



Service Order

This Service Order (this "Service Order") is entered into as of the date of last signature below (the "Effective Date"), by and between ASTOUND BUSINESS SOLUTIONS, LLC, a Delaware limited liability company, acting on behalf of itself and as agent for its Affiliates (collectively, "Provider"), and the customer specified below ("Customer"). This Service Order is made pursuant to and will be governed by that certain Master Services Agreement for Enterprise Services (the "MSA") executed separately between Provider and Customer. All capitalized terms used but not defined in this Service Order shall have the meanings given to them in the MSA. Affiliates of Astound Business Solutions, LLC include, but are not limited to (i) RCN Telecom Services, LLC, (ii) Grande Communications Networks, LLC, (iii) Wave Business Solutions, LLC, and (iv) Digital West Networks, Inc.

CUSTOMER NAME	CUSTOMER DBA	CUSTOMER POINT OF CONTACT	CUSTOMER BILLING ADDRESS
Williamson County		Name: Richard Semple Email: rsemple@wilco.org Office: Mobile:	
EXISTING ACCOUNT NUMBER	ASTOUND SALES REP	ASTOUND SALES SEGMENT	
	Christopher Cox - 772618	Enterprise	

INITIAL SERVICE TERM	SERVICE ORDER REFERENCE NUMBER
60 months	

Provider shall provide to Customer the services set forth below (each, a "Service"), at the location(s) set forth below (each, a "Service Site"), in exchange for the one-time, non-recurring installation charge ("NRC"), and the monthly recurring service charges ("MRC") set forth below:

PRODUCT LINE ITEM	Z-LOC ADDRESS (PRIMARY)	Z-LOC DEMARC	A-LOC ADDRESS	A-LOC DEMARC	UNITS	MRC / UNIT	TOTAL MRC	NRC / UNIT	TOTAL NRC
/30 Static IP Block (1 Usable DIA)	405 Martin Luther King St , Georgetown, TX 78626, USA	Cust Prem	N/A		1	\$0.00	\$0.00	\$0.00	\$0.00
DIA 10 Gb	405 Martin Luther King St , Georgetown, TX 78626, USA	Cust Prem	N/A		1	\$1,800.00	\$1,800.00	\$0.00	\$0.00
<b>TOTALS</b>							<b>\$1,800.00</b>		<b>\$0.00</b>

NOTE: If the Demarcation Point listed above for a Service Site is the MPOE, then Customer is responsible for providing any necessary demarc extension / additional inside wiring to reach the Customer's premises/suite.

Note: The charges listed above do not include applicable taxes, fees and surcharges.

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**NOTES**

TIPS Contract-230105 Grande Communications Networks LLC dba Astound Business Solutions

Williamson County will pay the full MRC in advance of 60month term of \$108,000.00. The credit will be applied each month to the \$1800.00 MRC.

The submission of this Service Order to Customer by Provider does not constitute an offer. Instead, this Service Order will become effective only when both parties have signed it. The date this Service Order is signed by the last party to sign it (as indicated by the date associated with that party's signature) will be deemed the Effective Date of this Service Order.

\_\_\_\_\_  
Authorized Customer Signature

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date Signed

DocuSigned by:  
*Delina Anderson*  
8E27A12E2E744EA

\_\_\_\_\_  
Authorized Provider Signature

Delina Anderson

\_\_\_\_\_  
Printed Name

Senior Director

\_\_\_\_\_  
Title

4/1/2025

\_\_\_\_\_  
Date Signed

### Certificate Of Completion

Envelope Id.		Status: Completed
Subject	Williamson - DIA - Enterprise - Service Order (Negotiated MSA).docx	
Source Envelope:		
Document Pages: 3	Signatures: 1	Envelope Originator:
Certificate Pages: 1	Initials: 0	Christopher Cox
AutoNav: Enabled		401 Carlson Circle
EnvelopeId Stamping: Enabled		San Marcos, TX 78666
Time Zone: (UTC-08:00) Pacific Time (US & Canada)		christopher.cox@astound.com
		IP Address:

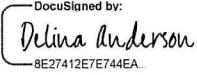
### Record Tracking

Status: Original	Holder: Christopher Cox	Location: DocuSign
4/1/2025 8:10:31 AM	christopher.cox@astound.com	

### Signer Events

Delina Anderson  
 delina.anderson@astound.com  
 Senior Director  
 Astound Business Solutions  
 Security Level: Email, Account Authentication (None)

### Signature

  
 DocuSigned by:  
 Delina Anderson  
 8E27412E7E744EA  
 Signature Adoption: Pre-selected Style  
 Using IP Address:

### Timestamp

Sent: 4/1/2025 8:11:19 AM  
 Viewed: 4/1/2025 8:12:28 AM  
 Signed: 4/1/2025 8:12:40 AM

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In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	4/1/2025 8:11:19 AM
Certified Delivered	Security Checked	4/1/2025 8:12:28 AM
Signing Complete	Security Checked	4/1/2025 8:12:40 AM
Completed	Security Checked	4/1/2025 8:12:40 AM
Payment Events	Status	Timestamps