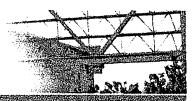
Purchasing



ORIGINAL

Support, Maintenance, and Consulting Services for Williamson County Wireless Radio Backbone System

Proposal #09WCP803

Prepared for: Jonathan Harris

Williamson County Purchasing Department

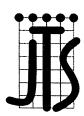
301 SE Inner Loop, Suite 106 Georgetown, TX 78626

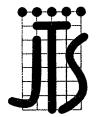
Prepared by: JTS

Dallas, TX

Date:

November 25, 2008





5310 S. Cockrell Hill Road Dallas, TX 75236

T 972-620-1435 F 972-247-5023 sales@its.net

November 25, 2008

Jonathan Harris Williamson County Purchasing Department 301 SE Inner Loop, Suite 106 Georgetown, TX 78626

REF: PROPOSAL #09WCP803

Dear Mr. Harris:

JTS presents this proposal for Support, Maintenance, and Consulting Services for Williamson County Wireless Radio Backbone System.

In reviewing your requirements, we found that the work specified in this RFP is an ideal fit for JTS, as we have a team of certified radio installers and ComTrain certified tower climbers. We are a Motorola Authorized Channel Partner. We have a certified RCDD on staff: Jim C. Johnston, who is Owner/President of JTS.

Since 1988, JTS has been leveraging its expertise in data, voice, and video connectivity to deliver dependable, cost-effective solutions to our customers. JTS' extensive expertise and experience in wireless and wired networks has enabled us to help our customers find the best solutions to their connectivity problems.

We hope that you will give our proposal diligent consideration, and select us for this project. Should you need any additional information please let us know. Thank you.

Sincerely,

Kyle Fuller

Business Development Manager

JTS

Office: 972-620-1435 x.125

kyle@jts.net



Company Details:

JTS

5310 S. Cockrell Hill Road

Dallas, TX 75236 Website: www.jts.net Phone: 972-620-1435 Fax: 972-247-5023 Email: sales@jts.net

Year and State of Incorporation: 1995, Texas (under Johnston Technical Services, Inc.)

Number of Employees: 22 Full-Time

Classifications: Vietnam Era Veteran-Owned SBE

CMBL #: 1-75-262-1300-800 83180

DUNS #: 191882836 TAX ID #: 752621300

Wireless Certifications: Cisco, Motorola, Alvarion, Bridgewave, Nera Networks, Orthogon Systems, Stratex Networks, Wi-LAN Inc., Meru Networks, Proxim Wireless, Western Multiplex, Andrew Corporation, Cielo Networks, Exalt Communications.

Tower Certifications: ComTrain Tower Climbing Safety & Rescue, ComTrain Certified Tower Safety Trainer, ComTrain Basic Tower Construction

Wireline Certifications: RCDD, Numerous BICSI, Berk-Tek/Oasis, Leviton, AMP, CommScope Uniprise, SYSTIMAX.

Company Background:

JTS was started in 1988, specializing in voice and data networking. JTS began installing computer networks over wireless systems for rural banks and medical clinics. Since that time, JTS has been integrating voice, data and video systems over copper, fiber and wireless systems for governments, hospitals, schools as well as private users such as banks and oil & gas companies.

The founder of JTS, Jim Johnston, has a background in Microwave radio systems dating back to 1966 when he was a Microwave Radio Systems instructor in the US Army. After military service, Jim worked for telephone companies installing and supporting traditional microwave systems and associated equipment before founding Interecom, Inc. in 1980, followed by starting JTS in 1988.



Areas of Expertise:

JTS understands connectivity. For 20 years, JTS has been leveraging its expertise in data, voice, and video connectivity to deliver dependable, cost-effective solutions to our customers. JTS' extensive expertise and experience in wireless and wired networks has enabled us to help our customers find the best solutions to their connectivity problems.

Planning

JTS can provide complete wired and wireless network planning and implementation. Detailed planning is a key to cost effective execution of projects and optimum network performance.

Wireless Services

JTS has in-house expertise to design and install licensed and unlicensed wireless systems. Expertise with a wide range of vendor products and customer applications gives us the knowledge to plan your network for the best value for your money.

