

To: Richard Elliott, Chief

From: Kathleen Pokluda, Captain, Support Services

Date: October 30, 2008

Subject: Pharmacy Recommendation

After careful review of the pharmacy proposals and based on the needs of the facility, Westwood Pharmacy and Diamond Pharmacy were selected to present their product to the selection team. The team members were Chief Richard Elliott, Sheriff's Office auditor Kurt Showalter, Williamson County auditor Jonathan Harris, Lieutenant Frank Price, Medical Officer Adrian Nira and me.

Westwood is my recommendation for the pharmacy provider. Westwood is the best bargain based on the technologies and services afforded by the company including:

- 1. Multiple scanners for use by medical staff; only one scanner is currently provided by servicing company.
- 2. Scanning capabilities including not only incoming medications but return medications as well. This will simplify ordering and tracking of medications using the automated system and result in a reduction of errors when processing return medications. Return medications are now processed manually by the pharmacy officers.
- 3. A Westwood representative will visit the facility pharmacy quarterly and as requested to inspect and address any problems or concerns.
- 4. At least three (3) agencies currently serviced by Westwood were contacted by Officer Nira. All agencies state the customer service Westwood provides is excellent.