

HarrisLOGIC

Statement of Work

Mobile Crisis Application Software and Solutions Development Services

Introduction

This Statement of Work (SOW) outlines the requirements for the Mobile Crisis Application Implementation and Hosting (MCA) tool as requested by Williamson County, Texas, a political subdivision of the State of Texas, to be provided by HarrisLogic, Inc. (HLI). This SOW is based on requests by Williamson County for a flexible, customized solution that can develop over time as Williamson County's business requirements dictate.

General Understanding

- HLI will provide Williamson County with access to applications via a web browser that uses a secure HTTP connection. The infrastructure for these services will be located in a secure data center environment
- MCA is a secure online tool for use by Williamson County in managing crisis calls. It offers an online workflow process for documenting and dispatching calls via a chat "bot" and tracking follow-up on crisis calls. MCA maintains a read only demographic data set on clients from a "to be defined" data import.
- This SOW is for an initial term beginning on the date of the last party's execution hereof and ending on September 30, 2009. Following said initial term, the parties may renew the Agreement for additional twelve (12) month terms.

MCA Implementation and Hosting Services

- Williamson County will receive 40 development hours to customize the MCA product as a part of this agreement.
- Williamson County is responsible for maintaining its internet connectivity and local area network, as well as local computer, internet, printer, and related infrastructure. Internet connectivity is required to access MCA and performance of MCA is directly related to internet performance.
- HLI will perform an initial training session for all users at implementation. Training of additional users would be the responsibility of Williamson County.
- Only Microsoft Internet Explorer 6.X and above will be supported in accessing MCA

Mobile Crisis Application			
Description of Services: Initial Implementation of MCA product, 40 development hours, user training, and functional and technical assistance			Fee
1 st Installment shall be due within 30 days from the date in which the MCA is implemented and the Services are being performed in accordance with the terms of the Agreement and this SOW			\$20,000
2nd Installment shall be paid on the 180 th day following Customer's payment of the above referenced 1 st Installment; provided that HarrisLOGIC is not in default at such time			\$10,000
Total amount paid to HLI for MCA development and implementation			\$30,000
Data Conversion			
Additional Development (Development in Excess of 40 hours, if necessary)	\$150 per hour	Capped at 40 hours (\$6,000) for time period between contract signing and 9/30/08	Up to a maximum of \$6,000 (Only as Necessary)
Monthly User Costs	\$30 per user per month	Capped at 25 users (\$750/Month) for the time period between contract signing and 9/30/09, unless additional funding becomes available to Customer	Up to a maximum of \$9,000 for the time period between contract signing and 9/30/09
Future Costs			
Development Costs	\$150 per hour	Capped at 60 hours for the time period between 10/1/08 to 9/30/09 unless additional funds become available to Customer	Up to a maximum of \$9,000 (Only as Necessary)

Deleted: Monthly User Costs ... (1)

AUTHORITY TO EXECUTE

Williamson County, Texas and HarrisLOGIC warrant that those parties executing the Agreement have all necessary corporate and other authority required to enter into the Agreement.

HARRISLOGIC, INC.

Williamson County, Texas, a political
subdivision of the State of Texas

Signature	Date		Date
			7-12-08

Printed Name	Title	Judge Dan A. Gattis, Williamson County Judge
		Printed Name Title

Monthly User Costs	\$30 per user per month	Capped at 25 users (\$750/Month) unless additional funding becomes available to Customer	Up to a maximum of \$9,000 during the initial term of the Agreement
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