

Amendment: Microsoft Enterprise Services Work Order

TX DIR CPO-4911

Enterprise Services Work Order	AMDGVS12411-100306 1003062-1005423
Amendment number	1

This amends the Enterprise Services Work Order noted above, between County Of Williamson and Microsoft and is effective as of the date that Microsoft signs this Amendment.

Amendment

The Support Services of the Enterprise Services Work Order is hereby deleted and replaced in its entirety with:

[Services by Support Location:](#)

ADD-ON Amendment Unified Proactive Svcs Enterprise Security - 2024-25 USA - SLG - Enterprise West 11/1/2024 - 10/31/2025		
Quantity	Service	Service Type
Included	Service Delivery Management Extended	Service Delivery Management
1 ea	Onboarding Accelerator - Deployment and Migration Assistance for Active Directory Certificate Services Base	Onboarding Services

[Support Services Fees.](#)

The items listed in the table above represent the services that Customer has pre-purchased for use during the term of this Work Order, and applicable fees are shown in the table below.

Microsoft Support Services are a non-refundable, prepaid service.

Before Microsoft commences or continues provision of Microsoft Support Services, Microsoft must receive a signed copy of this Work Order and Customer's payment, purchase order or, if

applicable, completed Customer invoice information above. Microsoft will invoice Customer, and Customer agrees to pay Microsoft within 30 calendar days of the date of Microsoft invoice.

Microsoft reserves the right to adjust Microsoft fees prior to entering into any changes to the Microsoft Support Services ordered herein.

Services Summary	Billing Date (M/d/yyyy)	Fee USD
ADD-ON Amendment Unified Proactive Svcs Enterprise Security - 2024-25	11/1/2024	26,860.00
Total Fees (excluding taxes)		26,860.00

Support for Microsoft Products

Microsoft will provide support for Customer's licensed, commercially released, and generally available Microsoft products, and cloud services subscriptions purchased by Customer or Customer's Affiliate: i) under the licensing enrollments and agreements, as indicated in Appendix A; and ii) during the Term of this Work Order. Such products and subscriptions exclude those purchased by any party that is not Customer's Affiliate as of the Support Commencement Date.

The Support Payment details of the Enterprise Services Work Order is hereby deleted and replaced in its entirety with:

Billing Schedule	Billing Date (M/d/yyyy)	Fee USD
One Time Payment Add On	11/1/2024	26,860.00
Total Fees (excluding taxes)		26,860.00

Effect of Amendment

Except as specifically amended by this amendment, all other provisions of the Agreement shall remain unchanged, and in full force and effect.

Customer
Name of Customer (please print)
County of Williamson
Signature
Name of person signing (please print)
Title of person signing (please print)
Signature date
Name of Customer or its Affiliate that executed the Agreement (if different from Customer above)

Microsoft Affiliate	
Name	
Microsoft Corporation	
Signature	<i>Josh Stikeleather</i>
Name of person signing (please print)	Josh Stikeleather
Title of person signing (please print)	Support Specialist
Signature date (effective date)	11/18/2024