

CUSTOMER NO. _____; CONTRACT NO. 100273

SOFTWARE LICENSE AND SERVICES AGREEMENT

BETWEEN

SunGard Public Sector Inc.
a Florida corporation

with headquarters at:

1000 Business Center Drive
Lake Mary, FL 32746

("SunGard Public Sector")

AND

Williamson County, TX
c/o: Williamson County ITS
301 S.E. Inner Loop Rd, Suite 105
Georgetown, TX 78626

(for purposes of this Agreement, "Customer")

By the signatures of their duly authorized representatives below, SunGard Public Sector and Customer, intending to be legally bound, agree to all of the provisions of this Agreement and all Exhibits, Supplements, Schedules, Appendices, and/or Addenda to this Agreement.

The terms and conditions contained in this Agreement, including prices, will be honored as set forth herein, provided the Agreement is fully executed and delivered by March 30, 2010.

Williamson County, TX

SunGard Public Sector Inc.

BY: _____

BY: _____

PRINT NAME: _____

PRINT NAME _____

Ronald E. Goodrow
Exec.VP, SunGard Public Sector Inc

PRINT TITLE: _____

AND TITLE: _____

DATE SIGNED: _____

DATE SIGNED: _____

THIS AGREEMENT is made between SunGard Public Sector Inc. and Customer as of the Execution Date. The parties agree as follows:

1. Definitions.

"Access Agreement" means a written agreement between Customer, SunGard Public Sector, and the agencies identified in Exhibit 3 (or as may be subsequently identified and added to Exhibit 3 by mutual written agreement) that allows for the participation and access by such Customer and agencies to the Software. The format and terms and conditions of such agreement are set forth in Exhibit 3, which is attached and incorporated herein.

"Baseline" means the general release version of a Component System as updated to the particular time in question through both SunGard Public Sector's warranty services and SunGard Public Sector's Maintenance Program, but without any other modification whatsoever.

"Component System" means any one of the computer software programs which is identified in Exhibit 1 as a Component System, including all copies of Source Code, Object Code and all related specifications, documentation, technical information, and all corrections, modifications, additions, improvements and enhancements to and all Intellectual Property Rights for such Component System.

"Confidential Information" means non-public information of a party to this Agreement. Confidential Information of SunGard Public Sector includes the Software, all software provided with the Software, and algorithms, methods, techniques and processes revealed by the Source Code of the Software and any software provided with the Software. Confidential Information does not include information that: (i) is or becomes known to the public without fault or breach of the Recipient; (ii) the Discloser regularly discloses to third parties without restriction on disclosure; or (iii) the Recipient obtains from a third party without restriction on disclosure and without breach of a non-disclosure obligation; and (iiii) information that parties to this Agreement may be compelled to release under the Freedom of Information Act and Texas Public Information Act, provided, however, that Customer shall rely upon any and all applicable trade secret or proprietary information exceptions or exemptions to the public disclosure laws to protect from disclosure, to any person

except as expressly authorized hereunder, the Software, commercially sensitive information in this Agreement and the Software Maintenance Agreement, and all other such commercially sensitive information. In the event that Customer is served with a request to disclose any or all of SunGard Public Sector's Confidential Information pursuant to the requirements of applicable law, a judicial or governmental request, requirement or order or otherwise, Customer will promptly notify SunGard Public Sector in order to provide SunGard Public Sector sufficient time to object to such request, and Customer will take reasonable steps to cooperate with and assist SunGard Public Sector in contesting such request, requirement or order or in otherwise protecting SunGard Public Sector's rights prior to disclosure.

"Customization" means any SunGard Public Sector-developed changes to and/or creations of Source Code and/or Object Code in compliance with a Customization Specification therefor, but without any other change whatsoever. "Customization" may also be referred to as a "custom modification."

"Customization Delivery Date" means, for each Customization, the date on which SunGard Public Sector ships that Customization to Customer F.O.B. Destination Delivery Address.

"Customization Specification" means that detailed functional and technical specification that Customer and SunGard Public Sector will agree upon in each instance for a Customization, and from which Customization Specification SunGard Public Sector will generate the Source Code and Object Code for such Customization. In the absence of a detailed functional and technical specification document, the high-level functional description for each Customization, to the extent expressly set forth in Exhibit 1 to this Agreement, shall constitute the Customization Specification.

"Delivery Address" means the Customer shipping address set forth in Exhibit 1 as the Delivery Address.

"Delivery Date" means, for each Component System, the date on which SunGard Public Sector first ships the Component System to the Delivery Address F.O.B. Destination Delivery Address.

"Discloser" means the party providing its Confidential Information to the Recipient.

"Defect" means: (a) with regard to a Baseline Component System, a material deviation between the Baseline Component System (including any enhancements made to the Baseline Component System) and its documentation, and (b) with regard to a Customization, a material deviation between a Customization and its Customization Specification; and in the instance of either (a) or (b), that is capable of replication on a computer configuration which is both comparable to the Equipment (or, in the case of a Customization, the computer configuration for which SunGard Public Sector created such Customization) and is under SunGard Public Sector's control.

"Execution Date" means the latest date shown on the signature page of this Agreement.

"Equipment" means a hardware and systems software configuration meeting the "Equipment" criteria set forth in Exhibit 1.

"Exhibit 1" means, collectively: (i) The schedule attached to this Agreement which is marked as "Exhibit 1," including all attached Software Supplements; and (ii) any schedule also marked as "Exhibit 1" (also including any attached Software Supplements) that is attached to any amendment to this Agreement. Other appendices to this Agreement are numbered sequentially and are also "Exhibits."

"Intellectual Property Rights" means all patents, patent rights, patent applications, copyrights, copyright registrations, trade secrets, trademarks and service marks and Confidential Information.

"Software" means the Component Systems listed in Exhibit 1.

"Customer Employees" means: (i) Customer's employees with a need to know (as reasonably defined by the Customer); (ii) third party consultants engaged by Customer who have a need to know, who have been pre-approved by SunGard Public Sector, and who, prior to obtaining access to the Software, have executed a SunGard Public Sector-approved non-disclosure agreement; and (iii) those agencies identified on Exhibit 3 who have executed an Access Agreement.

"Object Code" means computer programs assembled, compiled, or converted to magnetic or electronic binary form on software media, which are readable and usable by computer equipment.

"Recipient" means the party receiving Confidential Information of the Discloser.

"Software Supplement" means, with respect to a Component System, the addendum provided as part of Exhibit 1 that contains additional terms, conditions, limitations and/or other information pertaining to that Component System. If any terms of a Software Supplement conflicts with any other terms of this Agreement, the terms of the Software Supplement will control.

"Source Code" means computer programs written in higher-level programming languages, sometimes accompanied by English language comments and other programmer documentation.

2. Right to Grant License and Ownership. SunGard Public Sector has the right to grant Customer this license to use the Software. Except as otherwise indicated in a Software Supplement, SunGard Public Sector owns the Software.

3. License. Subject to the terms and conditions of this Agreement, SunGard Public Sector grants Customer a perpetual, non-exclusive, non-transferable license to use and copy for use the Software on the Equipment within the United States of America for Customer's own, non-commercial computing operations. Any rights not expressly granted in this Agreement are expressly reserved.

(a) Source Code. SunGard Public Sector has placed the Source Code for those SunGard Public Sector-proprietary (as opposed to third party-owned) Component Systems identified in Exhibit 1 in escrow with Iron Mountain Intellectual Property Management ("Iron Mountain") pursuant to a Source Code Escrow Agreement between Iron Mountain and SunGard Public Sector ("Escrow Agreement"). SunGard Public Sector updates such Source Code escrow deposits at least once a calendar year. SunGard Public Sector's general practice is to update such Source Code relating to the Customer's System on a quarterly basis. Such Source Code will only be made available on the release terms of the Escrow Agreement, and only to those SunGard Public Sector licensees that have elected to be named "Preferred Beneficiaries" under the Escrow Agreement by executing a Preferred Beneficiary Acceptance Form and paying Iron Mountain the

beneficiary fee specified by Iron Mountain (as of the Execution Date, approximately \$700 per year). SunGard Public Sector will provide Licensee with a copy of the Preferred Beneficiary Acceptance Form.

(b) Object Code. Customer has right to use the Software in Object Code form. Customer also has the right to use the Software in Object Code form temporarily on another SunGard Public Sector-supported configuration, for publically-declared disasters and disaster recovery of Customer's computer operations.

(c) Documentation. Except as otherwise provided for in the applicable Software Supplement, Customer can make a reasonable number of copies of the documentation for each Component System for its use in accordance with the terms of this Agreement.

(d) Restrictions on Use of the Software. Customer is prohibited from causing or permitting the reverse engineering, disassembly or decompilation of the Software. Customer is prohibited from using the Software to provide service bureau data processing services or to otherwise provide data processing services to third parties, except as authorized under this Agreement for those authorized beneficiary agencies identified on Exhibit 3 or otherwise subsequently added to Exhibit 3 under the terms provided herein. Customer will not allow the Software to be used by, or disclose all or any part of the Software to, any person except Customer Employees and employees from agencies identified on Exhibit 3 or otherwise subsequently added to Exhibit 3 under the terms provided herein. Without limiting the foregoing, Customer is permitted to allow use of the input and/or output sensory displays of or from the Software by third parties on a strict "need to know" basis, and such use will not be deemed a non-permitted disclosure of the Software. Customer will not allow the Software, in whole or in part, to be exported outside of the United States of America, in any manner or by any means, without in each instance obtaining SunGard Public Sector's prior written consent and, if required, a validated export license from the Office of Export Administration within the U.S. Department of Commerce and such other appropriate United States governmental authorities.

(e) Intellectual Property Rights Notices. Customer is prohibited from removing or altering any of the Intellectual Property Rights notice(s) embedded in or that SunGard Public Sector

otherwise provides with the Software. Customer must reproduce the unaltered Intellectual Property Rights notice(s) in any full or partial copies that Customer makes of the Software.

4. Services.

(a) Generally. SunGard Public Sector will provide Customer with the information services identified in Exhibit 1, for the fees provided in Exhibit 1.

(b) Additional Services. SunGard Public Sector can also provide Customer with additional information services, at SunGard Public Sector's then-current rates, or at such other rates as are agreed to by the parties in an amendment to this Agreement.

(c) Workmanlike Skills.

(i) SunGard Public Sector will render all services under this Agreement in a professional and workmanlike manner. SunGard Public Sector will promptly replace any SunGard Public Sector personnel that are rendering services on-site at a Customer facility if Customer reasonably considers the personnel to be unacceptable and provides SunGard Public Sector with notice to that effect, provided that such replacement does not violate any law or governmental regulation applicable to such personnel replacement. SunGard Public Sector understands and agrees that all personnel providing services, whether on-site or remotely, must submit to and pass a background investigation required by the Criminal Justice Information System (CJIS) Security Agreement. Personnel on-site must properly display photo identification badges issued by Customer while on premises.

(d) Conditions On Providing Services. In each instance in which SunGard Public Sector is providing Customer with services, SunGard Public Sector and Customer will develop a project plan that identifies each party's responsibilities for such services. The project plan will describe in detail the tentative schedule and the scope of services that SunGard Public Sector will provide. Customer will establish the overall project direction, including assigning and managing the Customer's project personnel team. Customer must assign a project manager who will assume responsibility for management of the project. Customer must ensure that the Equipment is operational, accessible and supported at the times agreed to by the parties in the project plan. While

SunGard Public Sector is providing such services, Customer must provide SunGard Public Sector with such facilities, equipment and support as are reasonably necessary for SunGard Public Sector to perform its obligations, including remote access to the Equipment.

(e) SunGard Public Sector understands and agrees that Customer operates a consolidated Public Safety Answering Point (PSAP). Subject to the provisions of this Agreement, including without limitation Section 3(d) (relating to prohibited service bureau data processing services), Customer may, as a PSAP, use the Component Systems to provide dispatch services to non-Customer agencies, jurisdictions, or political subdivisions of the State of Texas serviced by Customer as needed to provide emergency services (collectively, "dispatch-related entities"), provided that in no event shall any dispatch-related entity be permitted to access any Component System.

5. Delivery. Except as otherwise provided in Exhibit 1, SunGard Public Sector will deliver all Component Systems to Customer at the Delivery Address.

6. Payment and Taxes.

(a) Payment.

(i) License Fees. Fees for the Software will be due to SunGard Public Sector as provided for in Exhibit 1.

(ii) Professional Services Fees. Except as otherwise provided in Exhibit 1, fees for professional services will be invoiced on a monthly basis in arrears and will be due within thirty (30) days from the date of invoice, as otherwise set forth herein. Customer will reimburse SunGard Public Sector for actual travel and living expenses that SunGard Public Sector incurs in providing Customer with services under this Agreement. SunGard Public Sector will use reasonable efforts to limit travel and living expenses by using coach air fare, booked in advance when available, staying at hotels identified in advance by Customer as offering Customer's contractors a discounted rate, and sharing rental cars. Such travel and living expenses will be reimbursed in accordance with the provisions relating to direct and reimbursable expenses of the then-current Williamson County Budget Order, as set forth in Exhibit 2 attached to this Agreement, and will be invoiced on a monthly basis in arrears and due and payable as set forth herein. Expenses

incurred in connection with this Agreement shall be identified separately and described in each invoice for payment.

(iii) Payment and Late Charge.

Customer's payment for goods, expenses and services shall be governed by Chapter 2251 of the Texas Government Code. Invoices shall be paid by Customer within thirty (30) days from Customer's receipt of invoice. Interest charges for any late payments shall be paid by Customer in accordance with Texas Government Code Section 2251.025. More specifically, the rate of interest that shall accrue on a late payment is the rate in effect on September 1 of Customer's fiscal year in which the payment becomes due. The said rate in effect on September 1 shall be equal to the sum of one percent (1%); and (2) the prime rate published in the Wall Street Journal on the first day of July of the preceding fiscal year that does not fall on a Saturday or Sunday. In the event that a good faith discrepancy arises in relation to an invoice, such as an incorrect amount on an invoice or a lack of documentation that is required to be attached to an invoice to evidence the amount claimed to be due, Customer shall pay to SunGard Public Sector, as due, the portion of the invoice that is correct and/or complete, and promptly notify SunGard Public Sector of the portion of the invoice that contains any such discrepancy and/or incompleteness. Following Customer's notification of any such discrepancy/incompleteness as to an invoice, SunGard Public Sector will use commercially reasonable efforts to resolve the discrepancy and resubmit a corrected or revised invoice, which includes all required support documentation to Customer. Customer shall pay the remaining portion of the invoice, such that the invoice is paid in full within thirty (30) days from the date of the Customer's receipt of the corrected or revised invoice. Customer's non-payment of the portion of an invoice that contains a discrepancy and/or is incomplete shall not be considered late, nor shall any interest begin to accrue until the thirty-first (31st) day following the date of the Customer's receipt of the corrected or revised invoice.

(b) Taxes. To the extent that Customer is not exempt, Customer is responsible for paying all taxes (except for taxes based on SunGard Public Sector's net income or capital stock) relating to this Agreement, the Software, any services provided or payments made under this Agreement. Applicable tax amounts (if any) are NOT included in the fees set forth in this Agreement. If Customer is exempt from the payment of any such taxes, Customer must

provide SunGard Public Sector with a valid tax exemption certificate; otherwise, absent proof of Customer's direct payment of such tax amounts to the applicable taxing authority, SunGard Public Sector will invoice Customer for and Customer will pay to SunGard Public Sector all such tax amounts.

(c). Scheduled Resource Changes: For training and on-site project management sessions which are cancelled at the request of Customer within seven (7) days of the scheduled start date, Customer is responsible for entire price of the training or on-site project management plus incurred expenses.

7. Limited Warranty, Disclaimer of Warranty and Election of Remedies;

(a) Limited Software Warranty by SunGard Public Sector and Remedy For Breach. For each Component System, SunGard Public Sector warrants to Customer that, for a period of twelve (12) months after the Delivery Date (as defined herein), the Baseline Component System, as used by Customer on the Equipment for its own, non-commercial computing operations, will operate without Defects. For each Defect, SunGard Public Sector shall, at its own expense, provide Customer with an avoidance procedure for or a correction of the Defect that does not have a materially adverse effect on Customer's ability to use the Baseline Component System in its daily business operations. The guidelines and Targeted Response Times of the Software Maintenance Agreement shall also serve as the guidelines and Targeted Response Times for providing an avoidance procedure for a correction of the Defect during the above referenced Warranty period. If, despite its reasonable efforts, SunGard Public Sector is unable to provide Customer with an avoidance procedure for, or a correction of a Defect, then, subject to the limitations set forth in Section 16 of this Agreement, Customer may pursue its remedy at law to recover direct damages resulting from the breach of this limited warranty. These remedies are exclusive and are in lieu of all other remedies, and SunGard Public Sector's sole obligations for breach of this limited warranty are contained in this Section 7(a).

(b) Limited Customization Warranty by SunGard Public Sector and Remedy For Breach. For each Customization, SunGard Public Sector warrants to Customer that, for a period of sixty (60) days following the Customization Delivery Date of such Customization, the Customization, as used by Customer on the Equipment in

accordance with the terms, conditions and limitations of this Agreement, will operate without Defects. In each instance, for each Defect, SunGard Public Sector shall provide Customer with an avoidance procedure for or a correction of the Defect that does not have a materially adverse effect on Customer's ability to use the Customization in its daily business operations. The guidelines and Targeted Response Times of the Software Maintenance Agreement shall also serve as the guidelines and Targeted Response Times for providing an avoidance procedure for a correction of the Defect during the above referenced Warranty period. If, despite its reasonable efforts, SunGard Public Sector is unable to provide an avoidance procedure for or a correction of a Defect as described herein, then, subject to the limitations set forth in Section 16 of this Agreement, Customer may pursue its remedy at law to recover direct damages resulting from the breach of this limited warranty. These remedies are exclusive and are in lieu of all other remedies, and SunGard Public Sector's sole obligations for breach of this limited warranty are contained in this Section 7(b).

Notwithstanding anything to the contrary, upon completion of the development of the Custom Modifications specified in Exhibit 1, such Custom Modifications may either be incorporated into the applicable Baseline Component System to be maintained under SunGard Public Sector's Baseline Maintenance Program pursuant to the terms of the Software Maintenance Agreement, or shall become warranted as part of the Limited Customization Warranty hereinabove.

(c) Disclaimer of Warranties. The limited warranties in Sections 7(a) and 7(b) are made to Customer exclusively and are in lieu of all other warranties. **SUNGARD PUBLIC SECTOR MAKES NO OTHER WARRANTIES WHATSOEVER, EXPRESS OR IMPLIED, WITH REGARD TO ANY SERVICES PROVIDED UNDER THIS AGREEMENT AND/OR THE SOFTWARE, IN WHOLE OR IN PART. SUNGARD PUBLIC SECTOR EXPLICITLY DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. SUNGARD PUBLIC SECTOR EXPRESSLY DOES NOT WARRANT THAT THE SOFTWARE, IN WHOLE OR IN PART, WILL BE ERROR FREE, WILL OPERATE WITHOUT INTERRUPTION OR WILL BE COMPATIBLE WITH ANY HARDWARE OR SOFTWARE OTHER THAN THE EQUIPMENT, HOWEVER SUNGARD PUBLIC SECTOR DOES**

WARRANT THAT ITS COMPONENT SYSTEM INTERFACES WILL BE COMPATIBLE WITH ANY PAY AGENCY PRODUCT WHICH HAS BEEN APPROVED BY SUNGARD PUBLIC SECTOR FOR INTERFACING OR OPERATING WITH SAID COMPONENT SYSTEM INTERFACE, PROVIDED HOWEVER, THAT THE PARTIES AGREE TO NEGOTIATE IN GOOD FAITH A SOLUTION IN THE EVENT ANY CHANGE TO SUCH PAY AGENCY PRODUCT BY THE THIRD PARTY VENDOR AFTER APPROVAL BY SUNGARD PUBLIC SECTOR RESULTS IN A COMMERICALLY UNREASONABLE SITUATION. CUSTOMER WAIVES ANY CLAIM THAT THE LIMITED WARRANTY SET FORTH IN SECTION 7(A) OR THE REMEDY FOR BREACH OF SUCH LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE.

(d) Abrogation of Limited Warranties. The limited warranties in Section 7(a) and 7(b) will be null and void if: (i) anyone (including Customer) other than SunGard Public Sector modifies the Baseline Component System or Customization; or (ii) Customer does not implement changes that SunGard Public Sector provides to correct or improve the Baseline Component System or Customization. If despite any modification of the Component System, SunGard Public Sector can replicate the reported problem in the Baseline Component System as if the problem were a Defect, then SunGard Public Sector will nonetheless provide Customer with an avoidance procedure for or a correction of that reported problem for use in the Baseline Component System as though the reported problem were a Defect.

(e) FAILURE OF ESSENTIAL PURPOSE. THE PARTIES HAVE AGREED THAT THE LIMITATIONS SPECIFIED IN SECTIONS 7 AND 16 WILL SURVIVE AND APPLY EVEN IF ANY LIMITED REMEDY SPECIFIED IN THIS AGREEMENT IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE, AND REGARDLESS OF WHETHER CUSTOMER HAS ACCEPTED ANY SOFTWARE OR SERVICE UNDER THIS AGREEMENT.

8. Confidential Information. Except as otherwise permitted under this Agreement or required by law, the Recipient will not knowingly disclose to any third party, or make any use of the Discloser's Confidential Information. The Recipient will use at least the same standard of care to maintain the confidentiality of the

Discloser's Confidential Information that it uses to maintain the confidentiality of its own Confidential Information of equal importance. Except in connection with the Software and any software provided with the Software, the non-disclosure and non-use obligations of this Agreement will remain in full force with respect to each item of Confidential Information for a period of ten (10) years after Recipient's receipt of that item. However, Customer's obligations to maintain both the Software and any software provided with the Software as confidential will survive in perpetuity.

9. Indemnities by SunGard Public Sector.

(a) INTELLECTUAL PROPERTY RIGHTS. SUNGARD PUBLIC SECTOR WILL DEFEND, INDEMNIFY AND HOLD CUSTOMER HARMLESS FROM AND AGAINST ANY LOSS, COST AND EXPENSE THAT CUSTOMER INCURS BECAUSE OF A CLAIM THAT USE OF A BASELINE COMPONENT SYSTEM INFRINGES ANY UNITED STATES COPYRIGHT OF OTHERS. SUNGARD PUBLIC SECTOR'S OBLIGATIONS UNDER THIS INDEMNIFICATION ARE EXPRESSLY CONDITIONED ON THE FOLLOWING: (I) CUSTOMER MUST PROMPTLY NOTIFY SUNGARD PUBLIC SECTOR OF ANY SUCH CLAIM; (II) CUSTOMER MUST IN WRITING GRANT SUNGARD PUBLIC SECTOR SOLE CONTROL OF THE DEFENSE OF ANY SUCH CLAIM AND OF ALL NEGOTIATIONS FOR ITS SETTLEMENT OR COMPROMISE (IF CUSTOMER CHOOSES TO REPRESENT ITS OWN INTERESTS IN ANY SUCH ACTION, CUSTOMER MAY DO SO AT ITS OWN EXPENSE, BUT SUCH REPRESENTATION MUST NOT PREJUDICE SUNGARD PUBLIC SECTOR'S RIGHT TO CONTROL THE DEFENSE OF THE CLAIM AND NEGOTIATE ITS SETTLEMENT OR COMPROMISE); (III) CUSTOMER MUST COOPERATE WITH SUNGARD PUBLIC SECTOR TO FACILITATE THE SETTLEMENT OR DEFENSE OF THE CLAIM; (IV) THE CLAIM MUST NOT ARISE FROM MODIFICATIONS OR (WITH THE EXPRESS EXCEPTION OF THE OTHER COMPONENT SYSTEMS AND THIRD PARTY HARDWARE AND SOFTWARE SPECIFIED BY SUNGARD PUBLIC SECTOR IN WRITING AS NECESSARY FOR USE WITH THE SOFTWARE) FROM THE USE OR COMBINATION OF PRODUCTS PROVIDED BY SUNGARD PUBLIC SECTOR WITH ITEMS PROVIDED BY CUSTOMER OR OTHERS. IF ANY

COMPONENT SYSTEM IS, OR IN SUNGARD PUBLIC SECTOR'S OPINION IS LIKELY TO BECOME, THE SUBJECT OF A UNITED STATES COPYRIGHT INFRINGEMENT CLAIM, THEN SUNGARD PUBLIC SECTOR, AT ITS SOLE OPTION AND EXPENSE, WILL EITHER: (A) OBTAIN FOR CUSTOMER THE RIGHT TO CONTINUE USING THE COMPONENT SYSTEM UNDER THE TERMS OF THIS AGREEMENT; (B) REPLACE THE COMPONENT SYSTEM WITH PRODUCTS THAT ARE SUBSTANTIALLY EQUIVALENT IN FUNCTION, OR MODIFY THE COMPONENT SYSTEM SO THAT IT BECOMES NON-INFRINGEMENT AND SUBSTANTIALLY EQUIVALENT IN FUNCTION; OR (C) REFUND TO CUSTOMER THE PORTION OF THE LICENSE FEE PAID TO SUNGARD PUBLIC SECTOR FOR THE COMPONENT SYSTEM(S) GIVING RISE TO THE INFRINGEMENT CLAIM, LESS A CHARGE FOR USE BY CUSTOMER BASED ON STRAIGHT LINE DEPRECIATION ASSUMING A USEFUL LIFE OF FIVE (5) YEARS. THE FOREGOING IS SUNGARD PUBLIC SECTOR'S EXCLUSIVE OBLIGATION WITH RESPECT TO INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS.

