May 19, 2011



10401 Linn Station Road Louisville, KY 40223-3842 502-561-8463 800-816-0491 www.appriss.com

Judge Gattis:

710 Main, #101

Georgetown, TX 78626

The Honorable Judge Dan Gattis

Williamson County Judge's Office

This letter is to walk you through the 2012 renewal process for the VINE (Victim Information & Notification Everyday) program. Your original service period will end as of August 31, 2011.

Soon you should be receiving your Maintenance Contract from the OAG to cover these costs going forward for renewal through August 31, 2012. We would like to have all Service Agreement Renewals back to our office no later than July 29, 2011, so we have plenty of time to process. In addition, we have attached a few items that will require action on your part to complete the process. A description of each and any action required follows:

- Exhibit R-08 Maintenance Renewal. This item shows the Total Renewal Amount that
  the OAG agrees to cover. The OAG has received a copy of this document and has
  confirmed the dollar amounts and expiration date.
- Service Agreement Renewal. This agreement is between Appriss and Williamson County. The cost of the renewal should agree with Exhibit R-08. Please sign the enclosed documents and return one copy to Appriss at the above address, one copy to Chris Gersbach at the Texas Attorney General's Office MC-004 at P.O. Box 12548, Austin, TX 78711-2548 and retain one copy for your records.

Note: Invoices for the fiscal year 2012 will not be mailed to the County until September 1, 2011.

If you have any questions or need additional information, please contact me at 800/816-0491 ext. 3850.

Sincerely,

Appriss Inc.

Colleen G. Heslin Account Specialist

Enclosures

### Exhibit R-08 Maintenance Renewal Automated Victim Notification Services Williamson County

Category: Pilot - Large

Subject to the terms and conditions included in the Agreement, this Exhibit R-08 Schedule of Payments shall describe the payments that Customer shall pay to Appriss.

Maintenance Amount. Customer shall pay Appriss a maintenance amount for the Renewal of Services determined as follows. This Renewal will extend services through August 31, 2012.

Jail Maintenance Amount	District Court Maintenance Amount	Annual Maintenance Amount (12 Months)	# of Months Through 8/31/12	Total Maintenance Amount Due
\$26,333	\$4,377	\$30,710	12 Months	\$30,710

Maintenance Amount as indicated above does not include "3<sup>rd</sup> Party Vendor Fees" <sup>1</sup> include booking system vendors, IT staff or other work that is associated with any booking system change not covered under the Vendor Certification. These services are considered additional costs and will be billed by the Certified Vendor directly to the entity. Unless approved by the OAG, in writing, in advance, the "3<sup>rd</sup> Party Vendor" may not be reimbursed by the OAG's SAVNS grant program.

#### Vendor Certification Verbiage

Pricing Model for FY 2011, and if Vendor Certification extended, Pricing Model for FY 2012 and FY 2013

The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, contains a 2% increase from the Pricing Model for FY 2010.

The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, covers "Annual Standard Maintenance Fee" and "Standard Maintenance Work" done by the Certified Vendor related to an entity changing their booking system from their existing VINE-supported booking system to a new VINE-supported booking system. "Standard Maintenance Work" includes interface installation, setup, configuration, testing and documentation. A VINE-supported booking system is one for which an interface already exists. The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, also includes the "Out of Scope Costs", as identified in this Part.

Booking systems that are "Not Yet VINE-supported" include those without an existing interface. They are not considered "Standard Maintenance Work" and are subject to the hourly contract rates for "Out of Scope Costs" as identified in this Part.

The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, does not include "3rd Party Vendor Fees" -- which are additional costs and will be billed by the Certified Vendor directly to the entity. Unless approved by the OAG, in writing, in advance, the "3rd Party Vendor Fees" may not be reimbursed by the OAG's SAVNS grant program.

"3rd Party Vendor Fees" include booking system vendors, IT staff or other work that is associated with any booking system changes not covered under this Vendor Certification. These fees are paid directly to the vendor by either the entity or by the Certified Vendor.



