
MEMORANDUM OF UNDERSTANDING FOR EMERGENCY AND NON-EMERGENCY DISPATCH SERVICES

THIS MEMORANDUM OF UNDERSTANDING FOR EMERGENCY AND NON-EMERGENCY DISPATCH SERVICES ("MOU") is entered into by and between the Williamson County Emergency Communications Department ("WCECD") and the Williamson County Sheriff's Office ("WCSO").

WITNESSETH

WHEREAS, it is mutually beneficial for WCSO and WCECD to enter into this MOU regarding the performance of Emergency and Non-Emergency Emergency Services;

WHEREAS, WCECD and WCSO agree that cooperation is in the best interest of both parties hereto;

NOW, THEREFORE, in consideration of the mutual covenants and agreements herein contained, the undersigned parties acknowledge and agree as follows:

I. OBLIGATIONS, ACKNOWLEDGEMENTS AND COVENANTS OF WCECD

- A.** WCECD shall receive all 9-1-1 calls for service originating from WCSO's jurisdictional boundaries and dispatch WCSO's resources in a timely and professional manner.
- B.** WCECD shall receive all non-emergency calls for service from WCSO's jurisdictional boundaries and dispatch WCSO's resources in a timely and professional manner.
- C.** WCECD, in collaboration with the WCSO, shall provide and maintain all written WCECD policies and procedures which will serve as guidelines, procedures and requirements for processing of all calls for service.
- D.** WCECD, in collaboration with the WCSO, shall train and direct its staff to comply with the procedures and protocol requirements as developed and revised by the WCECD.
- E.** WCECD shall maintain and document status reports to ensure that safety and dispatch standards are maintained. Should deviations occur, WCECD will work directly with the WCSO on corrective actions and/or disciplinary actions to be taken.
- F.** WCECD shall maintain and make available to WCSO information regarding calls for service,

including, but not limited to, all times related to the call for service, units dispatched and responding, actions taken, and any other information reasonably requested by WCSO.

- G. WCECD agrees that WCECD shall at all times comply with all applicable local, state, and federal regulations, including, but not limited to any Criminal Justice Information Services ("CJIS") and/or Texas Crime Information System ("TCIC") compliance and regulation requirements. WCECD hereby further agrees and acknowledges that WCSO will not be responsible for non-compliance by WCECD of any applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements and that this MOU does not, in any way, limit, restrict and/or reduce WCECD's obligations under any and all applicable laws, rules and/or regulations. Should deviations occur, WCECD will work directly with the WCSO on corrective actions and/or disciplinary actions to be taken.
- H. WCECD agrees to abide by all present or hereafter approved rules, policies and procedures of Texas Law Enforcement Telecommunications System ("TLETS"), the Texas Crime Information Center ("TCIC"), the National Crime Information Center ("NCIC"), National Law Enforcement Telecommunications System ("NLETS") and any other systems now or in the future associated therewith concerning the collection, storage, processing, retrieval, dissemination and exchange of information for criminal justice purposes. Should deviations occur, WCECD will work directly with the WCSO on corrective actions and/or disciplinary actions to be taken.

II. OBLIGATIONS, ACKNOWLEDGEMENTS AND COVENANTS OF WCSO

- A. WCSO acknowledges that all WCECD employees will be hired and compensated by WCECD. WCECD will consult with the WCSO during the hiring of employees to ensure expectation and suitability are met. All employees of WCECD will be subject to all of the personnel policies and procedures of WCECD and shall not be considered as employees of WCSO. Should deviations occur, WCECD will work directly with the WCSO on corrective actions and/or disciplinary actions to be taken.
- B. WCSO acknowledges that WCECD shall have sole authority to develop and revise, at its discretion, the emergency and non-emergency call receipt, response and dispatch procedures and protocol for WCECD and that WCSO shall have no authority over the day-to-day operations and management of the WCECD.
- C. WCSO agrees to execute, maintain and comply with any necessary agreements with the criminal justice agency or agencies that Texas Department of Public Safety, who serves as the CJIS System Agency, may require for WCSO's access to TLETS, TCIC, and NCIC, and NLETS.
- D. WCSO acknowledges that all criminal justice records are to be entered by WCECD with the WCSO's Originating Identifier Number ("ORI") and WCSO hereby agrees to provide WCECD

with its ORI, as well as provide any updates should WCSO's ORI be modified in the future. Should deviations occur, WCECD will work directly with the WCSO on corrective actions and/or disciplinary actions to be taken.

