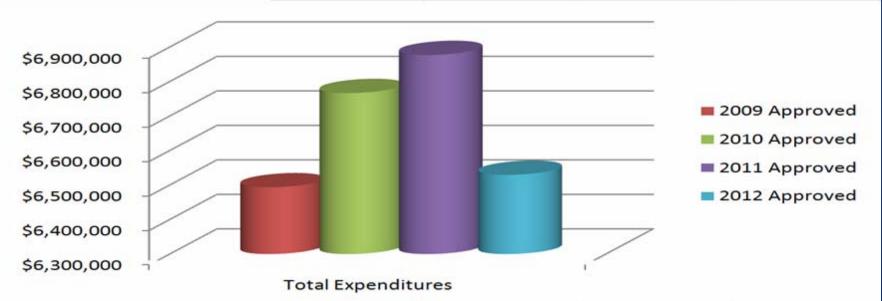




2012 WCAD Value Update for WILCO

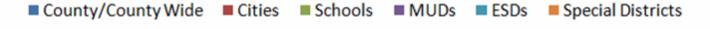
WCAD Budget History

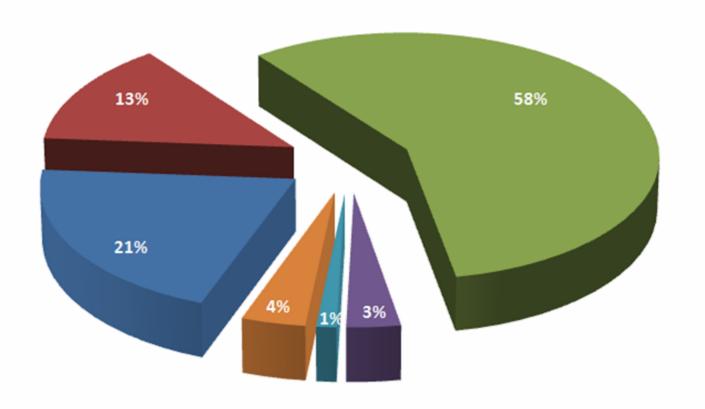
	2009		<u>2010</u>		<u>2011</u>			<u>2012</u>
<u>Category</u>	<u>A</u>	pproved	A	pproved	A	proved	<u>A</u>	oproved
Personnel	\$ 4	,841,200	\$4	,781,200	\$4	,777,500	\$4	,729,300
Materials & Supplies	\$	230,600	\$	226,000	\$	242,900	\$	163,600
Services	\$	869,900	\$ 1	,174,000	\$1	,284,700	\$1	,076,500
Debt Service	\$	414,337	\$	414,337	\$	414,337	\$	414,400
Capital Outlay	\$	19,800	\$	50,300	\$	37,100	\$	39,800
Subtotal Expenditures	\$ 6	5,375,837	\$ 6	,645,837	\$ 6	,756,537	\$6	,423,600
ARB	\$	117,700	\$	120,855	\$	120,500	\$	106,000
Total Expenditures	\$ 6	,493,537	\$ 6	,766,692	\$ 6	,877,037	\$ 6	,529,600



Budget Allocation Comparison

Revenue Summary Comparison





Cost Per Parcel Comparison

다 CAD Name	Real Parcels	Real Parcels	Exempt Parcels	Exempt Parcels	Cost per Real Parcel less Exempt	Cost per Real Parcel less Exempt		Total CAD Budget?
	2011	2012	2011	2012	2011		2011	2012
Harris	1,266,903	1,266,134	72,235	73,372	\$ 53.37	\$ 52.93	\$63,760,911	\$63,129,426
Denton CAD	233,208	234,000	9,312	9,400	\$ 44.52	\$ 44.21	\$9,968,000	\$9,929,000
Jefferson	153,605	153,605	8,875	8,875	\$ 55.24	\$ 41.56	\$7,995,327	\$6,014,473
Williamson CAD	168,637	170,334	3,128	3,108	\$ 41.55	\$ 39.05	\$6,877,037	\$6,529,600
Brazos	65,294	65,770	1,835	1,901	\$ 38.76	\$ 38.50	\$2,459,651	\$2,458,992
Travis	355,486	355,462	10,373	10,405	\$ 36.77	\$ 37.43	\$12,689,610	\$12,914,797
Collin	309,000	312,000	9,827	10,000	\$ 37.51	\$ 37.16	\$11,222,500	\$11,222,500
Hays CAD	72,088	72,088	2,566	2,566	\$ 36.18	\$ 36.96	\$2,515,612	\$2,569,483
Williamson CAD (W/O Bldg. Mort.)	168,637	170,334	3,128	3,108	\$ 38.55	\$ 36.05	\$6,877,037	\$6,529,600
El Paso - 071	369,174	371,111	14,552	14,517	\$ 33.99	\$ 34.62	\$12,054,462	\$12,344,480
Dallas CAD	716,202	716,393	18,539	19,053	\$ 31.15	\$ 30.86	\$21,733,893	\$21,516,555
Lubbock Central Appraisal District	112,294	112,537	2,922	2,977	\$ 31.87	\$ 30.74	\$3,485,824	\$3,368,271
Taylor	65,797	66,109	7,148	7,161	\$ 29.80	\$ 29.56	\$1,747,530	\$1,742,230
SMITH	125,323	125,574	3,046	3,068	\$ 29.29	\$ 29.19	\$3,580,896	\$3,575,512
Bell CAD	135,714	136,605	7,723	7,837	\$ 28.94	\$ 28.56	\$3,703,880	\$3,677,680
Wichita Appraisal District	59,780	58,711	2,737	2,948	\$ 25.96	\$ 26.78	\$1,480,556	\$1,493,519
Brazoria CAD	161,434	161,468	7,148	7,350	\$ 26.90	\$ 26.46	\$4,150,890	\$4,078,170
Bexar	599,088	601,193	17,055	17,170	\$ 25.36	\$ 23.74	\$14,759,063	\$13,866,588
Hidalgo CAD	283,660	286,012	8,448	8,662	\$ 23.28	\$ 23.12	\$6,405,749	\$6,412,580
					Median:	\$ 34.62		
					Mean:	\$ 34.08		

Accuracy Comparison

A high COD indicates high variation-few ratios close to the median and low appraisal uniformity. A low COD indicates low variation-ratios clustered tightly around the median and high appraisal uniformity. 12.08 11.63 9.88 9.96 10.11 10.31 10.34 ^{10.77 10.99} 9.38 8.87 8.37 6.64 6.64 0.98 0.98 0.99 0.99 1.01 0.99 0.99 1.00 0.99 0.99 0.99 1.00 0.98 Bell Lubbook Brazoria Cameron Fort Bend Smith El Paso Randall Hidals McLennan Jefferson

Comptroller Methods & Assistance Program (MAP) Results for WCAD

	Mandatory Requirements	PASS/FAIL
1.	Does the appraisal district have up-to-date appraisal maps from which property may be located pursuant to Comptroller Rule 9.3002?	PASS
2.	Do property inspections match appraisal district records?	PASS
3.	Does the appraisal district have written procedures for appraisal?	PASS
4.	Are values reproducible using the written procedures and appraisal records?	PASS
5.	Were all appraisal district documents requested by PTAD made available to the reviewer by the required date?	PASS

Appraisal District Activities	RATING
Governance	EXCEEDS
Taxpayer Assistance	EXCEEDS
Operating Procedures	EXCEEDS
Appraisal Standards, Procedures and Methodology	EXCEEDS

