

800/456 RIDE

512/478 RIDE

Introducing the Ride

RideCARTS.com



Capital Area Rural Transportation System
2010 East Sixth Street Austin TX 78702
512-481-1011 ph. / 512-478-1110 fax
RideCARTS.com



The RideCARTS fare cards are a convenient way for you to ride CARTS. The card works like a gift or credit card, which enables you to use just one card to access a ride instead of paying cash or keeping track of ride tickets.

This new technology allows you to use a durable small plastic card (the size of a credit card) to pay the fare by swiping the card upon entering the bus. An electronic signal from your card is identified and automatically deducts the correct fare.



● What's so great about RideCARTS?

It makes boarding the bus easier. Simply swipe your card at the farebox in the front of the bus. The fare is deducted from your card each time it is used.

The card deducts the fare amount per ride. You don't need to bring exact change.

When the value on the card drops to zero, you can have it recharged by calling CARTS at **512-478-7433** or go to the CARTS web site at www.carts.org.

They can be reloaded with additional funds.

● Is there a fee?

No there is no fee to obtain your first card. However, you must have a minimum amount of \$10 to be placed on the card. Each card has a unique number that will be assigned to you. If your card is lost or it is stolen, just call us and a replacement card will be issued to you, with your existing balance applied. There is a \$5 fee for each replacement card.

● How do I obtain a RideCARTS card?

Visit the CARTS web site at www.carts.org and click on the **RideCARTS card** link to follow the instructions for your fare card purchase. In the process of purchasing your card, you can easily reload your balance online or at a farebox when the balance reaches its limit.

Or call **512-478-7433** or **1-800-456-RIDE**. A service representative will guide you through the process.

Fare transactions can be viewed for e-mail or by calling **CARTS Customer Service** at **1-800-456-RIDE (7433)**, Monday through Friday, 9 a.m. to 5 p.m.