labor:

QTY	Description	Ext.Price
2.00	SYSDESIGN	\$287.10
4.00	PROJECTMGR	\$691.20
8.00	INSTALL	\$878.40
8.00	SYSTECH	\$1,108.80
27.00	INSTALLCABLE	\$2,964.60

Equipment Subtotal \$600.03

Labor Subtotal \$5,930.10

2nd Floor Panic System SubTotal \$6,530.13

General Items \$9,687.96

QTY	Manufacturer	Part #	Description	Unit Price	Ext.Price
44.00	Genetec	DIR-GSC-Om-E-1C	1 camera connection	\$180.10	\$7,924.40
252.00	Genetec	DIR-ADV-CAM-E-1M	Genetec Advantage for 1 Omnicast Enterprise Camera	\$3.03	\$763.56
1.00	Knight Security	DIR-KSS-PROJKIT	DIR- Project Install Kit	\$1,000.00	\$1,000.00

Equipment Subtotal \$9,687.96

General Items SubTotal \$9,687.96

Discounts (\$902.00)

Discounts and Misc. Items:

QTY	Description	Ext.Price
1.00	Discount to offset the camera license prices	(\$902.00)

Client Initials: _____

Discounts and Misc. Items SubTotal (\$902.00)
Discounts SubTotal (\$902.00)

SecurePlan

Monthly Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$717.00

Monthly Recurring Subtotal \$717.00

Investment Summary

Total Equipment	\$49,856.09
Total Labor	\$36,478.35
Total Discounts & Misc. Items	(\$1,274.38)
Total Proposal Amount	\$85,060.06
Monthly Recurring	\$771.00

Note: Sales tax, if applicable, is not included on this proposal and will be added to the total upon invoicing.

Investment Total

Knight Security Systems will provide the proposed system as described in this proposal for the sum of: **\$85,060.06**

The price above includes: material, equipment and labor as described within this proposal.

Client Initials: _____

TERMS & CONDITIONS

Limited Warranty.

A. What is Covered. For one (1) year after System Acceptance, Knight will repair or replace any defective part of the System without charge to Purchaser. Knight may use new or used parts of the same quality. Knight may keep all replaced components.

B. How To Get Service. Call or e-mail Knight at the e-mail address and telephone number at the top of this agreement and tell Knight what is wrong with the System. Knight will provide service as soon as possible during Knight's normal business hours which are 8:00AM to 5:00PM Monday through Friday, excluding holidays Knight observes. A responsible adult must be at the premises at the time Knight visits. Emergency repair service is available at other times for an additional charge. SecurePlan customers should follow the exclusive SecurePlan service request procedure.

C. What Is Not Included. Repair of the System is Knight's only duty. This warranty does not include disposable batteries. Knight makes no other express warranty including any warranty of merchantability of the System or its fitness for any special purpose. Knight does not warrant that the System cannot be defeated or compromised or that it will always operate. This warranty does not cover repairs that are needed because of an accident, acts of God, misuse or abuse of the System, Purchaser's failure to properly use the System, or any other reason except a defect in the equipment or Knight's installation. **Knight is not liable for consequential or incidental damages. Purchaser agrees that this is Knight's only warranty and that Knight has given Purchaser no other warranty for the System. All implied warranties are limited in duration to the one year term of this express warranty.** Repairs not covered by this warranty will be charged to Purchaser at Knight's standard rates for labor and materials and Purchaser agrees to pay the same.

D. State Law. Some states do not allow the exclusion or the limitation of consequential or incidental damages, or a limitation on the duration of implied warranties, so the above limitations or exclusions may not apply. The warranty gives you specific legal rights and you may also have other rights, which may vary from state to state.

After Warranty Service. If Purchaser has subscribed to SecurePlan, Knight will continue to service the System in accordance with the provisions of the SecurePlan program. If Purchaser has not subscribed to SecurePlan, then at the end of Knight's one (1) year limited warranty, Knight will continue to repair the System on a time and material basis. Purchaser will pay Knight's standard parts and labor charges for all repair calls. There will be a one (1) hour minimum visit charge for each repair call. See Knight's Limited Warranty on how to request repair service. Payment is due upon completion of the work.

Regulatory Agencies. Knight operates under the regulatory authority of the following State of Texas agencies: Department of Public Safety, Texas Private Security Board, P.O. Box 4087, Austin, Texas 78773-0001, 512/463-5545, License # B-3566; Texas Department of Insurance, Office of the State Fire Marshal; P.O.Box 149221, Austin, Texas 78714-9221, 512/463-6169, License # ACR-84110-647.

