



**Williamson County, Texas**  
10/01/2024 - 10/01/2025

| FEE PER CLAIM - HANDLE TO CONCLUSION             | Est. Claim Frequency | Per Claim Fee | Projected Service Fee |
|--------------------------------------------------|----------------------|---------------|-----------------------|
| <b>Workers' Compensation</b>                     |                      |               |                       |
| WC Medical Only                                  | 106                  | \$185         | \$19,610              |
| WC Indemnity (TX)                                | 71                   | \$1,304       | \$92,584              |
| Incidents - Workers' Compensation                | 148                  | \$52          | \$7,696               |
| <b>Total Workers' Compensation Fee Per Claim</b> | <b>325</b>           |               | <b>\$119,890</b>      |
| <b>Liability</b>                                 |                      |               |                       |
| Auto Liability/Bodily Injury                     | 12                   | \$983         | \$11,796              |
| Auto Liability/Property Damage                   | 19                   | \$440         | \$8,360               |
| Auto/Physical Damage                             | 11                   | \$321         | \$3,531               |
| General Liability/Bodily Injury                  | 3                    | \$983         | \$2,949               |
| General Liability/Property Damage                | 11                   | \$440         | \$4,840               |
| Professional Liability                           | 3                    | \$823         | \$2,469               |
| Incidents - Liability                            | 0                    | \$52          | \$0                   |
| <b>Total Liability Fee Per Claim</b>             | <b>59</b>            |               | <b>\$33,945</b>       |

  

| ADMINISTRATIVE SERVICES              | Quantity | Rate  | Fee             |
|--------------------------------------|----------|-------|-----------------|
| <b>Administrative Services</b>       |          |       |                 |
| Administration / Data Management     |          |       | \$9,315         |
| RMIS Standard License (2 RMIS Users) |          |       | Included        |
| RMIS Additional Full-Access Users    | 2        | \$500 | \$1,000         |
| RMIS Additional View-Only Users      | 1        | \$250 | \$250           |
| \$0 Settlement Authority Surcharge   | 1        | \$0   | \$0             |
| <b>Total Administrative Services</b> |          |       | <b>\$10,565</b> |

  

|                  |  |  |                  |
|------------------|--|--|------------------|
| <b>TOTAL USD</b> |  |  | <b>\$164,400</b> |
|------------------|--|--|------------------|

For the following two one-year optional renewal years, Gallagher Bassett proposes the per claim rates and associated fees increase 3.5% from year three to year four, and increase 3.5% from year four to year five.

We have included \$0 Settlement Authority at no cost in year one and two. We look forward to earning the trust of the County during the upcoming year of our partnership and would look to raise Settlement Authority in year three. In the event the County mandates \$0 Settlement Authority beyond year two, GB reserves the right to bill an annually adjusted fee.

**GBCARE MEDICAL MANAGEMENT SERVICES**

| <b>SERVICES</b>                                                                                                                                                                                                                                                                                                  | <b>CHARGES</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Fee Schedule<br/>(Bill Review / UCR)</b>                                                                                                                                                                                                                                                                      | \$8.50 Per Bill                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>All Other Savings</b> <ul style="list-style-type: none"> <li>• <b>System Savings</b></li> <li>• <b>Clinical Validation/Nurse Review (CV)</b></li> <li>• <b>Preferred Provider Networks (PPO)</b></li> <li>• <b>Out Of Network (OON)</b></li> <li>• <b>Specialty Networks/Physical Therapy (PT)</b></li> </ul> | 27 % of Savings<br>27 % of Savings<br>27 % of Savings<br>27 % of Savings<br>27 % of Savings                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Electronic Receipt of Medical Bills</b>                                                                                                                                                                                                                                                                       | \$2 additional Per Bill                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Telephonic Case Management</b>                                                                                                                                                                                                                                                                                | \$90 Medical Triage one time per file<br>\$340 per claim (each 30 days)                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Utilization Review Program</b>                                                                                                                                                                                                                                                                                | \$115 Outpatient Pre-Certification<br>Letter Only Authorization Program - Included at no charge                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>UR Physician Review</b>                                                                                                                                                                                                                                                                                       | \$270 per Review                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>California UR IMR Processing</b>                                                                                                                                                                                                                                                                              | \$125 per IMR Request                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Medical Case Management and Vocational Rehabilitation - Hourly</b>                                                                                                                                                                                                                                            | \$115 per hour plus expenses<br>\$135 per hour plus expenses - AK, CA, HI, NY<br>\$175 per hour plus expenses Complex or CAT cases<br>\$225 per hour plus expenses CAT - AK, CA, HI, NY                                                                                                                                                                                                                                                                                                                                                      |
| <b>Priority Care 365</b>                                                                                                                                                                                                                                                                                         | \$95 per call - Language line charges apply where utilized                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Other State Services:</b> <ul style="list-style-type: none"> <li>• <b>California MPN Service</b></li> <li>• <b>Illinois PPP Service</b></li> <li>• <b>New York PPO Service</b></li> <li>• <b>Texas HCN Service</b></li> <li>• <b>West Virginia MHCP Service</b></li> </ul>                                    | For claims handled in the designated states (otherwise, Not Applicable)<br><br>No additional fees beyond the normal Cost & Terms<br><br>No additional fees beyond the normal Cost & Terms<br><br>No additional fees beyond the normal Cost & Terms<br><br>Percent of savings: 9.5% of total savings to include bill review, network access & Nurse triage.<br><br>Available option if client enrolls in a West Virginia MHCP. If selected, fees include \$45 per claim. Network Management and Administration of \$45 per hour when required |
| <b>Medical Cost Projection (MCP) and Clinical Recommendations</b>                                                                                                                                                                                                                                                | \$150 per Hour                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Pharmacy Benefit Management (PBM)</b>                                                                                                                                                                                                                                                                         | Cost of prescriptions -- no charge for Bill Review or PPO reductions for PBM transactions                                                                                                                                                                                                                                                                                                                                                                                                                                                    |



