Statement of Work for WILLIAMSON CNTY PAYROLL/BENFIT

Workforce Central v8 Upgrade

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Expiration Date	12/1/2018
Quote Number	2018-43893
Revision #	3
Opportunity ID	Opp-185559
Status	Approved
Customer SID	6042053

Overview

This Statement of Work ("SOW") provides an overview of the project including scope, approach, costs, and how the project will be managed. To support a successful implementation, the customer will provide the required internal project resources.

Project Objectives

Kronos will provide Professional Services to upgrade customer's existing on-premise Workforce Central Solution from v6.3 to v8.1.

This order entered into between the Customer and Kronos is subject to the terms and conditions of the Contract #14- JLR- 003 dated March 18th, 2014 between the Lead Agency (acting as the"Owner") and Kronos Incorporated (as the "Contractor"), as amended.

Proposed Solution

Module	Project Type
Workforce Timekeeper	Upgrade
Workforce Manager	Upgrade
Workforce Employee	Upgrade
Workforce Integration Manager	Upgrade
Workforce Mobile Manager	Upgrade
Workforce Mobile Employee	Upgrade
Workforce Leave	Upgrade
Workforce Integration Manager to TeleStaff	Upgrade

Project duration is expected to be 12 working weeks, based upon our experience with our customers and products. Depending upon the preparation and engagement of your organization, there may be opportunity to complete the project in a compressed duration. However, if project resources are unprepared or unavailable, the duration of the project may need to be extended, increasing the budget required to successfully complete this scope of work. Requests for additional scope or activities outside of this planned project scope may be accommodated through the change process. In this circumstance, Kronos may issue a change order to ensure the appropriate budget is available.

Kronos will deliver the scope of this project utilizing a remote approach. Travel is not anticipated, in the event travel is required, this statement of work is subject to the Williamson County Vendor Reimbursement Policy.

Instructor Led Training

Kronos Instructor Led Training is purchased as Training Points. Training Points allow you to budget for training with the flexibility to adjust your plan during implementation.

Core Team training will help your key functional and technical users to make informed solution design, configuration decisions and provide core product knowledge.

Module	Description
Workforce Timekeeper	Public instructor led training for 2

Application Administrator training will prepare you to perform daily and periodic system administration tasks. This training may require pre-requisite knowledge of the core solution functionality.

Module	Description
Workforce Timekeeper	Public instructor led training for 2

Train-the-Trainer Programs prepares internal training teams to deliver user training to managers, supervisors and employees.

Module	Description
Workforce Timekeeper	Public instructor led training for 1

Project Approach

The project team will collaborate to establish a project plan with tasks, responsibilities, and milestone dates and provide the foundation for project control. Kronos will complete an environment readiness review with your project team resources to ensure the server environment is available and pre-requisites have been installed. Kronos will perform test upgrade, deploy interfaces and complete validation testing of upgraded environment. Upon completion of customer user acceptance testing, Kronos will complete the upgrade to production.

Project Leadership

Kronos will provide guidance through the life cycle of the project and provide best practices to implement the solution. As the main point of contact, the Kronos Project Manager will partner with the customer project leadership to develop the project plan to ensure objectives are achieved. The Kronos Project Manager will also deliver a collaborative workspace, which will serve as the dashboard for all aspects of the progress of the implementation.

Solution Assumptions

Workforce Central
- 2 Workforce Central environment(s) included in this deployment
- Customer has SQL Database
- The Authentication method will be Standard
- 4 Standard Timeclocks will be upgraded

Integration
- 3 existing interface(s) included
- WFC/TeleStaff Integration

Services Investment Summary

This SOW represents a time and materials engagement. Travel expenses are not included and will be invoiced separately as incurred.

Service Type	
Professional Services	$29,160.00
Educational Services	$2,925.00
	$32,085.00

Signatures and Approvals

SUBMITTED AND APPROVED BY KRONOS REPRESENTATIVE

By: _____   Date:_____

Title: _____

This Statement of Work is subject to the WILLIAMSON CNTY PAYROLL/BENFIT's agreement with Kronos governing Professional and Education Services. By signing below, the authorized WILLIAMSON CNTY PAYROLL/BENFIT's representative agrees to purchase the services described herein.

ACCEPTED AND AGREED
WILLIAMSON CNTY PAYROLL/BENFIT

By: _____   Date:_____

Title: _____