Appraisal District Ratings:

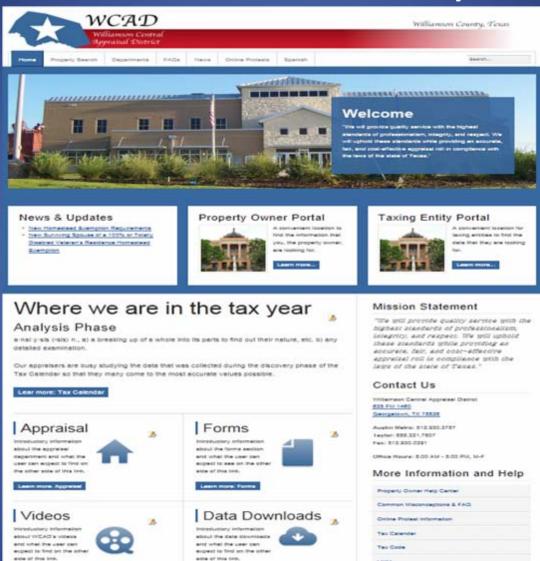
Exceeds - The total point score exceeds 100.

Meets - The total point score ranges from 90 to 100.

Needs Improvement - The total point score ranges from 75 to less than 90.

Unsatisfactory – The total point score is less than 75.

New 2012 Website on April 2nd!



Tell us how we did



Malp us continue to improve our qualitate relations by taking our survey. Disk here in take the survey.

Stackshower The Millemoon Central Approval Carrier provides the information for information or income of any Medic This date could ministed medicarette in opening the annual transfer of the control Approval Central and responsible for any arrows or ornications. The maga have been programed executing to Section 5.000 Tax Maga. Texas Respect Text dates, Approval; in United to the celebrary of excitation of executing to the celebrary of executing to the celebrary of excitations.

Updates Available Weekly

- Updated Total Taxable Values will be available weekly on our website <u>WWW.WCAD.ORG</u>
 - These updated values should assist in your budgeting process by providing up to the week figures on the amount of loss to protest.
 - You will know before certification what has transpired on the total taxable value for your taxing unit.



Automated Process by GIS

Routes all properties to be checked by adding an icon on map

Appraiser taps property they are at

Edit window comes up

Property details are edited

Window is closed

Icon changes color to indicate property has been inspected

Uploaded back to our appraisal software

No paper

No data entry

No time spent routing properties

Business Personal Property department saved labor equivalent to over \$22,000!

Field Device Automated Process using GIS



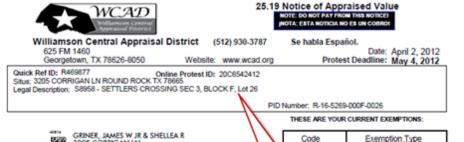
When tapping on the dot you get the specific account information listed at that location and Appraiser can edit that information and load back in to appraisal system





On-Line Protest for 2012

- Over 75,000 residential home owners will be eligible to protest their property online through our website.
 - •The Appraisal Notices for these properties will be clearly marked to identify them as eligible for On-Line Protest.
 - A watermark on the notice and steps on how to electronically file your protest are included on the notice.



Protest deadline: May 4, 2012

3205 CORRIGAN LN ROUND ROCK TX 78665-3839

Dear Property Owner,

WCAD has appraised the property listed above for the tax year 2012. The appraisal as of January 1, 2012 is outlined below:

Appraisal Information	Last Year - 2011	Proposed - 2012
Structure / Improvement Market Value	123,713	129,728
Market Value of Non Ag /Timber Land	33,600	33,600
Market Value of Ag / Timber Land	0	0
Total Market Value	157,313	163,328
Productivity Value of Ag / Timber Land	0	0
Appraised Value * (Possible Homestead Limitations, see asterisk below)	157.313	163.328
Homestead Cap Value excluding Non-Homesite Value (i.e. Ag. Commercial)	0	0

The difference between the 2007 appraised value and the proposed 2012 appraised value is -4.69%

* A residence homestead is protected from future appraisal value increases in excess of 10% per year from the date of the last appraisal. PLUS the value of any new improvements.

If you disagree with the proposed value or any other action the appraisal district may have taken on your property, please come to our office by May 4th to discuss your property concerns with our staff. If you are unable to resolve the situation with the appraisal district, you have the right to file a protest and receive a hearing with the Appraisal Review Board (ARB).

PROTEST PROCEDURES

WCAD office

In Person: - Visit WCAD office from Monday, April 2, 2012 to Friday, May 4, 2012

- Meet with staff for possible resolution
- If resolution is not reached, you have the right to file a protest to the Appraisal Review Board (ARB)
 - Sign and file protest form (included) with WCAD staff
 - The ARB will mail you notification of the time, and place of your scheduled hearing
- Fill out and sign the Notice of Protest form included with the
 - Protest by letter, if it includes your name, property description d reason for protesting
 - Mail to WCAD office by/before the indicated
 - The ARB will mail you notification of the date

this notice has an "Online Protest Available" waterns

- Access www.wcad.org website prior to the indicated p
- The ARB will mail you notification of the date, time, an

Online Protest Watermark

Online Protest

dicated in the top portion:

and place of your scheduled hearing

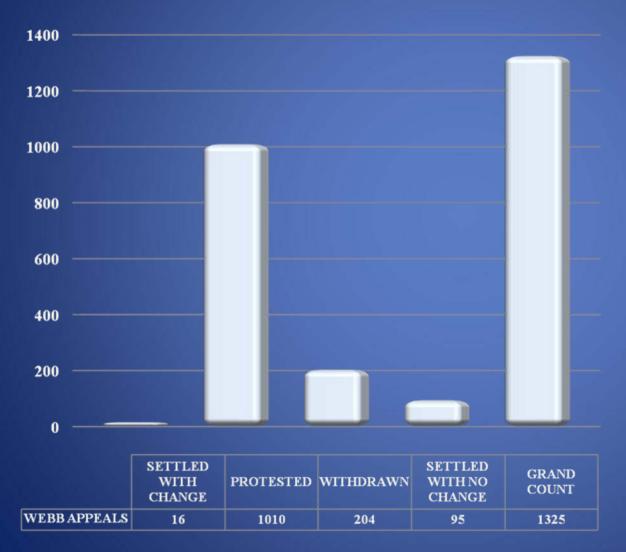
Homestead

e, hand-delivered to our office, or filed online (if available), by the indicated deadline date. The ARB will begin hearings on May 9, 2012 at the

cad.org)

Click link for Online Protest Use Online ID to begin process (further instructions in No faxed protests are accepted. Your protest must be postma

Online Protest Stats for 2011

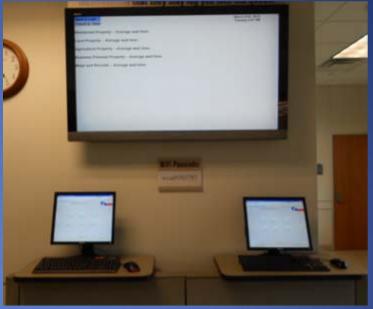


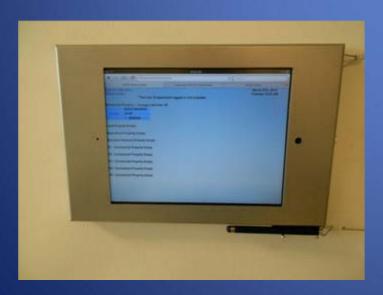
- 72,000 Notices Eligible
- Approx. 15K protests
- 7,860 Residential Prot.
- 3,450 Online Eligible
- 1,325 Utilized On-Line
- 38% Utilized On-Line