**Williamson County, Texas**  
10/01/2024 - 10/01/2025

| SERVICES                                | CHARGES                                                                                                  |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------|
| Durable Medical Equipment (DME) Program | Cost of medical equipment - no charge for Bill Review or PPO reductions for Prospective DME transactions |
| Dental Review Program                   | Charged on a per review basis                                                                            |

Client and GB agree as follows: If a vendor other than the GBCARE Medical Management Services preferred vendor is utilized, an administrative fee may apply in exchange for bona fide administrative services. The administrative services may include, but not be limited to overhead costs for the oversight and management of medical management vendors which includes the development and oversight of quality standards, development and maintenance of EDI interfaces and reports, and ensuring proper mandatory state compliance and reporting.



**Williamson County, Texas**  
10/01/2024 - 10/01/2025

**OTHER SERVICES**

| SERVICES                                                                                                                                                                                                                                                                                                                                                    | CHARGES                                                                                                                                                                                                                                                                                                       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RMIS Additional Users (RMIS Standard License includes a set number of Full Access Users outlined under Administrative Services, and unlimited use of GB standard scheduled training classes)                                                                                                                                                                | RMIS View-only User, \$250 annually per user                                                                                                                                                                                                                                                                  |
|                                                                                                                                                                                                                                                                                                                                                             | RMIS Full Access User, \$500 annually per user                                                                                                                                                                                                                                                                |
| Loss control                                                                                                                                                                                                                                                                                                                                                | \$140 per hour                                                                                                                                                                                                                                                                                                |
| OSHA Reporting                                                                                                                                                                                                                                                                                                                                              | \$6,000, OSHA platform to produce compliant OSHA 301 Report, 300 and 300a Logs, and electronic data file. Oversight and accuracy of all OSHA data is responsibility of the employer prior to posting or submitting any OSHA log.                                                                              |
| Subrogation and Recovery                                                                                                                                                                                                                                                                                                                                    | 20% of net recovery amount less legal and collections expense based on recovery date<br><br>Recoveries include subrogation, credits, lien waivers, file transfer (based on lien to date at time of transfer), and contribution or coverage handled in a separate action.<br><br>Applies to all coverage types |
| Gallagher Bassett Investigative Services (GBIS)                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                               |
| Special Fraud Investigations - SIU, Outside Field Investigations, Surveillance Investigations, Targeted Field Investigations                                                                                                                                                                                                                                | Prevailing hourly rate plus expenses                                                                                                                                                                                                                                                                          |
| Targeted Database Searches, Self Service Database Searches                                                                                                                                                                                                                                                                                                  | Prevailing rate per report                                                                                                                                                                                                                                                                                    |
| Gallagher Bassett Litigation Management Program (GBLMP)                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                               |
| Invoice and Matter Management platform for adjusters/ counsel                                                                                                                                                                                                                                                                                               | If utilized, 2% of net legal invoice (invoice net of disbursements and invoice review savings). Charged as discount off total payment remitted to counsel and will be reflected as an allocated expense on the claim file.                                                                                    |
| 5 client licenses for Legal Analytics platform                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                               |
| Attorney-led legal bill review                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                               |
| Gallagher Bassett Compliance Services (GBCS)                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                               |
| Medicare Set-Aside Services:<br>Allocation, CMS Submission, Medicare Eligibility Inquiry (MEI), SSDI Verification, Medical Cost Projection (MCP)                                                                                                                                                                                                            | Prevailing rate per each service<br>Rush fees apply for MSA completed within 5 business days<br>MSA Revision fees apply                                                                                                                                                                                       |
| Medicare Secondary Payer Services:<br>BCRC Notification, Conditional Payment Research (CPR), Conditional Payment Negotiations (CPN), Conditional Payment Notice Evaluation, Conditional Payment Dispute, Securing Final Demand for Settlement (SFD), Release / Settlement Agreement Review, Lien Research and Resolution (Advantage Plan, Medicaid, Part D) | Prevailing rate per each service                                                                                                                                                                                                                                                                              |
| Taxes                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                               |
| Taxes                                                                                                                                                                                                                                                                                                                                                       | All applicable taxes will be added to the service fees where required                                                                                                                                                                                                                                         |