(b) DEATH, BODILY INJURY, TANGIBLE PROPERTY DAMAGE. SUNGARD PUBLIC SECTOR SHALL INDEMNIFY, DEFEND, PROTECT, AND SAVE HARMLESS CUSTOMER FROM AND AGAINST ALL CLAIMS, SUITS, ACTIONS, LIABILITY, LOSS, DAMAGE, REASONABLE ATTORNEY'S FEES, COSTS, AND EXPENSES (INCLUDING, BUT NOT LIMITED TO EXPENSES RELATED TO EXPERT WITNESSES) ACTUALLY SUFFERED OR INCURRED BY CUSTOMER AS A RESULT OF A CLAIM BY A THIRD PARTY RESULTING FROM (1) DEATH, (2) BODILY INJURY, OR (3) DAMAGE TO PHYSICAL PROPERTY OF SUCH THIRD PARTY, TO THE EXTENT CAUSED BY ANY NEGLIGENT ACT, ERROR OR OMISSION OF SUNGARD PUBLIC SECTOR OR ANY OF ITS EMPLOYEES AND ITS AGENTS AND AGENTS' EMPLOYEES IN CONNECTION WITH THE PERFORMANCE OF SERVICES UNDER THIS AGREEMENT. THIS INDEMNITY IS EXPRESSLY CONDITIONED ON THE FOLLOWING: (A) THAT SUNGARD PUBLIC SECTOR IS NOTIFIED PROMPTLY IN WRITING BY CUSTOMER OF ANY SUCH CLAIM; (B) THAT SUNGARD PUBLIC SECTOR IS GRANTED IN WRITING SOLE CONTROL OF THE DEFENSE OF ANY SUCH CLAIM AND OF ALL NEGOTIATIONS FOR ITS SETTLEMENT OR

COMPROMISE (IF CUSTOMER CHOOSES TO REPRESENT ITS OWN INTERESTS IN ANY SUCH ACTION, CUSTOMER MAY DO SO AT ITS OWN EXPENSE, BUT SUCH REPRESENTATION MUST NOT PREJUDICE SUNGARD PUBLIC SECTOR'S RIGHT TO CONTROL THE DEFENSE OF THE CLAIM AND NEGOTIATE ITS SETTLEMENT OR COMPROMISE); AND (C) THAT CUSTOMER COOPERATES WITH SUNGARD PUBLIC SECTOR IN A REASONABLE WAY TO FACILITATE THE SETTLEMENT OR DEFENSE OF THE CLAIM.

10. Term and Termination.

(a) Right of Termination. A party has the right to terminate this Agreement if the other party breaches a material provision of this Agreement. Either party has the right to terminate this Agreement at any time while an event or condition giving rise to the right of termination exists. To terminate this Agreement, the party seeking termination must give the other party notice that describes the event or condition of termination in reasonable detail. From the date of its receipt of that notice, the other party will have thirty (30) days to cure the breach to the reasonable satisfaction of the party desiring termination. If the event or condition giving rise to the right of termination is not cured within that period, this Agreement will automatically be deemed terminated at the end of that period. However, notice to SunGard Public Sector of a suspected Defect will not constitute a notice of termination of this Agreement.

(b) Termination for Convenience. Provided that all license fees are paid by Customer in full, the Customer may terminate this Agreement for convenience and without cause or further liability upon thirty (30) days written notice to SunGard Public Sector. In the event of such termination, it is understood and agreed that the amounts due to SunGard Public Sector for goods, commodities and/or services provided and expenses incurred to and including the date of termination, will be due and payable. No penalty will be assessed for Customer's termination of this Agreement for convenience.

(c) Effect of Termination. Upon termination of this Agreement by either party, Customer will promptly return to SunGard Public Sector or (at SunGard Public Sector's request) will destroy all copies of the Software, and will certify to SunGard Public Sector in writing, over the

signature of a duly authorized representative of Customer, that it has done so.

(d) Survival of Obligations. All obligations relating to non-use and non-disclosure of Confidential Information and indemnity will survive termination of this Agreement.

(e) Termination Without Prejudice to Other Rights and Remedies. Termination of this Agreement will be without prejudice to the terminating party's other rights and remedies pursuant to this Agreement.

11. Notices. All notices and other communications required or permitted under this Agreement must be in writing and will be deemed given when: Delivered personally; sent by United States registered or certified mail, return receipt requested; transmitted by facsimile confirmed by United States first class mail; or sent by overnight courier. Notices must be sent to a party at its address shown on the first page of this Agreement, or to such other place as the party may subsequently designate for its receipt of notices.

12. Force Majeure. Neither party will be liable to the other for any failure or delay in performance under this Agreement due to circumstances beyond its reasonable control, including Acts of God, acts of war, accident, labor disruption, acts, omissions and defaults of third parties and official, governmental and judicial action not the fault of the party failing or delaying in performance.

13. Assignment. Neither party may assign any of its rights or obligations under this Agreement, and any attempt at such assignment will be void without the prior written consent of the other party. For purposes of this Agreement, "assignment" will include use of the Software for benefit of any third party to a merger, acquisition and/or other consolidation by, with or of Customer, including any new or surviving entity that results from such merger, acquisition and/or other consolidation. However, the following will not be considered "assignments" for purposes of this Agreement: SunGard Public Sector's assignment of this Agreement or of any SunGard Public Sector rights under this Agreement to SunGard Public Sector's successor by merger or consolidation or to any person or entity that acquires all or substantially all of its capital stock or assets; and SunGard Public Sector's assignment of this Agreement to any person or entity to which SunGard Public Sector transfers any of its rights in the Software.

14. No Waiver. A party's failure to enforce its rights with respect to any single or continuing breach of this Agreement will not act as a waiver of the right of that party to later enforce any such rights or to enforce any other or any subsequent breach.

15. Choice of Law and Venue; Severability. Each party to this Agreement hereby agrees and acknowledges that venue and jurisdiction of any suit, right, or cause of action arising out of or in connection with this Agreement shall lie exclusively in either Williamson County, Texas or in the Austin Division of the Western Federal District of Texas, and the parties hereto expressly consent and submit to such jurisdiction. Furthermore, except to the extent that this Agreement is governed by the laws of the United States, this Agreement shall be governed by and construed in accordance with the laws of the State of Texas, excluding, however, its choice of law rules. If any provision of this Agreement is illegal or unenforceable, it will be deemed stricken from the Agreement and the remaining provisions of the Agreement will remain in full force and effect.

16. LIMITATIONS OF LIABILITY.

(a) LIMITED LIABILITY OF SUNGARD PUBLIC SECTOR. SUNGARD PUBLIC SECTOR'S LIABILITY IN CONNECTION WITH THE SOFTWARE, ANY SERVICES, THIS LICENSE OR ANY OTHER MATTER RELATING TO THIS AGREEMENT WILL NOT EXCEED THE ACTUAL AND DIRECT DAMAGES THAT ARE INCURRED BY CUSTOMER AS THE RESULT OF THE ACTS OR OMISSIONS OF SUNGARD PUBLIC SECTOR, NOT TO EXCEED THE FEE THAT CUSTOMER ACTUALLY PAID TO SUNGARD PUBLIC SECTOR FOR THE COMPONENT SYSTEM OR SERVICES GIVING RISE TO THE LIABILITY.

(b) EXCLUSION OF DAMAGES. REGARDLESS WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE OR OTHERWISE, IN NO EVENT WILL SUNGARD PUBLIC SECTOR BE LIABLE TO CUSTOMER FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, AND WHETHER OR NOT SUNGARD PUBLIC SECTOR HAS BEEN

ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

(c) **BASIS OF THE BARGAIN.** CUSTOMER ACKNOWLEDGES THAT SUNGARD PUBLIC SECTOR HAS SET ITS FEES AND ENTERED INTO THIS AGREEMENT IN RELIANCE UPON THE LIMITATIONS OF LIABILITY AND THE DISCLAIMERS OF WARRANTIES AND DAMAGES SET FORTH IN THIS AGREEMENT, AND THAT THE SAME FORM AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN THE PARTIES.

17. **Compliance with Laws.** In its performance of services hereunder, each party to this Agreement shall comply with all federal, state, and local laws, statutes, ordinances, rules and regulations, and the orders and decrees of any courts or administrative bodies or tribunals in any matter, including, without limitation, Worker's Compensation laws, salary and wage statutes and regulations, licensing laws and regulations, to the extent applicable.

18. **Gender, Number and Headings.** Words of any gender used in this Agreement shall be held and construed to include any other gender, and words in the singular number shall be held to include the plural, unless the context otherwise requires. The headings and section numbers are for convenience only and shall not be considered in interpreting or construing this Agreement.

19. **Incorporation of Exhibits and Attachments.** All of the Exhibits and Attachments, and Appendices referred to in this Agreement are incorporated by reference as if set forth verbatim herein.

20. **Entity Status.** By signature below, SunGard Public Sector certifies that SunGard Public Sector is duly authorized to transact and do business in the State of Texas.

21. **Relationship of the Parties.** Each party to this Agreement, in the performance of this Agreement, shall act in an individual capacity and not as agents, employees, partners, joint ventures or associates of one another. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purposes whatsoever.

22. **No Waiver of Immunities.** Nothing in this Agreement shall be deemed to waive, modify or amend any legal defense available at law or in

equity to Customer, its past or present officers, employees, or agents, nor to create any legal rights or claim on behalf of any third party, except as otherwise expressly provided in this Agreement. Customer does not waive, modify, or alter to any extent whatsoever the availability of the defense of governmental immunity under the laws of the State of Texas and of the United States.

23. **Customer's Right to Audit.** Subject to the provisions of this Agreement (including without limitation the confidentiality provisions hereunder), and SunGard Public Sector's prior written consent in each instance, which consent will not be unreasonably withheld, SunGard Public Sector agrees that Customer or its duly authorized representatives shall, until the expiration of three (3) years after final payment under this Agreement, have access to and the right to examine and photocopy any and all books, documents, papers and records of SunGard Public Sector which are directly pertinent to the services to be performed under this Agreement for the purposes of making audits, examinations, excerpts, and transcriptions. With regard to such audits, SunGard Public Sector agrees that Customer shall have reasonable access to all necessary SunGard Public Sector facilities and shall be provided adequate and appropriate work space in order to conduct audits in compliance with the provisions of this section, provided that, in each instance, Customer shall give SunGard Public Sector reasonable advance notice of intended audits, and the parties will work in good faith to agree on the particulars such that the audit does not unreasonably interfere with SunGard Public Sector's day to day business operations. Audits will not occur any more frequently than once in any twelve (12)-month calendar period.

24. **Appropriation of Funds by Customer.** Customer believes it has sufficient funds currently available and authorized for expenditure to finance the costs of this Agreement. SunGard Public Sector understands and agrees that the Customer's payment of amounts under this Agreement is contingent on the Customer receiving appropriations or other expenditure authority sufficient to allow the Customer, in the exercise of reasonable administrative discretion, to continue to make payments under this Agreement. If, despite Customer's efforts, sufficient funds are not appropriated and budgeted or are otherwise legally unavailable by any means whatsoever in any fiscal period for services payments due under this Agreement, then Customer will immediately notify SunGard Public

Sector of such occurrence and SunGard Public Sector will notify Customer that SunGard Public Sector will cease providing the services effective on the last day of the fiscal period for which Customer's appropriations were received. Upon the cessation of such services, Customer will pay to SunGard Public Sector the fees for all services rendered through the effective date of such cessation, as follows: (i) if such services were rendered on a fixed fee basis, then Customer will pay SunGard Public Sector for such fixed fee services based upon the level of effort that SunGard Public Sector provided through the effective date of such cessation, as if such fixed fee services had instead been time-and-materials services, (ii) if such services were time-and-materials services, then Customer will pay SunGard Public Sector for such time-and-materials services based upon the applicable services rates provided in the attached Exhibit 1, multiplied by the number of person-hours of time-and-materials services that SunGard Public Sector expended on the time-and-materials services through the effective date of cessation, and (iii) for all reimbursable travel and living expenses incurred by SunGard Public Sector through the effective date of such cessation. Without limiting the foregoing, Customer represents and warrants to SunGard Public Sector that Customer has both appropriated and encumbered sufficient funds in Customer's current fiscal year (that is, the Customer's fiscal year in effect as of the Execution Date) to pay SunGard Public Sector the amounts provided in the attached Exhibit 1 as the license fee for the Software and the fees for acquisition of the third party and/or Pay Agency Products in accordance with the payment schedule set forth in the attached Exhibit 1.

25. Texas Public Information Act. To the extent, if any, that any provision in this Agreement is in conflict with Tex. Gov't Code 552.001 et seq., as amended (the "Public Information Act"), the

same shall be of no force or effect. Furthermore, it is expressly understood and agreed that Customer, its officers and employees may request advice, decisions and opinions of the Attorney General of the State of Texas in regard to the application of the Public Information Act to any items or data furnished to Customer as to whether or not the same are available to the public. It is further understood that Customer's officers and employees shall have the right to rely on the written advice, decisions and opinions of the Attorney General, and that Customer, its officers and employees shall have no liability or obligation to any party hereto for the disclosure to the public, or to any person or persons, of any items or data furnished to Customer by a party hereto, in reliance of any written advice, decision or opinion of the Attorney General of the State of Texas.

26. Successors and Assigns. This Agreement shall be binding upon and inure to the benefit of parties hereto and their respective successors and assigns.

27. Remedies: Subject to the provisions herein, either party to this Agreement may avail itself of any and all remedies available at law or in equity and neither party hereto waives its right to do so.

28. Entire Agreement. This Agreement contains the entire understanding of the parties with respect to its subject matter, and supersedes and extinguishes all prior oral and written communications between the parties about its subject matter. Any purchase order or similar document which may be issued by Customer in connection with this Agreement does not modify this Agreement. No modification of this Agreement will be effective unless it is in writing, is signed by each party, and expressly provides that it amends this Agreement.

EXHIBIT 1

Customer:

Williamson County, TX

Delivery Address:

Williamson County, TX
c/o: Williamson County ITS
301 S.E. Inner Loop Rd, Suite 105
Georgetown, TX 78626

SOFTWARE^{1, 2}:

| Qty | Part # | Component System | License Fee |
|-----|----------------|--|--------------|
| | | Computer Aided Dispatch | |
| 1 | CAD-T6 | BASE COMPUTER AIDED DISPATCH SYSTEM 7 CAD License Tier 6 | \$ 92,950.00 |
| 12 | CAD-CON | ADDITIONAL CAD CONSOLE LICENSE | 70,200.00 |
| 1 | CAD-MAP | FIRST CAD MAP DISPLAY AND MAP MAINTENANCE SOFTWARE LICENSE | 7,500.00 |
| 18 | CAD-MAPD | ADDITIONAL CAD MAP DISPLAY LICENSE | 63,000.00 |
| 1 | CAD-E911 | E911 INTERFACE MODULE | 6,500.00 |
| 1 | CAD-MJ | MULTI-JURISDICTIONAL DISPATCH OPTION | 4,500.00 |
| 19 | MCT-AVL-CAD | CAD CLIENT AVL LICENSE | 26,600.00 |
| 21 | CAD-MRM | CAD RESOURCE MONITOR DISPLAY LICENSE WITH MAPS | 31,500.00 |
| 1 | CAD-PQA-LAW | LAW PROQA INTERFACE ¹ | 7,500.00 |
| 1 | CAD-PQA-MED | MEDICAL PROQA INTERFACE ¹ | 7,500.00 |
| 1 | CAD-PQA-FIR | FIRE PROQA INTERFACE ¹ | 7,500.00 |
| 1 | CAD-INT-PG | SUNGARD OSSI'S INTERFACE TO PAGEGATE ¹ | 1,000.00 |
| 1 | CAD-RS | CAD ROSTER MODULE | 6,500.00 |
| 1 | CAD-TDD | ZETRON MODEL 3030 TDD INTERFACE ¹ | 5,500.00 |
| 1 | CAD-CAPLUS-T6 | CRIME ANALYSIS PLUS | 22,500.00 |
| 1 | CAD-INT-CRY | CAD INTERFACE TO CRYWOLF ¹ | 7,500.00 |
| 1 | CAD-RR | RIP AND RUN PRINTING/FAXING MODULE | 6,500.00 |
| 1 | CAD-INT-EMSCH | EMS CHARTS INTERFACE ¹ | 7,500.00 |
| 1 | CAD-C2C | CAD 2 CAD | 7,000.00 |
| 1 | CAD-FIREHOUSE | FIREHOUSE RMS INTERFACE ¹ | 5,500.00 |
| 1 | CAD-INT-PVI | CAD INTERFACE TO PICTOMETRY VISUAL INTELLIGENCE ¹ | 7,500.00 |
| | | Mobile Data Computing System | |
| 1 | MCT-BMS-T11 | BASE MOBILE SERVER SOFTWARE UP TO 650 WORKSTATIONS - Required for MCT's. | 76,850.00 |
| 450 | MCT-CLIENT | MCT CLIENT - DIGITAL DISPATCH | 164,250.00 |
| 450 | MCT-MAP | MCT CLIENT - MAPS MCT Licenses are required to purchase this product. | 33,300.00 |
| 1 | MCT-AVL-HOST | AVL SERVER HOST LICENSE Required for AVL capability. | 35,000.00 |
| 600 | MCT-AVL-CLIENT | MCT CLIENT - AVL - 600 with MCT | 33,000.00 |
| 1 | MCT-INT-FHS | MCT INTERFACE TO FIREHOUSE ¹ | 7,500.00 |
| 1 | MCT-SWI | STATE/NCIC MESSAGING SOFTWARE - Required for MCT/MFR. | 20,000.00 |
| | | continued on next page | |

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| | | <i>continued from previous page</i> | |
| | | Records Management System | |
| 1 | RMS-BASE-SITE | SITE LICENSE: BASE RECORDS MANAGEMENT SYSTEM - SITE LICENSE for All Named Agencies within County. If another agency joins the Williamson County system after contract execution they would need to purchase the appropriate number of licenses needed for their agency | 127,750.00 |
| 1 | RMS-P2P | POLICE TO POLICE INTERNET DATA SHARING - SITE | 0.00 |
| 1 | RMS-INTELLIGENCE | INTELLIGENCE MODULE - SITE | 7,500.00 |
| 1 | RMS-P&E-SITE | PROPERTY AND EVIDENCE MODULE - SITE LICENSE | 20,000.00 |
| 1 | RMS-DOCSCAN SITE | DOCUMENT SCANNING AND STORAGE - SITE | 10,000.00 |
| 1 | RMS-BAR HOST-SITE | BAR CODING SERVER LICENSE - SITE LICENSE Required for Bar Code capability | 9,500.00 |
| 6 | RMS-BAR-CLIENT | BAR CODING HAND-HELD CLIENT LICENSE (EACH) | 9,570.00 |
| 1 | RMS-LINK-T6 | LINK ANALYSIS MODULE - SITE | 35,000.00 |
| 1 | RMS-MAP-SITE | RMS MAP DISPLAY AND PIN MAPPING LICENSE - SITE LICENSE Required for RMS | 20,000.00 |
| 1 | RMS-MJ | MULTI-JURISDICTIONAL RMS OPTION - SITE LICENSE | 5,500.00 |
| 1 | RMS-CFS-SITE | CALLS FOR SERVICE MODULE SITE LICENSE | 7,500.00 |
| 1 | RMS-NTF-SITE | NOTIFICATION MODULE - SITE LICENSE | 22,500.00 |
| 1 | RMS-ACCIDENT-SITE | BASIC ACCIDENT MODULE - SITE LICENSE | 8,500.00 |
| 1 | RMS-QTRMSTR-SITE | QUARTERMASTER MODULE - SITE LICENSE | 20,000.00 |
| 1 | JMS-MS DISPLAY-SITE | MUGSHOT DISPLAY SOFTWARE LICENSE - SITE LICENSE | 30,000.00 |
| 1 | RMS-RPRF | RACIAL PROFILING MODULE - SITE LICENSE | 5,000.00 |
| 1 | RMS-SOFF | SEX OFFENDER MODULE - SITE LICENSE | 15,000.00 |
| 1 | RMS-RL- SITE | REMOTE LINEUP APPLICATION - SITE LICENSE | 12,500.00 |
| 1 | RMS-ANIMAL | ANIMAL CONTROL MODULE - SITE LICENSE | 7,500.00 |
| 1 | RMS-CA | CRIME ANALYSIS MODULE - SITE LICENSE | 12,500.00 |
| 1 | RMS-GANG | GANG TRACKING MODULE - SITE LICENSE | 7,500.00 |
| 1 | RMS-TRAIN-SITE | TRAINING MODULE - SITE LICENSE | 12,500.00 |
| 1 | RMS-RSW-SITE | RESIDENTIAL SECURITY WATCH MODULE - SITE LICENSE | 7,500.00 |
| 1 | RMS-ASSET-SITE | ASSET MANAGEMENT MODULE SITE LICENSE | 8,500.00 |
| 1 | RMS-CANINE | CANINE TRACKING MODULE - SITE LICENSE | 5,500.00 |
| 1 | RMS-PSD | PROFESSIONAL STANDARDS (INTERNAL AFFAIRS) MODULE | 17,500.00 |
| 1 | RMS-CIVIL-SITE | CIVIL PROCESSING MODULE - SITE LICENSE | 26,000.00 |
| 1 | RMS-PS-SITE | PAWN SHOP/PAWN WATCH - SITE LICENSE | 12,500.00 |
| 1 | RMS-GENPERM-SITE | GENERIC PERMIT MODULE - SITE LICENSE | 8,500.00 |
| | | <i>continued on next page</i> | |

| | | | |
|-----|---------------------|---|------------------------|
| | | <i>continued from previous page</i> | |
| | | Mobile - Field Based Reporting | |
| 1 | RMS-WIZ-BASE | ACCIDENT WIZARD BASE SERVER LICENSE Required for MFR Accidents | 5,000.00 |
| 175 | RMS-WIZ-CLIENT | ACCIDENT WIZARD WORKSTATION LICENSE Required for drawing accident scenes. MS Visio is required. Quoted in the Hardware/System Services quote. | 15,750.00 |
| 175 | MCT-MFR-CITATION | MFR CLIENT - CITATION | 53,375.00 |
| 175 | MCT-MFR-ACC | MFR CLIENT - ACCIDENT REPORTING | 53,375.00 |
| 250 | MCT-MFR-RACEPROF | MFR CLIENT - RACIAL PROFILING | 24,250.00 |
| 250 | MCT-MFR-OFF | MFR CLIENT - BASE INCIDENT/OFFENSE | 121,250.00 |
| 1 | MCT-MFR-REV-T11 | REVIEW MODULE FOR FIELD REPORTING UP TO 450 WORKSTATIONS | 35,000.00 |
| 350 | MCT-MIS | LAN CLIENT LICENSE FOR MESSAGE SWITCH - Access to NCIC/TCIC Required for access to the message switch, TCIC/NCIC, communication to the MCT's, Approval of Field Reports. | 63,280.00 |
| 50 | MCT-MFR-MBLN-CLIENT | MFR CLIENT- MOBLAN VERSION | 20,000.00 |
| | | Web Based Applications | |
| 1 | INT-OPSCAD | OPS CAD | 25,000.00 |
| 1 | INT-OPSRMS | OPS RMS | 25,000.00 |
| 1 | INT-P2C | POLICE 2 CITIZEN | 15,000.00 |
| | | Subtotal | \$ 1,720,250.00 |
| 1 | DISCOUNT | DISCOUNT | \$ (466,481.00) |
| | | TOTAL LICENSE FEE | \$ 1,253,769.00 |

Notes to Software Table:

¹ Interfaces only. Customer shall be responsible for obtaining the applicable software, hardware and system software from the appropriate third party vendor to which the interface relates.

² Note: Mobiles applications do not include AVL hardware.

Software Escrow Fees: The amounts provided for in this Exhibit 1 are exclusive of the annual software escrow charges that Customer must pay directly to Iron Mountain in order to be named as an escrow beneficiary of the Source Code for the SunGard Licensed Programs pursuant to the Source Code escrow agreement (and specifically, in the "Preferred Beneficiary Acceptance Form" thereof) included as Exhibit 2 of the Agreement. The first year fee of \$700 is payable to SunGard Public Sector and is due on the Delivery Date and thereafter, applicable annual fee amounts will be billed by Iron Mountain (such amounts which will be due at the beginning of the applicable annual period in each instance), and should be remitted by Customer directly to Iron Mountain.

