# COUNTY ADDENDUM FOR QUEUE/CUSTOMER MANAGEMENT SYSTEM (Tax Office RFP #T3838) (NEMO-Q, Inc.)

Important Notice: County Purchase Orders and Contracts constitute expenditures of public funds, and all NEMO-Qs are hereby placed on notice that such procurement is subject to the extent authorized by Texas law, including but not limited to Tex. Const. art. XI, § 7, the Texas Government Code, the Texas Local Government Code, the Texas Transportation Code, the Texas Health & Safety Code, and Opinions of the Texas Attorney General relevant to local governmental entities.

THIS CONTRACT is made and entered into by and between Williamson County, Texas (hereinafter "Customer" or "The County" or "Williamson County"), a political subdivision of the State of Texas, acting herein by and through its governing body, and NEMO-Q, Inc. (hereinafter "NEMO-Q"). Customer agrees to engage NEMO-Q as an independent contractor, to assist in providing certain operational services pursuant to the following terms, conditions, and restrictions:

I.

Incorporated Documents and Resolving Conflicting Terms: This Agreement constitutes the entire Agreement between the parties and may not be modified or amended other than by a written instrument executed by both parties. Documents expressly incorporated (as if copied in full) into this Agreement include the following:

- A. Williamson County RFP #T3838, and addenda;
- B. NEMO-Q Proposal in response to RFP #T3838;
- C. NEMO-Q System Sales Agreement Terms and Conditions; and
- D. This Williamson County Addendum.

Due to the fact that this Agreement involves expenditures of public monies, any conflicting terms in the contract documents will be resolved with Williamson County's terms and conditions taking precedence.

No Agency Relationship: It is understood and agreed that NEMO-Q shall not in any sense be considered a partner or joint venturer with The County, nor shall NEMO-Q hold himself out as an agent or official representative of The County unless expressly authorized to do so by a majority of the Williamson County Commissioners Court. NEMO-Q shall be considered an independent contractor for the purpose of this agreement and shall in no manner incur any expense or liability on behalf of The County other than what may be expressly allowed under this agreement. The County will not be liable for any loss, cost, expense or damage, whether indirect, incidental, punitive, exemplary, consequential of any kind whatsoever for any acts by NEMO-Q or failure to act relating to the services being provided.

## III.

No Waiver of Sovereign Immunity or Powers: Nothing in the contract relevant to this addendum will be deemed to constitute a waiver of sovereign immunity or powers of Customer, the Williamson County Commissioners Court, or the Williamson County Judge.

#### IV.

<u>Compliance with All Laws</u>: Customer and NEMO-Q agree to and will comply with any and all local, state or federal laws with respect to the services rendered under this Agreement.

## V.

**Payment:** NEMO-Q will be compensated as set forth in NEMO-Q's Proposal, which is incorporated herein as if copied in full.

Payment for goods and services shall be governed by Chapter 2251 of the Texas Government Code. An invoice shall be deemed overdue the 31st day after the later of (1) the date The County receives the goods under the contract; (2) the date the performance of the service under the contract is completed; or (3) the date the Williamson County Auditor receives an invoice for the goods or services. Interest charges for any overdue payments shall be paid by The County in accordance with Texas Government Code Section 2251.025. More specifically, the rate of interest that shall accrue on a late payment is the rate in effect on September 1 of The County's fiscal year in which the payment becomes due. The said rate in effect on September 1 shall be equal to the sum of one percent (1%); and (2) the prime rate published in the Wall Street Journal on the first day of July of the preceding fiscal year that does not fall on a Saturday or Sunday.

### VI.

<u>Termination for Convenience</u>: After the initial twelve (12) months, this agreement may be terminated at any time at the option of either party, without future or prospective liability for performance upon giving thirty (30) days written notice thereof. In the event of termination, The County will only be liable for its pro rata share of services rendered and goods actually received.

#### VII.

Right to Audit: NEMO-Q agrees that Customer or its duly authorized representatives shall, until the expiration of three (3) years after final payment under this Contract, have access to and the right to examine and photocopy any and all books, documents, papers and records of NEMO-Q which are directly pertinent to the services to be performed under this Contract for the purposes of making audits, examinations, excerpts, and transcriptions. NEMO-Q agrees that Customer shall have access during normal working hours to all necessary NEMO-Q facilities and shall be provided adequate and appropriate workspace in order to conduct audits in compliance with the provisions of this section. Customer shall give NEMO-Q reasonable advance notice of intended audits. In no circumstances will NEMO-Q be required to create or maintain documents not kept in the ordinary course of NEMO-Q' business operations, nor will NEMO-Q be required to disclose any information, including but not limited to product cost data, which it considers confidential or proprietary.

## VIII.

Mediation: The parties agree to use mediation for dispute resolution prior to and formal legal action being taken on the contracts relevant to this contract. The parties expressly agree and acknowledge that Customer does not agree to arbitration or waiver of right to trial by jury.

## IX.

<u>Venue and Governing Law:</u> Venue of this contract shall be Williamson County, Texas, and the law of the State of Texas shall govern.

## X.

<u>Texas Law Applicable to Indemnification</u>: All indemnifications or limitations of liability or statutes of limitations shall be *to the extent authorized under Texas law* and shall follow Texas law without modifying the County's rights.

<u>County Judge or Presiding Officer Authorized to Sign Contract</u>: The presiding officer of Customer's governing body who is authorized to execute this instrument by order duly recorded may execute this addendum on behalf of Customer.

WITNESS the signatures of all parties in duplicate originals to be effective as of the date of the last party's execution below.

| WILLIAMSON COUNTY:   | NEMO-Q:              |
|----------------------|----------------------|
|                      | MOS                  |
| Authorized Signature | Authorized Signature |
| Date:, 2021          | Date: 8 / 9 , 2021   |