Visitor Check In Process

"The Queue"









2011 Queue Statistics

Average Wait Time By Department (Partial Year)

Average Informal Hearing
Time By Appraiser

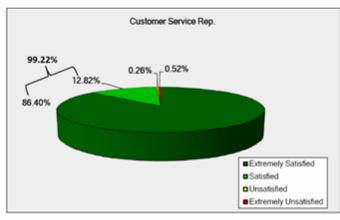
		Average
	Customers	Lobby Wait
Department	Served	Time
Residential		
Property	2,302	8.41
Land		
Property	268	20.61
Agricultural		
Property	60	13.78
Business		
Personal		
Property	73	10.45
Commercial		
Property	262	19.53

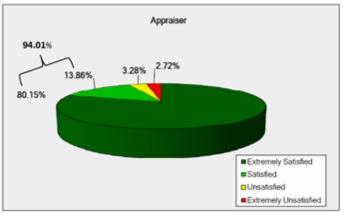
			Average Informal
	Customer	Property	Hearing
Appraiser	Count	Count	Length
Aaron M	320	394	18.82
Becky F	323	391	18.47
Brent M	124	155	13.76
Candy M	429	521	14.30
Cliff P	261	303	18.79
Karen S	128	139	20.69
Lyle W	438	555	15.41
Wade H	270	315	20.71

2011 Customer Survey Results

Customer Service Survey

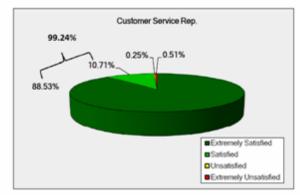
Knowledgeable and expl	ained information	n clearly:			
Answer Options	Extremely Satisfied	Satisfied	Unsatisfied	Extremely Unsatisfied	Response Count
Customer Service Rep.	1004	149	3	6	1162
Appraiser	856	148	35	29	1068
			a	nswered question skipped question	1206 13

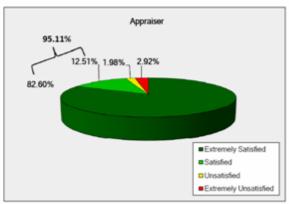




Customer Service Survey

Professional and helpful:					
Answer Options	Extremely Satisfied	Satisfied	Unsatisfied	Extremely Unsatisfied	Response Count
Customer Service Rep.	1042	126	3	6	1177
Appraiser	878	133	21	31	1063
			a	nswered question skipped question	1209



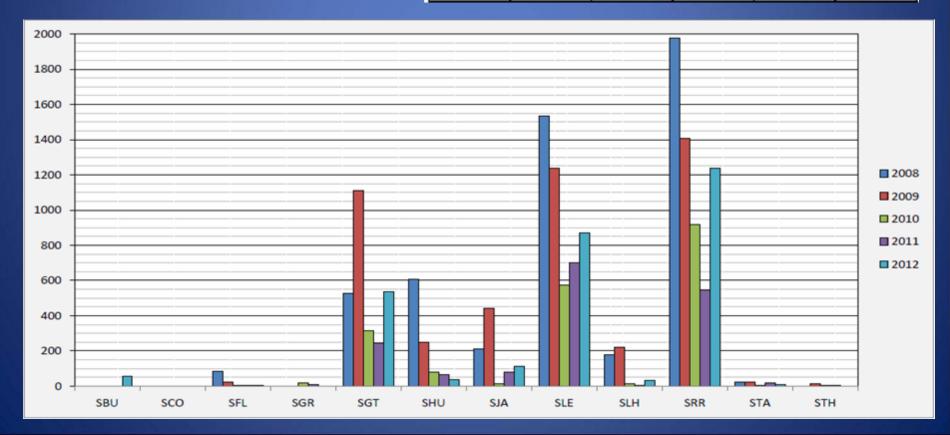


Statistical Information

New Subdivision Lots per Year by ISD

Each year reflects what was filed in prior year

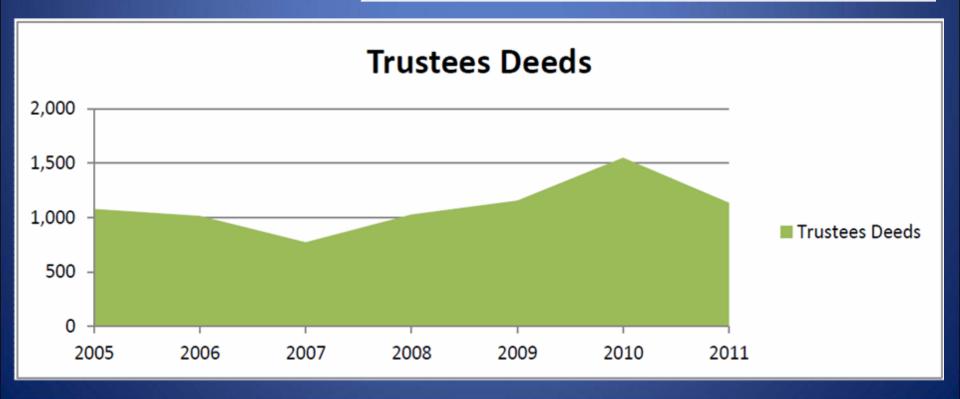
	2008	2009	2010	2011	2012
SBU					56
sco		2			
SFL	84	23	5	3	4
SGR			20	18	
SGT	525	1111	316	246	534
SHU	606	250	82	64	38
SJA	212	444	12	78	115
SLE	1535	1236	572	699	870
SLH	178	219	16	7	35
SRR	1977	1406	915	548	1239
STA	25	22	5	20	11
STH		13	4	5	2
Total	5142	4726	1947	1678	2904



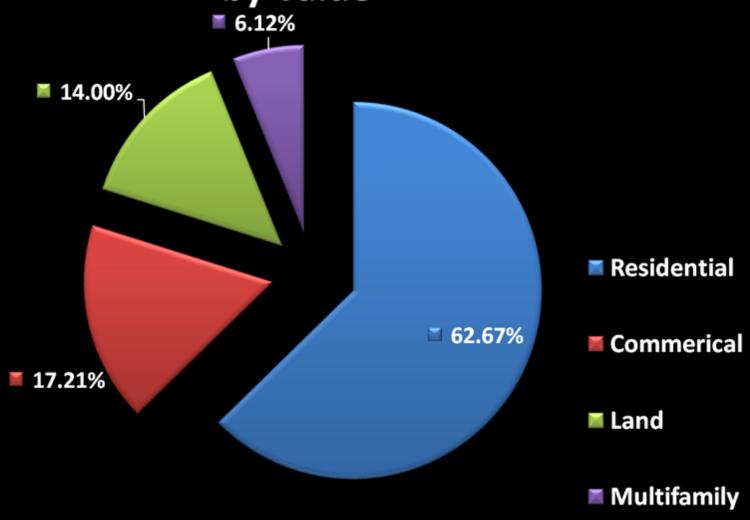
Estimated Foreclosure Statistics

(Trustees Deeds)