SERVICES^{1, 2, 3, 4,}

| Qty | Part # | Description | Training | Installation | Project Management | Professional Services | Implementation | Conversion |
|--|--------------------|---|---------------|--------------|--------------------|-----------------------|----------------|--------------|
| CAD Implementation Services | | | | | | | | |
| 1 | CAD-PROJ-MGNT | CAD PROJECT MANAGEMENT | | | \$ 43,200.00 | | | |
| 1 | CAD-INST | BASE CAD SOFTWARE INSTALLATION | | \$ 16,100.00 | | | | |
| 1 | CAD-IMPL | BASE CAD SOFTWARE IMPLEMENTATION | | | | | \$ 16,000.00 | |
| 1 | CAD-MAP-CONV | MAP BASED GEOFILE GENERATION | | | | | | \$ 20,000.00 |
| 4 | CAD-PROF-ADD | ADDITIONAL PROFESSIONAL SERVICES - CAD MRM - \$600, CAD Roster - \$600 | | | | \$ 2,400.00 | | |
| 1 | CAD-PROF-ADD | ADDITIONAL PROFESSIONAL SERVICES - CA Plus - \$2,800 | | | | 2,800.00 | | |
| 1 | CAD-MNT-TRN | CAD MAINTENANCE TRAINING | \$ 4,800.00 | | | | | |
| 1 | CAD-MAP-EDTRN | MAP EDITOR TRAINING | 3,600.00 | | | | | |
| 4 | CAD-USR-TRN | CAD USER TRAINING - 4 classes. Each class is 4 days. | 19,200.00 | | | | | |
| 1 | CAD-RVP | REQUIREMENTS VERIFICATION PLAN FOR CAD | | | | 7,350.00 | | |
| MCT Implementation Services | | | | | | | | |
| 1 | MCT-PROJ-MGNT | PROJECT MANAGEMENT SERVICES | | | 39,600.00 | | | |
| 1 | MCT-CLIENT-INST | INSTALLATION OF DIGITAL DISPATCHING CLIENT - \$700 Firehouse Install, \$700 Firehouse Interface, \$1,400 Moblan Client | | 2,800.00 | | | | |
| 1 | MCT-AVL-SERV | AVL SERVER INSTALLATION AND TRAINING | | 2,800.00 | | | | |
| 1 | MCT-SWI-INST | INSTALLATION OF BASE MESSAGE SWITCH | | 2,800.00 | | | | |
| 1 | MCT-SWI-IMPL | IMPLEMENTATION OF BASE MESSAGE SWITCH | | | | | 1,400.00 | |
| 1 | MCT-BMS-INST | INSTALLATION OF BASE MOBILE SERVER SOFTWARE | | 4,200.00 | | | | |
| 1 | MCT-IMPL | MOBILE IMPLEMENTATION SERVICES | | | | | 7,000.00 | |
| 2 | MCT-PROF-ADD | ADDITIONAL PROFESSIONAL SERVICES - MCT- 2 days | | | | 2,400.00 | | |
| 3 | MCT-TTT-TRN | MCT TRAIN THE TRAINER TRAINING - Classroom size is limited to 10 users - 3 - 3 day classes for up to 30 total Williamson County "trainers". | 10,800.00 | | | | | |
| <i>Continued on next page</i> | | | | | | | | |
| <i>Continued from previous page</i> | | | | | | | | |
| RMS Implementation Services | | | | | | | | |
| 1 | RMS-PROJ-MGNT | PROJECT MANAGEMENT FOR RMS | | | 76,800.00 | | | |
| 1 | RMS-INST | BASE RMS SOFTWARE INSTALLATION CHARGES | | 7,000.00 | | | | |
| 1 | RMS-IMPL | BASE RMS SOFTWARE IMPLEMENTATION CHARGES | | | | | 12,200.00 | |
| 1 | RMS-MNT-TRN | RMS MAINTENANCE TRAINING | 4,800.00 | | | | | |
| 2 | RMS-TTT-TRN | RMS TRAIN THE TRAINER TRAINING | 19,200.00 | | | | | |
| 58 | RMS-ADD-TRN | RMS ADD-ON MODULE USER TRAINING | 69,600.00 | | | | | |
| 1 | RMS-DATACNV-ANL | DATA CONVERSION | | | | | | 62,000.00 |
| 1 | RMS-RVP | REQUIREMENTS VERIFICATION PLAN FOR RMS | | | | 7,350.00 | | |
| MFR Implementation Services | | | | | | | | |
| 1 | MCT-PROJ-MGNT | PROJECT MANAGEMENT SERVICES | | | 43,200.00 | | | |
| 1 | MFR-IMPL | IMPLEMENTATION FOR MOBILE FIELD REPORTING | | | | | 2,800.00 | |
| 1 | MFR-INST | INSTALLATION MOBILE FIELD REPORTING | | 2,800.00 | | | | |
| 1 | MFR-MNT-TRN | MOBILE FIELD REPORTING MAINTENANCE TRAINING - 1 day MFR Offense | 1,200.00 | | | | | |
| 2 | MFR-TTT-TRN | MOBILE FIELD REPORTING TRAIN THE TRAINER TRAINING | 14,400.00 | | | | | |
| 1 | MFR-ADD-TRN | MCT & MFR ADD ON MODULE USER TRAINING - 3- 1 day class MFR Accident, 3- 1/2 day class MFR Arrest, 3- 1/2 day class MFR Citations | 7,200.00 | | | | | |
| 1 | MFR-PROF-ADD | ADDITIONAL PROFESSIONAL SERVICES - MFR - 1 day | | | 1,200.00 | | | |
| 1 | MCT-RVP | REQUIREMENTS VERIFICATION PLAN FOR MFR/MCT | | | 7,350.00 | | | |
| 45 | MCT-USR-TRN | MCT USER TRAINING - 45 classes of MCT training. Each class is a 1/2 day For training 450 users. | 27,000.00 | | | | | |
| 25 | MFR-USR-TRN | MOBILE FIELD REPORTING USER TRAINING - 25 classes for MFR training Each class is 2 days. Limited to 10 users per class. | 60,000.00 | | | | | |
| 15 | RMS-USR-TRN | RMS USER TRAINING | 72,000.00 | | | | | |
| Web Based Applications Services | | | | | | | | |
| 1 | INT-PROJ-MGNT | Project Management Services for Internet Applications | | | 3,600.00 | | | |
| 1 | INT-OPS-INST | OPCENTER INSTALLATION | | 2,800.00 | | | | |
| 1 | INT-OPS-TRN | OPCENTER TRAINING | 1,200.00 | | | | | |
| 1 | INT-P2C-INST | POLICE 2 CITIZEN INSTALLATION | | 4,200.00 | | | | |
| OpCenter Web Application Server | | | | | | | | |
| 1 | TCH-INSTALL-SERV | Implementation Services for Application Server | | | | | 1,400.00 | |
| P2C Web Application Server | | | | | | | | |
| 1 | TCH-INSTALL-SERV | Implementation Services for Application Server | | | | | 1,400.00 | |
| Data Backup Solution | | | | | | | | |
| 1 | TCH-INSTALL-BKUP | Implementation Services for Data Backup Solution | | | | | 1,400.00 | |
| Property and Evidence Bar Coding Hardware | | | | | | | | |
| 4 | TCH-INSTALL-BRCD | Implementation Services for Bar Coding Hardware | | | | | 2,800.00 | |
| Quartermaster Bar Coding Hardware | | | | | | | | |
| 2 | TCH-INSTALL-BRCD | Implementation Services for Bar Coding Hardware | | | | | 1,400.00 | |
| Centralized Time Source | | | | | | | | |
| 1 | TCH-INSTALL-NTCLK | Implementation Services for Spectracom NetClock Hardware | | | | | 1,400.00 | |
| Third Party Hardware, Software and Services | | | | | | | | |
| 6 | TCH-INSTALL-ONSITE | On-Site Installation for Application Servers | | | | | 8,400.00 | |
| | | TOTAL SERVICES FEE: | \$ 315,000.00 | \$ 45,500.00 | \$ 214,950.00 | \$ 22,300.00 | \$ 57,600.00 | \$ 82,000.00 |

| Qty | Part # | Custom Modifications | Fee |
|----------------------------|--------------|--|---------------------|
| Standard Interfaces | | | |
| 1 | RMS-CUST-MOD | RMS CUSTOM MOD- Interface to Tyler Systems' Odyssey Court System. | \$ 7,500.00 |
| 1 | RMS-CUST-MOD | RMS CUSTOM MOD- Interface to eDocs Application | 7,500.00 |
| 1 | RMS-CUST-MOD | RMS CUSTOM MOD - Interface to Tyler Systems' Jail Mgmt System. | 7,500.00 |
| 1 | RMS-CUST-MOD | RMS CUSTOM MOD -The OSSl RMS/Leads Online Pawn interface | 7,500.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Interface to Tyler's Legacy RMS. | 8,000.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Interface to Deccan's Live MUM and Wall Map Products. | 20,000.00 |
| 1 | RMS-CUST-MOD | RMS CUSTOM MOD - Interface to Tyler's Mugshot system | 10,000.00 |
| | | CUSTOM MODIFICATION FEE for Standard Interfaces | \$ 68,000.00 |

| Qty | Part # | Custom Modifications | Fee |
|-----|--------------|---|----------------------|
| | | Custom Enhancements | |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Display non AVL units | \$ 40,000.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Display ETA calculation for dispatched units | 36,000.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Requery for Unit recommendation | 36,000.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Routing and text to speech directions in MCT | 44,000.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - CAD to CAD with AVL and Unit Status | 84,000.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Color Code / Back-light most recent notes to call for service | 3,200.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Hover over unit on map for information (information to be defined) | 3,200.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Limit Rolodex contents by discipline / service | 4,800.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - See any discipline resource responding to a common call for service on the mobile map as default setting | 4,000.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Parse narrative for keyword and notify responders | 24,000.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Tie SOP to nature code and responsible agency | 4,000.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Support for cross-manned apparatus | 24,000.00 |
| 1 | CAD-CUST-MOD | CAD CUSTOM MODIFICATIONS - Line breaks and modification to narrative text display | 4,000.00 |
| | | Subtotal | \$ 311,200.00 |
| 1 | DISCOUNT | DISCOUNT | \$(311,200.00) |
| | | CUSTOM MODIFICATION FEE for Custom Enhancements | 0.00 |

Notes to Services Tables:

¹ Pricing is a "not to exceed" amount based on the Services set forth herein. The total amount that Customer will pay for these services (i.e., the "TOTAL SERVICES FEE") will change if additional services are necessitated by changes to the scope of the project, or if Customer chooses additional services, software, or hardware following the execution of this Agreement, or if Customer otherwise fails to reasonably cooperate with SunGard Public Sector and/or perform its responsibilities as reasonably required through the course of the project.

² Travel and living expenses are additional and will be billed monthly as SunGard Public Sector renders the services. Such travel and living expenses will be reimbursed in accordance with the provisions relating to direct and reimbursable expenses of the then-current Williamson County Budget Order, as amended and in effect at the time expenses were incurred. SunGard Public Sector's Travel and Expense will be invoiced on a monthly basis in arrears and due and payable as set forth in the Agreement.

³ Travel and Living Expenses for Services under this Supplement are estimated at \$131,345.00. Notwithstanding anything to the contrary as may be provided, this price is a "not to exceed" amount based on the Services selected by Customer at the time of execution of this Agreement. The amount listed above will change if additional services are necessitated by changes to the scope of the project, or if Customer chooses additional services, software, or hardware following the execution of this Agreement, or if Customer otherwise fails to cooperate with SunGard Public Sector and/or perform its responsibilities as reasonably required through the course of the project.

⁴ Upon completion of development of these specified Custom Enhancements, SunGard Public Sector will incorporate each Custom Enhancement into the applicable Baseline Component System, to be maintained under SunGard Public Sector's Baseline Maintenance Program pursuant to the terms of the Software Maintenance Agreement.

PAY AGENCY PRODUCTS^{1,2}:

| Qty. | Part # | Pay Agency Products | Hardware & Software | Services | Initial Annual Maintenance | |
|------|----------------------|--|---------------------|---------------------|----------------------------|--------------------|
| | | CAD Application Server | | | | |
| 1 | HWR-STRA-APP-SAN | Fault Tolerant Application Server | \$ 66,105.00 | | | |
| 1 | HWR-STRA-MTC | Stratus Assured Availability Plus | | | \$ 13,404.00 | |
| 1 | THP-MS-WINSVRENT-INC | Windows Server 2008 Enterprise Edition (Stratus) | 0.00 | | | |
| 1 | TCH-STRA-JSTRT | Implementation Services for Stratus ftServer | | \$ 7,594.00 | | |
| | | RMS Application Server | | | | |
| 1 | HWR-STRA-APP-SAN-AU | Fault Tolerant Application Server | 36,103.49 | | | |
| 1 | HWR-STRA-MTC | Stratus Assured Availability Plus | | | 9,885.06 | |
| 1 | THP-MS-WINSVRENT-INC | Windows Server 2008 Enterprise Edition (Stratus) | 0.00 | | | |
| 1 | TCH-STRA-STND | Implementation Services for Stratus ftServer | | 2,050.00 | | |
| | | Message Switch Application Server | | | | |
| 1 | HWR-STRA-MSG | Fault Tolerant Message Switch Server | 17,482.79 | | | |
| 1 | HWR-STRA-MTC-LV | Stratus Assured Availability Plus | | | 5,977.01 | |
| 1 | THP-MS-WINSVRSTD-INC | Windows Server 2008 Standard Edition (Stratus) | 0.00 | | | |
| 1 | TCH-STRA-STND | Implementation Services for Stratus ftServer | | 2,050.00 | | |
| | | Property and Evidence Bar Coding Hardware | | | | |
| 4 | HWR-P&E-HWRKIT | P&E Bar-Coding Kit | 8,255.52 | | | |
| | | Quartermaster Bar Coding Hardware | | | | |
| 2 | HWR-QMSTR-HWRKIT | Quartermaster Bar-Coding Kit | 4,127.76 | | | |
| | | Centralized Time Source | | | | |
| 1 | HWR-SPCTM-GP931-O | Spectracom Centralized Time Solution | 6,643.33 | | | |
| 1 | HWR-SPCTM-PTENSE | Spectracom PresenTense Time Synch Software | 1,184.71 | | | |
| | | Third Party Hardware, Software and Services | | | | |
| 1 | THP-MS-VFP9 | Microsoft Visual FoxPro 9.0 | 267.19 | | | |
| 250 | HWR-MGTK-SWIPE1 | Magtek MiniWedge Swipe Reader | 12,942.50 | | | |
| 1 | THP-PAGEGATE | PageGate Network Paging Software | 565.00 | | | |
| 1 | SHIPPING | SHIPPING (not to exceed) | | | | \$ 4,000.00 |
| 1 | NETWORK ASSESSMENT | NETWORK ASSESSMENT | | 27,000 | | |
| 1 | DISCOUNT | DISCOUNT FOR NETWORK ASSESSMENT | | (\$27,000) | | |
| | | Alarm Billing Software Solution | | | | |
| 1 | THP-CRYWOLF-SERV | CryWolf Server License | 27,000.00 | | | |
| 1 | THP-CRYWOLF-INST | CryWolf Installation and Training | | 9,800.00 | | |
| 1 | THP-CRYWOLF-T&L | CryWolf Travel and Living | | 2,800.00 | | |
| 1 | THP-CRYWOLF-ASP | CryWolf Web ASPX Module License | 4,800.00 | | | |
| | | Pay Agency Products Totals | \$185,477.29 | \$ 24,294.00 | \$ 29,266.07 | \$ 4,000.00 |

Notes to Pay Agency Products Table:

¹Governed by the Stratus Assured Availability Plus service agreement to be executed between Customer and Stratus Technologies.

²Governed by the Annual End User Software License and Maintenance Agreement to be executed between Customer and AOT Public Safety Corporation (CryWolf).

SUMMARY OF COSTS

| Payment Schedule | Total Contract | Due Upon Delivery Date | As Incurred/ Delivered | Due on Completion | Due after kick-off | Due on installation | Due after 1st user training | Due after CAD Go-Live | Due after RMS Go-Live | Due 30 days after final Component System Go-Live | Due on delivery |
|--|-----------------------|------------------------|------------------------|---------------------|---------------------|---------------------|-----------------------------|-----------------------|-----------------------|--|----------------------|
| License Fees | \$1,253,769.00 | \$ 1,253,769.00 | | | | | | | | | |
| CAD Installation | 16,100.00 | | | \$ 16,100.00 | | | | | | | |
| MCT Installation | 12,600.00 | | | 12,600.00 | | | | | | | |
| RMS Installation | 7,000.00 | | | 7,000.00 | | | | | | | |
| MFR Installation | 2,800.00 | | | 2,800.00 | | | | | | | |
| Web Based Installation | 7,000.00 | | | 7,000.00 | | | | | | | |
| Project Management | 214,950.00 | | | | \$ 21,495.00 | \$42,990.00 | \$ 42,990.00 | \$ 42,990.00 | \$ 42,990.00 | \$ 21,495.00 | |
| Professional Services | 22,300.00 | | | | 2,230.00 | 4,460.00 | 4,460.00 | 4,460.00 | 4,460.00 | 2,230.00 | |
| Implementation | 57,600.00 | | | | 5,760.00 | 11,520.00 | 11,520.00 | 11,520.00 | 11,520.00 | 5,760.00 | |
| Conversion | 82,000.00 | | | 82,000.00 | | | | | | | |
| Training | 315,000.00 | | | 315,000.00 | | | | | | | |
| Custom Modification fees (Standard Interfaces) | 68,000.00 | | | 68,000.00 | | | | | | | |
| Pay Agency Hardware & Software | 185,477.29 | | | | | | | | | | \$ 185,477.29 |
| Pay Agency Services | 24,294.00 | | | | | | | | | | 24,294.00 |
| Pay Agency Annual Maintenance | 29,266.07 | | | | | | | | | | 29,266.07 |
| Pay Agency Shipping | 4,000.00 | | \$ 4,000.00 | | | | | | | | |
| Source Code Escrow (first year) | 700.00 | \$ 700.00 | | | | | | | | | |
| Travel and Living (not to exceed) | 131,345.00 | | 131,345.00 | | | | | | | | |
| Grand Total | \$2,434,201.36 | \$ 1,254,469.00 | \$135,345.00 | \$510,600.00 | \$ 29,485.00 | \$58,970.00 | \$ 58,970.00 | \$ 58,970.00 | \$ 58,970.00 | \$ 29,485.00 | \$ 239,037.36 |

APPLICABLE TAXES ARE NOT INCLUDED IN THIS EXHIBIT 1, AND, IF APPLICABLE, WILL BE ADDED TO THE AMOUNT IN THE PAYMENT INVOICE(S) BEING SENT SEPARATELY TO THE CUSTOMER.

The amounts noted above shall be payable as follows based on a milestone, deliverables based schedule:

| | |
|---|---|
| SunGard Public Sector License Fee: | 100% on the Delivery Date. |
| Installation per module: | Due on completion. |
| Project Management, Professional Services Implementation Services: | 10% due after kick-off 20% due after installation of the Component Systems 20% due after 1 st user training 20% due on CAD Go-Live* 20% due on RMS Go-Live* 10% due 30 days after last Component System module Go-Live* |

*Go-Live means the Component System is ready to be used with real data in a production (and not testing) mode.

| | |
|--|---|
| Training Fees: | Due on completion of each training class. |
| Conversion Fees: | Due on completion. |
| Custom Modification Fees (for Standard Interfaces): | Due on completion |
| Pay Agency Products Hardware & Software Fee: | 100% due on receipt of Proof of Delivery to SunGard Public Sector, or on delivery to Customer |
| Pay Agency Products Services Fee: | 100% due on completion and/or delivery of the services. |
| Pay Agency Products Initial Annual Maintenance (Stratus) | 100% due on the date of delivery of the related Stratus product |
| Pay Agency Products Shipping Fee | Due as incurred. |

1. SunGard Public Sector understands and agrees that it is the primary and sole point of contact for any design, configuration, programming, installation, testing, operation, maintenance, troubleshooting, repairs, and upgrade or enhancement to the Component System modules and the Custom Modifications being purchased and implemented through SunGard Public Sector by Williamson County, to the extent purchased under this Agreement.

2. SunGard Public Sector agrees and acknowledges that upon execution of this Agreement, Williamson County and SunGard Public Sector will work together in good faith on a priority basis as it relates to design, configuration, programming, installation, testing, operation, maintenance, troubleshooting, repairs, and upgrade or enhancement to the Component System modules and the Custom Modifications, being purchased and implemented by Williamson County. In return, Williamson County understands and agrees that SunGard Public Sector has the right to use Williamson County as a reference, demonstration location, or both, for advertising and validation purposes. Williamson County and SunGard Public Sector will work together in good faith on future product or module development endeavors and as such agrees and desires to be an "Alpha" and "Beta" test site for such developments for our testing and development environments. Production environment(s) shall not be part of any "Alpha" or "Beta" testing.

EQUIPMENT: Host(s) or client server configuration(s) and/or combinations of host(s) and client server configuration(s) within the United States of America for which SunGard Public Sector supports the Software. Customer acknowledges that certain Component Systems of the Software may require specific host or client configurations. Customer, as soon as reasonably practicable, will provide a detailed written description of the Equipment so that SunGard Public Sector can confirm that it is a configuration on which SunGard Public Sector supports use of the Software.

NOTICE: To use any of the Software, Customer must also obtain, install on the Equipment and maintain SunGard Public Sector-supported versions of certain software products and software/hardware peripherals. By this notice, SunGard Public Sector is advising Customer that Customer should consult with its SunGard Public Sector Professional Services representative to obtain a written listing of such necessary software products and software/hardware peripherals. General Project Conditions are as follows:

GENERAL PROJECT CONDITIONS

| |
|---|
| General Project Conditions - Applies to Entire Project |
|---|

- Item 1:** This Agreement is based on the assumption that a Windows 2000 or higher Domain is already in place and functional. If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation.
- Item 2:** The Customer shall provide a certified TCP/IP network with all communications equipment and any other required components. The cabling of this network, installation of punch down panels, hubs, routers, etc. will be the responsibility of the Customer. Additionally, the Customer is responsible for acquiring software that is needed for monitoring and maintaining the network.
- Item 3:** SunGard Public Sector always recommends the highest performance connection for all LAN and WAN connections. Listed below are SunGard Public Sector's recommendations in order of highest throughput:
- a. 1 Gb CAT5 (LAN) or Fiber (WAN)
 - b. 100 Mb CAT5 (LAN) or Fiber (WAN)
 - c. 10 Mb CAT5 (LAN) or Fiber (WAN)
 - d. Line of Site Technology
- Item 4:** If applicable, all RMS Workstations must be connected to a 10 Mb/sec or faster TCP/IP LAN. SunGard Public Sector recommends a 100 Mb/sec Switched LAN for optimum performance.
- Item 5:** If applicable, all CAD Workstations must be connected to a dedicated 100 Mb/sec switched TCP/IP LAN.
- Item 6:** The Customer is responsible for the physical placement of all CAD and/or RMS workstations and certifying that they are operational on the Customer's network. SunGard Public Sector will load our CAD and/or RMS software on up to nineteen (19) CAD and ten (10) RMS workstations and train the Customer on the loading process.

Item 7: SunGard Public Sector's CAD Application Software interfaces with the E911 telephone switch via an RS-232 Serial Cable. The Customer must provide this cable (with accurate pin-outs) to connect their E911 ALI Controller's CAD Port to the SunGard Services Workstation's serial port. The maximum length of this cable is 50 feet. In the event that a single CAD Server is servicing multiple communication centers (one CAD Server and multiple E911 ALI sources), a SunGard Public Sector Services Workstation will be required for each PSAP for proper ALI functionality. The Customer must also provide SunGard Public Sector with accurate ALI interface data formats from their E911 Vendor. SunGard Public Sector understands and agrees E911 services, hardware, and software are provided by a third party, Capitol Area Council of Governments through a contract with AT&T. SunGard Public Sector will collaborate with these two entities to ensure E911 connectivity is appropriate and functional.

Item 8: In acquiring SunGard Public Sector's Message Switch and Mobile Software, the Customer is responsible for all of the associated costs for wireless, WAN and LAN communication with the local provider/State/NCIC networks. This may include the following:

- i. Dedicated Line
- ii. Any encryption to meet State and FBI requirements
- iii. DSU to State
- iv. Any wireless carrier charges and setup
- v. Any installation Charges
- vi. Recurring charges or costs
- vii. Surcharges by the State

Item 9: The Customer shall implement an Uninterruptible Power Supply (UPS) system for all servers and all CAD workstations. This can be at the machine level or at the site level. SunGard Public Sector recommends the use of an enterprise level Master UPS and external generator for full power backup.

Item 10: SunGard Public Sector software is designed for use with laser jet printers for report output in order to utilize the wider margins available. Report output on non-laser printers (inkjet, dot-matrix, etc.) may be adequate, but is not guaranteed by SunGard Public Sector.

Item 11: Virtual Environment Platform

Infrastructure Overview.

The server hardware may be made up of physical servers, virtual servers (using VMware ESX), or a combination of the two, provided, however, that following conditions apply.

Customer and VMware are responsible for selecting the appropriate VMware application software and solution.

VMware supports a set of certified operating systems and hardware. Customer and VMware are responsible for any interactions and/or issues that arise at the hardware or operating system layer as a result of their use of VMware.

The use of a VMware virtual machine adds software overhead, which may impact performance or scalability. Any statements made by SunGard Public Sector on expected product performance on a hardware platform cannot be interpreted to apply to a virtual machine running on the same hardware platform. Customer must allocate at least an equivalent amount of virtualized resources to the OSSI systems in order to address performance issues. The VMware organization can provide information on how to tune your environment to maximize the performance within a virtual machine.

If a performance issue is reported, the VMware layer, as well as the software, will be suspect in the research. Any research required on the VMware performance will be the responsibility of the Customer.

SunGard Public Sector will use commercially reasonable efforts to investigate potential issues with OSSI software running in conjunction with VMware. Where issues are confirmed to be unrelated to the VMware software, SunGard Public Sector will support its software in a manner that is consistent with support provided when that software is running natively under the host operating system.

Required and/or optional software vendors may not support VMware software. These vendors may require the issue to be reproduced independently from VMware software.

Item 12: SunGard Public Sector shall deliver to customer prior to implementation of products and / or services described herein a detailed System Responsibility Document. This document shall contain sections that describe the responsibilities of parties involved in providing services, activities and / or products that materially contribute to the success of the project. Tentative parties include, but are not limited to, Williamson County and its subordinate business units, SunGard Public Safety, Capital Area Council of Government, ACS/Firehouse and other to be determined parties. SunGard shall list for each party those responsibilities which have been assigned to each or are the responsibility of each.

Item 13 Network Assessment: Prior to the installation of software products and hardware as defined in This Agreement, SunGard Public Sector shall complete an assessment of Williamson County's communications and computing network as described in Exhibit 4. SunGard Public Sector shall, where appropriate, make recommendations to Williamson County what additional infrastructure components (e.g., routers, switches, communication lines) are necessary to support the level of anticipated transactions and concomitant transaction response time to these transactions. Transaction is defined as "*an individual query or command made by the user to the system.*" Response time of defined as "*the initial query or command by the user and the subsequent response to that query or command to the user by the system*".

DESCRIPTIONS:

Component Systems and related Services

Part Number: CAD-T6

Description: BASE COMPUTER AIDED DISPATCH SYSTEM 7 CAD License

Tier 6

Long Description: Computer Aided Dispatch Includes:

- Single-Jurisdictional CAD for Police, Fire, and/or EMS
- Call Taking and Dispatching Function
- Tabular Geo-File Subsystem (without maps)
- Business and Sites Subsystem
- Unit Recommendation Subsystem
- Premise/Alert and Hotspots Subsystems
- Seven (7) Call Taker/Dispatcher Console Licenses

Part Number: CAD-CON

Description: ADDITIONAL CAD CONSOLE LICENSE

Long Description: An additional license, in addition to the number of console licenses in the base CAD system, is required for each call taker and dispatch console/workstation to operate SunGard Public Sector's CAD system.

Part Number: CAD-MAP

Description: FIRST CAD MAP DISPLAY AND MAP MAINTENANCE SOFTWARE LICENSE

Long Description: First OASIS Map Display and Map Maintenance Software License for a CAD Workstation Includes:

- Pin Mapping of Calls for Service Data
- Map Editing and Maintenance software (training not included)
- Map Display for One Workstation

This does not include any GIS data, related attribute data, ortho photography or digitizing services. Should the Customer elect to maintain their maps with OASIS, they should use this license exclusively as a map editor and not as a CAD display license. Therefore, another CAD Map Display license would be required for the first CAD workstation.

Part Number: CAD-MAPD

Description: ADDITIONAL CAD MAP DISPLAY LICENSE

Long Description: An additional license, in addition to the number of map console licenses in the base CAD system, is required for each additional call taker and dispatch console/workstation to display maps with SunGard Public Sector's CAD system. Each license represents one workstation, not concurrent user.

Part Number: CAD-E911

Description: E911 INTERFACE MODULE

Long Description: The E911 Interface allows SunGard Public Sector's CAD to communicate to the E911 controller's ANI/ALI serial port.

The Customer must provide an RS232/serial cable (with accurate pin-outs) from their E911 ANI/ALI controller's CAD port to the CAD server's serial port. The Customer must also provide SunGard Public Sector with accurate ANI/ALI interface data formats from their E911 vendor that defines the data stream characters and their stop and start positions.

Part Number: CAD-MJ

Description: MULTI-JURISDICTIONAL DISPATCH OPTION

Long Description: The multi-jurisdictional dispatch option allows SunGard Public Sector's CAD system to dispatch for multiple jurisdictions.

Part Number: MCT-AVL-CAD

Description: CAD CLIENT AVL LICENSE

Long Description: SunGard Public Sector's Automatic Vehicle Locator (AVL) software for the CAD workstation allows the communicator to view/track/find mobile units in the field. This product requires that the customer purchase maps.

Part Number: CAD-MRM

Description: CAD RESOURCE MONITOR DISPLAY LICENSE WITH MAPS

Long Description: CAD Resource Monitor (CRM) with maps is a limited read only version of CAD that allows the Customer to view CAD activity and various calls for service reports. CRM requires that the workstation be connected to minimally a 100 MB LAN. The quantity of one (1) means one workstation software license. To have this product with mapping functionality, base CAD maps must be operational with SunGard Public Sector's CAD System.

