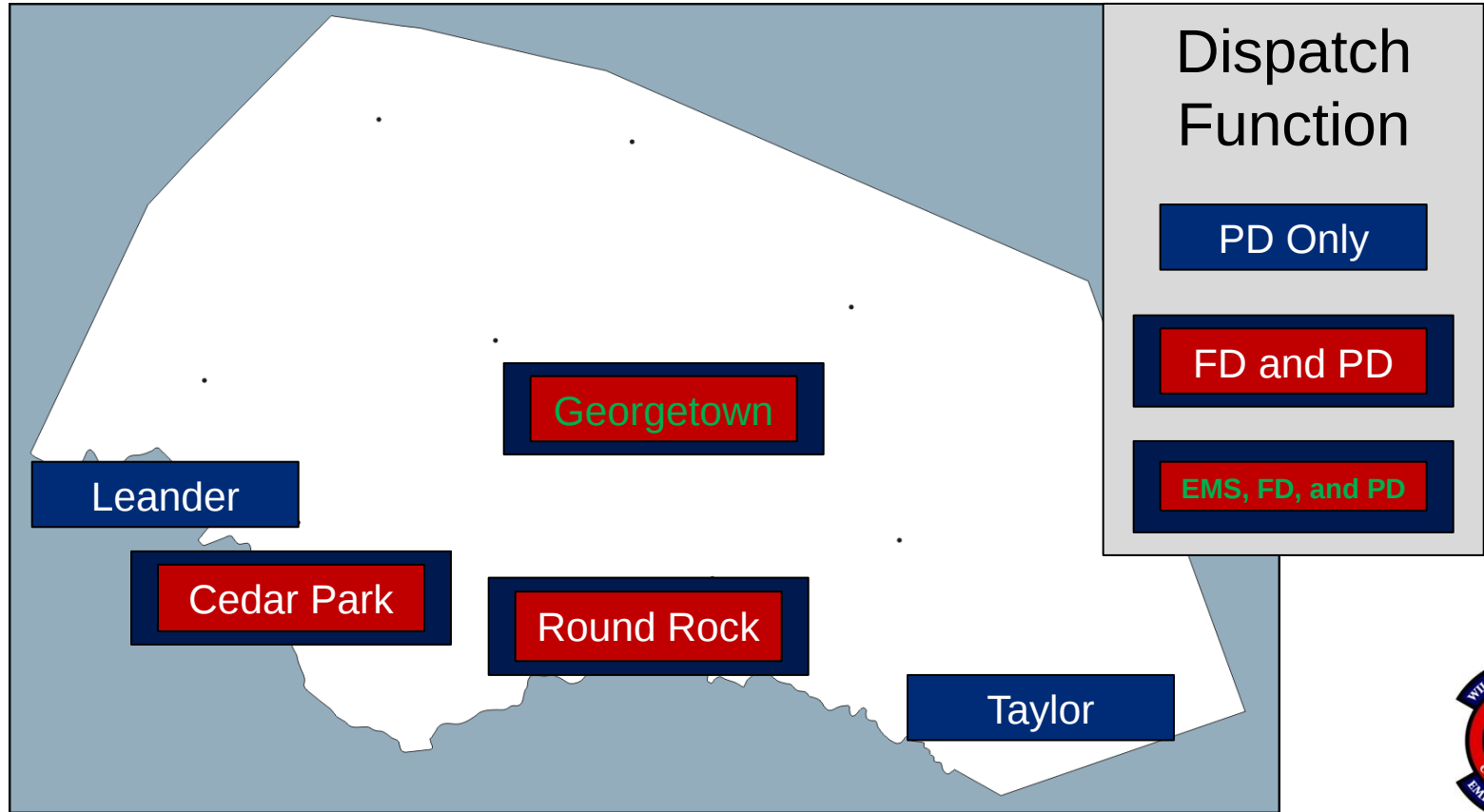


Telecommunicator Week – Williamson County

RECOGNITION OF WILLIAMSON COUNTY TELECOMMUNICATORS



Our PSAP Mission Partners



Recognition...

Distinguished Service Plane Crash – April 9, 2016

Melissa Martinez

Trey Hewtty

Stephanie Brown

Joleen Blevins

Cole Sessums

Kristin Palmisano

Justin Parks

Shannon Woolman

Michelle Porter - IDT

Aubury Holmes - IDT

Ken Malgren - IDT



Recognition...

Distinguished Service Thrall Tornadoes February 20, 2017

James Miller

Kristen Fleming

Jonathan Eaves

Adam Moulton

Shannon Woolman

Andrea Gutierrez

Jill Townsend

Sam Lotfi

Amie Swanzy

Michelle Porter

Aubury Holmes



Recognition...

Silent Hero Award

Joleen Blevins

Valor / Exceptional Service

Andrea Gutierrez for “Silent Caller” event



Recordings...

Great Caller!

- Initial Call 
- Call Transfer 
- Reassurance 
- Pre-arrival Instructions 
- Caller's Age 
- Call Close 



Recordings...

CPR / AED Save

- Initial Report 
- Recognition of Condition 
- AED Instructions  
- AED Use 
- Patient Condition After CPR 



Recognition...

Childbirth

- The “Trifecta” – Initial Report 
- Start of Instructions 
- Baby is born... 
- “Vivian Rae” 



Recognition...

TCO Lifesaver Awards

(Phoenix Award)

- Adam Moulton
- Vicky Mendoza
- Craig Patschke
- Christy Garcia
- James Miller
- Andrea Gutierrez (Valor/Exceptional Service)

Stork Pins

- Emily Estill
- Adam Moulton
- Jill Townsend



Mission First...there is no 9-1-2!

Thank you for your time!

(Also, a special thank you to our amazing team and partners at Wilco.)

Williamson County Emergency Communications



Respectful, Professional, Excellence in Service and Care