



Envisioning *healthy* and *fulfilled lives*

Williamson County Commissioners Court  
August 1, 2017

Andrea Richardson, Executive Director

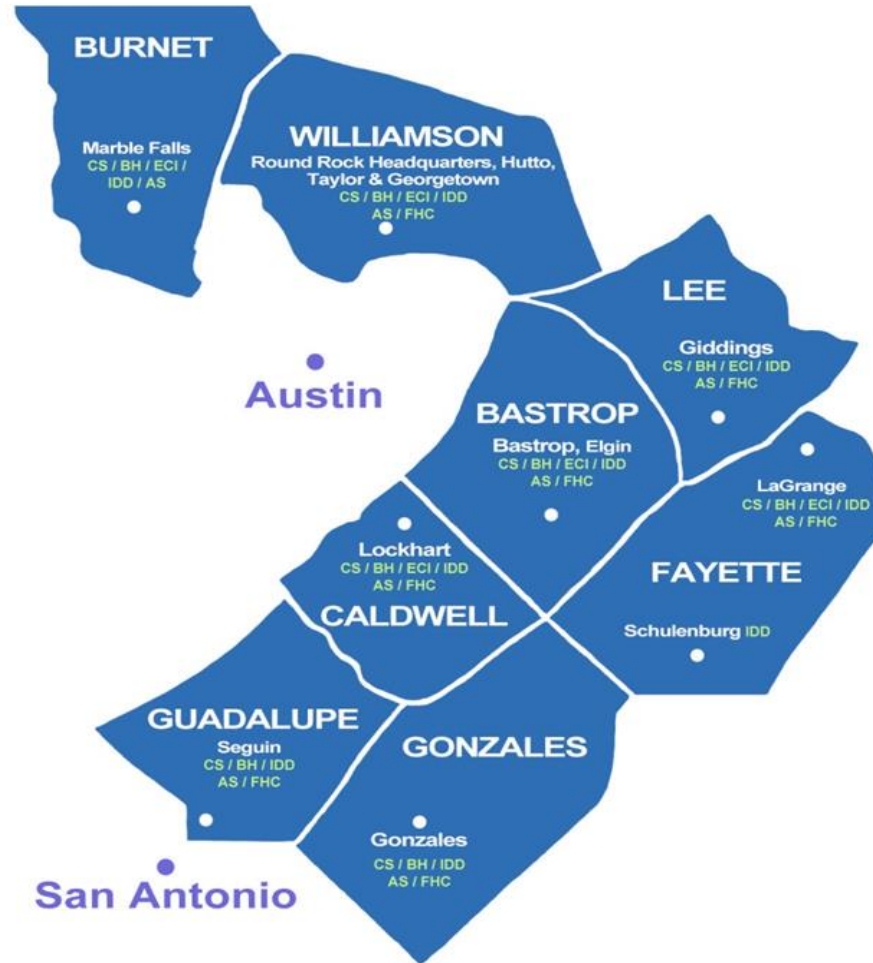
# Mission

Ensuring the provision of  
accessible, efficient and effective services  
supporting  
the health, dignity and independence  
of those we serve.