Part Number: CAD-PQA-LAW

Description: LAW PROQA INTERFACE

Long Description: SunGard Public Sector has developed an interface to ProQA's windows version of Fire Dispatch. SunGard Public Sector does not include the license fees for the ProQA software because the Customer normally acquires ProQA application software direct from Priority Dispatch. Priority Dispatch also requires that all communicators be trained and certified on their ProQA product by a certified instructor.

The Customer must acquire the training from Priority Dispatch. If the Customer already has ProQA, the Customer should verify that the ProQA release is compliant with SunGard Public Sector's supported release.

ProQA software must be installed, tested and operational at all applicable workstations prior to SunGard Public Sector installing the CAD interface.

Part Number: CAD-PQA-MED

Description: MEDICAL PROQA INTERFACE

Long Description: SunGard Public Sector has developed an interface to ProQA's windows version of Medical Dispatch. SunGard Public Sector does not include the license fees for the ProQA software because the Customer normally acquires ProQA application software direct from Priority Dispatch. Priority Dispatch also requires that all communicators be trained and certified on their ProQA product by a certified instructor.

The Customer must acquire the training from Priority Dispatch. If the Customer already has ProQA, the Customer should verify that the ProQA release is compliant with SunGard Public Sector's supported release.

ProQA software must be installed, tested and operational at all applicable workstations prior to SunGard Public Sector installing the CAD interface.

Part Number: CAD-PQA-FIR

Description: FIRE PROQA INTERFACE

Long Description: SunGard Public Sector has developed an interface to ProQA's windows version of Fire Dispatch. SunGard Public Sector does not include the license fees for the ProQA software because the Customer normally acquires ProQA application software direct from Priority Dispatch. Priority Dispatch also requires that all communicators be trained and certified on their ProQA product by a certified instructor.

The Customer must acquire the training from Priority Dispatch. If the Customer already has ProQA, the Customer should verify that the ProQA release is compliant with SunGard Public Sector's supported release.

ProQA software must be installed, tested and operational at all applicable workstations prior to SunGard Public Sector installing the CAD interface.

Part Number: CAD-INT-PG

Description: SUNGARD OSSI'S INTERFACE TO PAGEGATE

Long Description: SunGard Public Sector's interface to NotePage, Inc., PageGate software allows the CAD Paging Module to interface with the PageGate third party product. PageGate allows multiple paging service providers. This does not include the license fees (PageGate & ASCII Command Line interface) for the PageGate software.

Part Number: CAD-RS

Description: CAD ROSTER MODULE

Long Description: The CAD Roster Module interfaces CAD with user defined personnel rosters. CAD then automatically monitors these rosters and units roll on and off duty without dispatcher intervention.

Part Number: CAD-TDD

Description: ZETRON MODEL 3030 TDD INTERFACE

Long Description: The Zetron Model 3030 TDD Interface allows CAD to interface with the Zetron model 3030 TDD machine. This allows the user to communicate directly with the caller from CAD.

The Customer must purchase and install the Zetron hardware equipment. The Customer is also responsible for obtaining the manufacturer recommended cables.

Part Number: CAD-CAPLUS-T6

Description: CRIME ANALYSIS PLUS

Long Description: Crime Analysis module that combines data from both OSSI CAD and OSSI RMS. CA Plus allows Crime Analysts to perform predictive future-crime analysis, identify high crime areas, pin-map events, and eliminate hours of research and mapping. Designed to download, view, and analyze incidents from CAD and RMS, Crime Analysis Plus features easy-to-use navigation, analysis tools, pattern librarian, and time slice function.

Part Number: CAD-INT-CRY

Description: CAD INTERFACE TO CRYWOLF

Long Description: This is a two way interface with the 3rd party CRYWOLF alarm product. SQL CAD interfaces with CryWolf® Alarm Billing. This interface will export alarm calls to CryWolf® for processing as well as build premise information in CAD for the purposes of notifying the Communicator of special alarm statuses defined inside of CryWolf®.

Part Number: CAD-RR

Description: RIP AND RUN PRINTING/FAXING MODULE

Long Description: The Rip and Run Module allows for remote call notification reports (network printing, faxing, and email) at Fire/EMS stations. When units are dispatched, the station receives a Dispatch Report that includes (location, nature, x-streets, call taker notes, premise alerts, street notes, medical priority level, etc.). The customer can configure Rip and Run Module to send one Dispatch Report to each responding station or a Dispatch Report for each responding unit. When all units clear the call, each station dispatched will automatically receive a CAD Event Report containing the full radio and event log for the call.

For printing, the Rip and Run Module requires each printer to be a network laser printer compatible with Windows 2000 or higher OS. Faxing requires a dedicated phone line, fax machine, and WinXP/WIN2003 faxing services. Emailing requires that the machine running the Rip and Run application be configured by the customer for Email support. Stations can be configured for either network printing, faxing or emailed reports.

Part Number: CAD-INT-EMSCH

Description: EMS CHARTS INTERFACE

Long Description: The EMS Charts interface allows OSSI CAD to send event data to the EMS Charts Patient Care Reporting System. OSSI CAD sends specific data elements to EMS Charts as they occur throughout the life of the CAD event. This process gives EMS Charts access to the most current CAD data relating to an event. Pricing provided by SunGard is applicable to SunGard Data Systems only and specifically does not include any pricing proposed by any additional 3rd parties to implement the proposed solution.

Part Number: CAD-C2C

Description: CAD 2 CAD

Long Description: The C2C (CAD to CAD) module is designed to transfer events between two independent SunGard Public Sector CAD systems. This is a powerful feature for a dispatch center that is handling an event and needs to route the event to another dispatcher center for action.

In addition to call routing, other features of C2C include:

- Notification of completed transfer.
- Notification of transferred call dispatched.
- Notification of failed call transfer if the recipients C2C system is down.
- Notification of Nature Code change by originating agency.
- Transfer of remarks between C2C events.
- Relay of ProQA summary information (if used).
- Notification of ProQA response upgrades or downgrades.

As a result of the functionality listed above, C2C creates a virtual single site dispatch center allowing for calls to be routed and notes added as if everyone was using one CAD system.

This product requires TCP/IP connectivity between the respective Customers. This connectivity is the responsibility of each participating Customer. If a non-dedicated TCP/IP connection is chosen (i.e. internet connectivity), then a VPN solution is highly recommended for security reasons. All firewall and VPN connectivity between the Customers are the responsibility of the participating Customers.

Part Number: CAD-FIREHOUSE

Description: FIREHOUSE RMS INTERFACE

Long Description: The Firehouse interface allows CAD to provide Firehouse software a one direction transfer of data for call incident number, units and associated times. SunGard Public Sector's CAD creates tables within a specified directory which Firehouse may then import into their application. Firehouse application software does not provide any data to CAD.

Part Number: CAD-INT-PVI

Description: CAD INTERFACE TO PICTOMETRY VISUAL INTELLIGENCE

Long Description: SunGard Public Sector supports interfacing with Pictometry® Visual Intelligence (PVI) mapping. This Interface allows the Computer Aided Dispatch (CAD), CAD Resource Monitor (CRM), or Mobile Communications Terminal (MCT) to pass coordinate information to the PVI application. The PVI application then processes and displays the appropriate PVI color aerial photo's of the location. The PVI application provides multiple oblique angle views of a specific location. This means that the photos are shot at an angle instead of the traditional straight down photo. The PVI application allows the user to measure and analyze any visual object in the PVI photo (homes, buildings, fire hydrants, etc). This information can then be used for strategic incident planning during a major event or for preplanning purposes.

Part Number: CAD-PROJ-MGNT

Description: CAD PROJECT MANAGEMENT

Long Description: CAD project management includes professional services from SunGard Public Sector for project coordination and project management. The project management fee also includes coordinating with the Customer's project manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the Customer.

Part Number: CAD-INST

Description: BASE CAD SOFTWARE INSTALLATION - \$4,200 - Base Cad, \$700 - E911, \$1,400 - CA PLUS, \$700 - RipRun, \$350 - CAD Zetron TDD Interface, \$1,400 - Cad2Cad, \$350 - CryWolf, \$700 - EMSCharts Interface, \$350 - Firehouse, \$1,400 - ProQA Medical, \$700 - Interface to PageGate, \$1,400 - ProQA Law, \$1,400 ProQA Fire, \$350 cad Roster Module, \$700 CAD Interface to Pictometry.

Long Description: The CAD installation includes the installation of SunGard Public Sector's standard CAD application software on the Customer's server(s). This price includes the configuration of up to three (3) CAD workstations on the Customer's LAN for SunGard Public Sector's application software. SunGard Public Sector prefers the CAD server(s) to be shipped to SunGard Public Sector's office in High Point, NC to provide these services.

Unless otherwise stated within the quote, the Customer will install and configure the operating system software (Windows 2000 or higher), install all 3rd party software (i.e. Veritas Open File Manager, PC Anywhere and FoxPro) on the respective file servers and workstations using SunGard Public Sector's setup configuration. Customer is responsible for installation and configuration of the Local Area Network.

SunGard Public Sector can provide an optional quote to provide the above listed services.

Part Number: CAD-IMPL

Description: BASE CAD SOFTWARE IMPLEMENTATION

Long Description: The CAD Implementation includes Quality Assurance, Audits, and Go Live Assistance.

Four (4) days of QA services to assist with the CAD implementation.

Four (4) days to review Customer's data at SunGard Public Sector's office during the project. Reviews occur at 10%, 50% and 90% of completion of the Customer building their CAD support files.

Two (2) SunGard professionals (1 QA and 1 Technical Services) to be on-site for up to two (2) days when the base CAD System goes live as determined by the project plan.

Part Number: CAD-MAP-CONV

Description: MAP BASED GEOFILE GENERATION

Long Description: This service includes:

- " Programming and consulting services to assist the customer in generating the initial CAD Geo-File centerline in SunGard Public Sector's proprietary (OASIS) format.

- " Programming and consultation services to assist the customer in generating the initial polygon and general view layers in SunGard Public Sector's proprietary (OASIS) format.

- " Programming and consultation services to assist the customer in generating an ortho photography layer. Ortho photographs are aerial pictures that can be displayed as a mapping layer. SunGard Public Sector will assemble the ortho tiles and create a reference database file that will be used by the SunGard Public Sector product line. SunGard Public Sector will install the ortho's on the clients CAD Server. Accepted ortho files formats are SID, TIFF, JPG and BMP. The customer is responsible for providing ortho source files to SunGard Public Sector.

" SunGard Public Sector will perform three (3) detailed reviews of the customer's centerline data at SunGard Public Sector's office during project implementation. The objective of this review is to identify suspicious data elements in the customer's centerline that may be of issue when used with CAD. Examples include missing ranges, overlapping addresses, reversed ranges, etc. The customer is provided with a summary report and supplemental Excel reports that help identify the suspicious data. These audits are only a tool to be used by the customer and are not intended to be a substitute for customer data testing and verification. Audits occur at 10%, 50% and 90% of project completion. Additional requested audits are subject to additional professional charges.

Special Notes

" SunGard Public Sector supports converting ESRI E00, ESRI Shape or MapInfo source data. This service assumes the customer provides SunGard Public Sector all required GIS layers and associated data elements (attribute data) and that SunGard Public Sector is not required to provide any digitizing services. This is an estimate of the services needed, to determine the final conversion costs SunGard Public Sector would need to first evaluate the customer's GIS data.

" All delays in the project caused by defects of data will be the sole responsibility of the Customer. SunGard Public Sector shall not assume any liability for any and all errors associated with the converted GIS resources.

" The customer is responsible to correct all errors and ensuring the accuracy of all GIS provided data.

" The customer is responsible to digitize all required map layers to support the public safety GIS-based CAD and RMS subsystems.

" The customer is responsible for the validation of all map line work, attribute information and related data as well as providing resources to field verify all of the GIS data.

NOTICE OF SUNGARD PUBLIC SECTOR'S DEPENDENCY ON CUSTOMER'S GIS DEPARTMENT:

SunGard Public Sector's ability to provide conversion services relating to Geographic Information System (GIS), maps or geographic analysis, etc. is contingent on the Customer providing SunGard Public Sector with the resources and data defined in SunGard Public Sector's CAD Map Resource Guide that is incorporated into this agreement as an Exhibit.

The Customer shall provide SunGard Public Sector with a centerline file that contains the following: Block ranges (address ranges are required)

Street names

Street prefixes

Street suffixes

Jurisdiction/City Code

X/Y Coordinate Pairs for each street segment (referred to as ARCS by ARCINFO)

The Customer is responsible for the accuracy of the street inventory and for the accuracy of all attribute data associated with street segments. Examples of such accuracy include:

Missing streets

Missing street segments

Missing intersections

Errors in street names, street prefixes, street type, etc.

Part Number: CAD-PROF-ADD

Description: ADDITIONAL PROFESSIONAL SERVICES - CAD MRM - \$600, CAD Roster - \$600

Long Description: Services provided by SunGard Public Sector product or training specialists. Services may include but are not limited to add-on module training, refresher training, system analysis, or consulting

Part Number: CAD-PROF-ADD

Description: ADDITIONAL PROFESSIONAL SERVICES - CA Plus - \$2,800

Long Description: Services provided by SunGard Public Sector product or training specialists. Services may include but are not limited to add-on module training, refresher training, system analysis, or consulting

Part Number: CAD-MNT-TRN

Description: CAD MAINTENANCE TRAINING

Long Description: Training for key personnel and system administrators (4-6 people max.) responsible for system configuration (including setting codes to reflect agency business practices) and maintenance. Class duration = up to 4 days.

SunGard recommends scheduling this training at company headquarters in High Point, NC. If Customer requests on-site training, the Customer is responsible for setting up a suitable training environment following guidelines provided by SunGard.

Part Number: CAD-MAP-EDTRN

Description: MAP EDITOR TRAINING

Long Description: SunGard Public Sector will provide up to three (3) days of training at SunGard Public Sector's office in High Point, NC. The training will include the updating and maintenance of the Customer GIS data, creation of polygons and map editor. The Customer is responsible for travel and living expenses for their personnel to attend this training. This training is for customers who will be using SunGard Public Sector's Map Editor as the primary application for maintaining maps.

Part Number: CAD-USR-TRN

Description: CAD USER TRAINING - 4 classes. Each class is 4 days.

Long Description: Training for end-users (10 people max.) on base CAD. Topics include navigation, call-processing, dispatching, searching, and reporting. Class duration = up to 4 days.

Part Number: CAD-RVP

Description: REQUIREMENTS VERIFICATION PLAN FOR CAD

Long Description: Requirements Verification Test plan development and delivery. This includes planning and related services.

Part Number: MCT-BMS-T11

Description: BASE MOBILE SERVER SOFTWARE UP TO 650 WORKSTATIONS - Required for MCT's.

Long Description: Server license of SunGard Public Sector's Mobile Server Software to support up to 150 Mobile Units registered on the Message Switch (not concurrent mobile users). Mobile Server processes all mobile inquiries to SunGard Public Sector's CAD and RMS databases.

Part Number: MCT-CLIENT

Description: MCT CLIENT - DIGITAL DISPATCH

Long Description: Workstation license for the application software for the mobile unit allows the unit to receive and transmit digital (silent) dispatching, car-to-car and car-to-console messaging, premises and call information, magstripe reading (where available), perform local, State and NCIC queries, and receive search information and mugshots from RMS.

Any additional hardware must be purchased separately.

Part Number: MCT-MAP

Description: MCT CLIENT - MAPS

MCT Licenses are required to purchase this product.

Long Description: Provides the ability for officers to view maps, automatically display the location of a CAD event, and view multiple layers of the same map available in CAD. Maps also allow officers the ability to pin map mobile search results.

This module is a prerequisite for SunGard Public Sector's Automatic Vehicle Locator (AVL) Module.

Part Number: MCT-AVL-HOST

Description: AVL SERVER HOST LICENSE

Required for AVL capability.

Long Description: This is the CAD Server License of SunGard Public Sector's Automatic Vehicle Locator (AVL) software.

Part Number: MCT-AVL-CLIENT

Description: MCT CLIENT - AVL - 600 with MCT

Long Description: SunGard Public Sector's Automatic Vehicle Locator (AVL) software for the mobile computer allows the user to have a "moving map display" in the vehicle and transmit their location back to CAD. CAD users are able to display and track vehicles equipped with SunGard Public Sector's AVL.

Part Number: MCT-INT-FHS

Description: MCT INTERFACE TO FIREHOUSE

Long Description: OSSI Visual MCT supports the ability to request Occupancy data from within the FireHouse® package.

The objective of this interface is to give MCT units access to specific occupancy data stored in FireHouse Software® while responding to emergencies. Units will be provided with critical real time preplan data while en route and on scene.

Part Number: MCT-SWI

Description: STATE/NCIC MESSAGING SOFTWARE - Required for MCT/MFR

Long Description: The Message Switch software includes a query interface from the SunGard Public Sector Application to the State computer system and to the FBI/NCIC system via the state system.

The Message Switch will allow for the following functions:

- Workstation-to-Workstation messaging

- State/NCIC query interface directly from the Data Entry window

- Automatic State/NCIC query on license plates from CAD

- Responses from the State will come back to the user in the message queue

The Message Switch must run on Windows 2000 Server or higher, not a Workstation, due to Client Access License limitations of the workstation. PC Anywhere and an external modem are required on the Message Switch server. The Message Switch supports basic State/NCIC queries. All State/NCIC data entry functions must be performed with state supplied software or technology.

Part Number: MCT-PROJ-MGNT

Description: PROJECT MANAGEMENT SERVICES

Long Description: Includes professional services from SunGard Public Sector for management oversight and coordination with the Customer's project management, SunGard Public Sector's internal resources and any third party vendors. Includes coordinating with the Customer's Project Manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the Customer.

Part Number: MCT-CLIENT-INST

Description: INSTALLATION OF DIGITAL DISPATCHING CLIENT - \$700 Firehouse Install, \$700 Firehouse Interface, \$1,400 Moblan Client

Long Description: Includes installation, configuration and testing of MCT and MFR modules.

Part Number: MCT-AVL-SERV

Description: AVL SERVER INSTALLATION AND TRAINING

Long Description: One day on-site for installation and training of AVL. Training includes instruction for system administrators (4-6 people max.) on setting up and maintaining AVL, as well as instruction for end-users (10 people max.) on using the application.

Part Number: MCT-SWI-INST

Description: INSTALLATION OF BASE MESSAGE SWITCH

Long Description: Installation and setup of SunGard Public Sector's Base Message Switch application software.

The Message Switch must run on Windows 2000 Server or higher.

Part Number: MCT-SWI-IMPL

Description: IMPLEMENTATION OF BASE MESSAGE SWITCH

Long Description: One (1) day of technical services to configure for State Access and to conduct Maintenance Training.

Part Number: MCT-BMS-INST

Description: INSTALLATION OF BASE MOBILE SERVER SOFTWARE

Long Description: Installation of the base mobile server software includes configuration, setup, and testing on Customer's server for mobile applications. Also includes the installation of the digital dispatch/Mobile Field Reporting application software on up to five (5) mobile computers.

Part Number: MCT-IMPL

Description: MOBILE IMPLEMENTATION SERVICES

Long Description: SunGard Public Sector technical services for MCT system/data verification after the system administrator training and the code tables are built. This includes a SunGard Public Sector representative on site the day MCT goes live.

Includes two (2) days of on-site Technical Services; two (2) days of QA testing prior to user training; and one (1) day of on-site go-live.

Part Number: MCT-PROF-ADD

Description: ADDITIONAL PROFESSIONAL SERVICES - MCT- 2 days

Long Description: Services provided by SunGard Public Sector product or training specialists. Services may include but are not limited to add-on module training, refresher training, system analysis, or consulting.

Part Number: MCT-TTT-TRN

Description: MCT TRAIN THE TRAINER TRAINING - Classroom size is limited to 10 users. 3 - 3 day classes for up to 30 total Williamson County "trainers".

Long Description: Three (3) days of on-site training assistance designed to prepare agency training staff for conducting MCT User Training. OSSI Training Specialist provides one (1) day of instruction on MCT followed by two (2) days of consulting, including observing and providing feedback to agency trainers.

Part Number: RMS-BASE-SITE

Description: SITE LICENSE: BASE RECORDS MANAGEMENT SYSTEM - SITE LICENSE for All Named Agencies within County. If another agency joins the Williamson County system after contract execution they would need to purchase the appropriate number of licenses needed for their agency

Long Description: SunGard Public Sector's Client Server Version of RMS (requires Microsoft's Windows 2000 Server or higher) :

UPGRADE TO SITE LICENSE

INCLUDES SITE LICENSES FOR THE FOLLOWING MODULES:

RECORDS MGMT SYSTEM, RMS MAPS, NOTIFICATIONS, ACCIDENT MODULE, AND MUGSHOT DISPLAYS

Part Number: RMS-P2P

Description: POLICE TO POLICE INTERNET DATA SHARING - SITE

Long Description: SunGard Public Sector's OSSI Police to Police (P2P) application is a browser-based solution that enables public safety agencies to share information from their

Records Management System while maintaining complete control over their own RMS.

Currently, this functionality includes:

- Base Name Query
- Base Incident Query
- Base Pawn Query
- Base Vehicle Query
- Base Property Query
- Mugshots with Line-ups
- Basic first-level involvements plus detail page views of many involvements

Each Site must provide the following:

Each site must have a firewall that is approved by SunGard Public Sector.

Each site must have a constant Internet connection to a Windows 2000 Workstation or Server (minimum 256kbps Bandwidth), not a dial-up to host their data.

Each site must provide PCAnywhere access to the desktop of the server above for SunGard Public Sector to support via the Internet.

Part Number: RMS-INTELLIGENCE

Description: INTELLIGENCE MODULE - SITE

Long Description: The OSSI RMS Intelligence Module allows tracking of a master intelligence investigation and associate multiple activities associated with the master investigation. Activity records accommodate activity types such as surveillances, drug buy/sales, etc. Each activity contains related names, vehicles, and master phone database entries. Intelligence participates in the notification subsystem, system attachments, and the involvement subsystem. Enhanced security exists hiding involvement summary from users not authorized to access the Intelligence module components.

Part Number: RMS-P&E-SITE

Description: PROPERTY AND EVIDENCE MODULE - SITE LICENSE

Long Description: Includes software to track and keep inventory of property stored in an evidence environment. The software is bar code compliant; however, bar code software and hardware is not included.

Part Number: RMS-DOCSCAN SITE

Description: DOCUMENT SCANNING AND STORAGE - SITE

Long Description: Allows the Customer to scan documents using a TWAIN compliant scanner and store the image associated with the currently viewed SunGard Public Sector record. The stored document will allow areas to be marked confidential and blocked from view and "sticky notes" may be added. SunGard Public Sector will provide a list of recommended scanners at the request of the agency.

Part Number: RMS-BAR HOST-SITE

Description: BAR CODING SERVER LICENSE - SITE LICENSE

Required for Bar Code capability

Long Description: Bar-Coding Host allows client to communicate to host server and with the Property and Evidence module.

Part Number: RMS-BAR-CLIENT

Description: BAR CODING HAND-HELD CLIENT LICENSE (EACH)

Long Description: SunGard Public Sector's Bar-coding Client Software allows for the following business functions:

Batch processing, including transfers, dispositions, chain of custody transactions and inventory functions.

License is per workstation.

Part Number: RMS-LINK-T6

Description: LINK ANALYSIS MODULE - SITE

Long Description: The Link Diagramming Analysis module allows investigators and crime analysts to construct and view diagrams of RMS data. Users of this module can easily export Names, Incidents, Vehicles, etc. to a graph where the Link Analysis Engine optimizes the objects and their relationships for analysis and viewing. While this module is tightly linked with RMS functionality, this tool can also act as a stand alone case analysis or brainstorming tool, placing valuable information in a structured format for presentation to others with better organization than manual methods.

Part Number: RMS-MAP-SITE

Description: RMS MAP DISPLAY AND PIN MAPPING LICENSE - SITE LICENSE

Required for RMS

Long Description: Provides the ability to pin map locations from SunGard Public Sector's PISTOL Records Management System searches and view multiple layers. Requires Mapping Geo-file generation and a license of the first map view. This requirement may be filled by mapping from CAD.

Part Number: RMS-MJ

Description: MULTI-JURISDICTIONAL RMS OPTION - SITE LICENSE

Long Description: This allows SunGard Public Sector's Records Management System to store and retrieve records for multiple jurisdictions using one server.

Part Number: RMS-CFS-SITE

Description: CALLS FOR SERVICE MODULE SITE LICENSE

Long Description: The Calls for Service Module allows users to enter and maintain calls for service events within the agency.

Part Number: RMS-NTF-SITE

Description: NOTIFICATION MODULE - SITE LICENSE

Long Description: The Notification module allows a user to create system rules that will notify a list of recipients when certain data related activities have occurred within RMS. Such activities might include a person viewing a record, changing a specific data element on a record, or a entering a new record into the system. Along with an optional audible alert, notification 'hits' will be displayed on the recipients' desktop at login and at user defined intervals during the user session. This module requires an additional day of training.

Part Number: RMS-ACCIDENT-SITE

Description: BASIC ACCIDENT MODULE - SITE LICENSE

Long Description: The Accident Module provides the ability to capture basic crash related data elements and crash diagrams from accidents and replicate the information to the state specific form for printing.

Part Number: RMS-QTRMSTR-SITE

Description: QUARTERMASTER MODULE - SITE LICENSE

Long Description: The Quartermaster module facilitates tracking inventory maintenance for agency definable property items issued by the agency. The module has both an inventory maintenance component and an ordering user interface allowing individual officers to request specific equipment needs. Inventory items may include disposable (or issue- once items) such as t-shirts and other clothing items or returnable serialized property items such as weapons, bullet proof vests, etc. The module utilizes bar code technology to facilitate the order filling process, generates reports on items at or below reorder point, tracks historical inventory issuance per item, and tracks preferred vendor information for each item.

Part Number: JMS-MS DISPLAY-SITE

Description: MUGSHOT DISPLAY SOFTWARE LICENSE - SITE LICENSE

Long Description: This allows the Customer to view mugshots and create line-ups.

Part Number: RMS-RPRF

Description: RACIAL PROFILING MODULE - SITE LICENSE

Long Description: The Racial Profile module allows officers to document required traffic stop information. Each agency's form for racial profile data collection may vary and must be approved by Product Management

Part Number: RMS-SOFF

Description: SEX OFFENDER MODULE - SITE LICENSE

Long Description: This agency or state specific module allows for the registration and agency reports of sex offenders as defined by the local court. It allows for various classification levels and various re-registration rules.