Document Conflict. It is understood and agreed by and between the parties hereto, that if there is any conflict in this agreement and any other document, this agreement will govern, whether such other document is prior, coincident or subsequent to this agreement.

Taxes, Fees, Permits, Fines. In addition to the charges set forth herein, Purchaser agrees to pay any and all false alarm assessments, taxes, fees or other charges relating to the System installation, System use or services provided under this agreement which are authorized or imposed by any governmental body or other organization to whose facilities the System is connected. In addition Purchaser agrees to have the System licensed, permitted, registered or the like when required by any governmental agency and to pay any and all required fees for same.

Knight Not An Insurer And Limitation Of Liability. Purchaser acknowledges that Knight has not represented or warranted that the System may not be compromised or circumvented, that the System will prevent any loss by burglary, theft, robbery, fire or otherwise or that the System will in all cases provide the detection for which it is installed or intended. Purchaser does further acknowledge that Purchaser assumes all risk for loss or damage to Purchaser's premises, property or contents and that Knight has made no representations or warranties, nor has the Purchaser relied on any representation or warranties, expressed or implied, including any warranty of merchantability or fitness for any particular use, except as set forth herein. Purchaser acknowledges that Knight is not an insurer and that insurance if any shall be obtained by the Purchaser and that the payments stipulated hereinbefore are based solely upon the value of the System and services herein described and are unrelated to the value of Purchaser's premises, property or contents. It is not the intention of the parties of this agreement that Knight assume responsibility for any loss occasioned by malfeasance or misfeasance in the performance of the System or services under this agreement or for any loss or damage sustained through burglary, theft, robbery, fire or other cause by virtue of this agreement or because of the relation herein established. Purchaser further agrees to not subrogate with any person or insurer against Knight. From the nature of the System to be installed and/or the services to be performed, it is impractical and extremely difficult to fix the actual damages, if any, which may proximately result from the failure of the System, installation, monitoring or other services or on the part of Knight to perform any of its obligations hereunder. If there shall, notwithstanding the provisions herein, at any time be or arise any liability on the part of Knight by virtue of this agreement or because of the relation hereby established, whether due to Knight's breach of this agreement, negligence of Knight, Knight's failure to perform any of its obligations hereunder, including installation, monitoring or service, or otherwise, such liability is and shall be limited to a sum equal in amount to the annual monitoring fee, five percent (5%) of the total sale and installation amount or five hundred dollars (\$500.00), whichever is the greater. This liability shall be complete and exclusive. Purchaser may obtain from Knight a higher limitation of liability for an additional periodic charge. If Purchaser elects this option, Knight will attach a rider to this agreement, which will set forth the amount of the higher limitation of liability and the amount of the additional charge. Agreeing to the higher limitation of liability does not mean that Knight is an insurer.

Indemnification. Purchaser agrees to and shall indemnify and save Knight harmless, its employees and agents, for and against all third party claims, lawsuits and losses alleged to be caused by Knight's performance, negligent performance or failure to perform its obligations under this agreement except that this indemnity clause shall not extend to damage, loss, liability or injuries which occur while an employee or agent of Knight is on the premises of the Purchaser and which damage, loss, liability or injuries are solely and directly caused by the acts of said employee or agent.

System Acceptance. Purchaser agrees to inspect and provide written acceptance of the system installation within (30) days within of the notice of completion by Knight, or within 30 days of the commencement of beneficial use of the system or system elements provided, whichever is earlier. Errors or omissions in the installation of System, including but not limited to failure to install or wire detection devices, shall be called to the attention of Knight by Purchaser in writing within

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thirty (30) days of final billing of installation charges stipulated in paragraph 2.A of this agreement. Upon the expiration of the said thirty (30) day period, the installation and the System provided shall be deemed complete and acceptable to Purchaser.

Increase Of Monitoring/Service Fees. Notwithstanding the terms and conditions set forth herein, after the term for monitoring service, Knight may at any time, increase the monthly System monitoring fee and/or service fee upon giving the Purchaser notice in writing. In the event Purchaser is unwilling to pay the increased fee(s), Purchaser may terminate the System monitoring and/or System service upon giving notice in writing to Knight within thirty (30) days from receipt of Knight's notice, provided Purchaser shall not be in default of any provisions, terms or conditions of this agreement. Failure to notify Knight within said thirty (30) days will constitute Purchaser's consent to the increased fee(s) and all other provisions, terms and conditions of this agreement shall remain in full force and effect.