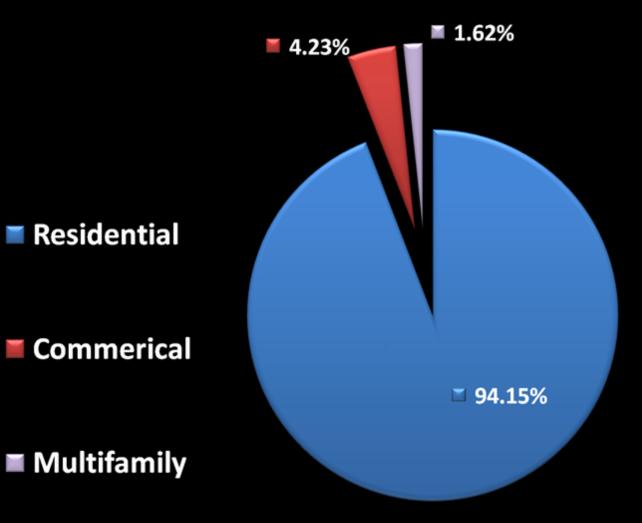
Year	Docs Filed	Trustees Deeds	% Trusteeds Deeds
2005	26,170	1,078	4.12%
2006	30,340	1,014	3.34%
2007	25,861	772	2.99%
2008	19,330	1,027	5.31%
2009	17,026	1,155	6.78%
2010	17,375	1,549	8.92%
2011	17,937	1,135	6.33%

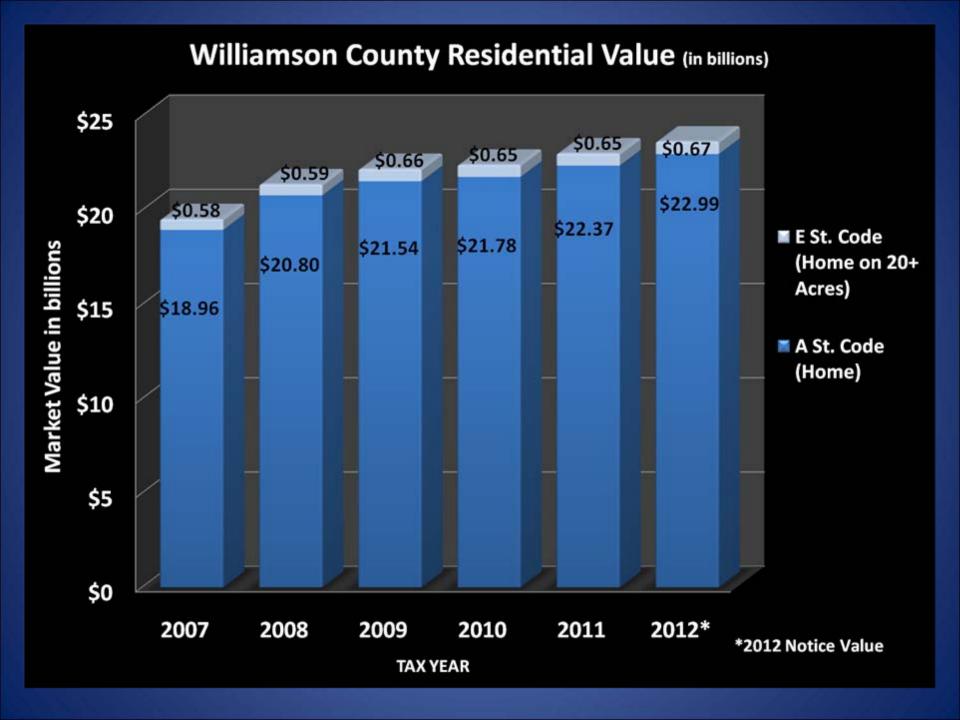


2012 Williamson County Real Property by Value

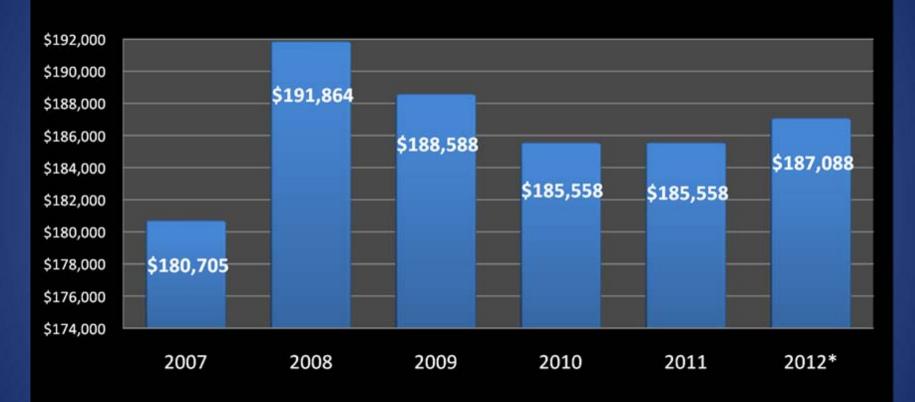


2012 Williamson County by Improved Parcel Count

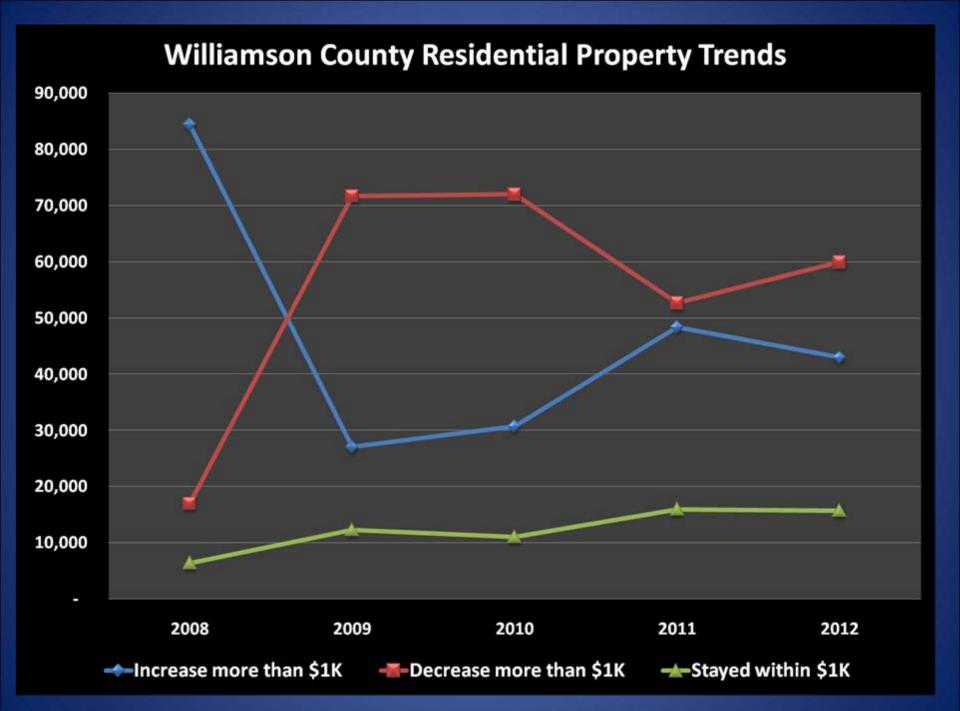




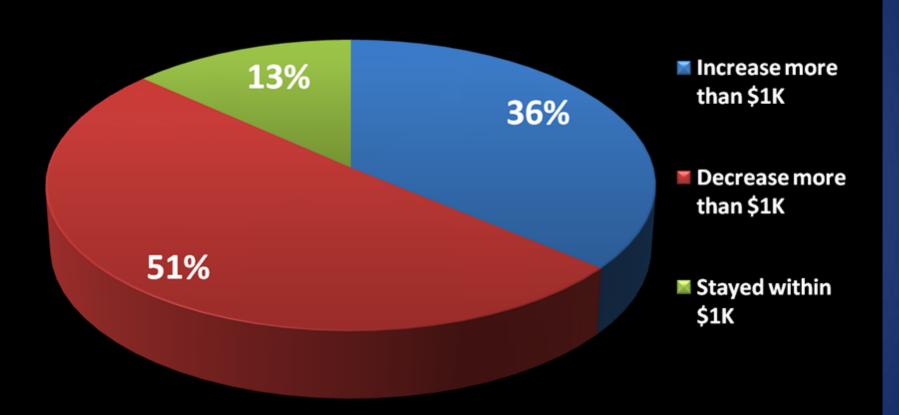
Williamson County Average Residential Home Value