Part Number: RMS-RL- SITE

Description: REMOTE LINEUP APPLICATION - SITE LICENSE

Long Description: The OSSI Remote Lineup Application allows users to create an 8 Image Lineup within OSSI RMS and have the images and miscellaneous lineup information sent to a remote workstation/laptop to facilitate the lineup process while disconnected from the network. Information about the lineup (witness/victim shown to, date/time shown, location, others present, etc.) is collected in conjunction with the lineup procedure. The witness/victim may interactively make their suspect selection or make no selection. Results of the lineup may be transferred from the laptop back to RMS for archive purposes.

Policies from the NC Actual Innocence Commission are enforced with this application.

Part Number: RMS-ANIMAL

Description: ANIMAL CONTROL MODULE - SITE LICENSE

Long Description: The Animal Control module allows for the collection of information related to the operations of the agency's Animal Control Division including tracking of events surrounding the capture or surrendering of an animal to the Animal Shelter. Information includes the ability to store narrative information and follow up tracking entries associated with the status and/or disposition of the animal. The application will allow for tracking of dangerous animal alerts at specific locations and allow for the storage of system attachments, including images of the animal when available. This module will have separately assigned security access within RMS. Summary reporting will be available to generate shelter statistics and manage the shelter population.

Part Number: RMS-CA

Description: CRIME ANALYSIS MODULE - SITE LICENSE

Long Description: The Crime Analysis Module provides the ability to pin map events from one or more OSSI RMS application modules simultaneously and identify high crime areas within defined geographic polygon regions. This product includes several forecasting and time series tools. These features will provide agencies with powerful investigative information that can save personnel hours and assist in identifying resource deployment strategies based upon historical events.

Site license for Crime Analysis (pin mapping multiple modules, Time Analysis and ComStat).

Part Number: RMS-GANG

Description: GANG TRACKING MODULE - SITE LICENSE

Long Description: The Gang Tracking Module collects names and information associated with the various gangs including members, associates, and locations. This module also has the capability to separately record gang activity and events.

Part Number: RMS-TRAIN-SITE

Description: TRAINING MODULE - SITE LICENSE

Long Description: The Training Module records employees' training history within the agency including courses taken, earned certifications including re-certification tracking, and earned titles.

Part Number: RMS-RSW-SITE

Description: RESIDENTIAL SECURITY WATCH MODULE - SITE LICENSE

Long Description: This module records residential establishments or other locations that need special monitoring. The results of officer's patrol activities are recorded for each special location. Module interfaces with SunGard Public Sector's CAD System to notify Communicator of existing active Residential Security Check at a particular location.

Part Number: RMS-ASSET-SITE

Description: ASSET MANAGEMENT MODULE SITE LICENSE

Long Description: Enables an agency to enter and track equipment assignment and maintenance records.

Part Number: RMS-CANINE

Description: CANINE TRACKING MODULE - SITE LICENSE

Long Description: This module is designed to collect information related to activities where a K-9 team has become involved. This add-on module is available in RMS 5.0 and 8.0 versions. This module participates in the existing RMS security model allowing the customer to assign user access rights to the K-9 module. Multiple K-9 activities may be associated with one K-9 record. The module will allow for collection of both "training" and "working" activities. "Working" activity is defined as non-training events where the K-9 team has become involved. The K-9 tracking module participates in the involvement subsystem by establishing involvements between a valid Incident report record and the K-9 record linked by a common case number. An involvement will also be created to the master location record associated with the K-9 activity. If a K-9 team checks multiple locations or dwelling where there are multiple hits, the K-9 officer will receive multiple case numbers for the activity. In this case, multiple K-9 records will be created and each hit will be treated as a separate event.

Part Number: RMS-PSD

Description: PROFESSIONAL STANDARDS (INTERNAL AFFAIRS) MODULE

Long Description: The Professional Standards (Internal Affairs) module (PSD) allows the Customer to track civilian and sworn individuals involved in professional standard investigations. The module allows categorization for all types of PSD investigations and provides specific data collection tools for Use of Force, Vehicle Pursuits, and Traffic Accidents involving departmental vehicles. The module provides a high level of security, including the encryption of key data within the Customer's relational database.

Part Number: RMS-CIVIL-SITE

Description: CIVIL PROCESSING MODULE - SITE LICENSE

Long Description: The Civil Processing Module houses records of civil process paperwork. This includes entry and management of civil papers, assignments to officers, letters to responsible parties and the collection of fees, processing of charges for service, etc. While the module is not specific to each state, the module is so designed as to allow the user to select certain rules and procedures.

Part Number: RMS-PS-SITE

Description: PAWN SHOP/PAWN WATCH - SITE LICENSE

Long Description: Module to record pawned/bought property records from pawn shops in the jurisdiction. Pawn Watch is an add-on module that allows the Customer to create user defined 'watches' against existing and future pawn tickets entered from the Pawn Module. These watches generate 'hit' reports notifying the requesting investigator of a Pawn Watch match.

Part Number: RMS-GENPERM-SITE

Description: GENERIC PERMIT MODULE - SITE LICENSE

Long Description: This module provides the ability to record application and status of various permits as applied for by citizens. Module tracks payment of permits and enforces local agency policies for the issuance of permits.

Part Number: RMS-PROJ-MGNT

Description: PROJECT MANAGEMENT FOR RMS

Long Description: Includes professional services from SunGard Public Sector for management oversight and coordination with the Customer's project management, SunGard Public Sector's internal resources and any third party vendors. Includes coordinating with the customer's project manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the customer.

Part Number: RMS-INST

Description: BASE RMS SOFTWARE INSTALLATION CHARGES

Long Description: Includes the installation of SunGard Public Sector's base RMS application software on the server. This service also includes the configuration of up to five (5) RMS workstations for the RMS application software once on site and operational within the Customer's network. SunGard Public Sector will train the system administrator on this procedure so that they are self-sufficient in this area and they can install the software on the remaining workstations.

Part Number: RMS-IMPL

Description: BASE RMS SOFTWARE IMPLEMENTATION CHARGES

Long Description: This includes Audit, Support during implementation, and Go Live Assistance.

Three (3) days to review Customer's data at SunGard Public Sector's OSSl office during the project. Reviews occur at 10%, 50% and 90% of completion of the Customer building their RMS support files.

Two (2) days of QA support for assistance with implementation.

Two (2) SunGard professionals to be on-site for up to two (2) days when the base RMS System goes live as determined by the project plan.

Part Number: RMS-MNT-TRN

Description: RMS MAINTENANCE TRAINING

Long Description: Training for system administrators and key personnel (4-6 people max.) responsible for system configuration (including setting codes reflecting agency business practices) and maintenance. Topics include selecting application settings and building code tables. Class duration = up to 4 days.

SunGard Public Sector recommends scheduling this training at company headquarters in High Point, NC. If Customer requests on-site training, the Customer is responsible for setting up a suitable training environment following guidelines provided by SunGard Public Sector.

Part Number: RMS-TTT-TRN

Description: RMS TRAIN THE TRAINER TRAINING

Long Description: Eight (8) days of on-site training and assistance designed to prepare agency training staff for conducting RMS User Training. OSSI Training Specialist provides 4 days of instruction on RMS followed by 4 days of consulting, including leading teachbacks and providing feedback to agency trainers.

Part Number: RMS-ADD-TRN

Description: RMS ADD-ON MODULE USER TRAINING -

Long Description: Training for Add-On OSSI RMS Modules to include:

10 - 1/2 day classes Accident,

2 - 1/2 day Calls For Service

2 - 1 day Prop/Evid

2 - 1 day Bar Client

4 - 1/2 day Link Analysis

10 - 1 day Notifications

Included with base RMS training - Mugshot Display

6 - 1/2 day Intelligence

2 - 1 day DocScan

Included with base RMS training - RacProf

3 - 1/2 day Sex Off

3 - 1 day Crime Analysis

2 - 1 day classes Quartermaster

3 - 2 day classes Remote Lineup

1 - 1 day class for Animal Control

2 - 1 day classes for Gang

3 - 1/2 day classes for Training module

2 - 1/2 day classes for Residential Security Watch

2 - 1/2 day classes for Asset Mgmt

1 - 1 day class for Canine

1 - 3 day class for Professional Standards

6 - 1 day class for Civil Process

2 - 1/2 day classes Generic Permits

2 - 1/2 day Pawn

Part Number: RMS-DATACNV-ANL

Description: DATA CONVERSION -

| Module/Data Source | Price |
|---|----------|
| Names (Person Names, Business Names, Scars Marks & Tattoos) | \$10,000 |
| Arrests (Adult, Juvenile) | \$5,500 |
| Incident (Associated Names, Property Vehicles and Narratives) | \$10,000 |
| Citation | \$5,500 |
| Accident | \$5,500 |
| Pawn | \$3,000 |
| Internal Affairs | \$2,000 |
| Property & Evidence | \$5,000 |
| Sex Offenders | \$2,000 |
| Premise History for CAD | \$5,500 |
| Calls for Service | \$8,000 |

Total: \$62,000

Long Description: SunGard Public Sector has included a fixed amount to provide an analysis of the existing data and determine the feasibility and cost of the conversion. As a result of the analysis, SunGard Public Sector will provide a fixed cost based on time and materials plus reimbursement of travel and living expenses.

This fee is not for the actual data conversion.

Part Number: RMS-RVP

Description: REQUIREMENTS VERIFICATION PLAN FOR RMS

Long Description: Requirements Verification plan development and delivery. This includes planning and related services.

Part Number: RMS-WIZ-BASE

Description: ACCIDENT WIZARD BASE SERVER LICENSE

Required for MFR Accidents

Long Description: This provides the Accident Drawing Wizard Server License. This module is required to provide the ability to use the wizard on any workstation, mobile or on the LAN.

Part Number: RMS-WIZ-CLIENT

Description: ACCIDENT WIZARD WORKSTATION LICENSE

Required for drawing accident scenes.

MS Visio is required. Quoted in the Hardware/System Services quote.

Long Description: This provides the accident drawing wizard per workstation license. Visio 2000 standard edition or higher is required on each workstation or laptop.

Part Number: MCT-MFR-CITATION

Description: MFR CLIENT - CITATION

Long Description: The Citation Module allows officers using SunGard Public Sector's Mobile product to capture data from the written state citation form. In some states, this Module does reproduce the state form and can print in the car

Part Number: MCT-MFR-ACC

Description: MFR CLIENT - ACCIDENT REPORTING

Long Description: Allows officers using SunGard Public Sector's Mobile product to prepare traffic crash reports in the field. Accident diagram capability may be added by purchasing SunGard Public Sector's crash wizard and Microsoft Visio.

Part Number: MCT-MFR-RACEPROF

Description: MFR CLIENT - RACIAL PROFILING

Long Description: The Racial Profile module has been developed for both MFR and RMS applications and allows officers to document required traffic stop information from their mobile computers, MobLAN or RMS. Agencies may use any or all of these methods to record traffic stop data. Each agency's form for racial profile data collection may vary and must be approved by Product Management.

Part Number: MCT-MFR-OFF

Description: MFR CLIENT - BASE INCIDENT/OFFENSE

Long Description: The Incident/Offense Module provides the ability for officers to enter Incident Reports, Supplement Reports and Field Contacts on the mobile unit. Officers can also perform basic IBR or UCR edits on Incident Reports. The Module provides a notes field in each Module (Incident, Supplements and Field Contacts) to capture narrative.

Part Number: MCT-MFR-REV-T11

Description: REVIEW MODULE FOR FIELD REPORTING UP TO 450 WORKSTATIONS

Long Description: The Field Review Module allows officers to submit reports wirelessly (via the RF Network) for supervisor review. The supervisor may then approve the report or deny the report and return the report (via the RF Network) to the officer for correction. Once approved, the reports are wirelessly submitted to the agency's RMS.

This module supports up to 150 Mobile Units registered in the Message Switch (not concurrent mobile users)

Part Number: MCT-MIS

Description: LAN CLIENT LICENSE FOR MESSAGE SWITCH - Access to NCIC/TCIC

Required for access to the message switch, TCIC/NCIC, communication to the MCT's, Approval of Field Reports.

Long Description: A client license is required for each CAD, RMS or JMS workstation connected to the Customer's LAN or WAN to access SunGard Public Sector's Message Switch.

The Message Switch Client provides the following functions:

- Workstation-to-workstation messaging
- Mobile-to-workstation messaging (if mobile applications are licensed)
- SunGard Public Sector's standard State/NCIC queries

Part Number: MCT-MFR-MBLN-CLIENT

Description: MFR CLIENT- MOBLAN VERSION

Long Description: Provides the ability for the officer to enter Incident Reports, Supplement Reports, Field Contacts and Supervisory Review on the agency's RMS LAN. Officers can also perform basic IBR or UCR edits on Incident Reports. The Module provides a notes field in each module (Incident, Supplements and Field Contacts) to capture the narrative and also provides spell check capability.

Part Number: MCT-PROJ-MGNT

Description: PROJECT MANAGEMENT SERVICES

Long Description: Includes professional services from SunGard Public Sector for management oversight and coordination with the Customer's project management, SunGard Public Sector's internal resources and any third party vendors. Includes coordinating with the Customer's Project Manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the Customer.

Part Number: MFR-IMPL

Description: IMPLEMENTATION FOR MOBILE FIELD REPORTING

Long Description: Two (2) days of QA services to test OSSI MFR.

Part Number: MFR-INST

Description: INSTALLATION MOBILE FIELD REPORTING

Long Description: Two (2) days of QA services to install and configure OSSI MFR. Includes install and configuration of add on modules.

Part Number: MFR-MNT-TRN

Description: MOBILE FIELD REPORTING MAINTENANCE TRAINING - 1 day MFR Offense

Long Description: Training for system administrators and key personnel (4-6 people max.) responsible for system configuration (including setting codes reflecting agency business practices) and maintenance. Topics include setting up the MFR application on the server and laptops, report submission and approval, and key interactions with RMS. Class duration = up to 1 day.

Part Number: MFR-TTT-TRN

Description: MOBILE FIELD REPORTING TRAIN THE TRAINER TRAINING - 3 - 6 days classes for MFR. Limited to 10 users per class. For training a total of up to 30 Williamson County "trainers"

Long Description: Six (6) days of on-site training and assistance designed to prepare agency training staff for conducting MFR User Training. OSSI Training Specialist provides three (3) days of instruction on MFR followed by three (3) days of consulting, including observing and providing feedback to agency trainers.

Part Number: MFR-ADD-TRN

Description: MCT & MFR ADD ON MODULE USER TRAINING – 3-1 day class MFR Accident, 3-1/2 day class MFR Arrest, 3-1/2 day class MFR Citations,

Long Description: Training for MCT and MFR Add-on Modules.

Part Number: MFR-PROF-ADD

Description: ADDITIONAL PROFESSIONAL SERVICES - MFR - 1 day

Long Description: Services provided by SunGard Public Sector product or training specialists. Services may include but are not limited to add-on module training, refresher training, system analysis, or consulting.

Part Number: MCT-RVP

Description: REQUIREMENTS VERIFICATION PLAN FOR MFR/MCT

Long Description: Requirements Verification plan for MCT including planning and related services.

Part Number: MCT-USR-TRN

Description: MCT USER TRAINING - 45 classes of MCT training. Each class is a 1/2 day. For training 450 users.

Long Description: Training for end-users (10 people max.) on base MCT. Topics include viewing and updating unit status information, searching, and messaging. Does not include training on MFR. Class duration = up to 4 hours.

Part Number: MFR-USR-TRN

Description: MOBILE FIELD REPORTING USER TRAINING - 25 classes for MFR training. Each class is 2 days. Limited to 10 users per class.

Long Description: Training for end-users (10 people max.) on base MFR. Topics include report submission and searching. Does not include training on MCT or crash wizard. Class duration = up to 2 days.

Part Number: RMS-USR-TRN

Description: RMS USER TRAINING

Long Description: Training for end-users (10 people max.) on base RMS. Topics include navigation, data entry, searching, and reporting. Class duration = up to 4 days.

Part Number: INT-OPSCAD

Description: OPS CAD

Long Description: OpsCAD is a browser-based application that provides remote view-only access to the Customer's SunGard Public Sector Computer Aided Dispatch system. The application provides a secure method for the Customer to view open/active calls, available/active units, and search event history. If the Customer's SunGard Public Sector CAD system has maps, then the active calls can be displayed graphically on a remote map.

This application must run on a dedicated server with no other applications. Must include a server that has IIS 5 or above, minimum 1 GHz Processor, and minimum 512 MB RAM. SunGard Public Sector's Technical department will provide server specs and pricing as needed.

Part Number: INT-OPSRMS

Description: OPS RMS

Long Description: OpsRMS is a browser-based application that provides remote view-only access to the Customer's SunGard Public Sector Records Management System. The application provides a secure method for a Customer to search names, vehicles and incidents.

This application must run on a dedicated server with no other applications. Must include a server that has IIS 5 or above, minimum 1 GHz Processor, and minimum 512 MB RAM. SunGard Public Sector's Technical department will provide server specs and pricing as needed.

Part Number: INT-P2C

Description: Police 2 Citizen

Long Description: Police to Citizen (P2C) is an Internet based application for citizens to search information posted by the agency. Citizens can search accident reports, view daily bulletin and missing persons, view the Customer's calendar of events, and report basic incidents. This application is easily customizable to the Customer's preference, allowing the agency to quickly change graphics and the information that is displayed on the portal.

This application must run on a dedicated server with no other applications. Must include a server that has IIS 5 or above, minimum 1 GHz Processor, and minimum 512 MB RAM. SunGard Public Sector's Technical department will provide server specs and pricing as needed.

Part Number: INT-PROJ-MGNT

Description: Project Management Services for Internet Applications

Long Description: Includes professional services from SunGard Public Sector for management oversight and coordination with the Customer's project management, SunGard Public Sector's internal resources and any third party vendors. Includes coordinating with the customer's project manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the customer.

Part Number: INT-OPS-INST

Description: OPCENTER INSTALLATION

Long Description: Includes one day of installation for SunGard Public Sector's OpCenter application.

Part Number: INT-OPS-TRN

Description: OPCENTER TRAINING

Long Description: Training for end-users (up to 10 people) on OpCenter. Topics include viewing CAD and/or RMS data. Class duration = up to 1 day.

Part Number: INT-P2C-INST

Description: POLICE 2 CITIZEN INSTALLATION

Long Description: Includes the installation of SunGard Public Sector's Police to Citizen (P2C) application on the P2C server.

Part Number: JMS-BASE-100

Description: JAIL MANAGEMENT SYSTEM MODULE - 100 WORKSTATION

Long Description: Includes:

- On Line Booking (intake)
- Central Names Interface
- Automated Wants and Civil Checks
- Initial Inmate Screening - Medical and Suicide
- Risk Assessment
- Arrest Information
- Bond Information
- Property Management
- Integration with Mugshot System
- Inmate Tracking
- Court List Generation
- Scheduled Events Management (Court, Medical Appointment, etc.)
- Holds
- Facility Capacity Agency and Occupancy
- Inmate Cash Accounts
- Payment History
- Medical Cost Tracking
- Criminal History

Part Number: JMS-IPAC-MEDS

Description: HAND HELD PC MEDICINE DISPENSATION MODULE

Long Description: The JMS Medication Module can interface to a handheld device. This interface allows downloading medication dispensing schedules to the handheld device. Jail personnel can then use the handheld device to record the results of dispensing medication as they are given anywhere in the facility. The interface displays the inmate's image, full name and cell location as well as the medication name, dosage and dispensing instruction. Once medications have been dispensed, the recorded information is uploaded into JMS and a permanent log of the transactions are created. This interface saves data-entry man-hours and increases the quality of the log data.

This module requires Compaq's iPAC model 3800 series or higher. Unless noted within this quote, SunGard Public Sector has not included this device.

Part Number: JMS-COMMISSARY-100

Description: JAIL COMMISSARY - 100 WORKSTATION

Long Description: Jail Commissary Module allows a jail facility to maintain an internal commissary. This module keeps an inventory of items in the commissary "store." It adjusts the inmate's cash account for purchases made.

Part Number: JMS-STATE-LIVESCAN

Description: STATE LIVESCAN INTERFACE

Long Description: This is SunGard Public Sector's LiveScan (CardScan) interface module. This interface passes the arrest portion of the booking record from SunGard Public Sector's application software to the LiveScan (CardScan) device to eliminate redundant data entry. The LiveScan device must be on the local LAN, and based on state requirements, this may require the Customer to install a second NIC in the LiveScan device. SunGard Public Sector has not included the cost for that card or service for the second NIC installation. Listed below is an inventory of Customer's responsibilities:

Customer is responsible to provide network connection for the LiveScan device to the State Agency.

The Customer must verify that the LiveScan vendor has the LiveScan computer set up to receive demographics transfer. In most cases the LiveScan vendor charges for these services and for the associated interface software. These are all the responsibilities of the Customer and are not included in this Proposal/Contract.

Customer must be able to "ping" the LiveScan device on the Windows 2000, or higher, network prior to SunGard Public Sector delivering the LiveScan Interface Software.

Customer must provide a toll-free number, IP address, user login name and user password to access the LiveScan network using TCP/IP.

Customer must provide all hardware, modem, PC, phone lines and any other required equipment or software to connect to the associated State Department for the LiveScan Interface.

Customer must have completed and certified the above mentioned items. Customer is responsible for all technical resources to meet these requirements.

Customer must coordinate with the State departments to support these efforts and testing these interfaces.

If multiple trips are required because the Customer or other involved party did not complete their tasks, the Customer will be required to reimburse SunGard Public Sector for the additional travel and living expenses.

SunGard Public Sector is only providing SunGard Public Sector's software and related implementation services.

Part Number: JMS-HH-WATCH

Description: HAND HELD SPECIAL WATCH MODULE

Long Description: This module extends the usability of the JMS special watch module, allowing correction officers to record special watch observations away from a workstation. With the handheld interface, special watch records can be downloaded to the handheld device. Once special watch observations are completed, they can be uploaded into the JMS special watch module observation log as permanent record.

This requires an approved Pocket PC device. Please consult product management to determine approval of the specific Pocket PC device desired to be used.

Part Number: JMS-MUG-2

Description: SUBSEQUENT MUGSHOT CAPTURE STATION SOFTWARE

Long Description: Additional license of SunGard Public Sector's mugshot capture station application.

Part Number: JMS-MUG-1

Description: MUGSHOT CAPTURE STATION SOFTWARE

Long Description: This is the software that allows for the capturing and viewing of mugshots from one workstation. SunGard Public Sector requires that this workstation is dedicated solely for mugshot capturing and no other software is loaded on the PC. SunGard Public Sector's specialized capture board is required. SunGard Public Sector recommends three-point lighting and 18% flat gray background that follow the FBI's new NIST standards. The Customer must additionally acquire a mugshot capture station from SunGard Public Sector.

Part Number: JMS-INT-VINE

Description: OSSI JMS VINE INTERFACE

Long Description: This interface allows participation in the nationwide VINE (Victim Information Notification Everyday) network. Complete inmate records are sent to VINE on a schedule determined by the agency. This timely reporting ensures the current inmate information is always available to the VINE program.

Part Number: RMS-POP-SITE

Description: PROBLEM ORIENTED POLICING MODULE - SITE LICENSE

Long Description: The Problem Oriented Policing Module is a knowledge based application which gives an agency the ability to collect and record data relating to Problem Oriented Policing activities. The types of activities to be recorded are varied but generally include directed patrols and service requests from citizens. This module provides the ability to record the name of the citizen requesting action, the location of the activity, a description of the activity, the officer assigned to follow up on the request/assignment and actions taken by the officer. The module also provides search capabilities and the generation of follow up letters and/or emails to the requesting citizen.

Part Number: RMS-CRST-SITE

Description: CRIME STOPPERS MANAGEMENT MODULE -SITE LICENSE

Long Description: This module gives the ability to track narrative tip information as well as associate an unlimited number of master name records, and related vehicles, associated with the tip. The module interacts with SunGard Public Sector's standard involvement subsystem for names entered as a related name to the Crime Stoppers record.

The module also provides the following:

Ability to track payments made to Crime Stopper informants and track the number of cases that were cleared from a specific tip, including a breakdown of the number of felony and misdemeanor arrests made from the tip.

Ability to track which agency/unit the tip has been referred to for follow up.

Ability to generate seven summary reports based upon Crime Stoppers data such as: Crime Stoppers Monthly Report, Crime Stoppers Referral

Listing, Summary by Nature of Call, etc.

Part Number: RMS-FLMAINT-SITE

Description: FLEET MAINTENANCE MODULE SITE LICENSE

Long Description: This module is used to record and report on scheduled and sporadic maintenance done on the agency's vehicle fleet.

Part Number: RMS-PP-SITE

Description: PROBATION AND PAROLE MODULE - SITE LICENSE

Long Description: The Probation and Parole Module allows the Customer to enter and maintain probation and parole data within the agency.

Part Number: JMS-PROJ-MGNT

Description: PROJECT MANAGEMENT

Long Description: Includes professional services from SunGard Public Sector for management oversight and coordination with the Customer's project management, SunGard Public Sector's internal resources and any third party vendors. Includes coordinating with the customer's project manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the customer.

Part Number: JMS-INST

Description: BASE JMS SOFTWARE INSTALLATION CHARGES - Base JMS- \$2,800; Mugshot Installation- \$1,400

Long Description: Includes the installation of SunGard Public Sector's base JMS application software on the server. This service also includes the configuration of up to five (5) JMS workstations for the JMS application software once on site and operational within the Customer's network. SunGard Public Sector will train the System Administrator on this procedure so that they are self-sufficient in this area and they can install the software on the remaining workstations.

Part Number: JMS-IMPL

Description: BASE JMS SOFTWARE IMPLEMENTATION CHARGES

Long Description: Includes testing, audit, and go-live assistance.

One (1) day for data audit

Two (2) days for QA testing.

One (1) SunGard professional to be on-site for up to two (2) days when the base JMS System goes live as determined by the project plan.

Part Number: JMS-MNT-TRN

Description: JMS MAINTENANCE TRAINING

Long Description: Training for key personnel and system administrators (4-6 people max) responsible for system configuration (including setting codes to reflect agency business practices) and maintenance. Class duration = up to 2 days.

SunGard Public Sector recommends scheduling this training at company headquarters in High Point, NC. If Customer requests on-site training, the customer is responsible for setting up a suitable training environment following guidelines provided by SunGard Public Sector.

Part Number: JMS-TTT-TRN

Description: JMS TRAIN THE TRAINER TRAINING

Long Description: Six (6) days of on-site training and assistance designed to prepare agency training staff for conducting JMS User Training. OSSI Training Specialist provides 3 days of instruction on JMS followed by 3 days of consulting, including observing and providing feedback to agency trainers.

Part Number: JMS-ADD-TRN

Description: JMS ADD ON MODULE TRAINING - \$600- Commissary, \$600 MS Display, \$600 Mugshot Capture Station, \$600 - HH Watch, \$600 - IPAC Meds

Long Description: Training for Add-On OSSI JMS Modules

Part Number: RMS-DATACNV-ANL

Description: DATA CONVERSION ANALYSIS ONLY

Long Description: SunGard Public Sector has included a fixed amount to provide an analysis of the existing data and determine the feasibility and cost of the conversion. As a result of the analysis, SunGard Public Sector will provide a fixed cost based on time and materials plus reimbursement of travel and living expenses.