- E. WCSO agrees that it shall at all times comply with all applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements. WCSO hereby further agrees and acknowledges that WCECD will not be responsible for non-compliance by WCSO of any applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements and that this MOU does not, in any way, limit, restrict and/or reduce WCSO's obligations under any and all applicable laws, rules and/or regulations.

III. TERM

The initial term of this MOU shall be effective and commence as of the date of the last party's execution below and continue until October 1, 2023. Following the initial term, this MOU shall be automatically renewed for successive one (1) year terms unless terminated earlier as provided herein.

IV. TERMINATION

This MOU may be terminated immediately upon mutual consent of the parties or for convenience and without cause or further liability by either party upon ninety (90) days advance written notice to the non-terminating party.

V. NOTICES

All notices required by or relating to the MOU shall be made by certified or registered U.S. Mail, postage prepaid, return receipt requested, or hand delivered to the address set forth on the signature page hereinbelow.

VI. ENTIRE UNDERSTANDING

This MOU constitutes the entire understandings and agreements between the WCSO and WCECD, and supersedes all of their oral and written negotiations, agreements and understandings of every kind. The parties understand, agree and declare that no promise, warranty, statement or representation of any kind whatsoever, which is not expressly stated in this MOU, has been made by any party hereto or its officers, employees or other agents to induce execution of this MOU. This MOU cannot be modified, or any of the terms hereof waived, except by an instrument in writing, referring specifically to this MOU, executed by the parties

IN WITNESS THEREOF, WCECD and WCSO have caused this MOU to be duly executed to be effective as of the date of the last party's execution below.

WCSO:

Williamson County Sheriff's Office

By: 

Sheriff Mike Gleason,
Williamson County Sheriff


Date: MARCH 8, 2023

Address for Notice:

Williamson County Sheriff's Office Attn: Sheriff
Mike Gleason
508 Rock Street
Georgetown, Texas 78626

WCECD:

**Williamson County Department of
Emergency Services**

By: 

Chris Connealy, Sr. Director
Williamson County Department of
Emergency Services

Date: MARCH 8, 2023

Address for Notice:

Williamson County Emergency Services
Attn: Chris Connealy, Sr. Director
911 Tracy Chambers Ln
Georgetown, Texas 78626

Williamson County Judge

By: _____
Bill Gravell, Jr

Date: _____

Address for Notice:

Williamson County Judge
710 S Main Street
Georgetown, Texas 78626

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WHEREAS, it is mutually beneficial for Agency and WCECD to enter into this MOU regarding the performance of Emergency and Non-Emergency Emergency Services;

WHEREAS, WCECD and Agency agree that cooperation is in the best interest of both parties hereto;

NOW, THEREFORE, in consideration of the mutual covenants and agreements herein contained, the undersigned parties acknowledge and agree as follows:

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- C.** WCECD shall provide and maintain all written WCECD policies and procedures which will serve as guidelines, procedures and requirements for processing of all calls for service.
- D.** WCECD shall train and direct its staff to comply with the procedures and protocol requirements as developed and revised by the WCECD.
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- F.** WCECD shall maintain and make available to Agency information regarding calls for service, including, but not limited to, all times related to the call for service, units dispatched and responding, actions taken, and any other information reasonably requested by Agency.