System Use And Testing. To obtain proper results from the operation of the System, Purchaser agrees to perform weekly tests and inspections of the entire System and to notify Knight as soon as practical to have System repaired if a failure is detected with the System. Purchaser will instruct all other persons who may use the System on its proper use. If the System includes interior detection (e.g., motion detectors, glass break detectors, smoke detectors, heat detectors or other such detectors), Purchaser agrees to turn off, control or remove all things such as air conditioning systems, insect fogging products and pets that might interfere with such devices.

False Alarm & Warranty Service Calls. In the event Purchaser or any user of the System shall cause an excessive number of false alarms or service calls through carelessness, the malicious or accidental use of the System or in the event Purchaser shall in any manner misuse or abuse the System, it shall constitute a material breach of contract on the part of Purchaser and Knight may, at its option, in addition to other legal remedies, be excused from further performance upon the giving of ten (10) days notice to Purchaser. Knight's excuse from performance shall not affect Knight's right to recover damages from Purchaser. In the event a fine, penalty, fee or the like is assessed against Knight by any governmental or municipality agency as a result of any false alarm or misuse of Purchaser's System, Purchaser agrees to forthwith reimburse Knight upon Knight giving notice to Purchaser.

Telephone Line. Purchaser understands that all System monitoring signals are transmitted over regular telephone lines, which are wholly beyond the control and jurisdiction of Knight. Purchaser will pay for all telephone company charges. Knight requires the use of a RJ31X or equivalent telephone jack to give the System priority over telephones on Purchaser's premises; however, when the System is activated, other calls (such as calls to the 911 emergency operator) cannot be made, and therefore, Purchaser may wish to have the System connected to a second telephone line. If Purchaser's telephone service is out of order, placed on vacation status or otherwise not working, signals cannot be transmitted and Knight will not know of the telephone service problem or outage. Purchaser acknowledges that Knight has advised Purchaser of the availability of wireless radio transmission of System monitoring signals in the event of telephone service interruption.

Additional Detection Equipment. Purchaser acknowledges that additional fire, intrusion, robbery or supervisory detection devices are available at additional cost.

Installation Or Service Of System. Purchaser authorizes Knight to install and/or service or cause to be installed and/or serviced, the devices specified in the schedule of devices including instruments, appliances and all necessary connections, wires, conduits and other materials associated herewith. Knight may, at its sole discretion, subcontract all or part of the installation or service of the System. Purchaser will make premises available during Knight's normal working hours of 8:00 A.M. through 5:00 P.M., Monday through Friday exclusive of Knight's scheduled holidays unless an alternative time has been arranged and agreed to by both Knight and Purchaser. Purchaser has the affirmative duty to inform Knight, prior to beginning of installation, of every location at the premises where Knight should not (because of concealed obstructions or hazards such as pipes, wires or asbestos) enter or drill holes. If asbestos or other health hazardous material is encountered during installation, Knight will cease work until Purchaser has, at Purchaser's sole expense, obtained clearance from a licensed asbestos removal or hazardous material contractor that continuation of work will not pose any danger to Knight's personnel. In no case shall Knight be liable for discovery or exposure of hidden asbestos or other hazardous material, and Purchaser shall indemnify and hold Knight and its employees harmless from any claims brought against Knight and/or its employees by third parties for damages, personal injury, death, emotional injury, whether actual or prospective allegedly caused by the presence, spread, ingestion or inhalation of any substance/vapor on or originating from Purchaser's premises. Purchaser understands that the installation will necessitate drilling into various parts of the premises. Knight generally intends to conceal wiring in the finished areas of the premises; however, in areas which, due to construction, decoration, or furnishing of the premises, Knight determines, in its sole discretion, that it would be impractical to conceal the wiring, in such cases wire will be exposed. To facilitate the installation and operation of the System, Purchaser will repair any broken or loose doors, windows or other parts of the premises as Knight may reasonably request. Purchaser agrees to provide 110 volt AC electrical outlets (dedicated circuits when required) at the designated locations for devices requiring such power.

Delay/Interruption Of Installation, Monitoring Or Service. Purchaser hereby agrees that Knight assumes no liability for delays or interruption in installation, monitoring or service of System whether due to heavy workload, labor disputes of any nature, strikes, riots, storms, natural disasters, fires, power failures, insurrection, interruption of or unavailability of telephone service, or any other cause beyond the control of Knight and will not be required to furnish installation, monitoring or service while any such cause shall continue.