This fee is not for the actual data conversion.

Part Number: RMS-ADD-TRN

Description: RMS ADD-ON MODULE USER TRAINING

2 - 1/2 day classes Crime Stoppers

3 - 1/2 day classes Fleet Maint

2 - 1/2 day classes for Probation and Parole

1 - 1/2 day class for Problem Oriented Policing

Long Description: Training for Add-On OSSI RMS Modules.

Custom Modifications – Standard Interfaces

Part Number: RMS-CUST-MOD

Description: RMS CUSTOM MOD- Interface to Tyler Systems' Odyssey Court System. An SOW would be needed and agreed upon before any development begins.

Long Description: An interface with Tyler's Odyssey Court System allowing import of new Warrant and Civil Process records from Tyler to SunGard's OSSI RMS. As part of the import, Warrants and Civil papers will require name candidating to ensure

duplicate names are not created. Interface would facilitate transfer of Warrant Disposition and Civil Disposition back to Odyssey from RMS ***All costs provided by SunGard regarding new development or modifications are costs for SunGard Public Sector's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard Public Sector's pricing ***

RMS-CUST-MOD

Description: RMS CUSTOM MOD – Interface with eDocs Application– An SOW would needed and agreed upon before any development begins

Long Description: An allowance for custom modifications related to an interface to the County's eDoc application. Functionality associated with the interface will be documented in a mutually agreed upon statement of work. Allowance accounts for up to 37.5 hours of development services. Should the development effort exceed the allowance, SunGard will provide revised pricing above and beyond the allowance. ***All costs provided by SunGard regarding new development or modifications are costs for SunGard Public Sector's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard Public Sector's pricing ***

Part Number: RMS-CUST-MOD

Description: RMS CUSTOM MOD - Interface to Tyler Systems' Jail Mgmt System.

View only access to Odyssey Jail System.

The interface will provide the ability to query a view within the Tyler Odyssey SQL database, created by Tyler, and display view results in a read only format within the OSSI RMS. Price does not include any pricing Tyler may require for their development.

An SOW will be required.

Long Description: ***All costs provided by SunGard regarding new development or modifications are costs for SunGard Public Sector's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard Public Sector's pricing ***

Part Number: RMS-CUST-MOD

Description: RMS CUSTOM MOD - OSSI RMS/Leads Online Pawn interface

Long Description: The is a one-way data exchange where data is imported into the OSSI RMS Pawn database from a designated directory on the Leads Online FTP server. An Import button is provided in the RMS Pawn Shop module to access an interface to select pawn files for import. The interface connects to the Leads Online FTP site and downloads all pending import files to a specified directory on the RMS server. Downloaded files are then deleted from the Leads Online FTP site. The RMS user can select one or more files to process. A pawn ticket record is created in the OSSI RMS Pawn module for each record in the import files. An optional function is provided to candidate the name of the person pawning the item against the RMS master names database.

Agencies wishing to use this interface must contract with Leads Online to make pawn data available on the FTP server for download and obtain the necessary credentials to connect to the Leads Online FTP site. Configuration settings are provided to specify the FTP address, login name and password. ***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: RMS-CUST-MOD

Description: Interface to Tyler's Legacy RMS

Long Description: - Interface to Tyler's Legacy RMS. CAD will create and send a skeleton Record to the Tyler RMS. ***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD

Description: Interface to Deccan's Live MUM and Wall Map Products.

Long Description: SunGard will develop an interface to Deccan's Live MUM product. SunGard will provide AVL unit locations to the Deccan products. When Deccan's product recommends a unit be moved to a different station and the user accepts this recommendation, Deccan will send this information to SunGard's OSSI CAD. The OSSI CAD will process this unit move transaction in the same way it would if the user performed the move transaction in CAD with the "MOVE" command. ***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development

Part Number: RMS-CUST-MOD

Description: Interface to Tyler's Mugshot system

Long Description: An interface with Tyler's mugshot environment to facilitate transfer of mugshot images to the SunGard OSSI RMS environment. Tyler will expose a SQL view containing mutually agreed upon data elements and the mugshot image(s). Before importing images to RMS, the associated name record must be validated to ensure the name does not already exist in RMS. If a name does not exist, a name will be created utilizing data provided by Tyler. Price does not include any pricing Tyler may require for their development. An SOW will be required. ***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Custom Modifications – Custom Enhancements

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Display non AVL units

Long Description: SunGard will develop the ability to display non-AVL equipped units on the map. These units will only appear on the map at the location of an event once their status is "arrived" or "available on scene". If the unit's status changes to another status other than Arrived or Available on Scene, the unit will disappear from the map. The user will be able to move the non-AVL units on the map by putting the map in a special mode (separate from zoom/info/pan mode) that will allow the user to

drag/drop the non-avl units that are arrived/on-scene. Non-AVL units will display in a different color on the map. This functionality described will apply to non-AVL units only.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Display ETA calculation for dispatched units

Long Description: SunGard will develop an estimated travel time calculation. This calculation will be based on the distance to be travelled along with an approximate speed of travel for a unit. There will be a default speed of travel for all units. In addition, the system administrator will be able to override the default speed of travel for specific units. The estimated travel time will be calculated and displayed for all recommended units on the unit recommendation form. The other place that ETT will be calculated and displayed is when the unit summary information is displayed on the map (separate development item). For non-avl units, their current assigned station location will be used for calculations. The ETT will only be available for geo-verified event addresses.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Requery for Unit recommendation

Long Description: SunGard will develop the ability for the system to automatically re-query the system for appropriate available units that have a lower estimated travel time. The system administrator will be able to configure which nature codes and priority levels the automatic requery should trigger on. The automatic requery would happen until the first unit arrives on scene. The automatic requery will happen at a system administrator defined frequency (ex. every 20 seconds). When a closer unit is found, the system will prompt the dispatcher to swap the two units.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Routing and text to speech directions in MCT

Long Description: SunGard will develop a mobile routing feature that will utilize the local street centerline data on the mobile device. When a mobile unit is dispatched to an event a route will be generated from that unit's current AVL position to the location of the event (requires a geo-validated event address). Text directions can be viewed by clicking a button. The user can click a button to have the Microsoft Text-to-Speech engine read the directions to the user.

Customer will be responsible for providing a properly built street centerline for the purposes of routing. Lines should be properly noded at intersections to denote where turns can be made. Mobile will not provide routing to non-geoverified event addresses.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - CAD to CAD with AVL and Unit Status

Long Description: SunGard will develop a Cad-2-Cad interface with Austin's TriTech CAD. This interface will utilize the TriTech XML specification for Cad-2-Cad. This interface will support sending a copy of an event automatically based on call type and location, or manually on demand. When the event is created on the remote CAD system a confirmation will be posted to the call notes on the sending CAD system. When new notes are added to a linked call, the notes will be sent to the remote system (dependent on TriTech to support this functionality). Unit AVL and Unit status will be shared on linked events only.

SunGard will add support for AVL and Unit Status information to be exchanged with other OSSI customers via the existing C2C product. Round Rock and Georgetown will be required to purchase the C2C interface and associated services on a separate contract in order for Williamson County to exchange C2C information with them.

SunGard will develop a Cad-2-Cad interface with Cedar Park's Visionair CAD. This interface will utilize the TriTech XML specification for Cad-2-Cad. This interface will support sending a copy of an event automatically based on call type and location, or manually on demand. When the event is created on the remote CAD system a confirmation will be posted to the call notes on the sending CAD system. When new notes are added to a linked call, the notes will be sent to the remote system (dependent on Visionair to support this functionality). Unit AVL and Unit status will be shared on linked events only. This functionality and pricing assumes that Visionair will be willing to develop to the TriTech XML specification for Cad 2 Cad.

Customer will be responsible for establishing a secure and reliable network connectivity (TCP/IP) with each of these 3 agencies. Some features described here may not be feasible with TriTech (Austin) or Visionair (Cedar Park). SunGard cannot guarantee these other vendors will support all the functionality listed above. Any charges required by TriTech or Visionair will be the responsibility of their respective agencies (Austin/Cedar Park).

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Color Code / Back-light most recent notes to call for service

Long Description: SunGard will develop a system configuration setting (affects all users) that will cause an extra carriage return to be added at the end of each call note item to provide better separation.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Hover over unit on map for information (information to be defined)

Long Description: SunGard currently provides the ability to CTRL+Right Click a unit while the map is in zoom mode, or just Right Click a unit while the map is in info mode. This brings up unit summary window that shows the following data elements: Unit Code, Last AVL location receive date/time, current status, event location (if on an event), names of personnel assigned to unit, closest street address to current unit AVL location. This functionality will be enhanced to also display the nature code of the event the unit is current assigned to. In addition, the estimated travel time from the current location will display if the unit is AVL equipped and they are enroute to a geo-verified event location.

Requires that the Estimated Travel Time feature (separate line item) be developed prior to putting ETT on this unit summary info form.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Limit Rolodex contents by discipline / service

Long Description: SunGard will add a privacy checkbox to the existing phone directory module within CAD. When this checkbox is checked on a record, all phone numbers for that record will be blocked for mobile unit queries and will display as XXX-XXX-XXXX. This privacy field will only affect the phone numbers displayed in mobile phone directory query results.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - See any discipline resource responding to a common call for service on the mobile map as default setting

Long Description: Currently the mobile map can display an AVL snapshot that shows other units of the same service. SunGard will modify this feature to also include any AVL equipped units that are dispatched to the same event (including linked events) regardless of their service.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Parse narrative for keyword and notify responders

Long Description: SunGard will develop the ability for a system administrator to define words/phrases that will trigger a visual and audible alert when a digital dispatch message is received that contains one of these words/phrases. This visual/audible alert will play when the initial digital dispatch is received and when additional dispatch updates are received. Note that when a digital dispatch is sent the first 4 note items are the only ones sent to the mobile. The user has to click the view notes button to request all notes for an event in cases where there are more than 4 notes. Therefore, only the portion of notes sent to the mobile will be eligible for this parsing/alerting.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Tie SOP to nature code and responsible agency

Long Description: SunGard will add a SOP override field at the nature/agency level. If this field is populated, that SOP will be used instead of the SOP specified at the nature level.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Support for cross-manned apparatus

Long Description: SunGard will develop a feature that will allow multiple units to be linked to each other. This linking will denote that the units are participating in a cross manning. When one of these cross manned units is dispatched to an event, the other linked units are automatically put in an out of service status. A CAD or Mobile user will be required to manually put the units back in service.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD

Description: CAD CUSTOM MODIFICATIONS - Line breaks and modification to narrative text display

Long Description: SunGard will add line breaks to the ProQA summary information. The CAD system will parse the ProQA summary and detect sentences and add line breaks at the end of the sentence so they will list in an easier to read format.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Pay Agency & Pay Agency related SunGard Public Sector services

Part Number: HWR-STRA-APP-SAN

Description: Fault Tolerant Application Server

Long Description: Stratus ftServer 4500 (SAN Attached)

- 2-way DMR Intel® Quad-Core Xeon™ 2.00GHz CPU
- Redundant Power Supply
- 8 GB Redundant Memory

- (2) 146GB 15K RPM SAS Disk Drive (Mirrored OS)
- (2) 4Gb 1-port Fibre Channel Adapter for EMC
- (2) ftServer Dual-Port 10/100/1000 Base-T Ethernet PCI Adapter
- IO Expansion Option for PCI-Express
- Fault-Tolerant ASN Attach Kit
- ftServer Slimline DVD-ROM Drive
- ftServer Power Cable Pair 120 VAC/15 A Plug Type NEMA 5-15

Stratus ftScalable External Disk Array

- (1) ftScalable Storage RAID Shelf
- (1) ftScalable Storage Expansion Shelf
- (24) 146GB 15K RPM SAS Disk Drive (Data Storage)
- ftScalable Storage Configuration Module

Part Number: HWR-STRA-MTC

Description: Stratus Assured Availability Plus

Long Description: The Assured Availability Plus ftService includes 24x7 Support of both hardware components and the Windows 2008 Operating System. This is a 1 Year support agreement that is renewed annually.

Part Number: THP-MS-WINSVRENT-INC

Description: Windows Server 2008 Enterprise Edition (Stratus)

Long Description: Windows Server 2008 Enterprise Edition is included in the purchase of a Stratus ftServer. This also includes 25 Windows Server 2008 CALs.

Part Number: TCH-STRA-JSTRT

Description: Implementation Services for Stratus ftServer

Long Description: ftServer JumpStart Installation and Rack Mounting for the Stratus ftServer 4500.

Includes the Stratus Active Upgrade technology.

Includes the ftScalable Storage On-Site Array Configuration Service

Part Number: HWR-STRA-APP-SAN-AU

Description: Fault Tolerant Application Server

Long Description: Stratus ftServer 4500

- 2-way DMR Intel® Quad-Core Xeon™ 2.0GHz CPU
- Redundant Power Supply
- 8GB Redundant Memory
- (2) 146GB 15K RPM SAS Disk Drive (Mirrored OS)
- (2) ftServer Dual-Port 10/100/1000 Base-T Ethernet PCI Adapter
- (2) 1-port PCIe Fibre Channel HBA for EMC
- Fault-Tolerant ASN Attach Kit
- DVD-ROM Drive
- ftServer Power Cable Pair 120 VAC/15 A Plug Type NEMA 5-15

Part Number: HWR-STRA-MTC

Description: Stratus Assured Availability Plus

Long Description: The Assured Availability Plus ftService includes 24x7 Support of both hardware components and the Windows 2003 Operating System. This is a 1 Year support agreement that is renewed annually.

Part Number: THP-MS-WINSVRENT-INC

Description: Windows Server 2008 Enterprise Edition (Stratus)

Long Description: Windows Server 2008 Enterprise Edition is included in the purchase of a Stratus ftServer. This also includes 25 Windows Server 2008 CALs.

Part Number: TCH-STRA-STND

Description: Implementation Services for Stratus ftServer

Long Description: ftServer Standard Installation and Rack Mounting for the Stratus ftServer.

Part Number: HWR-STRA-MSG

Description: Fault Tolerant Message Switch Server

Long Description: Stratus ftServer 2600

- 1-way DMR Intel® Quad-Core Xeon™ 2.0GHz CPU
- Redundant Power Supply
- 4GB Redundant Memory
- (2) ftServer 146 GB 15K RPM SAS Disk Drive (Mirrored OS/Data)
- (2) ftServer Single port 10/100/1000 Base-T Ethernet PCI Adapter
- IO Expansion Option for PCI-Express
- Advanced ASN Attach Kit (VTM Module)
- ASN Serial Modem
- ftServer slimline CD-ROM
- ftServer Power Cable Pair 120 VAC/15 A Plug Type NEMA 5-15

Part Number: HWR-STRA-MTC-LV

Description: Stratus Assured Availability Plus

Long Description: The Assured Availability Plus ftService includes 24x7 Support of both hardware components and the Windows 2003 Operating System. This is a 1 Year support agreement that is renewed annually.

Part Number: THP-MS-WINSVRSTD-INC

Description: Windows Server 2008 Standard Edition (Stratus)

Long Description: Windows Server 2008 Enterprise Edition is included in the purchase of a Stratus ftServer. This also includes 25 Windows Server 2008 CALs.

Part Number: TCH-STRA-STND

Description: Implementation Services for Stratus ftServer

Long Description: ftServer Standard Installation and Rack Mounting for the Stratus ftServer.

Part Number: TCH-INSTALL-SERV

Description: Implementation Services for Application Server

Long Description: SunGard Public Sector's OSSI Implementation Services include:

- Server Hardware Configuration and initialization
- Installation and configuration of Windows Operating System
- Installation and configuration of Microsoft SQL Server database software
- Hardware Ownership Transfer

All Application Servers referenced in this Agreement shall be shipped to SunGard Public Sector's offices in High Point, NC. SunGard Public Sector will install and configure all software on the Application Server per the contract agreement. The server will then be shipped to the Customer's site for final implementation per the contract.

Part Number: TCH-INSTALL-SERV

Description: Implementation Services for Application Server

Long Description: SunGard Public Sector's OSSI Implementation Services include:

- Server Hardware Configuration and initialization
- Installation and configuration of Windows Operating System
- Installation and configuration of Microsoft SQL Server database software
- Hardware Ownership Transfer

All Application Servers referenced in this Agreement shall be shipped to SunGard Public Sector's offices in High Point, NC. SunGard Public Sector will install and configure all software on the Application Server per the contract agreement. The server will then be shipped to the Customer's site for final implementation per the contract.

Part Number: TCH-INSTALL-BKUP

Description: Implementation Services for Data Backup Solution

Long Description: Installation of the Data Backup Solution components.

The Data Backup Solution is to be installed on a customer designated backup server. SunGard Public Sector recommends using a domain controller or a file and print server and not a SunGard Public Sector OSSI Application server.

Part Number: HWR-P&E-HWRKIT

Description: P&E Bar-Coding Kit

Long Description: Property and Evidence Barcode Scanning Solution

- (1) Unitech PA500 Windows Mobile PDA with Barcode Scanner
- (1) Unitech PA500 Device Cradle
- (1) Symbol LS-2208 Handheld USB Wedge Scanner
- (1) Sato Model CX400TT Thermal Transfer Label Printers with Paper
- (1) Topaz Systems SignatureGem LCD 4X3 Signature Pad

Part Number: TCH-INSTALL-BRCD

Description: Implementation Services for Bar Coding Hardware

Long Description: Installation and configuration of 20 SunGard Public Sector OSSI Bar Coding Hardware kits.

Part Number: HWR-QMSTR-HWRKIT

Description: Quartermaster Bar-Coding Kit

Long Description: Quartermaster Barcode Scanning Solution

- (1) Unitech PA500 Windows Mobile PDA with Barcode Scanner
- (1) Unitech PA500 Device Cradle
- (1) Symbol LS-2208 Handheld USB Wedge Scanner
- (1) Sato Model CX400TT Thermal Transfer Label Printers with Paper
- (1) Topaz Systems SignatureGem LCD 4X3 Signature Pad

Part Number: TCH-INSTALL-BRCD

Description: Implementation Services for Bar Coding Hardware

Long Description: Installation and configuration of 10 SunGard Public Sector OSSI Bar Coding Hardware kits.

Part Number: HWR-SPCTM-GP931-O

Description: Spectracom Centralized Time Solution

Long Description: Spectracom GPS Command Center Package GP931-OCXO

- NetClock/GPS Master Clock 9383

- OCXO Oscillator for GPS Back-up
- GPS Antenna 8225
- Antenna Surge Protector 8226
- Cable to Antenna 100' CAL7100
- TimeView 400 Display Clock 8177
- (2) TimeTaps 8179T
- 100' RS-485 Station Cable CW04100

Part Number: HWR-SPCTM-PTENSE

Description: Spectracom Presentense Time Synch Software

Long Description: Windows Network Time Management Software. Upgrades and enhances the W32Time Service for Windows 2003/2000/XP PC's. This package combines the following products for organizations on one LAN with unlimited seats: (1) s-ntp-ptc-10 Presentense Time Client NT site license, (1) s-ntp-lta-02 Lan Time Analyzer unlimited clients, and (1) s-ntp-pts-01 Presentense Time Server. One license copy is needed per LAN in the same postal address.

Part Number: TCH-INSTALL-NTCLK

Description: Implementation Services for Spectracom NetClock Hardware

Long Description: Services for installation and configuration of the Spectracom NetClock System. The NetClock hardware will be shipped to SunGard Public Sector for initial configuration and then shipped to the Customer for onsite installation. Onsite installation includes administrator training on how to manage the system.

The installation of the NetClock antenna, TimeView Display Clock and cabling are the responsibility of the Customer and are not included in these services.

Part Number: THP-MS-VFP9

Description: Microsoft Visual FoxPro 9.0

Long Description: This program allows modification of existing SunGard Public Sector OSSI applications and databases, including data when necessary. It is a core piece of the SunGard Public Sector OSSI support package.

Part Number: HWR-MGTK-SWIPE1

Description: Magtek MiniWedge Swipe Reader

Long Description: MagTek USB Magstripe Swipe Card Reader for in car MCT use to swipe Operator's License in States that use a mag-stripe system.

Part Number: THP-PAGEGATE

Description: PageGate Network Paging Software

Long Description: PageGate Software is a third party product provided by NotePage, Inc., that allows for multiple paging service providers to be used with SunGard Public Sector's OSSI CAD Paging Module. This package includes a 5,000 users license and the command Line ASCII Front End.

The Customer is responsible for the following:

- Providing a Com Port with modem and a dedicated phone line
- Paging providers must support TAPI protocol
- Obtain paging service from one or more providers
- Obtain the access numbers for sending alpha pages to the different paging providers
- Verifying TAPI protocol support from all page providers
- Build and configure all pagers inside of PageGate
- Build and configure pagers with units in CAD
- Consideration to group paging should be considered to reduce paging time

SunGard Public Sector is not responsible for the warranty or maintenance of this product. The manufacture's warranty applies.

Part Number: TCH-INSTALL-ONSITE

Description: On-Site Installation for Application Servers

Long Description: The SunGard Public Sector Onsite Implementation Services include:

- Final OSSI software application configurations
- Final third party application configurations
- Configuration of hardware on the customers network and domain
- SA Review and training to cover all hardware and software configurations.

This Agreement is based on the assumption that a Windows 2000 or higher Domain is already in place and functional. If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation.

Part Number: THP-CRYWOLF-SERV

Description: CryWolf Server License

Long Description: CryWolf alarm billing software server license.

Part Number: THP-CRYWOLF-INST

Description: CryWolf Installation and Training

Long Description: CryWolf alarm billing software installation and training services.

Part Number: THP-CRYWOLF-T&L

Description: CryWolf Travel and Living

Long Description: CryWolf alarm billing software travel and living expenses for installation and training.

Part Number: THP-CRYWOLF-ASP

Description: CryWolf Web ASPX Module License

Long Description: CryWolf alarm billing software server license.

Number of Software Supplements Attached: 3

EXHIBIT 2

Travel Policy (Budget Order) as of September 15, 2009 for Williamson County

For any official, their employee, or the employees or reserve deputies of other departments to received expenses allowances for the above referenced expenses, the funds to be used to pay the reimbursement must have been appropriated by the Commissioner's Court prior to the expenses being incurred.

XXVII. EMPLOYEE RECOGNITION EXPENSES

1. Employee Recognition Expenses should be nominal in nature. These items can be taxable to the employee. In order to avoid an item being taxable, the following purchases will be allowable for Employee Recognition. Plaques or Certificates of recognition for service, etc. Plaques or Certificates of recognition for Retirement. The purchase of gift cards or meals are not allowable as they are taxable items. Please refer any questions to the Auditor's Office for clarification of your purchases in this area prior to incurring expense.

XXVIII. NON-REIMBURSABLE EXPENSES

1. The county does not reimburse expenses related to County Government Week or holiday decorations.
2. Coffee, tea and other related items used by employees are not reimbursable expenses.
3. Mileage to and from county functions such as the Christmas party or Employee Appreciation luncheon is not reimbursable.
4. Other non-reimbursable expenses:
 - a) alcoholic beverages/tobacco products
 - b) personal phone calls
 - c) laundry service
 - d) valet service
 - e) movie rentals
 - f) damage to personal clothing
 - g) flowers/plants
 - h) greeting cards
 - i) fines and /or penalties
 - j) entertainment, personal clothing, personal sundries and services
 - k) transportation to places of entertainment or similar personal activities
 - l) up-grades, air, hotel or car rental
 - m) auto repairs
 - n) baby-sitter fees, kennel costs, pet or house-sitting fees
 - o) saunas, massages or exercise facilities
 - p) credit card delinquency fees
 - q) doctor bills, prescriptions and other medical services
 - r) lifetime memberships to any association for any employee or elected official

XXIX. COUNTY VEHICLES

1. The use of county equipment or vehicles for personal use is prohibited by law, but because of the need for specific officials and specific employees to respond to emergencies at night or on weekends, the following officials and employees (with the concurrence of their

- iii) Training
- iv) Vehicle Deductible
- v) Gasoline
- vi) Cell Phones

- u) Transfer of funds into the above line items may be allowed, except that funds will not be transferred into a salary line item to cover an avoidable overtime obligation that was, in the judgment of the Commissioner's Court, unnecessary.

XVII. TRAVEL POLICY

1. The employee shall be responsible for all excess costs and additional travel expense resulting from taking an indirect route or a delayed return trip for personal preference or convenience.
2. No advance travel expenditure will be paid directly to the employee. If an employee pays for an expense in advance, reimbursement will **not** be made until after the trip is taken.
3. Reimbursement for transportation costs will be at the most reasonable means of transport. (i.e.: airline cost will be reimbursed at coach rate)
4. The County will not be responsible for, nor reimburse for additional changes due to personal preference or personal convenience of the individual traveling.
5. The County will not reimburse airfare prices if higher than the cost of mileage reimbursement. County employees may use Lovoi Travel or Accent Travel and charge airfare purchases on the County's air travel account.
6. Additional expenses associated with travel that is extended to save costs (i.e.: a Saturday night stay) may be reimbursed when the cost of airfare would be less than the cost of additional expenses (lodging, meals) if the trip had not been extended. Documentation will be required to justify the expense.
7. Per Code of Federal Regulations, Title 26, Subtitle A, Chapter 1, Subchapter B, Part IX, Section 274(d) all expense reimbursement requests must include the following:
 - a) Date
 - b) Destination
 - c) Purpose
 - d) Name of traveler(s)
 - e) conference/seminar agenda, or any correspondence that verifies the business purpose of the expense.
8. Each expense reimbursement must have an original signature of the person requesting the reimbursement & the department head approval. The person approving an expense reimbursement should verify the correct budget line item is being charged.

