

Element 1: System Improvement

GOALS	OBJECTIVES
<ul style="list-style-type: none"> Develop and implement a coordinated network of community- based services and supports that are organized to meet the challenges of children and youth with serious mental health needs, as well as their families. Establish a county-wide Family and Youth Advisory Board that is empowered to identify and address issues in the design, implementation and evaluation components of the System of Care. 	<ul style="list-style-type: none"> Facilitate connections between child-serving systems Improve communication between child and adult systems to improve transition process Institute better communication between school districts and child-serving systems Utilize technology for information-sharing between service providers and systems Expand the use of Medicaid/CHASSIS throughout the community Establish the CRCG as a central component of the system of care Reduce duplication of effort and improve cost-efficiency Reduce the number of placements in residential facilities Reduce or eliminate time spent on waiting lists Increase the availability of mental health services throughout the county
ACTIVITIES	MEASURES
<ul style="list-style-type: none"> Establish a governance body to oversee the System of Care Create a comprehensive strategic plan for development of a comprehensive System of Care and long-term sustainability Create and develop the infrastructure required to support the system of care Recruit families of children with severe emotional disturbances to serve on the governance body and to play active and vital roles at all levels of the system Involve the Family and Youth Advisory Board in all activities, specifically training and social marketing activities in the early phases of implementation Provide training in Systems of Care and Wraparound to relevant personnel at the policy, program and practice levels of the community Form a task force charged with implementation of an interagency information-sharing network Identify strategic locations/agencies for Medicaid screening and expand use of system Work with the existing CRCG to integrate it into the System of Care model Form a committee representing area school districts that will create a plan for improved communication between districts as well as between districts and other child-serving agencies Identify and change policies among child-serving agencies that prevent collaboration and coordination of care Assess progress and obtain feedback at regular intervals; make changes as necessary Create and implement a cultural and linguistic competency plan 	<ul style="list-style-type: none"> The number of children served within the System of Care structure The number of residential placements compared with placements prior to implementation The number of children who qualify for and receive third-party payor reimbursement as a result of a Medicaid screening Financial investments by agency partners

Element 2: Mental Health Services	
GOALS	OBJECTIVES
<ul style="list-style-type: none"> • Create a responsive system of care that is family- and youth-driven • Improve the quality of mental health care for children with severe emotional disturbances • Increase access to care for children with SED and their families • Eliminate barriers to care 	<ul style="list-style-type: none"> • Attract and retain more psychiatrists to work within the system of care • Increase the number of case managers in the community • Utilize technology and planning to implement a “No Wrong Door” approach to care • Provide training and technical assistance related to systems of care and wraparound • Improve prevention services as part of the continuum of care • Improve collaboration practices between agencies, school districts and community providers • Increase resources for substance abuse treatment, with particular emphasis on dual diagnosis • Expand the availability and range of services available throughout the county • Improve transitions from youth to adult systems • Promote the development of services designed to reach rural and outlying areas, i.e. mobile outreach, in-home services, etc.
ACTIVITIES	MEASURES
<ul style="list-style-type: none"> • Create and advertise incentives to attract highly qualified mental health professionals • Forge agreements with partner agencies to increase the number of case managers and related services • Actively engage family and child advocates in the process of system of care development • Form a committee that includes families and youth to research evidence-based practices that are culturally and linguistically appropriate for the target population; develop recommendations for service development and expansion • Seek funding to expand the range of prevention services available within the community • Engage in a long-term, community-wide planning process to address service availability and collaborative practices • Expand the practice of integrated health care and mental health care throughout the county • Explore options to improve referral services for persons with mental health needs 	<ul style="list-style-type: none"> • Significant improvements in behavior and emotional functioning of children and youth • Increased satisfaction with services received • Improvements in school performance • Decreased involvement with criminal justice systems • Increases in the types of mental health services available • Increases in the number of children and families served in rural and outlying areas

Element 3: Family & Youth Community Supports			
GOALS		OBJECTIVES	
<ul style="list-style-type: none"> Create and implement a system of care that is family and youth-driven and that provides access to both traditional and non-traditional services that are culturally and linguistically appropriate 		<ul style="list-style-type: none"> Empower families to access services for youth when needed Establish a mobile service network that provides outreach for youth and families that may lack transportation Develop and expand the availability of non-traditional supports such as child care and respite care Expand opportunities for families to be involved in planning, implementation and evaluation activities 	
ACTIVITIES		MEASUREMENTS	
<ul style="list-style-type: none"> Identify existing resources in the areas of family and youth advocacy; work together to establish mechanism for family leadership within the system of care Develop plans to coordinate and collaborate with the faith-based community and other sources of non-traditional support to strengthen and expand available services Hold a family conference or series of focus groups to gather input from families in a variety of settings; ensure that the feedback is used to guide and develop services and supports Develop a social marketing campaign designed to educate families and stimulate involvement in and access to the system of care Expand family and youth support groups based on identified needs Create and sustain a flexible funding pool Develop a parent respite resource network Expand services available to families of children with mental health needs, i.e. counseling, parenting education, support groups 		<ul style="list-style-type: none"> Significant improvements in behavior and emotional functioning of children and youth Increased satisfaction with services received Increases in the number of families involved in the governance body and Family and Youth Advisory Board 	