## 2017 Goals

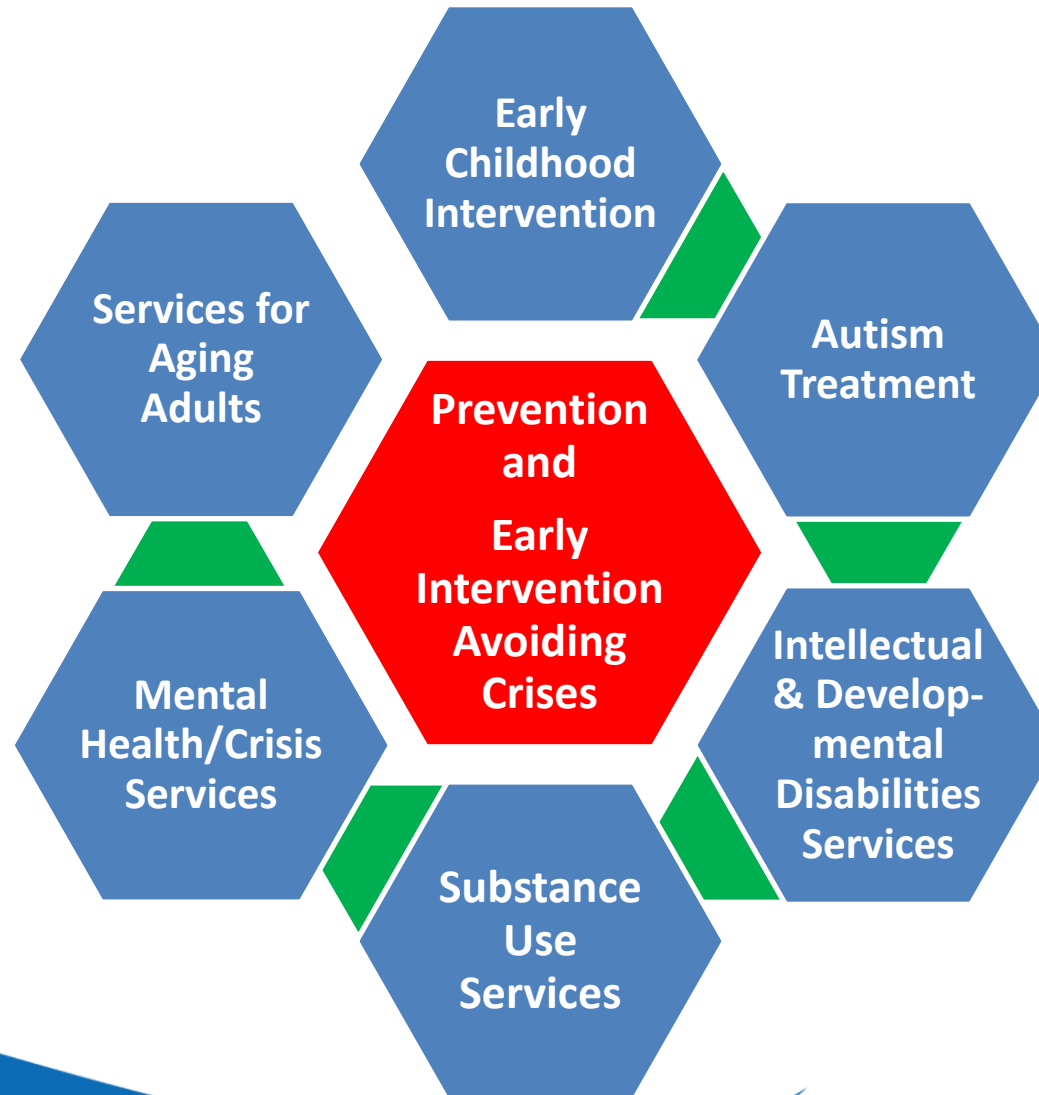
- Achieving zero suicide through prevention and early intervention
- Providing access to healthcare through an integrated system of care that is not driven by a diagnosis
- Partnering to reduce duplication of effort and increase the value of the investment in the health of our communities
- Ensuring financial sustainability for systems supporting desired and measureable outcomes

# Serving 8 Counties in Central Texas



# Core Services - Williamson County

Providing Services Throughout a Lifetime



# Williamson County Operations

- **Round Rock** (Precinct 1): All Services Clinic and Administration Campus located at 1009 N. Georgetown Street – Providing Mental Health First Aid to Round Rock ISD
- **Cedar Park** (Precinct 2): Partnering with Cedar Park Medical Center, our all services clinic is located on the 3<sup>rd</sup> Floor of Medical Office Building II – Partnering with Leander ISD to provide counseling services
- **Georgetown** (Precinct 3): Our most intensive level of care, the Extended Observation Unit, is embedded within our partner, Georgetown Behavioral Health Institute. Our 14-bed Crisis Respite Unit is located at the San Gabriel Crisis Center.
- **Hutto** (Precinct 4): In partnership with Hutto ISD, we are located next to the front entrance of Hutto High School, providing medical and counseling services
- **Taylor** (Precinct 4): A full service outpatient clinic renovated with funding through the St. David's Foundation - Partnering with Taylor ISD to provide counseling services