9. A secondary authorization signature on a reimbursement is required if the individual is not an elected official.
10. All expense reimbursements must be **received in the Auditor's office** no more than 60 days after the incurrence of the expense. Any items over the 60 days will be denied reimbursement. The County Judge has the authority to approve requests over 60 days old.
11. The County will not reimburse travel expenses incurred by a spouse or other individual accompanying an employee on business.
12. All expenses except mileage and meals must have a paid receipt. If a receipt cannot be obtained a written statement of the expense from the employee may be substituted for the receipt.
13. The Supreme Court has ruled that the Internal Revenue's ruling that "traveling expenses" incurred "while away from home" which are deductible under Section 162 (a) (2) of the Internal Revenue Code include the cost of meals only if the trip requires sleep or rest. Therefore, all meals not associated with an overnight stay are taxable to employees.
14. All credit card bills paid through Accounts Payable (i.e.: American Express; JP Morgan) must have detailed receipts attached, excluding meal receipts. Meals for day travel should NOT be charged on a county credit card. (See item 13 above) County credit card statements must be approved by someone other than the card holder unless the cardholder is an elected official.
15. Sales tax on goods purchased will not be reimbursed. Sales tax for meals and hotel stays are the only sales taxes that will be reimbursed. The sales tax exemption form is available in the Financial Center.
16. An employee who loses a required receipt should seek a duplicate. When an acceptable duplicate is unobtainable, the employee should submit a signed affidavit itemizing the expenditure with the expense report.
17. The County will not pay for any late charges incurred on County credit cards. It is the cardholder's obligation to make sure the bill is submitted in a timely manner.
18. The County will hold the individual(s) who made the charges responsible for finance charges and/or late payments due on invoices or credit card payments that are turned in to Accounts Payable late or because the department budget did not have enough funds to process the payment in a timely manner.
19. Employees shall be responsible for repayment of inappropriately reimbursed expenses whenever an audit or subsequent review of the travel expense reimbursement documentation finds that such expenses were reimbursed contrary to these guidelines.
20. Any personal expense incurred by employees should be reimbursed to the county. Please attach your check made payable to Williamson County for these charges with your expense reimbursement.

21. Expenses incurred due to an employee or elected official serving on a board or committee of an association related to their county employment will only be reimbursed to the extent that the association does not reimburse the employee. The employee needs to provide documentation of their request for reimbursement from the association and the association's denial of the request.

XVIII. SEMINARS/CONFERENCES

1. A copy of a check in lieu of a paid receipt may be used as the receipt for registration fee/reimbursements.

2. The check must be made payable to the seminar/conference and a copy of the check is required. In addition, a brochure or similar document of the conference indicating the amount of registration fee and the conference agenda must accompany the copy of the check supporting the reimbursement claim.

3. You can request payment directly to the seminar/conference by submitting a check requisition form to the Accounts Payable Department with proper backup documentation. Please note that a check request will take 13-20 days to process once it is received in the Accounts Payable Department.

4. Registration fees, if paid by the employee will not be reimbursed until after the conference or training date.

XIX. TUITION REIMBURSEMENT

1. The County may pay for training, including class work, related to obtaining certification directly relevant to County business, as defined by the office or department involved and **pre-approved** by the County Auditor for full time employees. The training/class work must provide the employee with skills and/or knowledge that is specifically applicable to the employee's job description. A copy of the employee's job description and the course description should be submitted with the approval request. The funds for these courses must be available in the appropriate departments training budget. The County will reimburse only the actual number of credits per each course up to a total of 6 credit hours per fiscal year. After completing the course(s) and achieving minimum established grades (C for undergraduate and B for graduate), employees may apply for reimbursement of 100% tuition not to exceed that which would be payable at a state supported college or university located within a 50 mile radius of Williamson County.

XX. OFF SITE STAFF DEVELOPMENT

Off site staff development is a period away from normal activities for study and instruction under a **professional trainer**. These periods away from the office provide a forum to discuss issues and ideas that will aid in running your department.

1. Off site staff development is limited to once a year per department

2. The total cost for offsite staff development should not exceed (per employee) the normal and/or customary cost for an individual employee training expense.
3. Any expense incurred due to attendance at an offsite staff development must follow the guidelines outlined in the Budget Order (ie: meals, lodging, mileage, etc)
4. A list of attendees must be submitted for documentation as required by IRS Publication 463.

XXI. MEALS

1. Reimbursement for meal costs in travel of less than one day is provided solely to offset actual expenses where restaurant meal costs are incurred.
2. Each employee is on their honor to request reimbursement for actual expenses incurred.
3. Meals are reimbursable only for county business trips that are **outside** the county. Exception may be made for Commissioners Court meetings that extend beyond 1:00 p.m.
4. Meal reimbursements are limited to a maximum of \$40.00 per day. An employee may claim up to \$20.00 for meals when traveling outside the county for day trips. An employee may claim up to \$40.00 for meals when traveling outside the county and an overnight stay is necessary or when the employee's work hours extends at least three hours beyond their normal scheduled workday. You will be required to provide documentation of extended work hours.
5. If an overnight stay is **required**, but the stay does not exceed a 50-mile radius outside the county, you may claim an amount up to the \$40.00 overnight allowance for your meals, but lodging will not be reimbursed.
6. Meal receipts are not required unless requested by your supervisor or department head or the meal is charged on a county credit card. Meal receipts that are turned in to Accounts Payable will be reimbursed for the actual meal costs.
7. No reimbursement will be made for alcoholic beverages.
8. The IRS has ruled that certain amounts paid to employees for meal expense may be taxable income to the employee. Meals associated with **day travel** are taxable to the employee. These reimbursements will be forwarded to the payroll department to process the expense. Do not charge day travel meals on your county procurement card. You will be required to reimburse the county for these expenses and submit an expense reimbursement request.

9. Employees should only request reimbursement for their own expenses. Any employee who requests reimbursement for a day travel meal for another employee will be charged taxes on the amount requested for both employees.
10. Tips should be reasonable and should be included in the \$20.00 or \$40.00 meal allowance.
11. Employees whose duties take them to alternate work locations within the county are not reimbursed the lunch meal. It is the employee's own responsibility to make provisions for lunches that are incurred within the county.
12. No meals purchased for entertainment/business purposes will be allowed.
13. Meal reimbursements will be paid for county employees only.
14. Meal reimbursement for an overnight stay must be substantiated with a hotel receipt or a written statement from the employee if non-commercial lodging was obtained.

XXII. LODGING

1. Lodging expenses will be reimbursed only if traveling **beyond** a 50-mile radius of Williamson County. (This means 50 miles beyond the county line. Lodging in Austin will not be reimbursed.)
2. Hotel accommodations require an original itemized hotel folio as a receipt. The lodging receipt should include the name of the motel/hotel, number of occupants and the goods or services for each individual charge such as room rental, food, tax, etc. Credit card receipts by themselves are not acceptable.
3. Individuals will only be reimbursed for a single room rate charge + any applicable tax. If a single room is not available you must provide documentation to justify the expense. You may also be required to provide additional documentation if the room rate appears to be excessive.
4. When lodging is shared by two or more employees the names of the authorized travelers should be noted on the receipt.
5. Each employee should review the room invoice carefully for accuracy upon checking out.
6. Personal telephone charges whether local or long distance are not reimbursed. If you incur telephone charges that are county related, please identify them on your hotel receipt.
7. Government rates, when available should be requested at all times.

XXIII. AIRFARE

1. The county will only incur up to a coach price fare for air travel when required.

2. The county will not be responsible for, nor reimburse for additional changes due to the personal preference or personal convenience of the individual traveling.
3. Airfare may be charged to the County's air travel account that has been established with Lovoi Travel and Accent Travel.
4. Airfare reimbursement will be paid directly to the travel agency, airlines or your county travel card. (i.e.: JP Morgan)
5. Employees who pay for their own airfare tickets will be reimbursed **upon return** from their business trip.
6. Air travel expenses must be supported with the receipt copy of your airline ticket or an itinerary. If tickets are purchased through a web site, please submit a copy of the web page showing the ticket price if no paper ticket is issued.
7. Cancellation penalties may be levied by airlines when a ticket cannot be used. The county could reimburse the employee this cost if the change in travel plan was due to a business related change or a personal emergency. Documentation for the change must be submitted to the County Judge for consideration of payment and is subject to review by the County Auditor per Local Govt. Code 113.064.
8. Should an airline delay necessitate an overnight stay, the employee must first attempt to secure complimentary lodging from the airline. If unsuccessful, the employee should obtain lodging at the most reasonable available rates and the county will reimburse this expense. Documentation for the delay must be submitted.
9. The county will not reimburse employees for tickets purchased with frequent flyer miles.

XXIV. CAR RENTAL

1. Travelers may rent a car at their destination when:
 - a) It is less expensive than other transportation modes such as taxis, airport shuttles or public transportation such as buses or subways.
 - b) Cars rented should be economy or mid size. Luxury vehicle rentals will not be reimbursed.
2. Rental cars will not be allowed for travel within the county.
3. Employees may rent a car to travel to their business destination outside the county only if the total cost of the rental is less than the mileage reimbursement cost. (Check with Accounts Payable for current rates) Documentation showing the cost comparison between the rental cost and mileage may be required.
4. Many car rental companies charge an exorbitant cost for gasoline if the car is not returned with a full tank. Employees should avoid such unnecessary charges by returning the car with a full tank.

5. The rental agreement and the charge card receipt (if applicable) must be turned in with the expense request.

6. Insurance purchased when renting a vehicle may also be reimbursed.

XXV. PERSONAL CAR USAGE

1. Any county official or employee who is authorized to use their personal vehicle when required to travel on official county business may be entitled to receive a reimbursement equal to the standard mileage rate allowed by the IRS. Check with the Accounts Payable department for current rates.

2. Mileage will be reimbursed on the basis of the commonly used route.

3. Reimbursement for mileage shall not exceed the cost of a round trip coach airfare. You may be required to provide a cost comparison between mileage and airfare.

4. Reimbursement for mileage shall be prohibited between place of residence and usual place of work.

5. Mileage should be calculated from the employee's regular place of work or their residence, whichever is the **shorter** distance when traveling to a meeting, conference or seminar.

6. When more than one employee travels in the same vehicle, only one person may claim mileage reimbursement.

7. To be reimbursed for the use of a personal vehicle, travelers must provide the following information on their expense report; Per IRS Guidelines.

- a) The purpose of the trip
- b) Date
- c) Location traveled to and from
- d) Number of miles traveled

8. Tolls and parking fees, if reasonable, are reimbursable. Receipts are required for reimbursement. If a receipt is not obtainable, then written documentation of the expense must be submitted for reimbursement.

9. Toll Tags will be purchased for County vehicles as approved by the County Judge. Some examples of this are for the haul trucks in Road and Bridge and transportation vehicles in Juvenile Services. Contact the County Auditor's Office to assist in setting up these accounts and getting approval of the County Judge. County vehicles with toll tags and those that are exempt may access the toll roads for county business only and not for personal commuting.

10. It is the responsibility of employees to keep track of their own mileage.

11. The officials and employees who are listed in the section entitled "County Vehicles" below, are to be provided with a county vehicle in lieu of mileage.

12. Operating and maintenance expenses as well as other personal expenses, such as parking tickets, traffic violations, car repairs and collision damage are not reimbursable.
13. Officials using personal vehicles on county business will be subject to a Vehicle Use Policy adopted by the Commissioners' Court.
14. See Addendum – VEHICLE USE POLICY (as updated September 15, 2009)

XXVI. OTHER EXPENSES

1. Taxi fare, bus tickets, conference registrations, parking, etc. must have a proper original receipt. If a receipt is unobtainable or is lost, a written statement must be submitted for the expense.
2. Expenses other than meals or mileage require a receipt for reimbursement.
3. Only paid receipts will be reimbursed.
4. A department may purchase small appliances (i.e.; microwaves, refrigerators) for the convenience of their employees.
5. The County will pay for uniforms, per IRS Guidelines, only if the below policy is adhered to:

UNIFORM POLICY

Uniforms for law enforcement and corrections personnel shall be issued subject to policies issued by the relevant elected official.

Uniforms for all other county personnel shall be subject to the following countywide policy:

- a. No uniforms shall be issued to any county employee unless the department head has determined that the wearing of a uniform by that employee is a reasonable job requirement. In the case of a department head, the County Judge must make this determination.
- b. All uniforms shall be so distinctive as not to be readily adaptable for personal use.
- c. The uniform must be worn while on duty at all times required by management as a condition of employment. The uniform may also be worn while traveling directly to or from a location where the uniform is required, or while on an authorized meal or other break during a work period when the uniform is required. The uniform may not be worn at any other time.
- d. All uniforms and other county property shall be promptly returned if the person leaves county employment.
- e. No uniform shall be issued to an employee unless they have acknowledged this policy in writing.
- f. No funds from the current county budget may be expended for uniforms except in compliance with this policy.

**SUNGARD PUBLIC SECTOR INC. AGREEMENT TO GRANT PERMISSION TO
ALLOW ACCESS TO SOFTWARE**

among

Williamson County, TX
c/o: Williamson County TS
301 S.E. Inner Loop Rd, Suite 105
Georgetown, TX 78626

and

SunGard Public Sector Inc.
1000 Business Center Drive
Lake Mary, FL 32746

Whereas, Williamson County, TX ("**Customer**") and **SunGard Public Sector Inc.**, ("**SunGard Public Sector**") are entering into that certain Software License and Services Agreement to which this Exhibit 3 is attached ("Customer Agreement"); and

Whereas, Customer desires that the following public safety agencies (the "**Accessors**") obtain access to the Software licensed by Customer under the Customer Agreement;

Customer has designated Williamson County Technology Services as the "lead agency" for managing the systems, sub-systems, and modules in this Agreement and shall be the main point of contact for both contract and support issues.

Accessors:

- Williamson County
- Williamson Cities and County Health District
- Bartlett Volunteer Fire Department
- City of Cedar Park
- Coupland Volunteer Fire Department
- Florence Volunteer Fire Department
- Granger Volunteer Fire Department
- Hutto Volunteer Fire Department
- Jarrell Volunteer Fire Department
- Jollyville Volunteer Fire Department
- City of Leander
- Liberty Hill Volunteer Fire Department
- Sam Bass Volunteer Fire Department
- City of Taylor
- Taylor Volunteer Fire Department
- Thrall Volunteer Fire Department
- Weir Volunteer Fire Department
- City of Hutto
- City of Granger
- City of Florence
- City of Liberty Hill
- City of Thrall
- City of Bartlett
- City of Jarrell
- City of Weir

Now therefore, the parties agree as follows:

1. Customer requests that SunGard Public Sector grant, and SunGard Public Sector does grant Customer permission to allow access to Accessed Software by the Accessor(s) under the terms of this Access Agreement ("Access Agreement"). The Accessed Software is as follows:

All Software licensed to Customer

2. SunGard Public Sector shall have the right to terminate this Access Agreement upon breach of this Access Agreement if cure is not effected within thirty (30) days of written notice of said breach.

3. This Access Agreement shall automatically terminate if the Customer Agreement is terminated. In the event that this Access Agreement should be terminated, SunGard Public Sector shall be under no obligation to the Accessor(s) to permit continued access to Accessed Software after such termination of this Access Agreement, but shall agree to license Accessed Software under separate license agreement with the Accessor(s) in such event, provided the Accessor(s) is not in default of any of the provisions of this Access Agreement nor any related Supplements, and provided the Accessor(s) provide a replacement technical environment satisfactory to SunGard Public Sector.

4. Customer understands that Accessor(s) will not be granted access to the Accessed Software unless and until Accessor(s) acknowledge the terms of this Access Agreement and thereby agree that Accessed Software constitutes proprietary information and trade secrets of SunGard Public Sector and will remain the sole property of SunGard Public Sector. The Accessor(s) shall not at any time sell, assign, transfer or otherwise make available to, or allow use by, a third party any of components of Accessed Software. Accessor(s) shall hold in confidence the SunGard Public Sector proprietary information for its benefit and internal use only by its employees. Accessor(s) further acknowledges that, in the event of a breach or threatened breach of the provisions of this paragraph, SunGard Public Sector has no adequate remedy in money damages, and, accordingly, shall be entitled, without bond, to an injunction against such breach or threatened breach.

5. Customer shall be the first point of contact for the Accessor(s) for Accessed Software in the event that support services are required by the Accessor(s). Should Customer not be able to solve the Support Service issue, Customer shall contact or coordinate contact with SunGard Public Sector for support services.

A

Physical Network Audit

Ensure that your network infrastructure can keep pace with the demands of your business. A physical network audit helps you avoid potential problems, reduce costs and prepare for consolidation. Stratus measures how well your existing infrastructure is working, provides advice on new services and applications and helps you track key resources.

Key Steps and Deliverables

- **Assessment of network topology**
 - A comprehensive initial assessment catalogs your existing network topography and infrastructure elements. During the process we examine:
 - routers, switches, and servers
 - basic security features
 - physical layout and configuration of network components
- **Network inventory documentation**
 - The audit fully documents network design elements and includes a list of your current physical inventory.
- **Recommendations**
 - The findings are summarized and recommendations are made for improving network topography and planning for future growth. These may include:
 - network configuration and optimization
 - implementation of new network-based applications
 - problem identification related to network loads or network-based software
 - Two staff members receive a four-hour knowledge transfer.

Benefits

- **Identifies consolidation and cost-saving opportunities**

Minimize resource utilization and optimize business processes with new technologies that can help drive down IT infrastructure costs.
- **Reduces risk**

A thorough network inventory analysis allows you to build on infrastructure strengths and identifies potential focus areas where improvement is needed.
- **Prepares your business for compliance audits**

A documented inventory of network assets and topography is an essential step in preparing for any compliance audit.

Duration

Based on network size: One to two weeks



Business Process
Optimization



Cost
Avoidance



Risk
Avoidance



Increase Business
Resilience

EXHIBIT 5

Optional Pay Agency Items

Optional Pay Agency Items

For a period to expire twelve (12) months from the Execution Date, Customer or Accessor(s) has the option to purchase the Optional Pay Agency items listed below at the fees stated. In the event that Customer or Accessor(s) elects not to license the Optional Pay Agency Items during the election period, this option shall terminate. In the event that Customer or Accessor(s) elects to exercise this option, SunGard Public Sector and Customer or Accessor(s) will enter into a written agreement to provide license of the Optional Pay Agency item and corresponding implementation services (if any) to Customer or Accessor(s).

| Qty. | Part # | Optional Pay Agency Products | Hardware & Software | Services | Initial Annual Maintenance |
|------|----------------------|--|---------------------|---------------------|----------------------------|
| | | CAD Application Server | | | |
| 2 | THP-MS-SQLSTDPROC | Microsoft SQL Server 2008 Standard Edition CPU License | \$ 8,812.46 | | |
| | | RMS Application Server | | | |
| 2 | THP-MS-SQLSTDPROC | Microsoft SQL Server 2008 Standard Edition CPU License | 8,812.46 | | |
| | | Message Switch Application Server | | | |
| 1 | THP-MS-SQLSTDPROC | Microsoft SQL Server 2008 Standard Edition CPU License | 4,406.23 | | |
| | | OpCenter Web Application Server | | | |
| 1 | HWR-SERV-INT-R | Internet Application Server | 2,560.00 | | |
| 1 | THP-MS-WINSVRSTD | Windows Server 2008 Standard Edition | 569.47 | | |
| | | P2C Web Application Server | | | |
| 1 | HWR-SERV-INT-R | Internet Application Server | 2,560.00 | | |
| 1 | THP-MS-WINSVRSTD | Windows Server 2008 Standard Edition | 569.47 | | |
| | | Data Backup Solution | | | |
| 1 | HWR-SERV-DB-R | Data Backup Application Server | 4,540.13 | | |
| 1 | THP-MS-WINSVRSTD | Windows Server 2008 Standard Edition | 569.47 | | |
| 1 | HWR-BACKUP-RCKLG | Data Backup Kit (Large Site - Rack Mount) | 3,826.64 | | |
| 1 | THP-SYM-BKPEXEC | Symantec Backup Exec™ 12 for Windows Servers w/1yr Combo | 622.87 | | |
| 5 | THP-SYM-BKAGT | Symantec Backup Exec™ 12 Agent for Windows Systems with first year | 1,862.35 | | |
| 1 | THP-SYM-MEDIA | Symantec Backup Exec™ 12 and Agents Media Kit | 33.22 | | |
| | | Server Rack | | | |
| 1 | HWR-SERV-RACKLG | Standard Server Rack | 3,580.00 | | |
| | | AVL Hardware Solution | | | |
| 150 | HWR-ARLNK-PKG-VZN | Airlink Pinpoint GPS Bundle for Verizon (Serial) | 159,834.00 | | |
| | | Mobile Printing Solution | | | |
| 110 | HWR-PNTX-KIT-USB | Pentax Printer Bundle - USB | 44,000.00 | | |
| | | Third Party Hardware, Software and Services | | | |
| 175 | THP-MS-VIS07 | Microsoft Visio 2007 Standard Edition | 28,313.25 | | |
| | | DECCAN International* | | | |
| 1 | HWR-CUSTOM | DECCAN LiveMUM Software | 72,202.00 | | |
| 1 | HWR-CUSTOM | DECCAN LiveMUM WallMap Software | 23,400.00 | | |
| | | Fire Records Management Software Solution | | | |
| 1 | THP-FIREHOUSE-SOFT | FIREHOUSE Fire Records Management Software | 136,250.00 | | |
| 1 | THP-FIREHOUSE-SUPP | FIREHOUSE Software Annual Support | | | 25,060.00 |
| 1 | THP-FIREHOUSE-TRN | FIREHOUSE Software Training and Installation Services | | 50,000.00 | |
| 1 | THP-FIREHOUSE-CREDIT | FIREHOUSE Credits for Prior Purchases | (16,585.00) | | |
| | | Optionals Pay Agency Products Totals | \$490,739.02 | \$ 50,000.00 | \$ 25,060.00 |

*Subject to SunGard Public Sector completing a negotiated reseller agreement with Vendor.

**Quantities shown are for illustration only. Per unit pricing for actual quantities ordered will be the calculated fractional amount based on the quantity/pricing shown.

Long Descriptions:

Part Number: THP-MS-SQLSTDPROC

Description: Microsoft SQL Server 2008 Standard Edition CPU License

Long Description: Microsoft's SQL Server 2008 Standard Edition CPU license for unlimited SQL connections on one CPU. Dual Processor servers will need two processor licenses.

Part Number: THP-MS-SQLSTDPROC

Description: Microsoft SQL Server 2008 Standard Edition CPU License

Long Description: Microsoft's SQL Server 2008 Standard Edition CPU license for unlimited SQL connections on one CPU. Dual Processor servers will need two processor licenses.

Part Number: THP-MS-SQLSTDPROC

Description: Microsoft SQL Server 2008 Standard Edition CPU License

Long Description: Microsoft's SQL Server 2008 Standard Edition CPU license for unlimited SQL connections on one CPU. Dual Processor servers will need two processor licenses.

Part Number: HWR-SERV-INT-R

Description: Internet Application Server

Long Description: Dell PowerEdge R300 (Rack Design)

- (1) Intel® Quad Core Xeon® X3323, 2.5GHz, 2x3M Cache, 1333MHz FSB
 - 2GB DDR2 667MHz (2x1GB), Single Ranked DIMMs
 - SAS6iR Integrated Controller Card
 - (2) 73GB 15K RPM SAS Hard Drive (RAID 1)
 - Dual On-Board NICs
 - 24X IDE CD-RW/DVD ROM Drive
 - Rack Chassis w/Rapid Rails
 - Rack Bezel
 - Single Power Supply w/cord.
 - 3 Year 7x24 ProSupport for IT 4HR Onsite Pack
-

Part Number: THP-MS-WINSVRSTD

Description: Windows Server 2008 Standard Edition

Long Description: Microsoft Windows Server 2008 Standard Edition server license.

Includes right to downgrade to Windows Server 2003, if necessary.

Part Number: HWR-SERV-INT-R

Description: Internet Application Server

Long Description: Dell PowerEdge R300 (Rack Design)

- (1) Intel® Quad Core Xeon® X3323, 2.5GHz, 2x3M Cache, 1333MHz FSB
 - 2GB DDR2 667MHz (2x1GB), Single Ranked DIMMs
 - SAS6iR Integrated Controller Card
 - (2) 73GB 15K RPM SAS Hard Drive (RAID 1)
 - Dual On-Board NICs
 - 24X IDE CD-RW/DVD ROM Drive
 - Rack Chassis w/Rapid Rails
 - Rack Bezel
 - Single Power Supply w/cord.
 - 3 Year 7x24 ProSupport for IT 4HR Onsite Pack
-

Part Number: THP-MS-WINSVRSTD

Description: Windows Server 2008 Standard Edition

Long Description: Microsoft Windows Server 2008 Standard Edition server license.

Includes right to downgrade to Windows Server 2003, if necessary.

Part Number: HWR-SERV-DB-R

Description: Data Backup Application Server

Long Description: Dell PowerEdge PowerEdge R610 (Rack Design)

- (2) Intel® Xeon® E5520, 2.26Ghz, 8M Cache, Turbo, HT, 1066MHz Max Mem
 - 4GB Memory (4x1GB), 1066MHz Single Ranked UDIMMs for 2 Processors, Adv ECC
 - PERC 6/i Integrated
 - Chassis for Up to Six 2.5-Inch Hard Drives
 - (5) 146GB 10K RPM Serial-Attach SCSI 2.5" Hot Plug Hard Drive (RAID 5)
 - Dual Two-Port Embedded Broadcom® NetXtreme II 5709 Gigabit Ethernet NIC
 - Energy Smart Power Supply, Redundant, 570W
 - 2x NEMA 5-15P-C14 Wall Plug, 125V, 15A, 10 Ft. Power Cords for Redundant PSUs
 - iDRAC6 Express
 - DVD ROM, SATA, Internal
 - Sliding Ready Rails With Cable Management Arm
 - Rack Bezel
 - 3 Year ProSupport for IT 4HR 7x24 Onsite: Non Mission Critical
-

Part Number: THP-MS-WINSVRSTD

Description: Windows Server 2008 Standard Edition

Long Description: Microsoft Windows Server 2008 Standard Edition server license.

Includes right to downgrade to Windows Server 2003, if necessary.

Part Number: HWR-BACKUP-RCKLG

Description: Data Backup Kit (Large Site - Rack Mount)

Long Description: PV114X, LTO4-120 Tape Rack Enclosure, 1 SAS Drive Rack Mount TBU

Dual Ported PCI-Express SAS 5/E HBA with 4M SAS cable

Rapid Rails for Dell Rack

(1) LTO4-120 800GB/1.6TB Tape Media 10 Pack

(1) LTO-4 Cleaning Cartridge

3Yr Basic Hardware Warranty Repair: 5x10 HW-Only, 5x10 NBD Onsite

Part Number: THP-SYM-BKPEXEC

Description: Symantec Backup Exec™ 12 for Windows Servers w/1yr Combo

Long Description: Base data backup and recovery software. Provides centralized administration and management of backup and recovery functions for the entire network.

Part Number: THP-SYM-BKAGT

Description: Symantec Backup Exec™ 12 Agent for Windows Systems with first year of support.

Long Description: Backup Agent for Windows Systems

- Optimizes data transfers for 32- and 64-bit remote Windows servers for faster backups
- Protects open files on local or remote servers while in use
- Automates server disaster recovery for local and remote tape-based environments to quickly get your business back on track.
- Provides continuous disk-based protection, with point-in-time snapshots, while eliminating file server backup windows

Part Number: THP-SYM-MEDIA

Description: Symantec Backup Exec™ 12 and Agents Media Kit

Long Description: Media Kit for VERITAS Backup Exec 12 software and its agents.

