



business

# STATEMENT OF WORK

<b>Customer: Williamson County</b>	<b>Quote: 1-WSSVR</b>
<b>Contract ID: N/A</b>	<b>Date: October 27, 2008</b>

This Statement of Work ("SOW") is by and between Verizon Select Services, Inc. ("Verizon") and Williamson County ("Customer") as of the date last written below ("Effective Date") and is governed by the terms and made a part of the Master Service Agreement ("Agreement") between Verizon and Customer.

This SOW defines the services and deliverables that Verizon shall provide to Customer under the terms of the Agreement ("Services"). This SOW also defines the responsibilities of Verizon and the Customer, the project scope, implementation duration, installation acceptance procedures, and Change Order Procedures. Verizon will perform the defined services at the locations listed in Exhibit A. Verizon will strive to meet Customer's schedule requirements; however, actual project dates will be subject to availability of material and resources.

Verizon will use reasonable efforts to avoid interruption of network service unless the Customer requires installation after hours. If it is necessary to interrupt network service, however, Verizon will notify the Customer SPOC at least 48 hours in advance.

## 1. Project Scope

This SOW covers equipment and labor to install and Program Dialogic 8-port Card to existing AVST CallXpress

### 1.1 Key Assumptions. Pricing is based on the following key assumptions:

- Verizon performs installations between the hours of 8:00 a.m. and 5:00 p.m. local time (7:30 a.m. and 4:15 p.m. in Hawaii), Monday through Friday, excluding Verizon observed and Federal holidays. Off-hours are defined as anything other than those hours. This project does not require off-hour work.
- Customer personnel assigned to this project will have the skills necessary to assist Verizon in this project.

### 1.2. Verizon Responsibilities

- Provide a Single Point of Contact (SPOC) to manage and participate in the kickoff discussion, schedule coordination, and acceptance testing.
- Contact Customer prior to installation in order to confirm site readiness and schedule equipment delivery.
- Verify system power-up, operation of network interfaces and run internal diagnostics.
- Conduct Customer Acceptance Testing in accordance with the Acceptance Test Plan as defined per the manufacture's turn up documentation
- Document network equipment configuration, as per pre-sale negotiations, and provide a written copy to Customer.

### 1.3. Customer Responsibilities

- Provide a Single Point of Contact (SPOC) to resolve implementation issues and to participate in the kickoff discussion, schedule coordination, and acceptance testing. Customer shall provide the name and contact information of such individual to Verizon in writing.
- Provide at least one analog (voice) telephone line near the new hardware (<15ft), for use during installation.
- Assume responsibility for hardware, software and memory compatibility issues related to existing equipment.
- Prior to installation, perform back up of any involved device, including drivers, applications, and operating systems as required



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- Be responsible for providing licensed copies of operating system and applications software should they need to be re-installed during the installation, as applicable. Customer is responsible for installation or re-installation of any software not provided by Verizon on this project.
  - Control all activities associated with the existing customer equipment, including changes, additions or deletions of devices made by any non-Verizon provided technicians.
  - Provide prompt physical and electronic access to all areas/devices where Verizon will install equipment.
- NOTE: Wait time in excess of 30 minutes may result in a time and material charge.

### 1.4. Change Order Request

Customer may request changes in, or additions to, the work being provided hereunder by completing the Verizon Change Order form, which Verizon will provide to Customer at the time of the change request. Requested changes will be facilitated to the extent feasible. If Verizon determines that such changes will cause an increase or decrease in the cost of or time required for performance of the work, Verizon will advise Customer thereof and such adjustments shall be reflected in the Verizon Change Order form. The Verizon Change Order form shall not become effective unless and until it is agreed to and executed by Customer and Verizon. Verizon will initiate changes to the project that affect cost or significantly affect schedule using the Verizon Change Order procedure.

### 1.5. Acceptance Testing

Verizon and Customer will perform acceptance testing at the time of installation. If Customer fails to provide access for Verizon to perform acceptance testing, or fails to participate in acceptance testing within 5 business days of being notified by Verizon that a site is ready for acceptance, the site(s) shall be deemed accepted by Customer and will be invoiced as though acceptance testing had been actually performed. A Customer signature on the Certificate of Acceptance, as set forth in Exhibit B or other Verizon standard acceptance documents, signifies that all deliverables have been completed for the site. Verizon and Customer acknowledge and agree that this SOW accurately sets forth the Services that Verizon will provide to Customer, and is signed by an authorized representative of Customer and Verizon.