# Williamson County

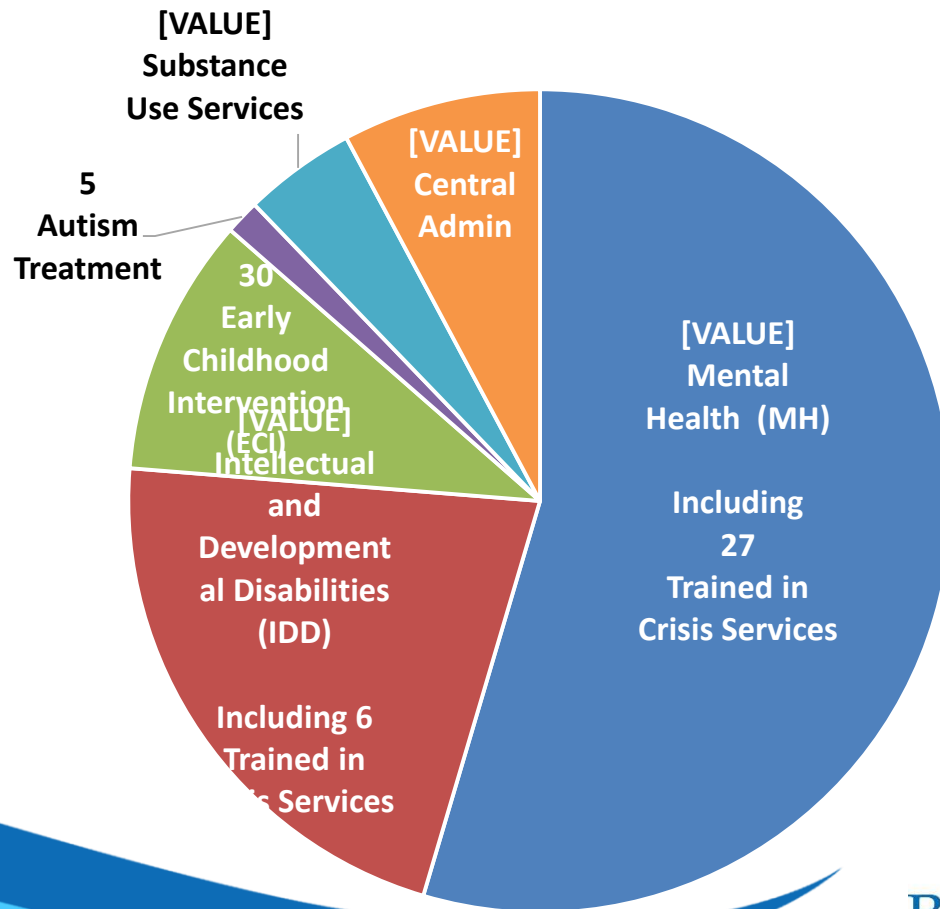
## Investment - Resources

**Total Number of Center Staff:**

**561 Team Members**

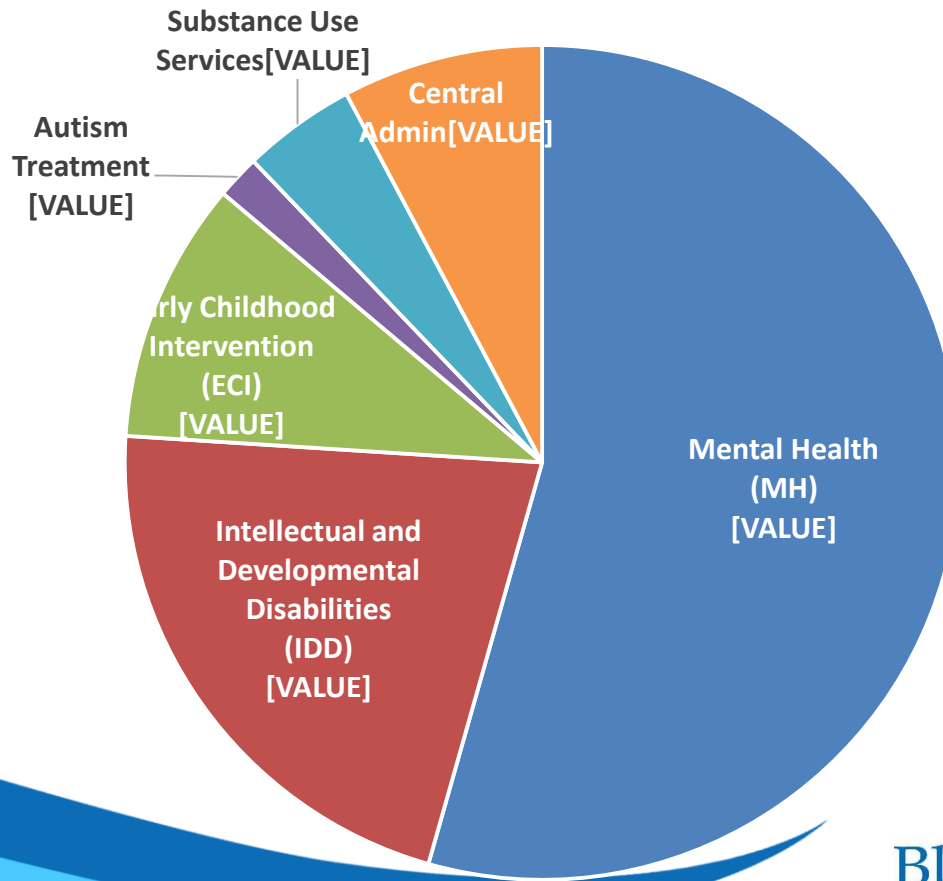
**Williamson County Staff:**

**296 Team Members**



# Williamson County Investment - Funding

**Total FY2017 Annual Budget:** \$50,224,593  
**FY2017 Investment – Williamson County:** \$26,619,035



# Williamson County

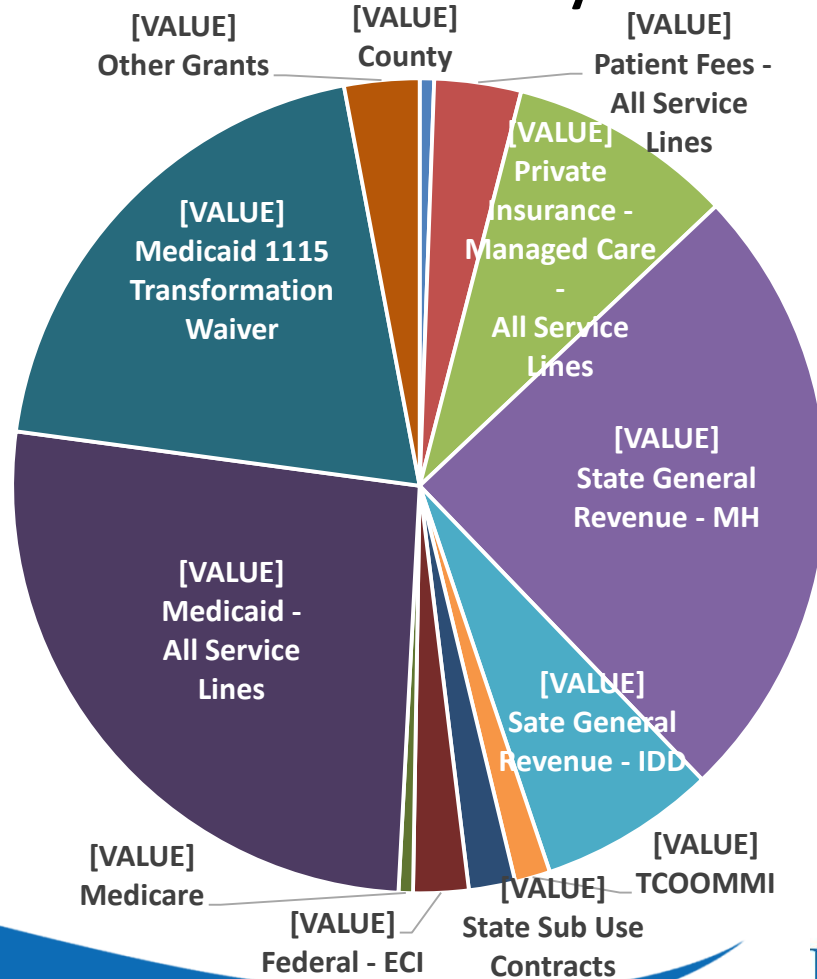
## Investment – Sources of Revenue

Total FY2017 Annual Budget:

\$50,224,593

FY2017 Investment – Williamson County:

\$26,619,035





# Mental Health Services

## Cumulative Investment in Williamson County

### 2007

- Crisis Respite Unit
- 24-Hour Crisis Hotline
- Contract with Williamson County for MOT Services
- Assertive Community Treatment (ACT) Services
- Public Assistance Funding through Williamson County to expand justice system (TCOOMMI match - \$22,000) and adult mental healthcare (\$75,000)

### 2009

- Jail Diversion Services
- Certified Peer Services
- Housing Voucher Program Award for Persons in Crisis
- Federal Award to provide Navigation under Accountable Care Act
- Veterans Program Grant