Network Services

JTS has years of experience deploying networks. With certified tower, wireless, cable, and fiber technicians on staff, JTS can rapidly build a hybrid network using the best network technology for the application.

Deployment Services

JTS can act as primary contractor and provide turnkey installation services to take the headache out of managing and coordinating multiple vendors and trades. Rapid installation, flexibility, and implementation are a hall-mark of JTS. They can also perform a subset of installation services, working with other trades and contractors to help get a project completed on time.

Project Management Approach:

JTS Project Management will organize internal resources and materials necessary to complete this project in the allotted timeframe, with full coordination with the customer. Some key tasks the JTS Project Manager will perform include, but are not limited to, the following:

- Identify critical path schedule, verifying material lead times and necessary personnel
- Stage parts and necessary installation tools & materials, verifying completeness to avoid re-trips
- Coordinate with customer personnel on project installation dates
- Coordinate any pre-construction meetings as required
- Provide customer with periodic reports (including current status, problems encountered, checklist of sites completed, materials delivered, and a list of delays with reason) via email
- Provide customer with test results and installation records as required
- Assure site is cleaned and debris removed upon completion of work
- Work with customer to evaluate installation quality, in accordance with customer specifications as well as applicable standards (e.g. ANSI/EIA/TIA) and codes (e.g. NEC, OSHA, other state/local) which may apply



Reference #1

Business Name: Tulsa Technology Center

Address: 6111 East Skelly Drive, Tulsa, OK 74147

Contact: Eric Guthrie, Network Engineer

Contact Phone: 918-809-0658 Contact Mobile: 918-828-5074

Contact email: eric.guthrie@tulsatech.org

Since 2003, JTS has provided installation, support services, and annual maintenance agreements for TulsaTech, which has seven campuses within Tulsa and the surrounding area, as well as its links to various are high schools. The equipment installed and supported during this timeframe includes Motorola PTP, Proxim Wireless, Ceragon, and Meru Networks.

Reference #2

Business Name: Devon Energy

Address: 20 N. Broadway, Suite 1500, Oklahoma City, OK 73102 Contact: Sean Graham, Infrastructure/Field Services Engineer

Contact Phone: 713-265-6339 Contact Mobile: 832-331-6339

Contact email: sean.graham@dvn.com

Since 2003, JTS has provided installation, support services, and annual maintenance agreements for Devon Energy and their facilities in Texas, Oklahoma, New Mexico, and Wyoming. The equipment installed and supported during this timeframe includes Motorola PTP, Ceragon, and Alvarion.

Reference #3

Business Name: Chesapeake Energy

Address: 6100 N. Western, Oklahoma City, OK 73118 Contact: Jeremy Finefrock, Field Systems Engineer

Contact Phone: 405-767-4166 Contact Mobile: 405-990-8130

Contact email: jfinefrock@chkenergy.com

Since 2006, JTS has provided installation, support services, and annual maintenance agreements for Chesapeake Energy and their facilities in Texas and Oklahoma. The equipment installed and supported during this timeframe includes Motorola PTP, Bridgewave, and Cisco APs.



Clients:

The following is a list of clients with similar links with whom JTS has provided more than two years of maintenance and support:

Enterprise Clients

- Boyer Inc.
- Business Information Group (BIG) Inc.
- Chesapeake Energy
- Computer Solutions
- Devon Energy
- EOG Resources
- Lamar County Electric Cooperative
- Neiman Marcus
- XTO Energy

School & Government Clients

- Aledo ISD
- · City of Coppell
- City of Denton
- · City of Lewisville
- · City of Midlothian
- Colorado City ISD
- Crowley ISD
- Denton County
- Denton ISD
- Quinlan ISD
- San Angelo ISD
- Tarrant County
- Tulsa Technology Center
- University of Texas at Dallas
- UT Southwestern Medical Center

JTS Qualifications: Services and Warranty

• 7 years or more of direct RF systems experience including designing, implementing, troubleshooting, maintenance and support.

JTS has 20 years of direct experience with these types of RF systems.