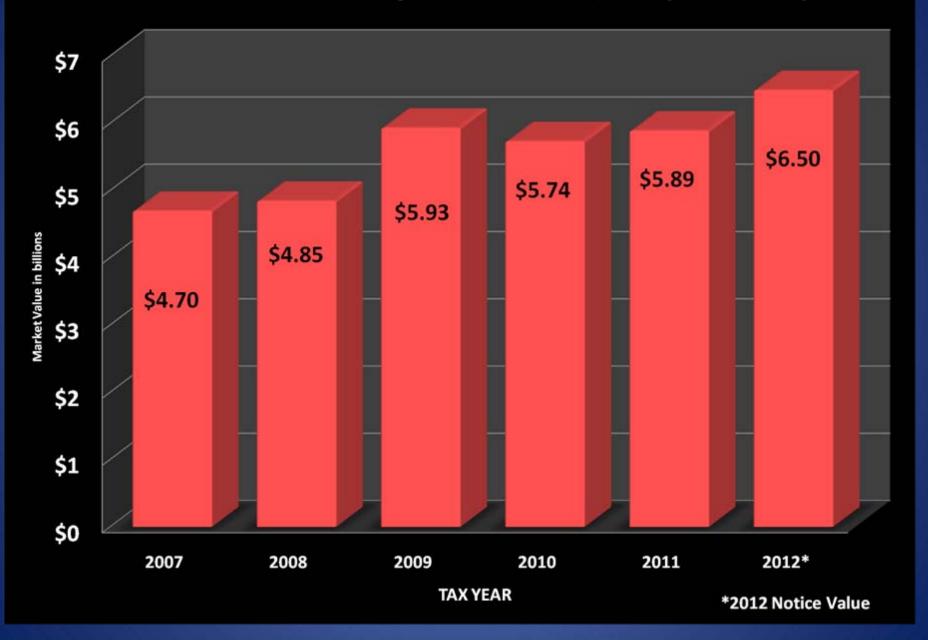
*2012 As of Notice Value Prior to protests



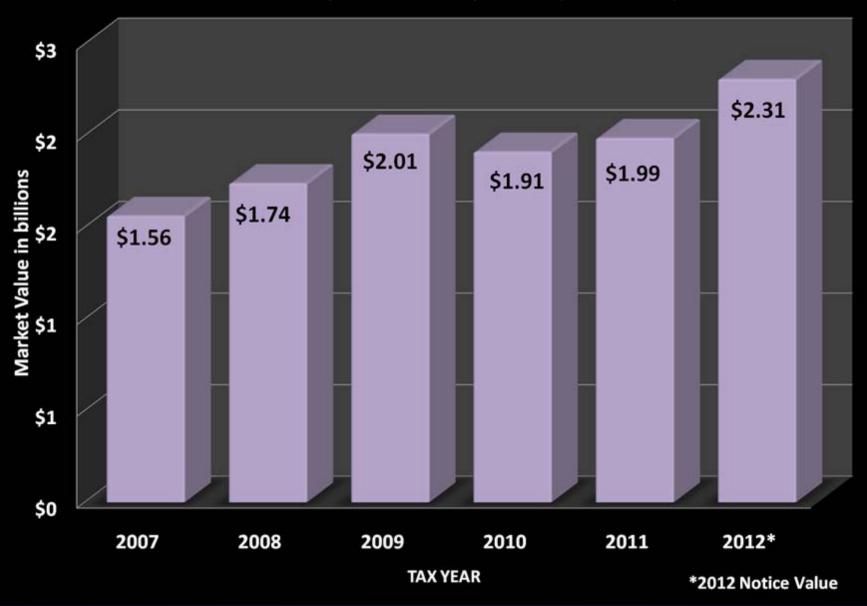
Williamson County 2012 Residential Trend

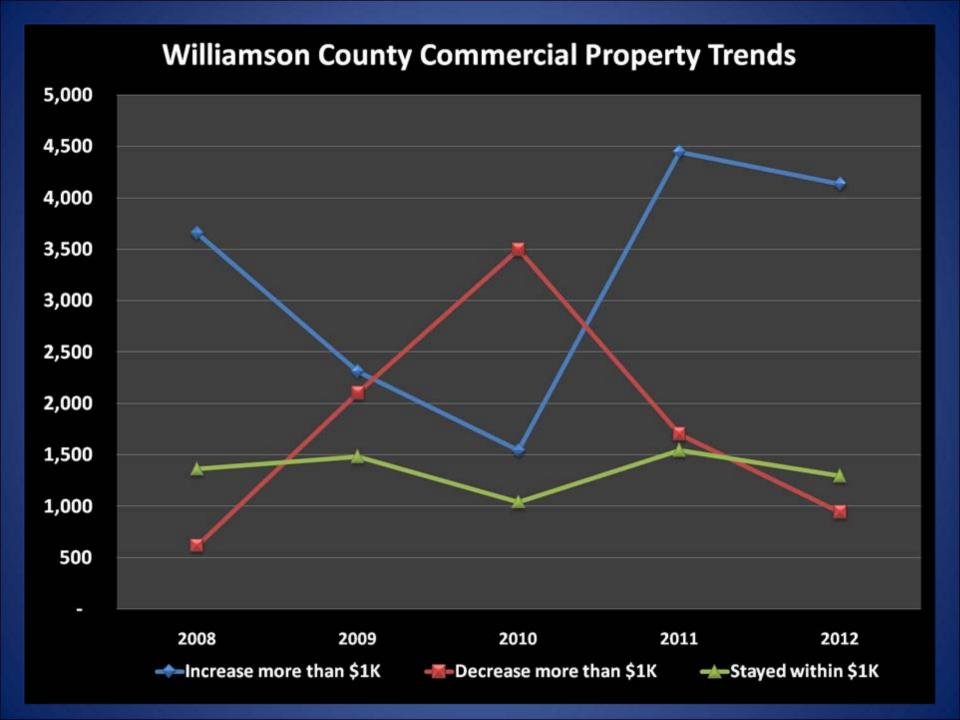


Williamson County Commercial Value (in billions)