### 2011

- Emergency Services Diversion with MOT
- Substance Use Treatment
- Expanded Access Services
- St. David's Foundation Award opening Taylor Clinic
- All Staff Certified through Applied Suicide Intervention Skills Training (ASIST)
- Initiation of [www.healthywilliamsoncounty.org](http://www.healthywilliamsoncounty.org)

# Mental Health Services

## Cumulative Investment in Williamson County

### 2013

- Partnership with Hutto ISD – Medical, Psychiatric and Counseling Services
- Transitional Housing Services
- Extended Observation Unit
- Expanded Services for Justice-Involved
- Mental Health First Aid Training for Educators and Community Members

### 2015

- Partnership with Cedar Park Medical Center
- Partnership with Georgetown Behavioral Healthcare Institute
- Youth Empowerment Services (YES) Waiver
- ClearPath – First Episode of Psychosis
- Primary Healthcare in Round Rock
- Centralized Call Center
- Invitation to Join Access to Care

### 2017

- Developing Telejustice Services
- Certified Community Behavioral Health Clinic (CCBHC)
- Eastern Williamson County Collaboration
- Partnership with Taylor ISD
- Partnership with Leander ISD
- Partnership with Georgetown ISD
- Partnership with Seton and RHP 8 to secure unallocated funds under 1115 Waiver

# Mental Health Services

## Continuing the Investment in Williamson County

### September 2017

- HB 13 Application
- SB 292 Application
- Successful Completion of Year 6 of 1115 Waiver
- Eastern Williamson County Collaboration – St. David's Foundation Invited Application

### Fall 2017

- Anticipated Extension of the Medicaid 1115 Transformation Waiver
- Medication Assisted Treatment (MAT) for Opioid and Other Substance Addictions

### Winter 2017 – Summer 2018

- Implementing approved HB13 and SB292 Service
- Redirecting systems under 1115 Waiver
- Ambulatory Detox Program

# Medicaid 1115 Transformation Waiver Projects

## Supporting Williamson County

### 2017 Projects

48-Hour Extended Observation Unit (EOU)  
Emergency Services Diversion – Health Care Link  
Expanded Access - Beyond the Priority Population  
Assertive Community Treatment (ACT) Team for persons with IDD or Autism  
Peer-Led Transitional Housing Services  
Expansion of Crisis Services  
Outpatient Substance Use Services  
Child Crisis Respite  
Expansion of Services for Justice Involved Adults and Youth

