

JANA DUTY

WILLIAMSON COUNTY
ATTORNEY

405 M.L.K. STREET, BOX
7

GEORGETOWN, TEXAS
78626

(512) 943-1111 ♦ (512) 943-
1120 fax

<http://www.wilco.org> Dale

A. Rye, Of Counsel

Stephen C. Ackley, Civil Chief

Doyle "Dee" Hobbs, Jr., Criminal Chief

Michael Cox
Kevin Stryker
Brandon Keith Dakroub
Alice Emerson
Tina Graves
Hal C. Hawes
Lori Jehan Anderson
Jackie Borcharding
Brent Webster
Jo Poenitzsch
Blair T. Jones
Caroline E. Cho
Geoffrey D. Puryear
Heather B. Trice
Melissa Parker Hervey
Kiel Garvey Evans

JANA DUTY

WILLIAMSON COUNTY ATTORNEY

405 M.L.K. STREET, BOX 7

GEORGETOWN, TEXAS 78626

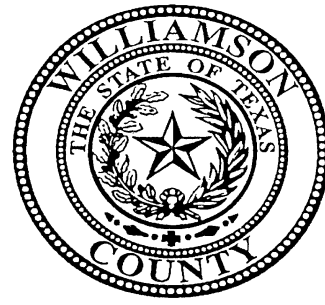
(512) 943-1111 ♦ (512) 943-1120 fax

<http://www.wilco.org> Dale A. Rye, Of Counsel

Stephen C. Ackley, Civil Chief

Doyle "Dee" Hobbs, Jr., Criminal Chief

Michael Cox
Kevin Stryker
Brandon Keith Dakroub
Alice Emerson
Tina Graves
Hal C. Hawes
Lori Jehan Anderson
Jackie Borcharding
Brent Webster
Jo Poenitzsch
Blair T. Jones
Caroline E. Cho
Geoffrey D. Puryear
Heather B. Trice
Melissa Parker Hervey
Kiel Garvey Evans



JANA DUTY

WILLIAMSON COUNTY
ATTORNEY

405 M.L.K. STREET, BOX
7

GEORGETOWN, TEXAS
78626

(512) 943-1111 ♦ (512) 943-
1120 fax

<http://www.wilco.org> Dale

A. Rye, Of Counsel

Stephen C. Ackley, Civil Chief

Doyle "Dee" Hobbs, Jr., Criminal Chief

Michael Cox
Kevin Stryker
Brandon Keith Dakroub
Alice Emerson
Tina Graves
Hal C. Hawes
Lori Jehan Anderson
Jackie Borcharding
Brent Webster
Jo Poenitzsch
Blair T. Jones
Caroline E. Cho
Geoffrey D. Puryear
Heather B. Trice
Melissa Parker Hervey
Kiel Garvey Evans

June 1, 2017

Neopost, Inc.
Attn: Randy Phillips
6300 Bridgepoint Pkwy, Suite 300
Austin, TX 78730

BY CERTIFIED MAIL R/R/R
NO. _____

RE: Notice Of Cancellation Relating to Five Neopost Postage Machines/Williamson County Purchase Order #104841 and Purchase Order #111718

Dear Mr. Phillips:

In or around August of 2007 and July of 2008, Williamson County obtained five separate postage machines from Neopost pursuant to a procurement process under the TXMAS program. The five postage machines are more specifically described as follows:

1. One (1) IS-460 Postage Machine for Williamson County's Cedar Park Office;
2. Three (3) IS-480 Postage Machines for Williamson County's Justice Center, Inner Loop Office and Tax Office; and
3. One (1) IJ-70 Postage Machine for Williamson County's Courthouse Building.

Prior to procuring these postage machines, Williamson County informed Neopost of its specific need to have streamlined remote management capabilities in relation to the machines. Neopost's branch manager, Ed Melton, represented that the machines had various features that would enable such capabilities, as well as other types of features that Williamson County desired. It has now become apparent to Williamson County that the machines are not operating in a manner consistent with the representations and agreements made by Neopost.

Furthermore, many of the represented features of the machines have either never functioned properly or they have not ever functioned at all. A non-exhaustive list of the problems and issues that Williamson County has encountered consists of the following: (1) the online accounting has never functioned properly; (2) the low ink alerts on each of the machines have not ever worked; (3) the low fund alerts on each of the machines have not ever worked; (4) the access codes for each of the machines do not consistently work; and (5) the report dates for each of the machines have been random and inconsistent. Williamson County has notified Neopost of these and all other issues, but Neopost has been unable to fully and completely resolve such issues.

Due the above described issues, Williamson County, in accordance with the TXMAS program and Section 2.47 of the State of Texas Procurement Manual, hereby serves notice of its cancellation of the purchase order pertaining to each of the four postage machines listed above. Williamson County's cancellation shall be effective as of Friday, May 15, 2009. Williamson County shall continue to use the above listed postage machines up to the said cancellation date and will pay for all amounts due up to and including the effective date of cancellation. On May 18, 2009, Williamson County will make each of the postage machines available for pickup at their current locations.

I want to thank you for your utmost attention regarding this matter.

Sincerely,

Hal C. Hawes
Assistant County Attorney