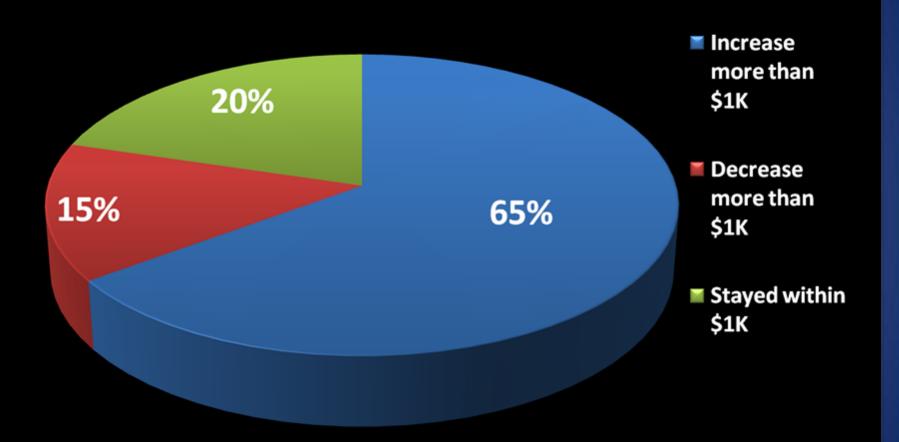






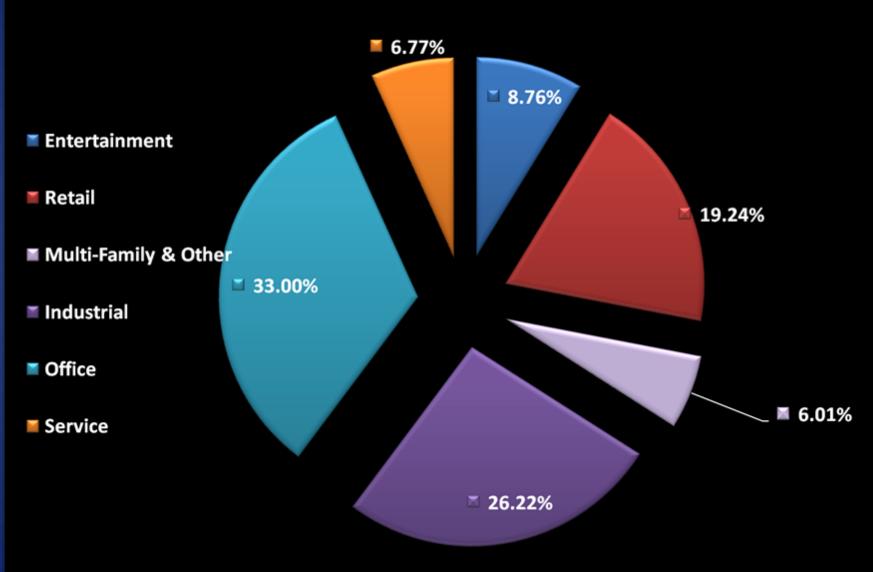


Williamson County 2012 Commercial Trend



Williamson County Commercial By Category

Parcel Count



Williamson County Commercial By Category



3.46%

4.74%



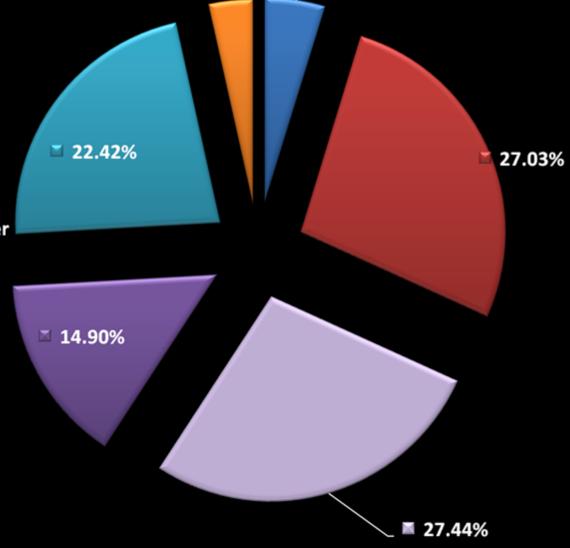