Name

# R-08 Service Agreement Renewal Notice

DATE:	March 28, 2011	Appri	
CUSTOMER NAME:	Williamson County	Technology to serve a	
LOCATION:	710 Main, #101 Georgetown, TX 78626	10401 Linn Station Road Louisville, KY 40223-3842	
PROJECT TYPE:	Williamson County VINE Service	502-561-8463 800-816-0491 www.appriss.com	
ORIGINAL SERVICE AGREEMENT DATE:	December 29, 2003		
SERVICE AGREEMENT RENEWAL DATE:	September 1, 2011		
SERVICE AGREEMENT RENEWAL TERM:	12 Months		
NEXT SERVICE AGREEMENT RENEWAL DATE:	August 31, 2012		
PROJECT PRICING:	\$30,710		
This Service Agreement Renewal Notice, unle below, extends all pricing, service terms and interruptions in delivery of Service will occu	dother contract provisions of the prior co	ntract period. No	
Contract Changes: None			
Special Note: Please refer to the "3 <sup>rd</sup> Party Maintenance Renewal. This is not a contract when making booking system replacement ar	change, but a reminder of costs that ma		
AUTHORIZATION:			
APPRISS, INC., BY	CUSTOMER BY:		
	2		
Signature Date	11 / 1 / 1 / 1	Date	
Thomas R. Seigle President			

Title

**Public Safety Group** 

## R-08 Service Agreement Renewal Notice

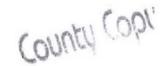
DATE: March 28, 2011 CUSTOMER NAME: Williamson County 10401 Linn Station Road LOCATION: 710 Main, #101 Louisville, KY 40223-3842 Georgetown, TX 78626 502-561-8463 800-816-0491 PROJECT TYPE: Williamson County VINE Service www.appriss.com ORIGINAL SERVICE AGREEMENT DATE: December 29, 2003 SERVICE AGREEMENT RENEWAL DATE: September 1, 2011 SERVICE AGREEMENT RENEWAL TERM: 12 Months **NEXT SERVICE AGREEMENT RENEWAL DATE:** August 31, 2012 PROJECT PRICING: \$30,710 This Service Agreement Renewal Notice, unless specifically noted in the Contract Changes section below, extends all pricing, service terms and other contract provisions of the prior contract period. No interruptions in delivery of Service will occur in relations to this Service Agreement Renewal. Contract Changes: None Special Note: Please refer to the "3rd Party Vendor Fees" referenced in the attached Exhibit R-07 Maintenance Renewal. This is not a contract change, but a reminder of costs that may be incurred when making booking system replacement and/or changes. **AUTHORIZATION:** APPRISS, INC., BY: CUSTOMER BY: 04/05/11 Thomas R. Seigle President

Title

Name

**Public Safety Group** 

## R-08 Service Agreement Renewal Notice



www.appriss.com

DATE: March 28, 2011

CUSTOMER NAME: Williamson County

Technology to serve and

December 29, 2003

LOCATION: 710 Main, #101 10401 Linn Station Road
Georgetown, TX 78626 Louisville, KY 40223-3842
502-561-8463 800-816-0491

PROJECT TYPE: Williamson County VINE Service

SERVICE AGREEMENT RENEWAL DATE: September 1, 2011

NEXT SERVICE AGREEMENT RENEWAL DATE: August 31, 2012

PROJECT PRICING: \$30,710

ORIGINAL SERVICE AGREEMENT DATE:

SERVICE AGREEMENT RENEWAL TERM:

This Service Agreement Renewal Notice, unless specifically noted in the Contract Changes section below, extends all pricing, service terms and other contract provisions of the prior contract period. No interruptions in delivery of Service will occur in relations to this Service Agreement Renewal.

12 Months

Contract Changes: None

Special Note: Please refer to the "3<sup>rd</sup> Party Vendor Fees" referenced in the attached Exhibit R-07 Maintenance Renewal. This is not a contract change, but a reminder of costs that may be incurred when making booking system replacement and/or changes.

AUTHORIZATION:

APPRISS, INC., BY:

CUSTOMER BY:

6.27-6

Signature

Date

Thomas R. Seigle

President

Public Safety Group

Title

Name