- G.** WCECD agrees that WCECD shall at all times comply with all applicable local, state, and federal regulations, including, but not limited to any Criminal Justice Information Services ("CJIS") and/or Texas Crime Information System ("TCIC") compliance and regulation requirements. WCECD hereby further agrees and acknowledges that Agency will not be responsible for non-compliance by WCECD of any applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements and that this MOU does not, in any way, limit, restrict and/or reduce WCECD's obligations under any and all applicable laws, rules and/or regulations.
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- A.** Agency acknowledges that all WCECD employees will be hired and compensated by WCECD. All employees of WCECD will be subject to all of the personnel policies and procedures of WCECD and shall not be considered as employees of Agency.
- B.** Agency acknowledges that WCECD shall have sole authority to develop and revise, at its discretion, the emergency and non-emergency call receipt, response and dispatch procedures and protocol for WCECD and that Agency shall have no authority over the day-to-day operations and management of the WCECD.
- C.** Agency agrees to execute, maintain and comply with any necessary agreements with the criminal justice agency or agencies that Texas Department of Public Safety, who serves as the CJIS System Agency, may require for Agency's access to TLETS, TCIC, and NCIC, and NLETS.
- D.** Agency acknowledges that all criminal justice records are to be entered by WCECD with the Agency's Originating Agency Identifier Number ("ORI") and Agency hereby agrees to provide WCECD with its ORI, as well as provide any updates should Agency's ORI be modified in the future.
- E.** Agency agrees that it shall at all times comply with all applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements. Agency hereby further agrees and acknowledges that WCECD will not be responsible for non-compliance by Agency of any applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements and that this MOU does not, in any way, limit, restrict and/or reduce Agency's

obligations under any and all applicable laws, rules and/or regulations.

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- G. When required by WCECD, Agency shall furnish WCECD with certification of compliance and proof of any necessary evidence of resolution of any compliance issues relating to any applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements.

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IN WITNESS THEREOF, WCECD and Agency have caused this MOU to be duly executed to be effective as of the date of the last party's execution below.

AGENCY:

Name of Office: Williamson County Attorney's Office

By: Dee Hobbs

Printed Name: Dee Hobbs

Title: County Attorney

Date: September 9, 20 22

Address for Notice:

Williamson County Attorney's Office
Attn: Dee Hobbs
405 Martin Luther King, Suite 229
Georgetown, Texas 78626

WCECD:

Williamson County Department of
Emergency Services

By: Chris Connealy

Chris Connealy, Sr. Director
Williamson County Department of
Emergency Services

Date: MARCH 8, 20 23

Address for Notice:

Williamson County Emergency Services
Attn: Chris Connealy, Sr. Director
911 Tracy Chambers Ln
Georgetown, Texas 78626

Williamson County Judge

By: _____

Bill Gravell, Jr

Date: _____

Address for Notice:

Williamson County Judge
710 S Main Street
Georgetown, Texas 78626

MEMORANDUM OF UNDERSTANDING FOR EMERGENCY AND NON-EMERGENCY DISPATCH SERVICES

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IN WITNESS THEREOF, WCECD and Agency have caused this MOU to be duly executed to be effective as of the date of the last party's execution below.

AGENCY:

Williamson County Constable Office
Name of Office: Precinct 2

By: 

Printed Name: Jeff Anderson

Title: Constable

Date: August 25, 20 22

Address for Notice:

Williamson County Constable Office, Precinct 2
Attn: Jeff Anderson, Constable
350 Discovery Blvd. Suite 205
Cedar Park, Texas 78613

WCECD:

Williamson County Department of
Emergency Services

By: 

Chris Connealy, Sr. Director
Williamson County Department of
Emergency Services

Date: MARCH 8, 20 23

Address for Notice:

Williamson County Emergency Services
Attn: Chris Connealy, Sr. Director
911 Tracy Chambers Ln
Georgetown, Texas 78626

Williamson County Judge

By: _____
Bill Gravell, Jr

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- C. Agency agrees to execute, maintain and comply with any necessary agreements with the criminal justice agency or agencies that Texas Department of Public Safety, who serves as the CJIS System Agency, may require for Agency's access to TLETS, TCIC, and NCIC, and NLETS.
- D. Agency acknowledges that all criminal justice records are to be entered by WCECD with the Agency's Originating Agency Identifier Number ("ORI") and Agency hereby agrees to provide WCECD with its ORI, as well as provide any updates should Agency's ORI be modified in the future.
- E. Agency agrees that it shall at all times comply with all applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements. Agency hereby further agrees and acknowledges that WCECD will not be responsible for non-compliance by Agency of any applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements and that this MOU does not, in any way, limit, restrict and/or reduce Agency's

obligations under any and all applicable laws, rules and/or regulations.