Retail

■ Multi-Family & Other

Industrial

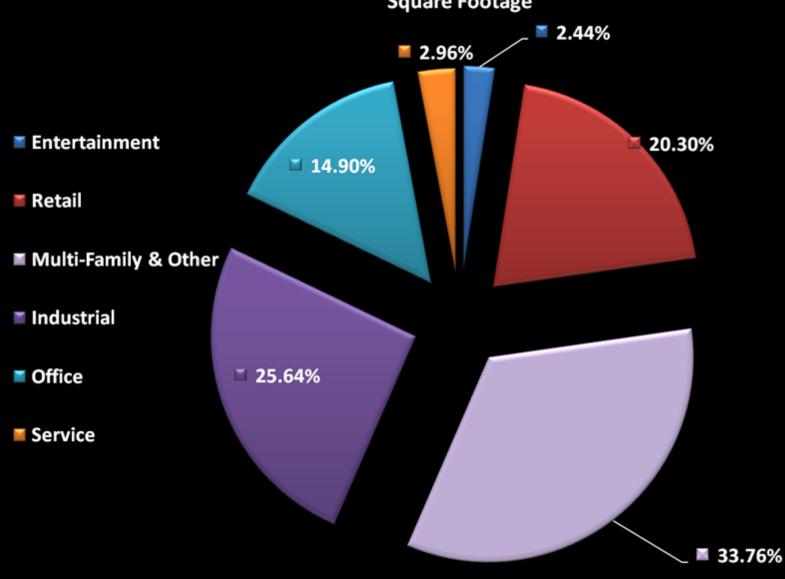
Office

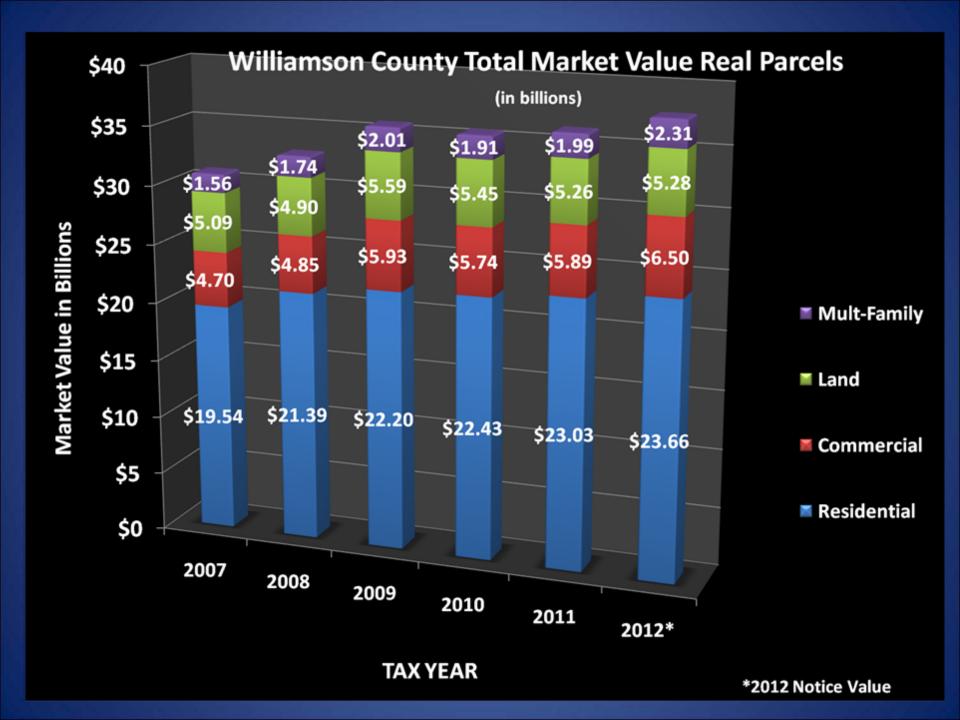
■ Service

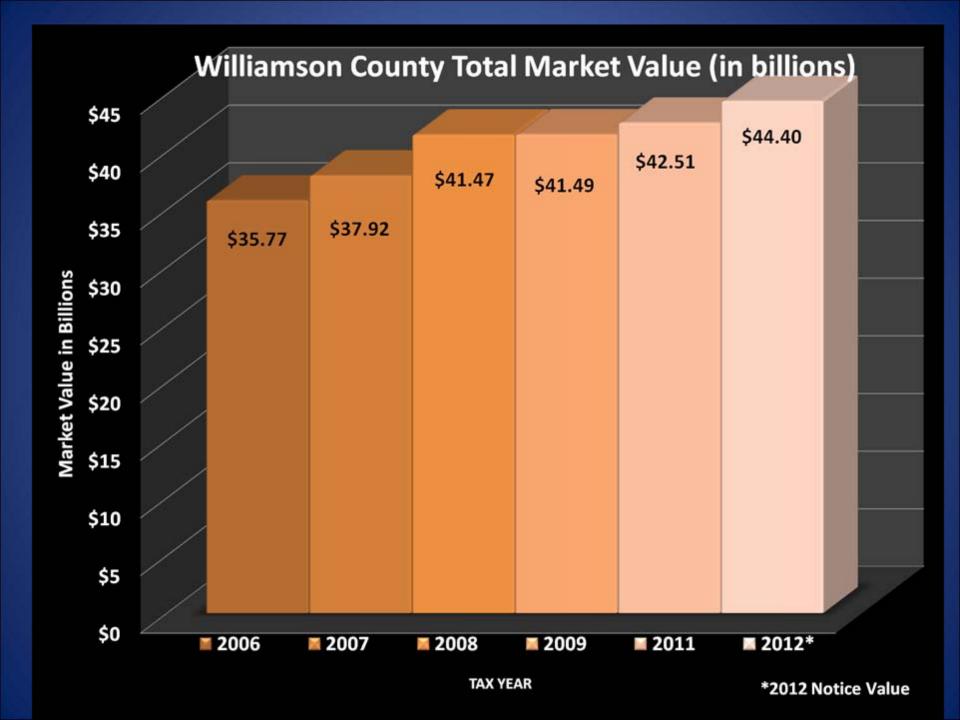


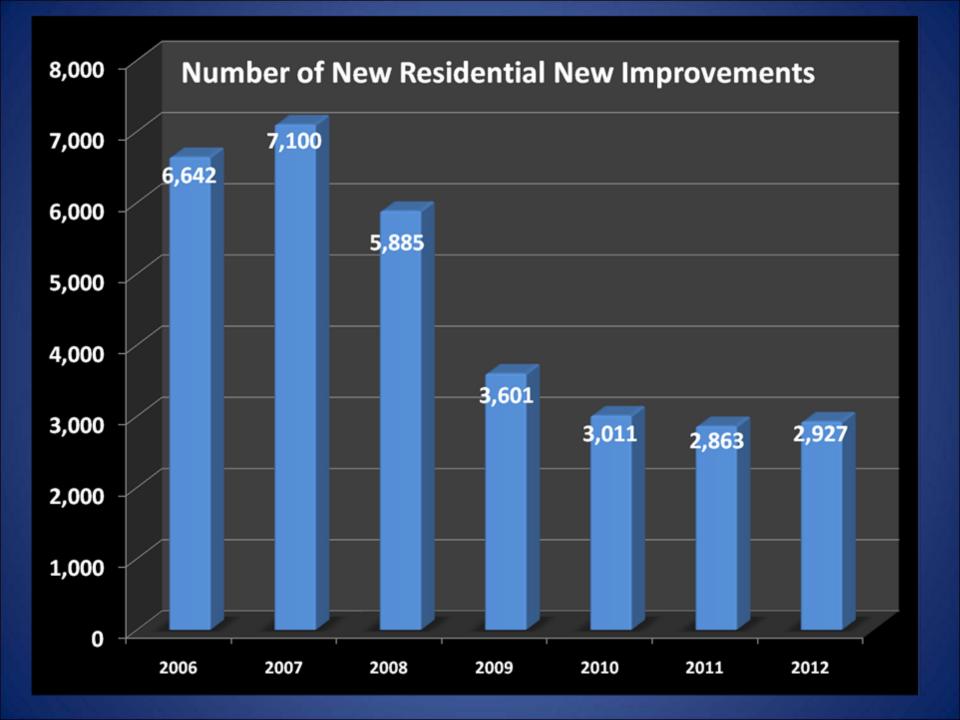
Williamson County Commercial By Category

