






# WILLIAMSON COUNTY STRATEGIC PLAN REPORT

## VISION

We are a friendly, safe and healthy county; with endless opportunities, strong community investment, thriving families and prospering businesses.

## MISSION

Our Mission is to provide excellent customer service while executing strategic, financially sustainable core services that promote a healthy, safe and prosperous County.

KEY GOAL 	KEY GOAL 	KEY GOAL 
<p><b>Integrate policies to ensure financial stability and sustainability across all services</b></p> <p>The Finance Team has created a draft document to better establish the financial impacts of programs and services.</p> <p>The questionnaire will collect data that will allow for accurate financial projections regarding the revenue and expenditures associated with growth including residential, commercial and industrial.</p>	<p><b>Enhanced services and systems to support a safe community</b></p> <p>The Safety Team has established a Justice Services Working Group.</p> <p>The Group will be meeting monthly and has begun creating the format and key questions to establish a long range plan for justice services.</p>	<p><b>Commit to state-of-the-art technological solutions for improved customer service</b></p> <p>A firm has been selected to begin the work on replacing the Oracle system.</p> <p>A fiber study has been completed.</p> <p>Work has been started on the proposals for a new public safety system software.</p> <p>A technology liaison program is in place to help with training and education County wide.</p>



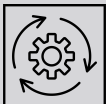


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<p><b>Lead a collaborative partnership to plan for and fund growth and development</b></p> <p>The team is working on a catalog of services and infrastructures utilized by cities, which will help identify cost sharing opportunities.</p> <p>Work with EDO is continuing to update economic development policies, the website, and communication.</p> <p>Based on the legislative session, updates will be recommended to fee structures.</p>	<p><b>Adopt and implement long range master plans to address growth and sustainability</b></p> <p>The team has a draft standardized template document to use for the ultimate build out master planning conversations.</p> <p>A full list of all properties, facilities and land has been created, including the use of those facilities.</p> <p>A CIP review meeting has been set for September.</p>	<p><b>Enhance communication strategy to build stronger relationships internally and externally</b></p> <p>The new website, to include a section for online services, will be live in July.</p> <p>Share Point will be the base for all internal communications, which will include print, video, podcast, and emails.</p> <p>A community wide survey will be requested as part of the budget process.</p>	<p><b>Develop and implement a culture where Williamson County is the employer of choice</b></p> <p>An engagement process with staff about core values is being designed, will include a survey and engagement opportunities.</p> <p>Research about onboarding has been completed.</p> <p>A policy management and update system is now in place.</p>