

SERVICE AGREEMENT PROGRAM

Williamson County
211 West 6th Street
Taylor, TX 76574
JP Precinct 4

COVERED ITEMS

We propose to furnish the materials and perform the labor necessary for the completion of the Scheduled Maintenance & Service Program on system(s):

Serviceable Item	Serial Number	Manufacturer	ProductType	Location
697	SSC Ack 369729, 8 Carriages	Spacesaver Corporation	Mechanical Assist	LSMA Job 415-7-6640

SERVICE LEVEL OPTIONS

☐ **Platinum (Preventative Maintenance, Labor, and Parts Program)**

- * One scheduled Preventative Maintenance inspection per year.
- * Covers 100% of all Labor Service charges for repairs.
- * Covers 100% for all parts required as a result of normal wear & tear.
Does not include operator error or misuse.
- * Subject to the availability of parts.
- * Additional investment required for repairs performed outside of normal business hours.

Annual Investment to insure the safety of your equipment:

Program effective dates: 10/1/19 through 9/30/20

\$1,444.31

For Extended Agreements we will apply a 5% discount on a 2 year price total and 10% discount on a 3 year price total. A one-time in-full payment is required to receive the discounted rate.

Southwest Solutions Group would like to thank you for the opportunity to serve you and our team looks forward to serving you in other areas, please visit our website at www.southwestsolutions.com for more products & services.

Sincerely,
Chelsea Brown
Direct: 972-331-8876
Cell: 214-998-0045
Fax: 888-980-8177

chelseabrown@southwestsolutions.com

Services to be performed by SSG authorized factory-trained personnel.

Inspection & Testing of:

Electrical Systems

- * Safety Features
- * Electrical Wiring & Switches
- * Mechanical & Logical Controls
- * Anti-Tip Devices
- * Carriage Limit Switches
- * Floor & Overall Operation
- * Ease of Movement

Mechanical Assist Systems / Manual Systems

- * Anti-Roll Locking Pin
- * Turn-Handle Assembly
- * Tension of chain on turn handle drive
- * Mechanical Safety Features & Controls
- * Shelving Anchors
- * Ease of Movement
- * Loose Hardware & Fasteners

Lubrication & Adjustment of: (All Systems)

- * All Moving Parts, Chains & Rails
- * Limit Switches

General Maintenance & Cleaning of:

- * Floor & Tracks
- * Face Panels & Controls

Inspection Report:

- * Communication of inspection findings to the customer

Scheduled maintenance services will be performed on a scheduled basis of 1 per year. Covers all service calls throughout the effective dates of agreement.

To schedule service please call Paul Stanko at 800-803-1083 ext. 9778 or via email PStanko@southwestsolutions.com. You can also request service from our website, www.southwestsolutions.com by clicking on the "request service" link at the top of the page.

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When accepted please **CHECK** the option of choice, authorize below, and return a copy to Southwest Solutions Group via email chelseabrown@southwestsolutions.com or via fax (888) 980-8177 to the attention of CHELSEA BROWN, please retain original for your records. **Payment terms are Net 30.**

Accepted by: _____ Date: _____

Title: _____

Bill-To Address: _____

City: _____ State: _____ Zipcode: _____

Purchase Order # if appropriate: _____

Attention Accounts Payable: _____

If paying by Visa, Master Card, or American Express:

Full Name on Card: _____

Credit Card #: _____ Exp. Date: _____

OTHER NOTES

Preventative Maintenance, Service and Repair calls are provided during Southwest Solutions Group's normal work hours Monday - Friday, excluding holidays.

This Agreement does not cover repairs for damages caused by acts of God, vandalism or misuse. Southwest Solutions Group is not responsible for delays or failure to furnish parts or service caused by acts of God, labor unrest, failure of transport or operational errors and causes beyond the control of Southwest Solutions Group.

To help ensure proper operation, you should perform all routine periodic housekeeping duties as outlined in your system's operating manual. You must ensure no foreign matter or debris falls into areas that may hinder normal operation of the equipment, resulting in equipment failure.

Coverage under this Agreement will be voided if the equipment is dismantled, relocated or substantially modified without prior approval from Southwest Solutions Group.