

Justification for VetRex Software Program

Veteran claims have jumped and continue to escalate, partly due to the bad economy, but mostly due to the number of young men and women who are returning home following discharge from their military enlistment. Williamson County, being so close to the Ft. Hood Army base, is home to many men and women who choose to continue to live here following the end of their service.

Our department has seen a rise in the number of cases that we are handling, but also in the number of phone calls that we are receiving. Many of these calls are in lieu of an office visit. The software will enable us to be able to be more efficient in handling these calls, because it allows us to pull up information regarding the veteran's pending case with us, without having to go to the file room to pull the file and then return the call to the veteran or dependent. It will also allow us to keep better inventory of how many cases we are handling and cut down on paper use. Documents can be scanned into the database for later retrieval instead of creating a paper file.

This software will allow this department to operate more efficiently and provide better service to our clients.

The price of this software package is the same as four file cabinets already budgeted for in 2010. The monies used for this software package is to be transferred from the office furniture budget.

The annual license fee of \$449.00 includes automatic updates and unlimited technical support. \$499.00 was budgeted for 2011 in case we need to buy the CD the first year.

VetRex

VETREX - 5.21 Revision 001 Copyright 1999 - by NVO Information Systems Inc. - 915-759-8387

Exit Options Editor Forms About

Must be reviewed no later than: / / Vets On File: 475 ☐ Mark Record For Export

Veterans Personal Data

Last Name: Abram First, MI: Herb Q. SSN#: 144-40-0588 BirthDate: 03/ / /2001
 Address: 4668 Berrywood Rd
 City: Va Beach ST: VA ZIP: 23464 VA Claim #: 144400588
 HomePhone: 804-467-7731 WorkPhone: 804-555-1212 Sex: M Service Number: 144400588
 BirthPlace: Railroad Retirement No:
 VA Office having Vets Records: Roanoke VA Power of Attorney Executed To: 014 ☐
 Agent handling this claim: Office Code: County:
 UDF1: UDF2: UDF3:

Veterans Death And Burial Information

Date of Burial: / / Headstone Furnished by: Info given by:
 Burial Place: Cemetery Loc:
 Burial Remarks: DeathDate: / /
 Cemetery Lot Number: Range/Grave Number:

Awards

Total Retroactive Awards this case: 0
Last accessed: 08/17/2001

Macro Docs

Select Document

Diary

Phone Call
 Office Visit
 Diary Entries

Functions

Scan Documents
 Maintenance
 Reports
 Record Imp/Exp

Other Screens

Military/Reserve
 Children/Parents
 Worth/Med/Leg
 Disabilities/Educat
 Income
 Employment
 Claims/Awards
 NSC Pension

Records

Prev < > Next
 New Refresh
 Delete Undo

Memo

General Memo

Time Log

On
 Off

Diary Entries For This Veteran

TELEPHONE CALL - Friday, August 17, 2001 at 11:29:24 AM
 OFFICE VISIT - Friday, August 17, 2001 at 11:29:25 AM
 COMPENSATION CLAIM FILED: - Friday, August 17, 2001 at 11:29:28 AM
 LETTER RECEIVED FROM VA: - Friday, August 17, 2001 at 11:29:33 AM
 LETTER SENT TO CLAIMANT: - Friday, August 17, 2001 at 11:29:44 AM
 PRINTED FORM 21-526A - Friday, August 17, 2001 at 11:30:19 AM

LOCATE RECORDS WHERE VetLastName IS LIKE

PROMPT: Veteran's Last Name NOTE:

VetRex is a true Windows based application that operates under Microsoft Windows NT/2000 and Windows 95/98/ME/XP on IBM or compatible personal computers. The term "true windows" refers to the fact that this is true 32 bit software that was developed to operate directly in the Windows environment and not in a "DOS Window". Installation is normally accomplished in five to ten minutes per computer.

Data is entered into the data base by direct entry into the applicable input blocks or by filling out VA Forms on the screen.

The data from the form on the screen is automatically saved to the veteran's record. Optionally, other screens are provided to edit or enter the information in the veteran's file such as: The veterans personal information; Reserve and National Guard Service; Education; Military Service; Claims History; Marital Information; Children; Employment History; Net Worth; Income; Nature and History of Disabilities; Medical, Legal and Other Expenses; Burial Information in the case of deceased veterans; and Non-Service Connected Pension.

All of the questions asked on the 21-526, 21-527 and 21-8940 VA forms are stored in the database. Since these three forms contain almost all of the information required by the other VA forms, additional forms may be printed with all or almost all information already filled in. Blank forms may also be printed.