- F. Agency agrees to abide by all present or hereafter approved rules, policies and procedures of TLETS, TCIC, and NCIC, and NLETS and any other systems now or in the future associated therewith concerning the collection, storage, processing, retrieval, dissemination and exchange of information for criminal justice purposes; and Agency acknowledges that WCECD reserves the right to suspend service to Agency, which may include cancelling of records entered for the Agency, when applicable policies are violated and not reinstate service following such instances until WCECD's receipt of satisfactory assurances that such violations have been corrected.
- G. When required by WCECD, Agency shall furnish WCECD with certification of compliance and proof of any necessary evidence of resolution of any compliance issues relating to any applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements.

III. TERM

The initial term of this MOU shall be effective and commence as of the date of the last party's execution below and continue until October 1, 2023. Following the initial term, this MOU shall be automatically renewed for successive one (1) year terms unless terminated earlier as provided herein.

IV. TERMINATION

This MOU may be terminated immediately upon mutual consent of the parties or for convenience and without cause or further liability by either party upon ninety (90) days advance written notice to the non-terminating party.

V. NOTICES

All notices required by or relating to the MOU shall be made by certified or registered U.S. Mail, postage prepaid, return receipt requested, or hand delivered to the address set forth on the signature page hereinbelow.

VI. ENTIRE UNDERSTANDING

This MOU constitutes the entire understandings and agreements between the parties hereto, and supersedes all of their oral and written negotiations, agreements and understandings of every kind. The parties understand, agree and declare that no promise, warranty, statement or representation of any kind whatsoever, which is not expressly stated in this MOU, has been made by any party hereto or its officers, employees or other agents to induce execution of this MOU. This MOU cannot be modified, or any of the terms hereof waived, except by an instrument in writing, referring specifically to this MOU, executed by the parties

IN WITNESS THEREOF, WCECD and Agency have caused this MOU to be duly executed to be effective as of the date of the last party's execution below.

AGENCY:

Name of Office: Ret. #3 Constable

By: Matthew Lindemann

Printed Name: Matthew Lindemann

Title: Constable

Date: August 25, 2022

Address for Notice:

100 Wilco Way, Ste #101
Attn: Constable Matthew Lindemann
Georgetown, Texas 78626

WCECD:

Williamson County Department of
Emergency Services

By: Chris Connealy
Chris Connealy, Sr. Director
Williamson County Department of
Emergency Services

Date: MARCH 8, 2023

Address for Notice:

Williamson County Emergency Services
Attn: Chris Connealy, Sr. Director
911 Tracy Chambers Ln
Georgetown, Texas 78626

Williamson County Judge

By: _____
Bill Gravell, Jr

Date: _____

Address for Notice:
Williamson County Judge
710 S Main Street
Georgetown, Texas 78626

MEMORANDUM OF UNDERSTANDING FOR EMERGENCY AND NON-EMERGENCY DISPATCH SERVICES

THIS MEMORANDUM OF UNDERSTANDING FOR EMERGENCY AND NON-EMERGENCY DISPATCH SERVICES ("MOU") is entered into by and between the Williamson County Emergency Communications Department ("WCECD") and Williamson County Office/Department named on the signature page herein below ("Agency").

WITNESSETH

WHEREAS, it is mutually beneficial for Agency and WCECD to enter into this MOU regarding the performance of Emergency and Non-Emergency Emergency Services;

WHEREAS, WCECD and Agency agree that cooperation is in the best interest of both parties hereto;

NOW, THEREFORE, in consideration of the mutual covenants and agreements herein contained, the undersigned parties acknowledge and agree as follows:

I. OBLIGATIONS, ACKNOWLEDGEMENTS AND COVENANTS OF WCECD

- A. WCECD shall receive all 9-1-1 calls for service originating from Agency's jurisdictional boundaries and dispatch Agency's resources in a timely and professional manner.
- B. WCECD shall receive all non-emergency calls for service from Agency's jurisdictional boundaries and dispatch Agency's resources in a timely and professional manner.
- C. WCECD shall provide and maintain all written WCECD policies and procedures which will serve as guidelines, procedures and requirements for processing of all calls for service.
- D. WCECD shall train and direct its staff to comply with the procedures and protocol requirements as developed and revised by the WCECD.
- E. WCECD shall maintain and document status reports to ensure that safety and dispatch standards are maintained.
- F. WCECD shall maintain and make available to Agency information regarding calls for service, including, but not limited to, all times related to the call for service, units dispatched and responding, actions taken, and any other information reasonably requested by Agency.

