

Williamson County Facilities 3101 SE Inner Loop Georgetown, Texas 78626 512-943-1599 512-930-3313 Fax facilities@wilcotx.gov

June 9, 2025

To: Williamson County Purchasing Department

Re: 25RFP39-Custodian Services and Sanitation Supplies,

Recommendation of Agreement Award

The recommendation from the RFP Evaluation Committee is to award the Custodian Services and Sanitation Supplies contract to Ambassador Services, LLC. This evaluation is based on all items outlined in the evaluation criteria in 25RFP39. Proposal pricing is within budget for these services.

Ambassador Services has a local office in Austin, Texas, and has been in business providing custodian services to school districts, governmental agencies, and commercial facilities for over 15 years. Ambassador Services' staff is trained through ongoing and continual education to guarantee that all services are performed to the highest standards and specific needs of each client are met effectively. The staff is also trained in OSHA safety standards to ensure the implementation of the best practices in sanitation, safety, and environmental standards in the industry. Ambassador has extensive experience servicing various governmental entities such as the City of Houston, City of Dallas, Travis County, City of Taylor, City of Keller, The Woodlands Township, City of Katy, City of West University, Harris County, Central Health, and other agencies, and is known for its consistent performance, responsive support, and attention to detail.

The Facilities Management Department recommends that the Williamson County Commissioners Court award the contract based on the committee's evaluation.

Sincerely,

Dale Butler

Senior Director

Williamson County Facilities Management