Default Or Termination. If Purchaser fails to pay any amounts agreed herein or provided for herein within ten (10) days after the same is due and payable or if Purchaser fails to observe, keep or perform any other provision, term or condition of this agreement, Purchaser hereby agrees that Knight shall have the right to exercise any of the following remedies: (a) to declare the entire amount of moneys due hereunder, immediately due and payable upon notice or demand to Purchaser; (b) to initiate any legal proceedings and recover all moneys due hereunder, accrued and thereafter accruing, including without limitation, reasonable attorney's fees; (c) to enter Purchaser's premises and take possession of any and all devices of System not paid for, without any court order or other process of law, and any said taking of possession shall not constitute a termination of this agreement unless Knight expressly so notifies Purchaser in writing; (d) to terminate this agreement; (e) to pursue any other remedy at law or in equity. Notwithstanding any said removal or any other action which Knight may take, Purchaser shall be and remain liable for the full performance of all provisions, terms and conditions on the part of Purchaser under this agreement. All such remedies are cumulative and may be exercised concurrently or separately. Purchaser shall be liable for all expenses Knight may incur in connection with the enforcement of any of its remedies herein, including without limitation, reasonable attorney's fees and any amounts established by state or federal statute or regulation. If Knight elects to exercise any or all of the above provisions, it shall not be considered to constitute a breach by Knight of this agreement or waiver of Knight's rights to which it may be entitled under the law. Purchaser further agrees that Knight shall not be liable for any damage caused to the Purchaser's premises by the removal of System or devices.

Title Of System. Knight retains title to the System and all components and devices until such time as Purchaser shall pay for said System in full.

Pre-Existing Equipment And Devices. Knight assumes no liability and gives no warranty, limited or otherwise, for equipment, devices, wiring, services or the like not installed or provided by Knight pursuant to this agreement.

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Authorized Users And Emergency Contact List. Purchaser agrees to furnish to Knight forthwith a written list of names, necessary telephone numbers and verbal passcodes of all System users and emergency contact persons authorized to enter the Purchaser's premises. In addition Purchaser shall notify Knight in writing of all changes, revisions and modifications of the above stated users and emergency contact persons or changes to the Purchaser's premises address, telephone, or the like.

Monitoring Service. If Purchaser has subscribed to monitoring service, Knight, upon receipt of a signal from the System shall, without warranty and when permissible by law, make a reasonable effort to do the following: (a) Upon receipt of an intrusion alarm signal, call the Purchaser's premises to verify an authorized user. If unable to verify an authorized user at the Purchaser's premises, notify the Public Police Department of the respective jurisdiction of the Purchaser's premises and notify the emergency contact person by calling the emergency contact person's telephone number. (b) Upon receipt of a holdup, duress or panic alarm signal, notify the Public Police Department of the respective jurisdiction of the Purchaser's premises and notify the emergency contact person by calling the emergency contact person's telephone number. (c) Upon receipt of a fire alarm signal, notify the Public Fire Department of the respective jurisdiction of the Purchaser's premises, notify the Purchaser's premises and if unable to notify Purchaser, notify the emergency contact person by calling the emergency contact person's telephone number. (d) Upon receipt of a System supervisory, trouble or failed System test signal or the like, call the Purchaser's premises during Knight's normal business hours to notify Purchaser and if unable to notify Purchaser, notify the emergency contact person by calling the emergency contact person's telephone number. The above listed procedures may be altered by Purchaser, when allowed by law, only upon Purchaser's written request of Knight. Monitoring may be provided by Knight or an independent monitoring facility selected by Knight.

Late/Interest Fees & Attorney's Fees. Purchaser shall pay late fees and interest in amounts allowable by Texas law for all moneys not paid to Knight when due and payable. Additionally, in the event it shall become necessary for Knight to institute legal proceedings to collect any amount due Knight under this agreement, Purchaser shall pay Knight reasonable attorney's fees when permitted by law. Both Knight and Purchaser agree that no demand for arbitration, lawsuit or any other legal proceeding connected with this agreement shall be brought or filed more than one year after the incident giving rise to the claim occurred. In addition any such legal proceeding shall not be heard before a jury. Each party gives up any right to a jury trial.

Assignees And Subcontractors. Knight may transfer or assign this agreement to any other entity including an alarm company or lender. Purchaser may not transfer this agreement to someone else (including someone who purchases or rents Purchaser's premises) unless Knight approves the transfer in writing. Knight may use subcontractors to provide installation, repair or monitoring services, and this agreement, shall apply to the work or services they provide, and shall apply to them and protect them in the same manner as it applies to and protects Knight.

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