#### AGREED AND ACCEPTED:

Customer

Verizon Business Network Services, Inc. on behalf of  
Verizon Select Services, Inc.

By: 

By: 

Name: DAN A. GATTI

Name: Suleiman Hessami

Title: Court Judge

Title: Vice President

Date: 12-15-08

Date: 11/10/08



# STATEMENT OF WORK

## Exhibit A

### List of Identified Project Work Sites

Company Name	Contact	Address	Phone/ Fax	Site Type
Williamson County	Bill Bingham	405 MCK, Georgetown TX	512 943-1463	Office



verizonbusiness

# STATEMENT OF WORK

## Exhibit B

### Certificate of Acceptance

#### Certificate of Delivery and Installation of Verizon's Services

The undersigned hereby certifies that all Services provided under this Statement of Work have been delivered to the undersigned and that the Services are hereby accepted by site. The undersigned further certifies that he/she has, or has been delegated, the authority to accept the Services.

Site Name	Acceptance Date	Customer Representative Title



**Quote Header:** Quote Level Title/Description:

**CAM Contact Information**

**Account**

COUNTY OF WILLIAMSON (TX)

**Quote #**

1-WSSVR

**Revision**

1

**Quote Date**

10/17/2008

**SE**

DAVID HUTCHISON

**Equipment & Services by Site:**

**Site Level Title/Description:**

**Maintenance Payment Option:**

**Maintenance Term (Months):** 0

**Site ID: 1-WSSVZ**

**Site Address:**

WILLIAMSON COUNTY  
405 MLK ST #308

**Bill To:**

WILLIAMSON COUNTY  
405 MLK ST #308

**Ship To:**

WILLIAMSON COUNTY  
405 MLK ST #308

GEORGETOWN, TX, 78626  
USA

GEORGETOWN, TX, 78626  
USA

GEORGETOWN, TX, 78626  
USA

<u>Material</u> <u>Code</u>	<u>Part Number</u>	<u>Description</u>	<u>Qty</u>	<u>Unit MLP</u>	<u>Extended</u> <u>MLP</u>	<u>Unit Sale</u> <u>Price</u>	<u>Extended</u> <u>Sales Price</u>
73111940	1024-03075-00	EACH ADDITIONAL 4-P (FOR P 5-16)	1	\$4,500.00	\$4,500.00	\$1,560.00	\$1,560.00
73111939	1024-03076-00	EACH ADDITIONAL 4-P (FOR P 17-32)	1	\$6,500.00	\$6,500.00	\$2,253.33	\$2,253.33
73015090	1016-08070-00	D/82JCT-UNIV 8-PORT CARD (UPCI)	1	\$3,790.00	\$3,790.00	\$3,131.56	\$3,131.56
	INSTALL-VOICE	INSTALLATION-VOICE	1			\$556.00	\$556.00

Installation

**Additional Notes:**

<u>Site</u>	<u>Description</u>
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**Site 1-WSSVZ Sub Totals**

**Equipment:** \$6,944.89

**Labor:** \$556.00

**Maintenance:** \$0.00

**Other:** \$0.00

**Trade In:** \$0.00

**Site Total:** \$7,500.89

**Shipping & Handling Total:** \$126.21

**Site Total with Shipping & Handling:** \$7,627.10

**Quote #** 1-WSSVR

ALL PRICING IS VALID UNTIL: 12/01/2008

PRICES DO NOT INCLUDE TAXES

VERIZON PROPRIETARY INFORMATION

THE EQUIPMENT LISTED ON THIS QUOTE IS SOLELY FOR DOMESTIC USE IN THE UNITED STATES.

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**Total Extended Sales Price**

Equipment:	\$6,944.89
Labor:	\$556.00
Maintenance:	\$0.00
Other:	\$0.00
Trade In:	\$0.00
Grand Total:	\$7,500.89
Shipping & Handling Total:	\$126.21
Grand Total with Shipping & Handling:	\$7,627.10

*\*Other - The Other totals include miscellaneous charges including Minor Materials, Expedites, Shipping & Handling, and special fees.*