When filling out input blocks on the user screens, pausing the cursor on an input block for two seconds or more causes a pop up "help tip" to appear providing context sensitive help. Where a choice of standard information is required, double clicking the mouse on the input box causes a list of choices to appear. One of the selections from the list may be automatically entered in the input box by double clicking the mouse on the desired response. These pop-up lists contain often used information such as: Lists of Organizations that hold powers-of-attorney; Complete VA diagnostic codes; uniform entry information for Branch of Service, Discharge Codes and others. This prevents the necessity of stopping data entry while this information is looked up elsewhere.

There is a rapid search feature for locating veterans records and records may be searched on most common data fields using a user supplied search phrase. There are three user defined searchable fields on the personal data screen. On most fields, records can be searched for search phrases that are equal to or not equal to the search phrase.

VetRex affords the ability to track up to ten separate claims per veteran on a claims screen. Data may be entered into each claim reflecting primary and secondary VA diagnostic codes, claim filed date, claim award date, rating percentage, Notice of Disagreement filed date, Statement Of the Case (SOC) date, Supplemental Statement of the Case (SSOC) date, 1-9 filed date, 646 filed date, Office code, Agent code, Type code, VA End Product Code, Claimant type (Veteran/Spouse/Child), date claim received, required review date, hearing date, BVA appeal date, BVA status, effective date of award, monthly award and retroactive award date. As claims and information are entered, the total disability rating is automatically calculated and shown using the VA combined rating formula. The claims screen permits the user to enter a freeform memo for each claim as well as a general memo for all claims.

VetRex is designed to save work and eliminate repetitive tasks and is designed to be as customizable as possible so it can be adapted to the local way of doing things rather than having to alter your style of keeping records. VetRex has several built in reports including: almost all of the information in the veterans record, pending action reports; veterans selected by category and others. You can use the industry standard Crystal Reports software or Microsoft Access to create your own specialized reports.

VetRex has a built-in macro system that allows the user to define two-letter macro tokens. A form letter can be prepared by inserting the macro tokens in the letter. When the letter is printed, the macro tokens are replaced with information from

the Veteran's file. Boiler plate letters can be prepared in advance to request information for a veteran's claim, to transmit documents, to write letters to clients and many other useful functions.

Each topic of a veteran's record has its own associated memo such as military service, income, children, etc. The memos can be designed by the administrator to suit local needs. They may be printed, incorporated into claims or used to record freeform information not otherwise stored in the database.

Prior to entering a new record, a default template can be loaded to supply information common to all veterans in the area. The default template loaded when a new veterans record is added may be altered locally to supply local area codes, Zip codes, Agents names, State and other common data.

The VetRex diary logs every form printed, every telephone call and every office visit. You can customize VetRex to enter other information you need into the diary with just the click of a button. A statistics report reads the diary and produces a report for you of all phone calls, office visits, forms printed etc., during a period of time you specify.

VetRex contains scanned images of VA forms. All that is necessary to print a form is to select the veteran's name, select the form to be printed and the form will appear on the screen with the data from the database filled in. The completely filled in form is printed on the local or network printer. New records may be entered into the database by filling out any of the forms on screen. The information from the form is stored in the veterans database and is available to all other forms. Each time a form is completed on a particular veteran, more information is stored in the database until all necessary information is obtained. When another form is loaded, the previously entered information will be automatically inserted into the proper input blocks on the form. As additional forms are completed, the additional information is stored in the database. You can fax or email the contents of the form as well as printing it.

Compare this method with filling out forms by hand or on a typewriter. Doing it manually, you have to keep re-entering the information over and over on every form. With VetRex, you enter the information once.

VetRex has built-in document scanning capabilities. If you have a TWAIN compatible scanner, you can scan documents directly into a veteran's record, retrieve them and print as many copies as you need, as often as you want.

VetRex uses Microsoft Access style databases. You can use Access to manipulate the data files and produce reports and add-on functions using Access and tools designed to work with Access. You can configure VetRex to require logon names and passwords for local security.

If you have multiple offices, you can easily export records from one VetRex system to another by sending the record via email, on a floppy disk, or by uploading it with a communications program.

VetRex is fully networkable on any kind of common network including the built in networking in Windows 95/98/ME/NT or Novell networks. All veteran data files and memo files are stored on one computer on the network and all records are available to all workstations on the network. There is no internal limit to the number of veterans records that may be entered or stored. Records entered on one workstation are immediately available to all other workstations.

