



### Customer Service Order

THIS SERVICE ORDER (“Service Order”), is executed and effective upon the date of the signature set forth in the signature block below (“Effective Date”) and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder (“Spectrum”) and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a “Service Agreement”). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: Hector Carranza  
 Phone: (512) 485-1477 ext:  
 Cell Phone: 512-422-8602  
 Fax:  
 Email: hector.carranza@charter.com

**Order # 11052049**

Customer Information: Customer Code		
<b>Business Name</b>	WILLIAMSON COUNTY *MASTER* (HQ)	<b>Customer Type:</b>
<b>Federal Tax ID</b>	<b>Tax Exempt Status</b>	<b>Tax Exempt Certificate #</b>
****6906		
<b>Billing Address</b>		<b>Account Number</b>
<b>Attention To:</b> DIR-TEX-AN-NG-CTSA-008		
301 SE Inner Loop, Suite 105 GEORGETOWN TX 78626		
<b>Billing Contact</b>	<b>Billing Contact Phone</b>	<b>Billing Contact Email Address</b>
Tammy McCulley	(512) 943-1455	tmcculley@wilco.org
<b>Authorized Contact</b>	<b>Authorized Contact Phone</b>	<b>Authorized Contact Email Address</b>
Richard Semple	(512) 943-1489	rsemple@wilco.org
<b>Technical Contact</b>	<b>Technical Contact Phone</b>	<b>Technical Contact Email Address</b>
Thomas G	(254) 220-9475	thomas.gillespie@wilco.org

**Internet and TV Services Order Information For 321 Ed Schmidt Blvd Suite 200 Hutto TX 78634**

**Service Type**

IPs (Internet Addresses)  
High Speed Internet (HSI)

**Fiber Internet and Ethernet Service Order Information For 321 Ed Schmidt Blvd 200/FIA Hutto TX 78634**

Site Name	Address Location	Location Type	Bandwidth
	321 Ed Schmidt Blvd Hutto, TX 78634		

**New and Revised Services and Monthly Charges At 321 Ed Schmidt Blvd Unit 200/FIA, Hutto TX 78634**

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
5 Static IP	1	\$0.00	\$0.00	36 Months
Fiber Internet 200Mbps	1	\$1,299.00	\$1,299.00	36 Months
<b>*Total</b>			<b>\$1,299.00</b>	

\*Prices do not include taxes and fees.

**New and Revised Services and Monthly Charges At 321 Ed Schmidt Blvd Unit Suite 200, Hutto TX 78634**

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Ultra	1	\$199.99	\$199.99	Month to Month
Static IP 1	1	\$14.99	\$14.99	Month to Month
<b>*Total</b>			<b>\$214.98</b>	

\*Prices do not include taxes and fees.

**One Time fees At 321 Ed Schmidt Blvd Unit 200/FIA, Hutto TX 78634**

Description	Quantity	Sales Price	Total
FIBER INSTALLATION	1	\$250.00	\$250.00
<b>Total</b>			<b>\$250.00</b>

\*Prices do not include taxes and fees.

**One Time fees At 321 Ed Schmidt Blvd Unit Suite 200, Hutto TX 78634**

Description	Quantity	Sales Price	Total
Internet Change of Srvc	1	\$99.00	\$99.00
<b>Total</b>			<b>\$99.00</b>

\*Prices do not include taxes and fees.



**Special Terms**

**NON-APPROPRIATION.** Notwithstanding anything to the contrary, if the funds Customer requests for Services under a Service Order for a fiscal year are not appropriated (a "*Non-Appropriation*"), Customer shall have the right to terminate, without penalty, such Services at a Service location listed on such Service Order, provided that Customer shall (a) provide Spectrum with at least thirty (30) days written notice prior to the start of such fiscal year setting forth how such Non-Appropriation did not result from the act or failure by Customer; (b) pay Spectrum all amounts due and owing at the time of such Non-Appropriation for all Services provided by Spectrum pursuant to the Contract; (c) pay to Spectrum, upon receipt of invoice, all construction expenses and other non-recurring charges associated with the Services, and any costs and expenses incurred by Spectrum to deal with the Non-Appropriation, including, without limitation, any applicable third-party termination liability charges; (d) promptly shall cease all use of any software provided by Spectrum hereunder for such Service, and shall return such software to Spectrum; and (e) return to Spectrum or permit Spectrum to remove, in Spectrum's sole discretion, the Equipment in the same condition as when received, ordinary wear and tear excepted. Customer shall be responsible for reimbursing Spectrum for the repair or replacement of any Equipment not returned in accordance with this paragraph.

**Electronic Signature Disclosure**

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

\_\_\_\_\_  
**Authorized Signature for Customer**

\_\_\_\_\_  
**Printed Name and Title**

\_\_\_\_\_  
**Date Signed**