Part Number: HWR-SERV-RACKLG

Description: Standard Server Rack

Long Description: Dell PowerEdge 4220

- 42U Rack with Doors and Side Panels
- 8 Port Keyboard/Video/Mouse Analog Switch
- (8) USB Server Interface Pod
- (2) 16Amp, Power Distribution Unit 208V
- 1U KMM Console with Touchpad Keyboard and 17 LCD, Rapid Rails
- Inside Delivery Service for Dell PowerEdge Rack System
- 42U Rack Installation
- 3Yrs Parts Delivery (Next Business Day)

Part Number: HWR-ARLNK-PKG-VZN

Description: Airlink Pinpoint GPS Bundle for Verizon (Serial) Long Description: Airlink Pinpoint GPS bundle with built-in CDMA modem. Package includes:

- Airlink Pinpoint with GPS & serial interface
- Dual-Band Antenna
- Mounting bracket
- 6' Serial cable
- 1 Year Parts and Labor warranty

Unless otherwise specified, installation services for mobile hardware is not included in this price.

Part Number: HWR-PNTX-KIT-USB

Description: Pentax Printer Bundle - USB

Long Description: Pentax PJ3 USB Printer Bundle

- (1) Pentax PocketJet 3 Engine
- (1) Pentax PocketJet Mount and MT
- (1) Pentax DC Car Adapter
- (1) 10' MiniUSB Cable

Unless otherwise noted, the customer is responsible for the installation of the Pentax Printer Bundle. Installation is not included in the quoted price.

Part Number: THP-MS-VIS07

Description: Microsoft Visio 2007 Standard Edition

Long Description: Visio 2007 Standard Edition for in-depth technical diagrams and drawings. Required as an interface to the OSSI Accident Wizard.

Part Number: THP-FIREHOUSE-SOFT

Description: FIREHOUSE Fire Records Management Software

Long Description: ACS FIREHOUSE Fire Records Management Software. See attached quote for details.

Part Number: THP-FIREHOUSE-SUPP

Description: FIREHOUSE Software Annual Support

Long Description: ACS FIREHOUSE Fire Records Management Software Annual Support. See attached quote for details.

Part Number: THP-FIREHOUSE-TRN

Description: FIREHOUSE Software Training and Installation Services

Long Description: ACS FIREHOUSE Fire Records Management Software Installation and Training. See attached quote for details.

Part Number: THP-FIREHOUSE-CREDIT

Description: FIREHOUSE Credits for Prior Purchases

Long Description: ACS FIREHOUSE Fire Records Management Software Prior User Credit. See attached quote for details.

Part Number: HWR-CUSTOM

Description: DECCAN LiveMUM Software

Long Description: DECCAN International. See attached quote for details.

Total Price for LiveMUM

(Includes Configuration, Project Management, Installation, and up to 6 Licenses per communications center, Training, Interface cost, and Maintenance cost for year 1).

Live Move-Up Module (LiveMUM) is a software tool that interfaces with a live CAD system to display to Communications Center dispatchers current coverage in real time and offer move-up recommendations based on various criteria (business rules and/or operational procedures) set by the Communication Center.

Part Number: HWR-CUSTOM

Description: DECCAN LiveMUM WallMap Software

Long Description: DECCAN International. See attached quote for details.

Total Price for LiveMUM Wall Map Feature

(Includes Configuration, Project Management, Installation, 1 Licenses per communications center, and Maintenance cost for year 1).

The LiveMUM WallMap application is an add-on to LiveMUM that displays realtime current coverage display for up to four capabilities simultaneously. These capabilities can be modified on-the-fly so the Client can focus on one, two, three, or four capabilities at any given time. A complete configuration may include well over four primary capabilities that can be turned on or off as well.

The WallMap application can contain the same configuration as the regular LiveMUM application or a special customized data set independent of the standard configuration. For instance, the WallMap may be configured to only focus on select capabilities for specific regions of the Client's county/city where the regular LiveMUM configuration can provide coverage display of the entire county/city.

The LiveMUM WallMap is ideal for display on flat screen televisions, monitors, or by using a projector device. It can be a quick and easy real-time reference tool for all agency individuals to see from any location in the dispatch center.

Number of Software Supplements Attached: 3

EXHIBIT 5

Optional Component System Items

Optional Component System Items

For a period to expire twelve (12) months from the Execution Date, Customer has the option to purchase the Optional Component System items listed below at the fees stated. In the event that Customer elects not to license the Optional Component System Items during the election period, this option shall terminate. In the event that Customer elects to exercise this option, SunGard Public Sector and Customer will enter into a written agreement to provide licensing of the Optional Component System Items and corresponding implementation services (if any) to Customer.

| | Part # | Component System | License Fee |
|-----|----------------|--|--------------|
| | | Computer Aided Dispatch | |
| 1 | CAD-T6 | BASE COMPUTER AIDED DISPATCH SYSTEM 7 CAD License Tier 6 | \$ 92,950.00 |
| 12 | CAD-CON | ADDITIONAL CAD CONSOLE LICENSE | 70,200.00 |
| 1 | CAD-MAP | FIRST CAD MAP DISPLAY AND MAP MAINTENANCE SOFTWARE LICENSE | 7,500.00 |
| 18 | CAD-MAPD | ADDITIONAL CAD MAP DISPLAY LICENSE | 63,000.00 |
| 1 | CAD-E911 | E911 INTERFACE MODULE | 6,500.00 |
| 1 | CAD-MJ | MULTI-JURISDICTIONAL DISPATCH OPTION | 4,500.00 |
| 19 | MCT-AVL-CAD | CAD CLIENT AVL LICENSE | 26,600.00 |
| 21 | CAD-MRM | CAD RESOURCE MONITOR DISPLAY LICENSE WITH MAPS | 31,500.00 |
| 1 | CAD-PQA-LAW | LAW PROQA INTERFACE | 7,500.00 |
| 1 | CAD-PQA-MED | MEDICAL PROQA INTERFACE | 7,500.00 |
| 1 | CAD-PQA-FIR | FIRE PROQA INTERFACE | 7,500.00 |
| 1 | CAD-INT-PG | SUNGARD OSSIS INTERFACE TO PAGEGATE | 1,000.00 |
| 1 | CAD-RS | CAD ROSTER MODULE | 6,500.00 |
| 1 | CAD-TDD | ZETRON MODEL 3030 TDD INTERFACE | 5,500.00 |
| 1 | CAD-CAPLUS-T6 | CRIME ANALYSIS PLUS | 22,500.00 |
| 1 | CAD-INT-CRY | CAD INTERFACE TO CRYWOLF | 7,500.00 |
| 1 | CAD-RR | RIP AND RUN PRINTING/FAXING MODULE | 6,500.00 |
| 1 | CAD-INT-EMSCH | EMS CHARTS INTERFACE | 7,500.00 |
| 1 | CAD-C2C | CAD 2 CAD | 7,000.00 |
| 1 | CAD-FIREHOUSE | FIREHOUSE RMS INTERFACE | 5,500.00 |
| 1 | CAD-INT-PVI | CAD INTERFACE TO PICTOMETRY VISUAL INTELLIGENCE | 7,500.00 |
| | | Mobile Data Computing System | |
| 1 | MCT-BMS-T11 | BASE MOBILE SERVER SOFTWARE UP TO 650 WORKSTATIONS - Required for MCT's. | 76,850.00 |
| 450 | MCT-CLIENT | MCT CLIENT - DIGITAL DISPATCH | 164,250.00 |
| 450 | MCT-MAP | MCT CLIENT - MAPS MCT Licenses are required to purchase this product. | 33,300.00 |
| 1 | MCT-AVL-HOST | AVL SERVER HOST LICENSE Required for AVL capability. | 35,000.00 |
| 600 | MCT-AVL-CLIENT | MCT CLIENT - AVL - 600 with MCT | 33,000.00 |
| 1 | MCT-INT-FHS | MCT INTERFACE TO FIREHOUSE | 7,500.00 |
| 1 | MCT-SWI | STATE/NCIC MESSAGING SOFTWARE - Required for MCT/MFR. | 20,000.00 |
| | | <i>continued on next page</i> | |

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| | | Records Management System | |
| | | SITE LICENSE: BASE RECORDS MANAGEMENT SYSTEM - SITE LICENSE for All Named Agencies within County. If another agency joins the Williamson County system after contract execution they would need to purchase the appropriate number of licenses needed for their agency | |
| 1 | RMS-BASE-SITE | | 127,750.00 |
| 1 | RMS-P2P | POLICE TO POLICE INTERNET DATA SHARING - SITE | 0.00 |
| 1 | RMS-INTELLIGENCE | INTELLIGENCE MODULE - SITE | 7,500.00 |
| 1 | RMS-P&E-SITE | PROPERTY AND EVIDENCE MODULE - SITE LICENSE | 20,000.00 |
| 1 | RMS-DOCSCAN SITE | DOCUMENT SCANNING AND STORAGE - SITE | 10,000.00 |
| 1 | RMS-BAR HOST-SITE | BAR CODING SERVER LICENSE - SITE LICENSE Required for Bar Code capability | 9,500.00 |
| 6 | RMS-BAR-CLIENT | BAR CODING HAND-HELD CLIENT LICENSE (EACH) | 9,570.00 |
| 1 | RMS-LINK-T6 | LINK ANALYSIS MODULE - SITE | 35,000.00 |
| 1 | RMS-MAP-SITE | RMS MAP DISPLAY AND PIN MAPPING LICENSE - SITE LICENSE Required for RMS | 20,000.00 |
| 1 | RMS-MJ | MULTI-JURISDICTIONAL RMS OPTION - SITE LICENSE | 5,500.00 |
| 1 | RMS-CFS-SITE | CALLS FOR SERVICE MODULE SITE LICENSE | 7,500.00 |
| 1 | RMS-NTF-SITE | NOTIFICATION MODULE - SITE LICENSE | 22,500.00 |
| 1 | RMS-ACCIDENT-SITE | BASIC ACCIDENT MODULE - SITE LICENSE | 8,500.00 |
| 1 | RMS-QTRMSTR-SITE | QUARTERMASTER MODULE - SITE LICENSE | 20,000.00 |
| 1 | JMS-MS DISPLAY-SITE | MUGSHOT DISPLAY SOFTWARE LICENSE - SITE LICENSE | 30,000.00 |
| 1 | RMS-RPRF | RACIAL PROFILING MODULE - SITE LICENSE | 5,000.00 |
| 1 | RMS-SOFF | SEX OFFENDER MODULE - SITE LICENSE | 15,000.00 |
| 1 | RMS-RL- SITE | REMOTE LINEUP APPLICATION - SITE LICENSE | 12,500.00 |
| 1 | RMS-ANIMAL | ANIMAL CONTROL MODULE - SITE LICENSE | 7,500.00 |
| 1 | RMS-CA | CRIME ANALYSIS MODULE - SITE LICENSE | 12,500.00 |
| 1 | RMS-GANG | GANG TRACKING MODULE - SITE LICENSE | 7,500.00 |
| 1 | RMS-TRAIN-SITE | TRAINING MODULE - SITE LICENSE | 12,500.00 |
| 1 | RMS-RSW-SITE | RESIDENTIAL SECURITY WATCH MODULE - SITE LICENSE | 7,500.00 |
| 1 | RMS-ASSET-SITE | ASSET MANAGEMENT MODULE SITE LICENSE | 8,500.00 |
| 1 | RMS-CANINE | CANINE TRACKING MODULE - SITE LICENSE | 5,500.00 |
| 1 | RMS-PSD | PROFESSIONAL STANDARDS (INTERNAL AFFAIRS) MODULE | 17,500.00 |
| 1 | RMS-CIVIL-SITE | CIVIL PROCESSING MODULE - SITE LICENSE | 26,000.00 |
| 1 | RMS-PS-SITE | PAWN SHOP/PAWN WATCH - SITE LICENSE | 12,500.00 |
| 1 | RMS-GENPERM-SITE | GENERIC PERMIT MODULE - SITE LICENSE | 8,500.00 |
| | | <i>continued on next page</i> | |

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| | | Mobile - Field Based Reporting | |
| 1 | RMS-WIZ-BASE | ACCIDENT WIZARD BASE SERVER LICENSE Required for MFR Accidents | 5,000.00 |
| 175 | RMS-WIZ-CLIENT | ACCIDENT WIZARD WORKSTATION LICENSE Required for drawing accident scenes. MS Visio is required. Quoted in the Hardware/System Services quote. | 15,750.00 |
| 175 | MCT-MFR-CITATION | MFR CLIENT - CITATION | 53,375.00 |
| 175 | MCT-MFR-ACC | MFR CLIENT - ACCIDENT REPORTING | 53,375.00 |
| 250 | MCT-MFR-RACEPROF | MFR CLIENT - RACIAL PROFILING | 24,250.00 |
| 250 | MCT-MFR-OFF | MFR CLIENT - BASE INCIDENT/OFFENSE | 121,250.00 |
| 1 | MCT-MFR-REV-T11 | REVIEW MODULE FOR FIELD REPORTING UP TO 450 WORKSTATIONS | 35,000.00 |
| 350 | MCT-MIS | LAN CLIENT LICENSE FOR MESSAGE SWITCH - Access to NCIC/TCIC Required for access to the message switch, TCIC/NCIC, communication to the MCT's, Approval of Field Reports. | 63,280.00 |
| 50 | MCT-MFR-MBLN-CLIENT | MFR CLIENT- MOBLAN VERSION | 20,000.00 |
| | | Web Based Applications | |
| 1 | INT-OPSCAD | OPS CAD | 25,000.00 |
| 1 | INT-OPSRMS | OPS RMS | 25,000.00 |
| 1 | INT-P2C | POLICE 2 CITIZEN | 15,000.00 |
| | | TicketWriter | |
| 1 | MCT-CLIENT-PDA | MCT CLIENT - PDA | 500.00 |
| 60 | MCT-MFR-HH-CIT | MFR CLIENT - HANDHELD CITATION MODULE | 30,000.00 |

GIS SOFTWARE SUPPLEMENT

Customer is solely responsible for providing SunGard Public Sector with accurate and complete data in connection with any Component Systems and SunGard Public Sector services relating to Geographic Information Systems ("GIS"), maps or other geographic analysis.

Customer must provide SunGard Public Sector with accurate GIS resources and accurate data in an ASCII EOO format file or Shape (SHP) format file for street centerlines containing:

- Block ranges (**address ranges are required**)
- Street names
- Street prefixes
- Street suffixes
- Jurisdiction/City Code
- X/Y Coordinate pairs for each street segment (referred to as "ARCS" by ARCINFO)

Customer, and not SunGard Public Sector, is solely responsible for the accuracy of Customer's street inventory and all attribute data associated with street segments. Common data errors and inaccuracies include:

- Missing streets
- Missing street segments
- Missing intersections
- Errors in street names, street prefixes and street type

Without limiting Customer's obligation to provide accurate data, SunGard Public Sector will return to Customer a list of the logical errors discovered by SunGard Public Sector when Customer's street inventory and attribute data are reviewed by SunGard Public Sector's editing/data validation utility tool ("Validation Tool"). The Validation Tool checks for the following logical errors:

- Address range undershoots
- Address range overshoots
- Missing street names
- Missing street ranges

Customer, and not SunGard Public Sector, is solely responsible for correcting all errors and ensuring the accuracy of all GIS provided data. Customer is additionally responsible to digitize all required map layers to support the Public Safety GIS-based CAD and RMS subsystems.

DATA ACCESS SUBSCRIPTION SUPPLEMENT

1. Additional Definitions.

"Agency" means any public safety organization that hosts an Agency Database on its own computer system and that makes its Agency Database available for query and retrieval access by other public safety agencies having a public service interest in obtaining the information contained on that Agency Database.

"Agency Database" means a compilation of data related to law enforcement, public safety or emergency activities, events or records, made available by an Agency for remote, electronic access. Each Agency maintains sole control over the nature and extent of access to its own Agency Databases.

"Data Sharing Network" means the combination of hardware, software and Agency Databases that enable Agencies to exchange data electronically through Internet protocols.

"Security System" means the combination of a User ID, an Agency Code and a password that uniquely identifies each individual using the Data Sharing Network, and that is required in order for such individual to obtain access to the Server and Agency Databases via the Server.

"Server" means the computer system maintained and operated by SunGard Public Sector, and through which Users obtain remote access to Agency Databases.

"User" means Customer, and includes for purposes of this Supplement the User's employees and agents on a "need to know" basis. Where the Exhibit 1 to which this Supplement is attached identifies a limitation on the number of Customer public safety employees or personnel, the term "User" shall mean only that quantity of Customer public safety employees or personnel employed by User. For the avoidance of doubt, no license is deemed granted to any person meeting the definition of "User" other than Customer itself. The right that any other User acting for on behalf of Customer has pursuant to this Supplement is derivative of Customer's right of use.

2. Access Subscription to Data Sharing Network. In connection with Customer's license to use the RMS Component Systems as otherwise provided for in the Agreement, Customer, as the "User," is also obtaining a subscription to access and use the Data Sharing Network, subject to the following additional terms and restrictions:

- a. For the term provided for in Section 2(b) below, Customer will have the right to access the Server to participate in and use the Data Sharing Network. Customer's subscription to use the Data Sharing Network (the "Subscription") permits Customer to send queries and to receive information from Agency Databases made available by other participating Agencies. In connection with the Subscription;
 - i. User may create on-line or printed reports of information retrieved from Agency Databases, and reproduce, reformat, print, display and distribute internally such reports, consistent with User's normal internal procedures.
 - ii. Notwithstanding the foregoing, User is prohibited from copying, distributing or displaying any information obtained from the Data Sharing Network for commercial sale, redistribution, broadcast or transfer, or to otherwise use such information in breach of any duty of confidentiality or privacy; and further, User is prohibited from allowing any other person or entity from using the information in any manner that is prohibited by the terms of this Supplement.
 - iii. User shall not, nor authorize or enable anyone else to, access the Server or use the Software or Data Sharing Network except as expressly permitted in this Supplement.

- b. The Subscription will be co-terminus with the term during which Customer is a subscriber to "Improvements" for the Baseline RMS Component Systems pursuant to the Software Maintenance Agreement entered into by the parties on or about the Execution Date. For the avoidance of doubt, neither Customer nor any User having access to the Data Sharing Network pursuant to Customer's Subscription will have any right to access the Data Sharing Network if Customer is no longer a subscriber to Improvements for the Baseline RMS Component Systems pursuant to the Software Maintenance Agreement.

3. Security System. User has sole responsibility and liability for the use and security of all user IDs, Agency Codes and passwords provided by it to any individual. User will comply with all policies and procedures established by SunGard Public Sector from time to time related to the issuance, validation and use of individual passwords. User will promptly notify SunGard Public Sector of the identity of the individual assigned to a particular password, of the cancellation or expiration of a password, and of the loss or misuse of any password or other Security System element. All passwords are subject to cancellation or suspension by SunGard Public Sector at any time and without notice, if SunGard Public Sector has reason to believe that a password has been or is being utilized in any manner or for any purpose not expressly authorized under this Supplement.

4. Services. Each Agency Database and all information available through the Data Sharing Network is created by and is under the care, custody and control of, the individual Agencies that makes the same available to the Data Sharing Network. **SUNGARD PUBLIC SECTOR DISCLAIMS ALL RESPONSIBILITY OR LIABILITY WHATSOEVER FOR THE CONTENT OF ANY AGENCY DATABASE OR RETRIEVED INFORMATION, FOR ITS ACCURACY, COMPLETENESS OR TIMELINESS OR FOR ANY DELAY OR NON-AVAILABILITY OF THE DATA SHARING NETWORK OR ANY DATA THEREIN. USER ACCEPTS SOLE RESPONSIBILITY FOR THE ACCURACY, COMPLETENESS AND TIMELINESS OF SUCH CONTENT, FOR ITS AVAILABILITY AND FOR ANY USE TO WHICH IT IS PUT OR RESULTS OBTAINED THEREFROM. CUSTOMER AGREES AND UNDERSTANDS THAT SUNGARD PUBLIC SECTOR MAKES NO WARRANTIES WHATSOEVER, EXPRESSED OR IMPLIED, WITH REGARD TO ANY INFORMATION USED, ACCESSED OR PLACED ON ANY AGENCY DATABASE, AND SUNGARD PUBLIC SECTOR EXPLICITLY DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IN CONNECTION THEREWITH.**

5. User Responsibilities.

- a. User is responsible for procuring, installing, and operating the individual computers used to access the Server, for providing a proper physical environment and software utilities for such computers, for obtaining and installing an SunGard Public Sector-approved firewall and security system, for securing a dedicated Internet connection sufficient to meet User's data access needs and for providing such training and ongoing support services for individual users.
 - b. User is solely responsible for adopting and maintaining procedures and security measures in connection with its use of the Data Sharing Network, any Agency Databases that it maintains, and in connection with any Agency Databases that it accesses. SunGard Public Sector has no responsibility and/or liability whatsoever for any: (1) security breaches or unauthorized access to the Data Sharing Network or to User's system, (2) interruption, delay, errors, or omissions of or in any Agency Database, or the results thereof, including (without limitation) examination and confirmation of data prior to use thereof, (3) provision for identification and correction of errors and omissions, (4) preparation and storage of backup data, and (5) replacement or reconstruction of lost or damaged data or media. User is advised to maintain alternative procedures for obtaining, as needed, information otherwise available through the Data Sharing Network.

- c. User is responsible for complying with all local, state, and federal laws pertaining to the use and disclosure of any information or data obtained through the Data Sharing Network, including without limitation any confidentiality or privacy requirements.
- d. User shall not permit any third party to access or use the Software provided by SunGard Public Sector, nor shall User decompile, disassemble or reverse engineer any of the Software or data structures utilized by the Data Sharing Network or permit any third party to do so.
- e. User warrants and represents that it has sufficient right and authority to grant SunGard Public Sector and other users access to its Agency Databases, to cooperate with SunGard Public Sector, as necessary, in the performance of this Agreement and to authorize and permit SunGard Public Sector to perform all work required to allow the Data Sharing Network access to User's Agency Databases (if applicable according to Section 6).

6. Agency Database Sharing. As part of the Subscription, Customer, as User, agrees to make its Agency Databases available to the Data Sharing Network. User shall host such Agency Databases on its server and shall cooperate if and when SunGard Public Sector, at its sole discretion, implements minor modifications reasonably required to provide Agency Database compatibility with and accessibility to the Data Sharing Network. Notwithstanding the foregoing, this Section 6 is not applicable where User has purchased a Non-RMS (view only) license and shall not be sharing any data on the P2P network (querying data from other agencies only). Notwithstanding anything to the contrary, User grants SunGard Public Sector permission to use the information contained in User's Agency Database to demonstrate ***solely to other law enforcement personnel*** the capabilities of the Data Sharing Network for purposes of increasing the number of departments utilizing the Data Sharing Network.

PAY AGENT SUPPLEMENT

1. Additional Definitions. "Pay Agency Products" means the products and services of those vendors (in each case, a "Vendor") that are identified in an Exhibit 1 (the "Pay Agency Products").

2. Pay Agent Designation. Customer designates SunGard Public Sector as Customer's pay agent for data processing related purchases and acquisitions, for the sole and exclusive purpose of allowing SunGard Public Sector, on behalf of Customer, to make payment to each Vendor for Customer's procurement of the Pay Agency Products under the terms and conditions of agreements (each a "Vendor Agreement") to be executed and made by and between Customer and Vendor. Customer covenants and agrees that it will promptly take all actions reasonably necessary to effect such designation of SunGard Public Sector as Customer's pay agent as provided for in this Section 2; and SunGard Public Sector covenants and agrees that, promptly after receipt of payment from Customer, SunGard Public Sector will make payment to each Vendor for Customer's procurement of the Pay Agency Products.

3. Pay Agency Products Procurement. SunGard Public Sector will, as soon as reasonably practicable, obtain for Customer, as Customer's pay agent, the Pay Agency Products from the Vendor, FOB Vendor's place of business, for use by Customer in each instance pursuant to the applicable Vendor Agreement. SunGard Public Sector will remit payments made to SunGard Public Sector by Customer promptly upon customary terms for the Pay Agency Products to the Vendor on behalf of Customer. **CUSTOMER IS HEREBY ADVISED THAT VENDOR, AND NOT SUNGARD PUBLIC SECTOR, ASSUMES ALL RESPONSIBILITY FOR AND LIABILITY IN CONNECTION WITH THE PAY AGENCY PRODUCTS. SUNGARD PUBLIC SECTOR IS NOT AUTHORIZED TO MAKE ANY REPRESENTATIONS OR WARRANTIES THAT ARE BINDING UPON VENDOR OR TO ENGAGE IN ANY OTHER ACTS THAT ARE BINDING UPON VENDOR, EXCEPTING SPECIFICALLY THAT SUNGARD PUBLIC SECTOR IS AUTHORIZED TO REPRESENT THE FEES FOR THE PAY AGENCY PRODUCTS AS THE SAME IS PROVIDED FOR IN EXHIBIT 1 AND TO ACCEPT PAYMENT OF SUCH AMOUNTS FROM CUSTOMER ON BEHALF OF VENDOR. IN NO EVENT WILL SUNGARD PUBLIC SECTOR BE DEEMED TO HAVE TAKEN TITLE OR ANY SIMILAR RIGHT OR INTEREST IN OR OF ANY PAY AGENCY PRODUCTS IN THE CHAIN OF DISTRIBUTION TO CUSTOMER, AND TITLE OR SUCH SIMILAR RIGHT OR INTEREST IN OR TO THE PAY AGENCY PRODUCTS WILL BE DEEMED TO VEST IN CUSTOMER ONLY AS OTHERWISE PROVIDED FOR IN THE VENDOR AGREEMENT.**

4. Term of Pay Agency. SunGard Public Sector's status as Customer's pay agent will expire promptly after SunGard Public Sector remits payment of the Pay Agency Products license fee to Vendor on behalf of Customer.

6. Disclaimer of Warranties. Customer agrees and understands that **SUNGARD PUBLIC SECTOR MAKES NO WARRANTIES WHATSOEVER, EXPRESSED OR IMPLIED, WITH REGARD TO THE PAY AGENCY SOFTWARE. ALL WARRANTIES (IF ANY) ARE PROVIDED TO CUSTOMER BY VENDOR. SUNGARD PUBLIC SECTOR EXPLICITLY DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

7. LIMITED LIABILITY OF SUNGARD PUBLIC SECTOR. **EXCEPT FOR ITS OBLIGATION TO REMIT PAYMENT RECEIVED FROM CUSTOMER TO THE VENDOR PURSUANT TO THIS AGREEMENT, SUNGARD PUBLIC SECTOR WILL HAVE NO LIABILITY WHATSOEVER IN CONNECTION WITH THE PAY AGENCY SOFTWARE. IN NO EVENT WILL SUNGARD PUBLIC SECTOR BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, AND WHETHER OR NOT SUNGARD PUBLIC SECTOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.**