## Williamson County, Texas

10/01/2024 - 10/01/2025

### PROGRAM SPECIFIC TERMS AND CONDITIONS

**1. Claim Count Reconciliation:**

- Actual - Claims will be reconciled and billed monthly for the first 18 months and then at the 24th month and then every 12 months thereafter.

**2. Billing and Payment Terms:** Fees will be billed quarterly during the service period.

**3. Claim Pricing Terms:**

**Handle to Conclusion:**

Claims will be handled for the life of the file. There will be no additional per claim fees for existing claims except if it changes category.

**Additional Charges:**

There will be additional charges for ongoing Data Management (RISX-FACS®), RMIS users, Administration, Banking fees and monthly reports for as long as GB handles claims.

**4. Account Administration includes the following:**

- Client Services
- Client Accessible Dashboards & Reports via GB's RMIS & Analytics Platform
- 4 Telephonic Claim Strategy Meeting(s)
- Detailed Status Reports All Lines of Business @ \$50,000
- Settlement Consultation All Lines of Business @ \$0
- Loss Fund /Banking Services (SIMMS)
- Claim Reporting
- Data Transfer to Carrier(s)
- Acknowledgement Letter to Injured Employee WC
- Acknowledgement Letter to Claimant Liab

**5. Claim Charges:** Claim and incident fees will be assessed on a per occurrence, per claimant, per line of coverage basis.

**6.** This material is the proprietary, confidential property of Gallagher Bassett Services, Inc. It has been provided to you for the sole purpose of considering a quote for claims administration services. It is not to be duplicated or shared in any form with anyone other than the individuals of such prospective client that have a business need to know the information. It must be destroyed or returned to Gallagher Bassett Services, Inc. after its intended use.

**7.** Gallagher Bassett Services, Inc. will not pay a fee, commission, or rebate to any party for the privilege of presenting our proposal or in order to secure the awarding of any program to Gallagher Bassett Services, Inc.

**8.** Pricing is based on using GBCARE Medical Management Services preferred vendors for Bill Review, PPO, out-of-network, utilization review, telephonic case management, MSA and field case management.



## Williamson County, Texas

10/01/2024 - 10/01/2025

### GENERAL CONTRACT TERMS AND CONDITIONS

1. Independent Adjusters - If applicable, following any significant loss as a result of a single event (hurricane, tornado, flood, earthquake, etc.), GB reserves the right to retain outside resources (adjusters) when appropriate and those fees will be paid as an Allocated Expense off the file.
2. The pricing quoted in this Cost & Terms is based upon the data and information provided by Client, as well as existing legislative and regulatory requirements. Material inaccuracies or changes to the foregoing may require adjustments to the quoted pricing.
3. Taxes - All applicable taxes will be added to the service fees where required.
4. Allocated Expenses: Shall be your responsibility as applicable and shall include, but not be limited to:
  - Legal Fees
  - Legal Bill Review
  - Medical Examination
  - Professional Photographs
  - Travel made at client's request
  - Costs for witness statements
  - Court reporter service, translation, and interpretation
  - Record retrieval and copying services (Including medical and legal)
  - Accident reconstruction
  - Experts' rehabilitation costs
  - Chemist
  - Fees for service of process
  - Collection cost payable to third parties on subrogation
  - Architects, contractors
  - Engineer
  - Any other similar cost, fee or expense reasonably chargeable to the investigation, negotiation, settlement or defense of a claim or loss which must have the explicit prior approval of the client
  - Police, fire, coroner, weather, or other such reports
  - Property damage appraisals
  - Vehicle appraisals (vehicle damage assessment)
  - SIU, surveillance and sub rosa investigation
  - Official documents and transcripts
  - Pre- and post-judgment interest paid
  - Outside Field Investigations
  - Subrogation at 20% of net recovery
  - Index Bureau Reporting (All Coverages)
  - Second Injury Fund Recovery
  - Data Intelligence Self-Service Reports
  - Medical Management - Medical Management services may include, but are not limited to:
    - Preferred provider organization networks
    - Utilization review services
    - Automated state fee scheduling
    - Light duty/return-to-work programs
    - Medical case management and Vocational rehabilitation network
    - Prospective injury management services
    - Hospital bill audit services