- G. WCECD agrees that WCECD shall at all times comply with all applicable local, state, and federal regulations, including, but not limited to any Criminal Justice Information Services ("CJIS") and/or Texas Crime Information System ("TCIC") compliance and regulation requirements. WCECD hereby further agrees and acknowledges that Agency will not be responsible for non-compliance by WCECD of any applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements and that this MOU does not, in any way, limit, restrict and/or reduce WCECD's obligations under any and all applicable laws, rules and/or regulations.
- H. WCECD agrees to abide by all present or hereafter approved rules, policies and procedures of Texas Law Enforcement Telecommunications System ("TLETS"), the Texas Crime Information Center ("TCIC"), the National Crime Information Center ("NCIC"), National Law Enforcement Telecommunications System ("NLETS") and any other systems now or in the future associated therewith concerning the collection, storage, processing, retrieval, dissemination and exchange of information for criminal justice purposes.

II. OBLIGATIONS, ACKNOWLEDGEMENTS AND COVENANTS OF AGENCY

- A. Agency acknowledges that all WCECD employees will be hired and compensated by WCECD. All employees of WCECD will be subject to all of the personnel policies and procedures of WCECD and shall not be considered as employees of Agency.
- B. Agency acknowledges that WCECD shall have sole authority to develop and revise, at its discretion, the emergency and non-emergency call receipt, response and dispatch procedures and protocol for WCECD and that Agency shall have no authority over the day-to-day operations and management of the WCECD.
- C. Agency agrees to execute, maintain and comply with any necessary agreements with the criminal justice agency or agencies that Texas Department of Public Safety, who serves as the CJIS System Agency, may require for Agency's access to TLETS, TCIC, and NCIC, and NLETS.
- D. Agency acknowledges that all criminal justice records are to be entered by WCECD with the Agency's Originating Agency Identifier Number ("ORI") and Agency hereby agrees to provide WCECD with its ORI, as well as provide any updates should Agency's ORI be modified in the future.
- E. Agency agrees that it shall at all times comply with all applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements. Agency hereby further agrees and acknowledges that WCECD will not be responsible for non-compliance by Agency of any applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements and that this MOU does not, in any way, limit, restrict and/or reduce Agency's

obligations under any and all applicable laws, rules and/or regulations.

- F. Agency agrees to abide by all present or hereafter approved rules, policies and procedures of TLETS, TCIC, and NCIC, and NLETS and any other systems now or in the future associated therewith concerning the collection, storage, processing, retrieval, dissemination and exchange of information for criminal justice purposes; and Agency acknowledges that WCECD reserves the right to suspend service to Agency, which may include canceling of records entered for the Agency, when applicable policies are violated and not reinstate service following such instances until WCECD's receipt of satisfactory assurances that such violations have been corrected.
- G. When required by WCECD, Agency shall furnish WCECD with certification of compliance and proof of any necessary evidence of resolution of any compliance issues relating to any applicable local, state, and federal regulations, including, but not limited to any CJIS and/or TCIC compliance and regulation requirements.

III. TERM

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V. NOTICES

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IN WITNESS THEREOF, WCECD and Agency have caused this MOU to be duly executed to be effective as of the date of the last party's execution below.

AGENCY:

Name of Office: Williamson Co. Precinct 4 Constables

By: [Signature]

Printed Name: Paul L. Leal

Title: CONSTABLE

Date: 12/12/2022, 2022

Address for Notice:

412 VANCE ST., SUITE 3
Attn: PAUL LEAL
TAYLOR
TAYLOR, Texas 76574

Williamson County Judge

By: _____
Bill Gravell, Jr

Date: _____

Address for Notice:

Williamson County Judge
710 S Main Street
Georgetown, Texas 78626

WCECD:

Williamson County Department of
Emergency Services

By: [Signature]

Chris Connealy, Sr. Director
Williamson County Department of
Emergency Services

Date: MARCH 8, 2023

Address for Notice:

Williamson County Emergency Services
Attn: Chris Connealy, Sr. Director
911 Tracy Chambers Ln
Georgetown, Texas 78626