Good afternoon Christi. I hope your week has gotten off to an amazing start.

My name is Andre Miller and I'm Caitlin's counterpart here in Austin. I'm actually taking over for her as she's accepted a promotion within the company and will be relocating.

Per your elevator service technician Danny, various components of Elevator #10 sustained water damage and needs to be repaired. The extent of labor it will take to repair these components are unknown at this time which is why we are proposing a hourly rate. For the parts, you're looking at a minimum of \$3,000.

Please find attached the said proposal. If you have any questions or if I can be of further assistance, don't hesitate to reach out to me.

I'm looking forward to working with you.

Regards, Andre K. Miller II Account Representative, Austin ET-AMS/FLD

T: +1 512 486 1030 M: +1 346 302 2861, <u>andre.miller@thyssenkrupp.com</u> thyssenkrupp Elevator Corporation, 3615 Willow Springs Rd, Austin, TX 78704 <u>www.thyssenkruppelevator.com</u> Facebook · Twitter · LinkedIn · YouTube · Instagram