



SOUTHWEST SOLUTIONS GROUP
business organization systems

Jessica Schmidt
WILLIAMSON COUNTY JP PCT 4
211 WEST 6TH STREET
TAYLOR, TX 76574
Re: Spacesaver System



Dear Jessica:

SOUTHWEST SOLUTIONS GROUP
PREVENTIVE MAINTENANCE & SERVICE PROGRAM for your Spacesaver System

Services to be performed by SSG authorized factory-trained personnel.

Inspection & Testing of:

Electric Systems

- * Safety Features
- * Electrical Wiring & Switches
- * Mechanical & Logical Controls
- * Anti-Tip Devices
- * Carriage Limit Switches
- * Floor & Overall Operation
- * Ease of Movement

Mechanical Assist Systems / Manual Systems

- * Anti-Roll Locking Pin
- * Turn-Handle Assembly
- * Tension of chain on turn handle drive
- * Mechanical Safety Features & Controls
- * Shelving Anchors
- * Ease of Movement
- * Loose Hardware & Fasteners

Lubrication & Adjustment of: (All Systems)

- * All Moving Parts, Chains & Rails
- * Limit Switches

General Maintenance & Cleaning of:

- * Floor & Tracks
- * Face Panels & Controls

Inspection Report:

- * Communication of inspection findings to the customer

Preventive Maintenance services will be performed on a scheduled basis of 1 per year. Covers 100% Labor & Parts charges for service calls. Agreement includes travel, mileage to and from for all service calls and PM visits.

PROPOSAL PAGE (Page 2 of 4)

Submitted to:

Name	WILLIAMSON COUNTY JP PCT 4
Contact	Jessica Schmidt
Address	211 WEST 6TH STREET
City, State, Zip	TAYLOR, TX 76574
Department:	Records
Email:	jschmidt@wilco.org
Phone #:	[1] 512-238-2159

We propose to furnish the materials and perform the labor necessary for the completion of the Preventive Maintenance & Service Program on Spacesaver System(s):

Model: Spacesaver LSMA 8 carr. 415-7-6640

Location: Records

Platinum (Preventive Maintenance and Labor Program)

- * One Scheduled service inspection per year at no charge.
- * Covers 100% of all Labor Service charges for repairs.
- * Additional investment required for repairs performed outside of normal business hours.

Annual Investment to insure the safety of your equipment: **\$1,061.54**

Agreement includes travel, mileage to and from for all service calls and PM visits.

To schedule service please call Paul Stanko at 800-803-1083 ext 2278 or via email PStanko@southwestsolutions.com. You can also request service from our website, www.southwestsolutions.com by clicking on the "request service" link at the top of the page.

Other Notes (Page 3 of 4)

- 1) Preventive Maintenance, service and repair calls are only provided during normal work hours, Monday thru Friday, 8 a.m. to 5 p.m. This excludes Saturday, Sunday, and company holidays. **Southwest Solutions Group may agree upon optional abnormal hours and days with additional costs per note # 1 above.**
- 2) *NOTE: Program does not cover repair caused by act of God, vandalism or misuse.*
- 3) **Replacement Parts: Southwest Solutions Group** does not assume the responsibility for delays or failure to furnish parts or service when the inability to furnish same is caused by acts of God or government, labor difficulties, failure of transportation, misuse of equipment, or operational errors and causes beyond the control of Southwest Solutions Group. Components of the equipment or system purchased from or installed by others than **Southwest Solutions Group** will be excluded from this agreement.
- 4) Note: Invoice will follow with the terms Due upon Receipt, or WILLIAMSON COUNTY JP PCT 4 can provide a VISA, Master Card or American Express #, expiration date, and full name on card for payment.
 - It is suggested that to maintain your system, you perform certain routine periodic housekeeping duties outlined at the time of installation of the Spacesaver System.
 - The customer is responsible for foreign matter and debris that falls into areas that may hinder or damage and result in equipment failure.
 - The customer agrees to give reasonable notice to **Southwest Solutions Group** for normal hours servicing.
 - If equipment, under the Agreement, is moved, transported or tampered without Southwest Solutions Group's supervision, this Agreement will become null and void without refund.
5. Term: The term of this Agreement shall commence upon the last party's execution hereof and shall continue thereafter in full force and effect until the one time preventative maintenance services, as described herein, is scheduled and performed by **Southwest Solutions Group**. If the parties wish to renew this agreement for an additional term following **Southwest Solutions Group's** performance of said services hereunder, the parties shall execute a new agreement that contains the same or similar terms and conditions as set forth herein.

ACCEPTANCE PAGE FOR SPACESAVER SERVICE AGREEMENT

(page 4 of 4)

WILLIAMSON COUNTY JP PCT 4 415-7-6640

Program effective dates: 9/9/2011 thru 9/8/2012

Annual Preventive Maintenance & Labor Program \$1,061.54

One scheduled PM at no charge* Covers 100% Labor & Parts charges for service calls
Agreement includes travel, mileage to and from for all service calls and PM visits.

When accepted please authorize below and return a copy to Southwest Solutions Group via fax (888) 980-8177 to the attention of KIM WINDHAM, retain original for your records.

Accepted by: [Signature] Date: 09-07-2011

Title: Copy Type

Bill To Address: _____

Attention: Accounts Payable Purchase Order # if appropriate: _____

City, State, Zip: _____

If paying by VISA, Master Card or American Express:

C/C #: _____

Expiration Date: _____

Full Name On Card: _____

Southwest Solutions Group would like to thank you for the opportunity to serve you and our team looks forward to serving you in other areas, please visit our website at www.southwestsolutions.com for more products & services.

Sincerely, Agreed and Accepted:

SOUTHWEST SOLUTIONS GROUP

By: Kim Windham

Printed Name: Kim Windham

Title: Marketing Manager

Date: August 16, 2011

972-331-8880 or 888-241-7494 direct

972-250-2229 or 888-980-8177 fax

kwindham@southwestsolutions.com