In Addition: We are one of many Providers Partnering with St. David's Access2Care Project

If the Waiver is extended, CMS will move away from projects to demonstrated population-based health outcomes

# Mental Health Services

## Williamson County Service Array

Adults	Youth and Family
<p>24-Hour Crisis Services</p> <p>Authorization for State Hospital Admission</p> <p>Extended Observation Unit</p> <p>Crisis Respite Unit</p> <p>Psychiatric Diagnostic Examination</p> <p>Pharmacological Management</p> <p>Routine and Intensive Case Management</p> <p>Medication Training and Support</p> <p>Skills Training and Development</p> <p>Psychosocial Rehabilitation</p> <p>Peer Support</p> <p>Supported Employment</p> <p>Supported Housing</p> <p>Cognitive Behavioral Therapy</p> <p>Cognitive Processing Therapy</p> <p>Trauma-Focused Cognitive Behavioral Therapy</p> <p>General Medical Services</p>	<p>24-Hour Crisis Services</p> <p>Authorization for State Hospital Admissions</p> <p>First Episode of Psychosis Therapies (ClearPath)</p> <p>Youth Empowerment Services (YES) Services</p> <p>Psychiatric Diagnostic Examination</p> <p>Pharmacological Management</p> <p>Case Management</p> <p>Medication Training and Support</p> <p>Skills Training and Development</p> <p>Parent Support Group</p> <p>Family Partner</p> <p>Wraparound Planning</p> <p>Transitional Age Services</p> <p>Cognitive Behavioral Therapy</p> <p>Trauma-Focused Cognitive Behavioral Therapy</p> <p>School-Based Counseling</p> <p>General Medical Services</p>

# Substance Use Services

## Williamson County Service Array

### Children, Adolescents and Adults

#### Outreach Screening Assessment and Referral (OSAR)

Confidential alcohol and drug screenings and assessments  
Referrals for state-funded inpatient and outpatient drug and alcohol treatment  
Screening, Brief Intervention and Referral to Treatment (SBIRT)  
Motivational Interviewing and Treatment  
Education and Support  
Case management for persons in need of assistance with accessing services

#### Substance Use Treatment Services

Counseling  
Skills Training  
Screening, Brief Intervention and Referral to Treatment (SBIRT)  
Motivational Interviewing and Treatment  
12-Step Program  
Intensive Outpatient Program (IOP)  
Psychosocial Rehabilitation  
Case management for persons in need of assistance with accessing services

# Justice-Involved Services

## Williamson County Services Array

Adult	Youth and Family
<p>           24-Hour Crisis Services            Psychiatric Diagnostic Examination            Pharmacological Management            Routine and Intensive Case Management            Medication Training &amp; Support            Skills Training &amp; Development            Psychosocial Rehabilitation            Peer Support            TCOOMMI            Jail Diversion            Supported Employment            Supported Housing            Cognitive Behavioral Therapy            Cognitive Processing Therapy            Crisis Intervention Services            Crisis Follow-up &amp; Relapse Prevention            Respite Services            Inpatient Hospitalization            OSAR         </p>	<p>           24-Hour Crisis Services            Psychiatric Diagnostic Examination            Pharmacological Management            Case Management            Medication Training &amp; Support            Skills Training &amp; Development            Family Partner            Wraparound Planning            Parent Support Group            TCOOMMI            Cognitive Behavioral Therapy            Trauma-Focused Cognitive Behavioral Therapy            Crisis Intervention Services            Crisis Follow-up &amp; Relapse Prevention            Inpatient Hospitalization            ClearPath Program         </p>

# Williamson County Contact Numbers

## Call Center

A single access point for Information, Initial Screening,  
Appointments and Referrals

