ACES MSK Bundle: Differentiation & Total Cost of Care Management

- MSK is in Top 3 cost drivers affecting over 8% of population and drives \$212M in spend (increased 4.5%)
- MSK Bundle offers a continuum of solutions from low acuity to high acuity
- Case rate option offering to ACES clients, so no additional PEPM admin fee
- •\$15.5M potential Savings / 3:1 ROI





Optum ACES MSK Bundle (live 1/1/23)

An end-to-end approach designed to increase conservative treatment using virtual exercises, physical therapists, nurse coaches, and second opinions from expert physicians. Inclusive of Centers of Excellence.

What:

Virtual PT Exercises

Health Coaches

Nurse Coaches + COEs

Expert physician second opinions

Powered by:



Orthopedic Health Support



How the solution works:

- Digital, adaptive, personalized care plans for each user
- AI based Motion CoachTM provides PT grade feedback 24/7
- Virtual support from certified health coaches/ physical therapists
- \$200 per active user for 1-3 months; \$20 per user ongoing
- Orthopedic nurses provide holistic pre and post surgery support
- Evaluate & recommend appropriate treatment options
- Refer members to Centers of Excellence when surgery is needed
- \$1500 per enrollment
- Second opinion services from medical experts
- Provides confidence in diagnosis and treatment plan
- Live video consults completed within 3 days (on average)
- \$2,136 per consultation (prepayment requirement waived)

Estimated ROI:

ROI: 3:1
combined
bundle, plus
UHC UW
providing a
-0.5%
decrement

