

**From:** Richard Semple  
**Sent:** Wednesday, June 16, 2010 9:14 AM  
**To:** Jonathan Harris  
**Cc:** Jay Schade  
**Subject:** Internet Connection

Jonathan:

Based on the research done by ITS, and in consultation with the vendor community, only one company (Suddenlink) is able to offer what we are looking for: Dedicated, direct, fiber-optic connection to the internet on a high-availability network (greater than 99.9% uptime) from the Juvenile Justice Center facility inside the city limits of Georgetown that can scale from 5mb to 10mb (or greater) with less than 48 hours notice.

The only other major internet service provider for that area is Verizon Business, and they assured us that they cannot offer this service. The alternatives that they did offer did not meet our needs, and were far more expensive.

Thanks,  
Richard

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