## **DEFINITIONS**

### **Incidents**

An incident is a loss reported electronically through ClaimLine and/or the Web, or set up manually at the branch. GB will review the incident and make a courtesy call (if necessary) to determine if it is a claim or incident. GB will have full discretion in the determination and handling of these incidents and/or their conversion into claim status.

### **Workers' Compensation - Medical Only Claims**

A work-related Claim that meets all of the following criteria:

- Payments for either indemnity or vocational rehabilitation were not required
- The Claim has not become contested or in suit
- No investigation required to determine compensability or subrogation requirements
- No loss notices, captioned reports, client meetings (other than routine meetings where the claim is listed and noted) or settlement consultation approvals were required
- Payments on the Claim do not exceed \$5,000
- Days open do not exceed 180 days

### **Workers' Compensation - Indemnity Claims**

A work-related claim that is not a Medical Only Claim.

### **Auto Physical Damage (APD)**

Investigate, evaluate and adjudicate all first-party claims which you report involving damage or loss of real or personal property. First-party claims will be managed and administered in accordance with our product guidelines.

### **Liability Claims**

Investigate, evaluate and adjudicate all third-party claims for which you may be legally obligated. Third-party claims will be managed and administered in accordance with our product guidelines.

### **Professional Liability Claims**

All professional liability claims are stat entry only. Stat Entry claim handling will only include: claim set-up, setting of initial reserve and ongoing updates based upon guidance from client, issuing payments.



Williamson County, Texas  
10/01/2024 - 10/01/2025

**ACKNOWLEDGEMENT OF COST & TERMS**

The undersigned parties acknowledge and agree that this Cost & Terms is effective for the service period stated above.

Notices to Gallagher Bassett Services, Inc. should be directed to:

Gallagher Bassett Services, Inc.  
2850 Golf Road  
Rolling Meadows, Illinois 60008-4050  
Attn: Legal Department  
Email: [GB-Contracts@gbtpa.com](mailto:GB-Contracts@gbtpa.com)

ACCEPTED AND AGREED TO BY:

**GALLAGHER BASSETT SERVICES, INC.**

By: Stephanie L. Renguso

Print Name: Stephanie L. Renguso

Title: Corporate Counsel

Date: 09/16/2024

ACCEPTED AND AGREED TO BY:

**Williamson County, Texas**

By: Bill Gravell  
Bill Gravell (Oct 16, 2024 16:54 CDT)

Print Name: Bill Gravell

Title: County Judge

Date: Oct 16, 2024

# Gallagher Rates

Final Audit Report

2024-10-16

|                 |                                              |
|-----------------|----------------------------------------------|
| Created:        | 2024-10-15                                   |
| By:             | Cheryl Johnson (cheryl.johnson@wilco.org)    |
| Status:         | Signed                                       |
| Transaction ID: | CBJCHBCAABAAAdpewkU_UWVzJgLFHL9Yweq1h4K7FYEx |

## "Gallagher Rates" History

-  Document created by Cheryl Johnson (cheryl.johnson@wilco.org)  
2024-10-15 - 2:11:28 PM GMT- IP address: 173.219.39.210
-  Document emailed to Andrea Schiele (aschiele@wilco.org) for delegation  
2024-10-15 - 2:12:22 PM GMT
-  Email viewed by Andrea Schiele (aschiele@wilco.org)  
2024-10-15 - 2:31:03 PM GMT- IP address: 66.76.4.65
-  Document signing delegated to Bill Gravell (bgravell@wilco.org) by Andrea Schiele (aschiele@wilco.org)  
2024-10-16 - 9:53:46 PM GMT- IP address: 66.76.4.65
-  Document emailed to Bill Gravell (bgravell@wilco.org) for signature  
2024-10-16 - 9:53:46 PM GMT
-  Email viewed by Bill Gravell (bgravell@wilco.org)  
2024-10-16 - 9:54:22 PM GMT- IP address: 66.76.4.65
-  Document e-signed by Bill Gravell (bgravell@wilco.org)  
Signature Date: 2024-10-16 - 9:54:33 PM GMT - Time Source: server- IP address: 66.76.4.65
-  Agreement completed.  
2024-10-16 - 9:54:33 PM GMT

