

2022 Williamson County Benefits RFP Recommendation (Medical/RX/Wellness/Dental/Vision/Cobra/FSA/HSA)

After a careful analysis of all available information, including but not limited to: Official responses to the RFP, In-person interviews, financial modeling of future costs, and Network Access. It is the Recommendation of the selection committee that the best candidate for TPA services for all lines of coverage (Medical, Dental, Vision, Wellness Administration, COBRA services and Flexible Spending and HSA Account administration) is United Healthcare.

United Healthcare was selected as one of two finalists along with Cigna. The reasons for recommending United Healthcare are as follows:

Medical:

- Superior Network access for local employees, dependents, and out-of-area students.
- Above average network discounts
- Virtual MD and Teladoc provider access with video component included
- Wellness and Clinical improvement Programs
- Minimal member disruption
- Access for members to Premium-Designated Physicians
- Better arrangements to serve out-of-area members
- UHC has a significant amount of experience with Public Entities in Texas
- Proven track record of excellent Account Management. Top notch implementation team.
- Potential for additional savings through more efficient Network/Account Management, if needed
- More flexible reporting capabilities which are available typically within 15 days after the end of the prior month

Dental:

- Bundled Pricing Discount by adding other lines of coverage through UHC
- Ease of administration with all lines of coverage under one carrier
- Above average network

Vision:

- Bundled Pricing Discounts
- Ease of administration
- Above average network
- Multiple plan offerings

Cobra Administration:

- Complete Cobra administration

FSA/HSA Administration:

- Bundled pricing with all other UHC lines
- Ease of administration