

**Amendment to the Agreement Between United Behavioral Health and Williamson County**

**This Amendment** (“Amendment”) dated January 1, 2025 (the “Amendment Effective Date”) is entered into by and between United Behavioral Health, including its affiliates, with its principal place of business at 595 Market Street, Floor 23, San Francisco, CA 94105-2426 (“Optum”); and Williamson County with its principal place of business at 710 S Main St Ste 303, Georgetown, TX 78626-5701 (“Customer”).

**Whereas**, Optum and Customer are parties to the Administrative Services Agreement dated January 1, 2022 (the “Agreement”) for the provision of certain services by Optum to Customer; and

**Whereas**, the parties desire to amend certain terms and conditions of the Agreement in accordance with this Amendment and agree to new terms and conditions as set forth herein.

**Now, therefore**, the parties mutually agree as follows:

1. Capitalized terms used herein which are not otherwise defined in this Amendment or any attachments hereto shall have the meaning assigned to them in the Agreement.
2. Exhibit A attached to the Agreement is hereby amended and restated to read in its entirety as set forth in Exhibit A attached hereto.
3. This Amendment and the Agreement constitutes the entire agreement and understanding of the parties hereto and supersedes all prior agreements, consents, and understandings relating to the subject matter hereof whether oral or in writing. The parties agree that there are no other oral or other agreements between the parties that have not been incorporated into this Amendment and the Agreement.
4. Each of the persons signing this Amendment represents and warrants that he/she is a duly authorized officer, director or agent of the party on whose behalf the person is signing, and further represents and warrants that the person signing has the power and authority to bind the party, and that the party has the legal power to enter into this Amendment.

*[Signature Page Follows]*

**United Behavioral Health**

**Williamson County**

Signature: *Nathaniel Seltzer*  
Nathaniel Seltzer (12/03/2024 08:28 CST)

Signature: \_\_\_\_\_

Print Name: Nathaniel Seltzer

Print Name: \_\_\_\_\_

Print Title: Director of Finance

Print Title: \_\_\_\_\_

Date: 12/03/2024

Date: \_\_\_\_\_

Internal Control No.: 00808046.2








# Williamson County - UBH - Amendment - 1-1-2025 (00808046.2)

Final Audit Report

2024-12-03

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# FY'22,23,24

## EXHIBIT A-SERVICES AND FEES

The following are the administrative services Optum has agreed to provide to Customer at the rates set forth herein.

Product	Components	Rate Type	Rate Period	\$ Fee
Employee Assistance Program - EAP - EMPLOYER	EAP 6 Sessions	Per Employee	Per Month	\$1.34
Bank of Hours for Training & Critical Incident (CIRS)	8 Hours Annually	Per Employee	Per Month	Included in EAP Fee
WorkLife	WorkLife	Per Employee	Per Month	\$0.19
Identity Theft and Fraud Resolution	Identity Theft and Fraud Resolution	Per Employee	Per Month	\$0.07

Additional On-Site Support Service hours are available on a fee-for-service basis. Services are billed at an hourly rate plus travel time. Any onsite or training hours can be purchased according to the rates in the grid below.

On-Site Support Service	Fee for service
Management Development Programs	\$200/on-site hour*
Employee Development Programs	\$200/on-site hour*
Wellness Seminars	\$200/on-site hour*
<b>Information Resource Events</b>	\$200/on-site hour*
Critical Incident Response Services	\$250/on-site hour*
<b>Travel Time &amp; Trainer Downtime</b>	\$100/hour

• *Travel Time and Trainer Downtime charges apply when Hours are purchased on a fee for service basis*

Rate Effective Period: 1/1/2022 -12/31/2024.

These rates are based on a population of 1,928. If the population changes by more than 10%, then Optum reserves the right to revise the rates.

# FY' 25,26

## EXHIBIT A – SERVICES AND FEES

The following are the administrative services Optum has agreed to provide to Customer at the rates set forth herein.

Product	Component	Rate Type	Rate Period	Fee: <sup>1</sup> 1-1-25 – 12-31-25	Fee: <sup>1</sup> 1-1-26 - 12-31-26
Emotional Wellbeing Solutions - EWS - EMPLOYER <sup>2</sup>	EWS 6 Sessions	Per Employee	Per Month	\$1.78	\$1.83
Bank of Hours for Training & Critical Incident (CIRS) (8 Hours) <sup>2</sup>	8 hours Annually	Per Employee	Per Month	\$0.09	\$0.09
WorkLife	Worklife	Per Employee	Per Month	\$0.20	\$0.21

### Footnotes:

1. In the event of a conflict between the terms described in the accompanying proposal (including any and all attachments, oral discussions, and subsequent amendments) and the terms of this Exhibit, the terms of this Exhibit shall control. This pricing assumes the population of 1928. These parameters are reflective of our understanding of this population as of the date of this quote.

If any of these parameters change by more than 10%, the fees and annual estimates may need to be recalculated.

All rates increase annually by the greater of 3% or the year-over-year change in the Employment Cost Index,

Healthcare and Social Assistance, Private Employers as published by the Bureau of Labor Statistics for the most recently available period.

- 2 Pricing assumes one Emotional Wellbeing (FKA EAP) model purchased for all employees and standard delivery model with standard communication materials.

Pricing is net of broker commissions.

Rates represent coverage for all employees regardless of medical carrier and medical enrollment status.

Includes Base WorkLife: Legal, Financial and ID Theft Fraud Resolution in Addition to Community Resources, Childcare and Eldercare Online Locators

Additional Hours can be purchased on a fee-for-service basis

### **Specialized Support Services**

Critical Incident Response Services and Trainings for managers and employees to address workplace, well-being and wellness topics: \$250/on-site hour\*

Travel Time & Trainer Downtime: \$100/on-site hour

\* Travel Time and Trainer Downtime charges apply when Hours are purchased on a fee for service basis