VetRex has built-in time accounting. You can produce a report that details the time spent on each client for any time period you specify.

VetRex is distributed on Compact Disk (CD). A printed user manual is supplied with each copy of VetRex.

VetRex works best on a Pentium machine with 32 or more megabytes of RAM but will work fine, but slower, on a 486-66 or better machine with 16 megabytes. Windows 95/98/ME or Windows NT/2000/XP is required.

VetRex will always stay current with the latest changes to Laws, Rules, Regulations, VA Forms and updates to VetRex itself by using its automatic update feature. As long as one computer in your office has broadband Internet access, VetRex will check the NVOIS Update Server and automatically update itself with little or no intervention on your part.

The full price of VetRex, with The VSO BookShelf, including software license for one year, immediate automatic updates and unlimited technical support via our 800 number is only

\$799.00 per Office (no per user license)

The annual License, quarterly updates and unlimited technical support fee is only

Per Year \$449.00*

*\$499 for updates if you don't use the automatic Internet updater and we need to mail you a new update CD every three months.

Want to see VetRex in action on your own computer?

[Click here to request our FREE 30 day Demo of VetRex 6.54!](#)

VetRex

A comparison between VetRex and VIMS, the other Veterans' Software on the market:

Software Features	VetRex	VIMS
TRUE 32 BIT WINDOWS PROGRAM?	YES	NO
CUT AND PASTE BETWEEN PROGRAM AND OTHER WINDOWS APPLICATIONS?	YES	NO
ABILITY TO LINK DATABASE TO OTHER WINDOWS APPLICATIONS AND USE MICROSOFT ACCESS TO ACCESS THE VETERANS DATA?	YES	NO
EXTRA CHARGE FOR MORE WORKSTATIONS?	NO	YES
EXTRA CHARGE FOR LARGE NUMBER OF VETERANS RECORDS?	NO	YES
ANNUAL LICENSE/UPDATES AND TECH SUPPORT	\$449	\$700
NUMBER OF VA FORMS INCLUDED WITH SOFTWARE	82	24
FILL OUT VA FORMS ON SCREEN?	YES	NO
ABILITY TO CREATE AND USE MACRO FORM LETTERS?	YES	NO
IMPORT INFORMATION FROM VA FORM TO DATABASE?	YES	NO
ABILITY TO ADD YOUR OWN FORMS	YES	NO
DIARY TO TRACK ACTIONS TAKEN ON A VETERANS RECORD?	YES	NO
USE ANY WINDOWS BASED TEXT EDITOR YOU PREFER WITH THE SOFTWARE?	YES	NO
USE CRYSTAL REPORTS TO DESIGN YOUR OWN REPORTS?	YES	NO
TOTALLY CONFIGURABLE DECIDE WHERE YOU WANT YOUR DATA RECORDS KEPT ON ANY WORKSTATION OR NETWORK SERVER?	YES	NO
EXPORT AND IMPORT RECORDS TO/FROM OTHER LOCATIONS WITH VETREX, YOU CAN EXPORT A RECORD AND SEND IT VIA EMAIL TO ANOTHER OFFICE SEND THE CONTENTS OF VA FORMS VIA INTERNET EMAIL	YES	NO UNLESS YOU PAY MORE
USE WINDOWS DIAL UP NETWORKING TO SYNCHRONIZE DATABASES BETWEEN REMOTE LOCATIONS?	YES	NO
USE WINDOWS "POINT AND CLICK" INTERFACE TO MOVE EFFORTLESSLY BETWEEN DATA SCREENS AND FEATURES	YES	NO
FREELY ACCESSABLE INTERNET WEBSITE FOR UPDATES AND 24 HOUR CUSTOMER SUPPORT - AUTOMATIC NOTIFICATION OF	YES	NO

UPDATES		
ABILITY TO SCAN DD214, 21-22, ETC	YES	?

- Unlike other software, there is no additional charge for the number of records you store and no additional charge for using VetRex on additional workstations.
- VetRex is a sixth generation 32 bit Windows Application that runs under Windows/95/98/ME/NT/2000/XP
- VetRex is the software of choice for the Department of Veterans Affairs in several states.
- VetRex offers many features that are a result of suggestions from our customers. We listen to our customers.
- VetRex is a true Windows program, not part Windows and part DOS like other software.
- VetRex has over 80 VA Forms, more than TRIPLE the amount of the competition.
- VetRex has built-in time accounting to keep track of time spent with each client.