



Service Order

This Service Order (this "Service Order") is entered into as of the date of last signature below (the "Effective Date"), by and between ASTOUND BUSINESS SOLUTIONS, LLC, a Delaware limited liability company, acting on behalf of itself and as agent for its Affiliates (collectively, "Provider"), and the customer specified below ("Customer"). This Service Order is made pursuant to and will be governed by that certain Master Services Agreement for Enterprise Services (the "MSA") executed separately between Provider and Customer. All capitalized terms used but not defined in this Service Order shall have the meanings given to them in the MSA. Affiliates of Astound Business Solutions, LLC include, but are not limited to (i) RCN Telecom Services, LLC, (ii) Grande Communications Networks, LLC, (iii) Wave Business Solutions, LLC, and (iv) Digital West Networks, Inc.

CUSTOMER NAME	CUSTOMER DBA	CUSTOMER POINT OF CONTACT	CUSTOMER BILLING ADDRESS
Williamson County		Name: Richard Semple Email: rsample@wilco.org Office: Mobile:	
EXISTING ACCOUNT NUMBER	ASTOUND SALES REP	ASTOUND SALES SEGMENT	
44 - 122387601	Christopher Cox - 772618	Enterprise	

INITIAL SERVICE TERM	SERVICE ORDER REFERENCE NUMBER
60 months	OP456994

Provider shall provide to Customer the services set forth below (each, a "Service"), at the location(s) set forth below (each, a "Service Site"), in exchange for the one-time, non-recurring installation charge ("NRC"), and the monthly recurring service charges ("MRC") set forth below:

PRODUCT LINE ITEM	Z-LOC ADDRESS (PRIMARY)	Z-LOC DEMARC	A-LOC ADDRESS	A-LOC DEMARC	UNITS	MRC / UNIT	TOTAL MRC	NRC / UNIT	TOTAL NRC
/30 Static IP Block (1 Usable DIA)	5350 Bill Pickett Trl , Taylor, TX 76574, USA	Cust Prem	N/A		1	\$0.00	\$0.00	\$0.00	\$0.00
DIA 10 Gb	5350 Bill Pickett Trl , Taylor, TX 76574, USA	Cust Prem	N/A		1	\$1,800.00	\$1,800.00	\$0.00	\$0.00
NOTE: If the Demarcation Point listed above for a Service Site is the MPOE, then Customer is responsible for providing any necessary demarc extension / additional inside wiring to reach the Customer's premises/suite.							TOTALS	\$1,800.00	\$0.00

Note: The charges listed above do not include applicable taxes, fees and surcharges.

NOTES

TIPS Contract-230105 Grande Communications Networks LLC dba Astound Business Solutions

Williamson County will pay the full MRC in advance of 60month term of \$108,000.00. The credit will be applied each month to the \$1800.00 MRC.

The submission of this Service Order to Customer by Provider does not constitute an offer. Instead, this Service Order will become effective only when both parties have signed it. The date this Service Order is signed by the last party to sign it (as indicated by the date associated with that party’s signature) will be deemed the Effective Date of this Service Order.

Authorized Customer Signature

Printed Name

Title

Date Signed

DocuSigned by:
Delina Anderson
8E27412E7E744EA...

Authorized Provider Signature
Delina Anderson

Printed Name
Senior Director

Title
4/28/2025

Date Signed

Reviewed by General Counsel's Office
Jennifer Miller
General Counsel, Commissioners Court
Date: May 12 2025 Time: 1:24 pm

SERVICE ORDER
Astound Business Solutions, LLC / Williamson County

Reviewed by Contract Audit
SARA GREER, CGAP
Contract Auditor
Williamson County Auditor’s Office
Date: May 12 2025 Time: 1:18 pm