• A minimum of 50 point-to-point links installations

Since 1988, JTS has installed and configured over 200 point-to-point links among the customers listed in our Client list on the previous page. In 2007, JTS installed over 30 Motorola PTP links.

Motorola Canopy Point-to-Point Authorization

JTS is a Motorola Authorized Channel Partner, and is trained and certified on the Canopy product line.

· Licensed point-to-point link design and implementation, including FCC licensing

JTS uses software such tools as Micropath, TOPO USA, and Google Earth for point-to-point link design and implementation, as well as vendor-specific tools such as the Motorola PTP LINKPlanner software. JTS is able to arrange coordination and documentation of licensing for any link.

 Internally maintain the proper tools such as spectrum analyzers to be able to properly troubleshoot RF problems

JTS technicians use the Anritsu Site Master product for troubleshooting RF problems. We also use such test equipment as the the Megger ground tester, Fluke Networks DSP-4300 Level III Digital Cable Analyzer, JDSU TP300 Coax Resi-Tester, and various test kits for fiber-optic cable.

 Have an understanding of the RF currently in the area and be able to provide frequency coordination with companies and Internet service providers utilizing the same frequencies

JTS can perform a spectrum analysis study for any given site and/or link to determine existing RFs, and can provide frequency coordination with companies and Internet service providers utilizing the same frequencies as needed.

 Have a complete understanding of how the radios interact with the County's Cisco switches and routers and be able to provide network engineering with this regard as needed by the County

JTS has a Cisco certified CCNA/CCDA on staff, and has complete understanding of these network engineering requirements.

 Be able to provide a client list of similar links and clients with more than 2 years of support and maintenance for those links

Refer to the Client list on the previous page.

REMOTE MONITORING: JTS uses the SolarWinds (www.solarwinds.net) Orion Network Performance Monitor software for remote access of real-time and historical performance monitoring as well as fault management. Simply provide us your VPN, and we can monitor your radio links. Orion has the capability to alert via email, pager, SNMP trap, text-to-speech, Syslog messages, and more. Orion monitors such parameters as availability, network latency, bandwidth utilization, interface errors/discards, CPU and memory utilization, volume utilization, node/interference/volume status, and buffer usage and errors.

<u>WARRANTY</u>: JTS warrants all of its services for a period of one year. All warranties on equipment installed (and cabling) are pass-through from OEM.

PROPOSAL EVALUATION CRITERIA

Williamson County is seeking support, maintenance, and consulting services for its wireless backbone system. The system consists of various unlicensed band radios that provide data links to various sites within the County. The radios are the primary source of communications between each of these sites. The current system consists of various Motorola Canopy point-to-point radios operating in various unlicensed band frequencies. The distance between the links varies between 2 and 20 miles. The links are located on various buildings and towers throughout the County.

Proposals will be evaluated on the following (4) four criteria. Please provide thorough responses to these criteria items. Service Specifications can be found on page 6. In answering the (4) four criteria below, the Proposal should be limited to twelve (12) single-sided pages with 12pt font. The Williamson County Proposal Form, the Williamson County Conflict of Interest Statement, and Specification Variances will **not** count against the 12-page limit.

- 1. Prices, following the Service Specifications found on page 6
- 2. Warranty/Guarantee to be provided to Williamson County
- 3. Years of experience firm has been providing requested services
- 4. References from (3) three similar customers where the firm has provided more than 2 years of support and maintenance

All proposals will be reviewed and ranked by Williamson County staff. An oral interview/presentation may be held if necessary. The staff will make its recommendation to the Williamson County Commissioners Court which will award the contract to the overall best proposer.

If there are any variances in what is listed in the Service Specifications (Description of Services, Vendor Qualifications, and Vendor Service Pricing) and what you are providing, please note this below, "Specification Variances". If needed, please attach additional page(s) listing variances.

Specification Variances:

- 1) On the Proposal Form, JTS has added a trip charge for on-site services (see the note on our completed form).
- 2) On the Proposal Form, for "Telephone Support", JTS has provided pricing for both telephone support during traditional business hours as well as for after-hours, weekend, and holidays.
- 3) On the Proposal Form, for "System Monitoring remote", JTS has priced this on a "per device per month basis", as this would be easier to manage and price this way given that this is an ongoing 24/7 function.

