

RMS – Warrant Data Conversion

SUNGARD PUBLIC SECTOR
OSSI

Provided to: Williamson Co., TX

SOW ID: 2345

SCR #: 2010-1300

Date: December 1, 2011

Executive Summary

Williamson Co. has requested that SUNGARD PUBLIC SECTOR INC. (SunGard) provide a written quote and Scope of Work (SOW) ordering SunGard to undertake the application software conversion project more fully described herein (also referred to as "work" or "project" or "implementation").

The purpose of this document is to provide a written SOW for this project that defines all SunGard deliverables, criteria for acceptance, resulting annual maintenance, hardware and infrastructure requirements, implementation schedule and other implementation considerations.

Items, features or functionality not specifically included in this document shall be considered outside of the SOW. Any future change will require a written Change Order approved by both parties, shall be subject to additional charges, and will likely have an impact on the implementation schedule. Change Orders shall not delay the implementation, acceptance, or payment in full of the accepted base functionality proposed within this document.

Please refer to the Section entitled, "Parties Responsibilities" which documents each party's responsibilities, any project dependencies and other important related issues.

SunGard is providing the implementation services related to the application software only to meet the specifications contained in this SOW. All other components required for a successful implementation are the responsibility of the customer.

Parties Responsibilities

Client Responsibilities

Software / Hardware

The Customer is responsible for providing the following:

1. All Odyssey warrant data to SunGard in an excel spreadsheet.

SunGard Responsibilities

1. Provide the Customer with a detailed SOW for the proposed work.
2. Deliver related application software/utilities to meet the specifications agreed upon in the detailed SOW.
3. Provide a project manager and assigned staff for the project.
4. Provide a Quality Assurance Representative to serve as the point person for technical issues associated with this SOW.

Specifications

SunGard will provide the following to meet the needs of the customer.

1. SunGard will convert all Odyssey warrant data provided by the agency into the production RMS database.
 - a. SunGard will convert associated name information based on the data elements provided in the Odyssey spreadsheet.
 - b. SunGard will check for an existing master name record using Odyssey data elements; last name, first name, and date of birth. If a matching name is not found in the Master name table, SunGard will create a new name record.
 - c. SunGard will create warrant charge records by matching the Odyssey charge description to the charge description built in Pistol.
2. SunGard will, wherever possible, convert Odyssey data elements into corresponding PISTOL data elements. If there is no corresponding PISTOL data element for a particular Odyssey data element, the Odyssey data may be loaded into the appropriate PISTOL notes field.

Requirements and Assumptions

1. The Customer will be responsible for providing SunGard with source data as requested.
2. SunGard will deliver the results of the data conversion effort into an environment suitable for review by the Customer. For each delivery of converted data, the Customer will dedicate resources to review conversion results and provide written feedback to SunGard within one week of the delivery of a converted data set.
3. Upon receiving written Customer feedback regarding the Customer's review of the conversion results, SunGard will have one week to respond with revised conversion results reflecting any agreed upon modifications.
4. SunGard reserves the right to require additional funding in the event feedback received from the Customer changes the scope of the conversion effort significantly.
5. Modules or data elements not specifically described in this document are not to be considered within the scope of this proposed conversion effort.

Documentation

Documentation is not applicable.

Training

End User training for this project is not applicable.

Pricing

SunGard will perform its responsibilities under this SOW for a one-time fee of \$5,800.00

Installation

Files necessary to fulfill the functionality described in this SOW will be delivered after the following conditions are met:

1. SunGard has received this signed SOW.
2. Translation tables for pick lists and statutes noted in the "Client Responsibility" section above have been provided to SunGard.
3. The customer's RMS server has been installed, properly configured and is available to SunGard over the VPN connection.

Contract Terms

The project detailed within this SOW shall be governed by the existing Contract and Agreement between Customer and SunGard plus the terms below which shall supersede any conflicting terms in the Contract and Agreement. As applicable for certain customers, the term "Contract and Agreement" is defined as the Software License & Services Agreement and the Licensed Program Support Agreement between the parties hereto.

1. SunGard is the sole owner of the Source Code, design specifications and associated documentation herein which relate to SunGard's Licensed Programs and which constitute the proprietary information and trade secrets of SunGard and are protected under the terms of the Contract and Agreement.
2. If applicable, any code created hereunder will be licensed to Customer under the terms of the Contract and Agreement. There is no testing and acceptance period or warranty for any product or service provided herein.
3. SunGard's liability for damages to Customer for any cause whatsoever under this SOW, regardless of the form of action, is limited to the total amount of fees paid by Customer under this SOW. In no event will SunGard be liable for any consequential, incidental, or special damages even if SunGard has been advised of their possibility.
4. Unless otherwise specified herein, payment terms are 100% due upon completion. Travel and living expenses are in addition to the prices quoted herein and will be invoiced as incurred and will not exceed \$0.00. Travel expenses, if any, shall be charged and paid in accordance with the travel policy set out in the existing Contract and Agreement between Customer and SunGard. Applicable taxes are not included, and, if applicable, will be added to the amount in the payment of invoice(s) being sent separately.

5. If mentioned in the Pricing section above, optional maintenance is available for the software application code created herein, provided Customer has paid the annual maintenance fee. Maintenance of any software application code created hereunder is not mandatory for continuation of the license. Any maintenance services shall be provided under the terms and conditions related to maintenance and Support Services in the Contract and Agreement. The initial term of maintenance, to be paid in advance, begins upon Delivery and extends for a twelve (12) month term. For the purposes of this SOW, "Delivery" shall mean the date SunGard delivers, F.O.B. SunGard's offices, the application software code to Customer. Subsequent terms of maintenance will be for twelve (12) month periods, commencing at the end of the prior support period.
6. Preprinted conditions and all other terms not included in this SOW or in the Contract and Agreement, stated on any purchase order or other document submitted hereafter by Customer are of no force or effect, and the terms and conditions of the Contract and Agreement and any amendments thereto, shall control unless expressly accepted in writing by SunGard to Customer.

Project Authorization

SOW: # 2345

Title: RMS Warrant Data Conversion

As an authorized representative of Customer, I hereby agree to the terms of this SOW including all project specifications, party responsibilities, and pricing.

For: Williamson Co.,
TX

DAVID GATTI
Printed Name

[Signature]
Signature

03-17-12
Date

SunGard Public
Sector Inc.

THOMAS PERRETT
Printed Name

[Signature]
Signature

3/5/12
Date