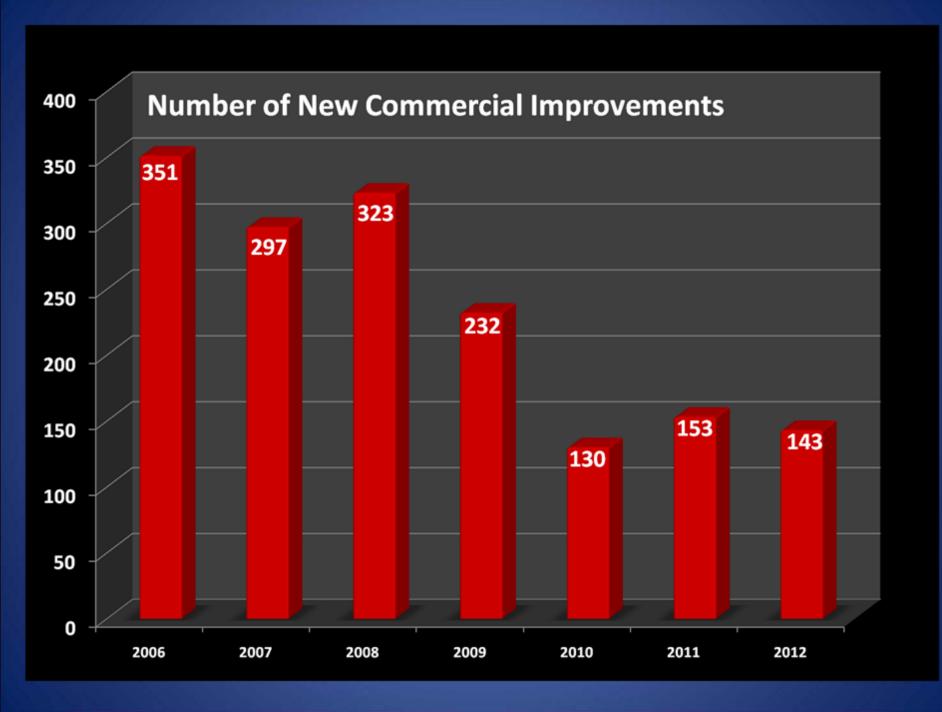




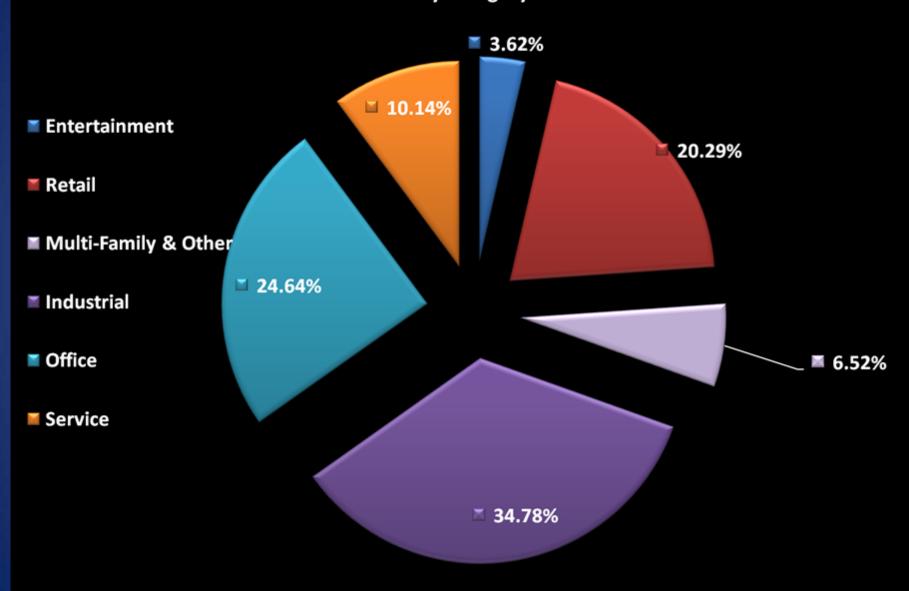




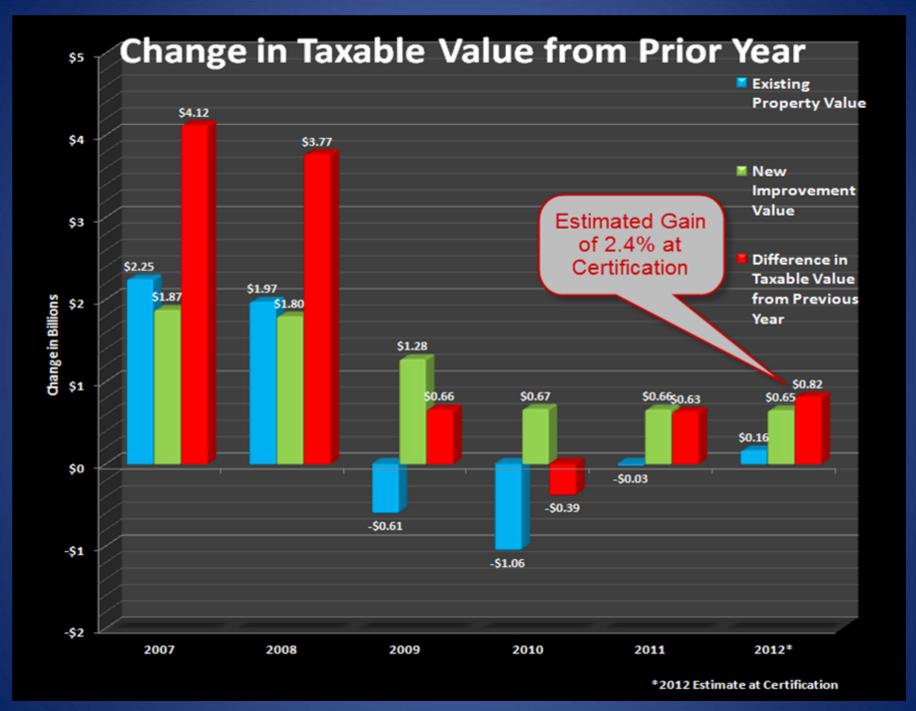




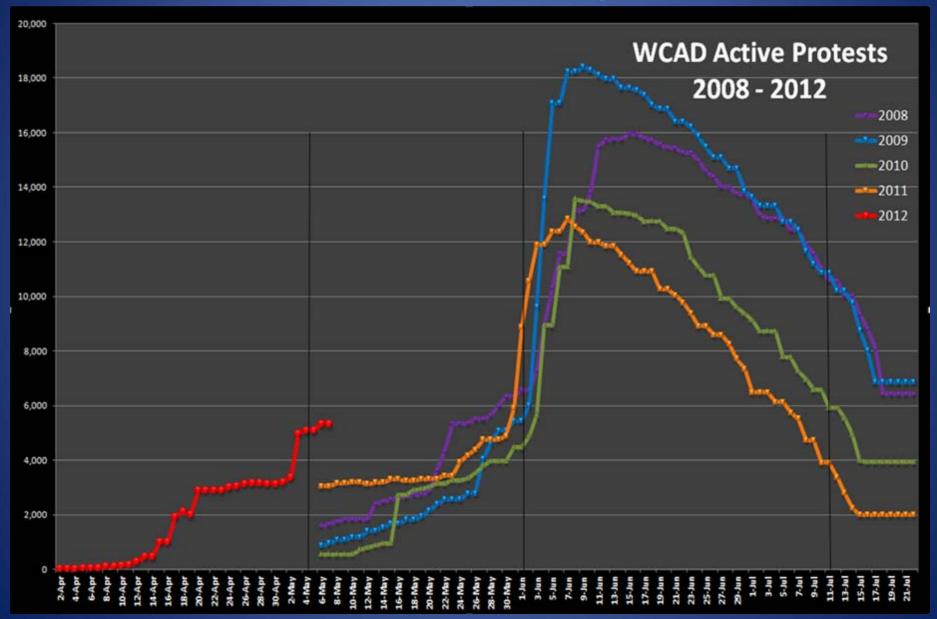
Williamson County Commercial 2012 New Improvements By Category



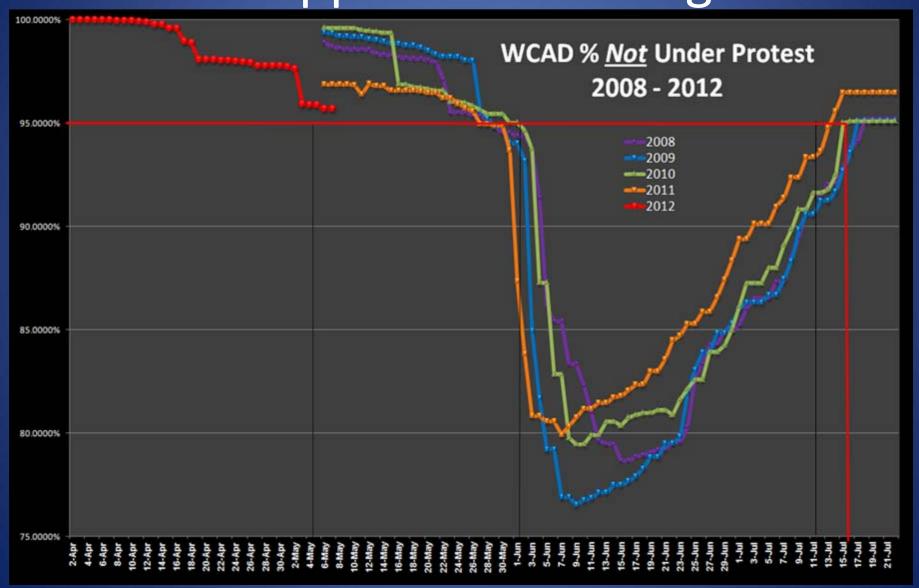
The Real Question Is.... What Does All of This Mean to Total Taxable Value?



Active Protest Progression



Certified Appraisal Roll Progression



Thank You! Question and Answer Time