WILLIAMSON COUNTY PROPOSAL FORM Support, Maintenance, and Consulting Services for the Williamson County Wireless Radio Backbone System

PROPOSAL NUMBER: 09WCP803

NAME OF PROPOSER:Johnston Technica	al Services, Inc. (dba JTS)
Mailing Address: 5310 S. Cockrell Hill Road	
	State: TX Zip: 75236
Email Address: kyle@jts.net	
Telephone: (972) 620-1435 x.125	Fax: (972) 247-5023
Mobile Phone: (<u>214</u>) <u>334-6136</u>	
Note: A trip charge of \$400.00 will be applied per requires multiple consecutive days, the trip charge.	trip for on-site support work (ex. if the work required for a project ge will still be \$400.00)
RF Engineering and Design Service Rate	\$
Tower Work – new and maintenance	\$
Telephone Support	\$ 0.00 8am-5pm M-F and \$85.00 otherwise per hour
System Maintenance – off site	\$ per hour
System Maintenance – on site	\$per hour
System Monitoring – remote	\$ per device per month
System Support – radio operations	\$ per device
Minimum Time Increment for Billing Pu	rposes: 2 Hours
terms and conditions of the attached Request for	s that he/she is authorized to bind the proposer to fully comply with the or Proposal, Specifications, and Special Provisions for the amount(s By signing below, you have read the entire document and agreed to the
Signature of Person Authorized to Sign Proposal	Date of PROPOSAL: 11/25/08
Printed Name and Title of Signer: Kyle Fuller,	Business Development Manager

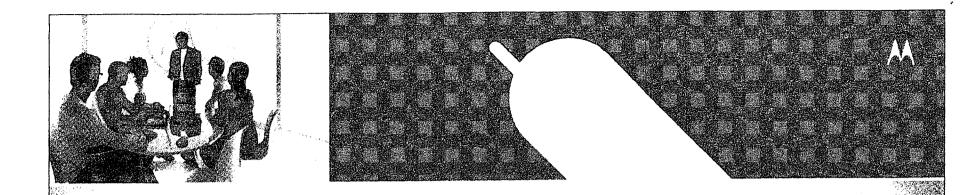
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Dallas TX 75214-0139 Phone: 214-954-0800 Fax: 214-720-4471			INSURERS A	INSURERS AFFORDING COVERAGE				
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			INSURER B:					
		Johnston Technical Services, Inc.	_	INSURER C:				
		Services, Inc. 5310 S Cockrell Hi Dallas TX 75236	ll Road	INSURER D:	INSURER D:			
Dallas TX /5236			INSURER E:	INSURER E:				
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						PERSONAL & ADV INJURY	\$1,000,000	
						GENERAL AGGREGATE	\$ 2,000,000	
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WILLIAMSON COUNTY CONFLICT OF INTEREST STATEMENT

I hereby acknowledge that I am aware of the Local Government Code of the State of Texas, Section 176.006 regarding conflicts of interest and will abide by all provisions as required by Texas law.

Printed name of person submitting form:					
Kyle Fuller					
Name of Company:	70)				
Johnston Technical Services, Inc. (dba JT	5)				
Date:					
11/20/08					
Signature of person submitting form:					
Notarized:					
0					
Sworn and subscribed before me	ROZE CROFT				
by: Ker Chift	Notary Public, State of Texas My Commission Expires				
on 11-20-08.	June 19, 2010				
(date)					



This document certifies that

Johnson Technical Services

is a Motorola Authorized Channel Partner, Fixed Wireless Broadband Solutions

Mark Kroh, Vice President MSSI, North America Government and Commercial Markets

W

Elsco Career Certifications

Jim Johnston

HAS SUCCESSFULLY COMPLUTED THE
CISCO CAREER CERTIFICATIONS FEST REQUIREMENTS
AND IS RECOGNIZED AS A

Cisco Certified Network Associate - CCNA

CINCO 1D# CSCO10014684

John I Chambers
President and CEO
Cisco Systems, Inc.