7:30 am – 6:00 pm

**844-309-6385**

## 24-Hour Crisis Hotline

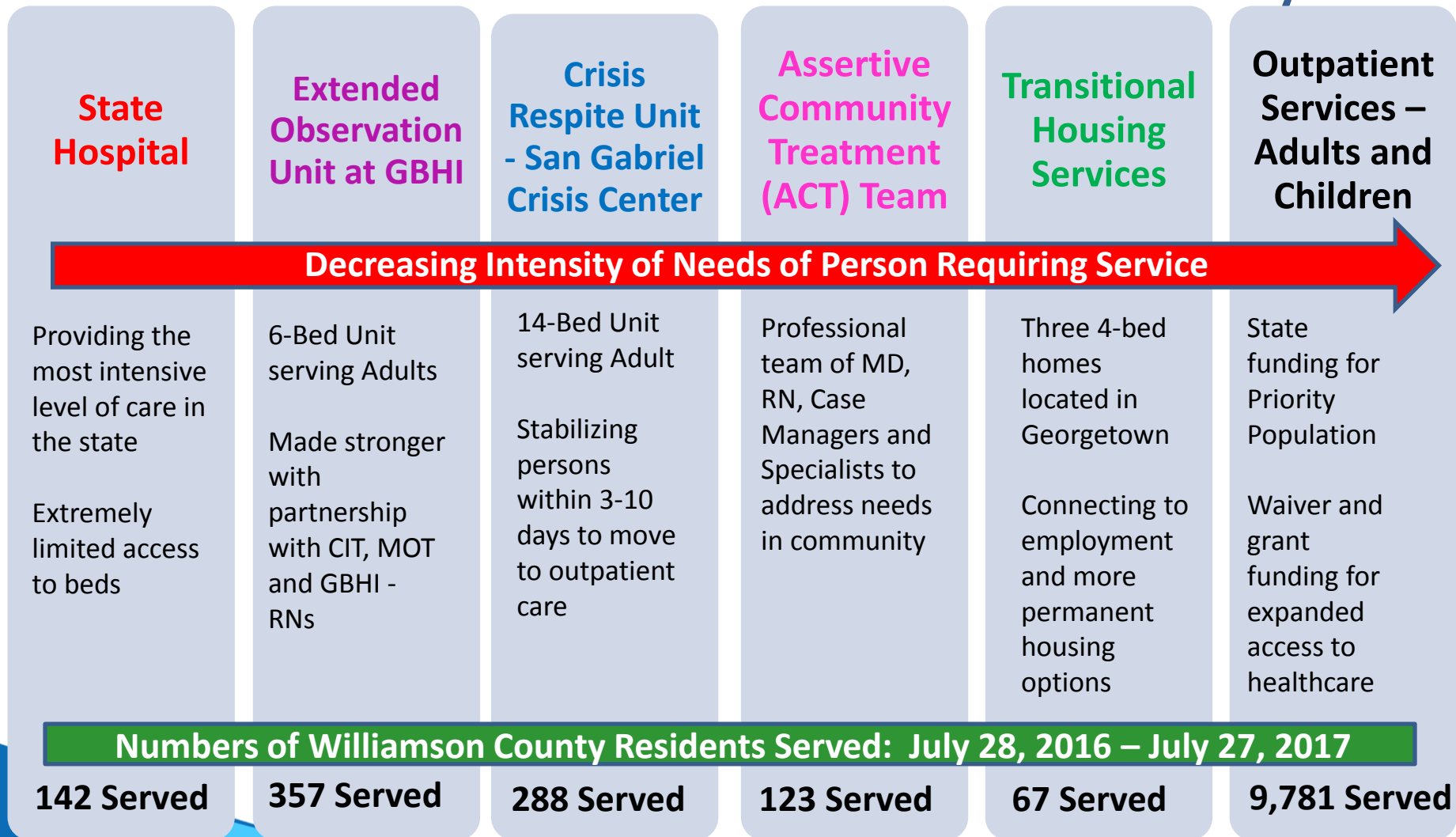
Deploying Crisis Services within 1 hour of call indicating need for  
emergency access to mental health care

**800-841-1255**



# Local Mental Health Authority

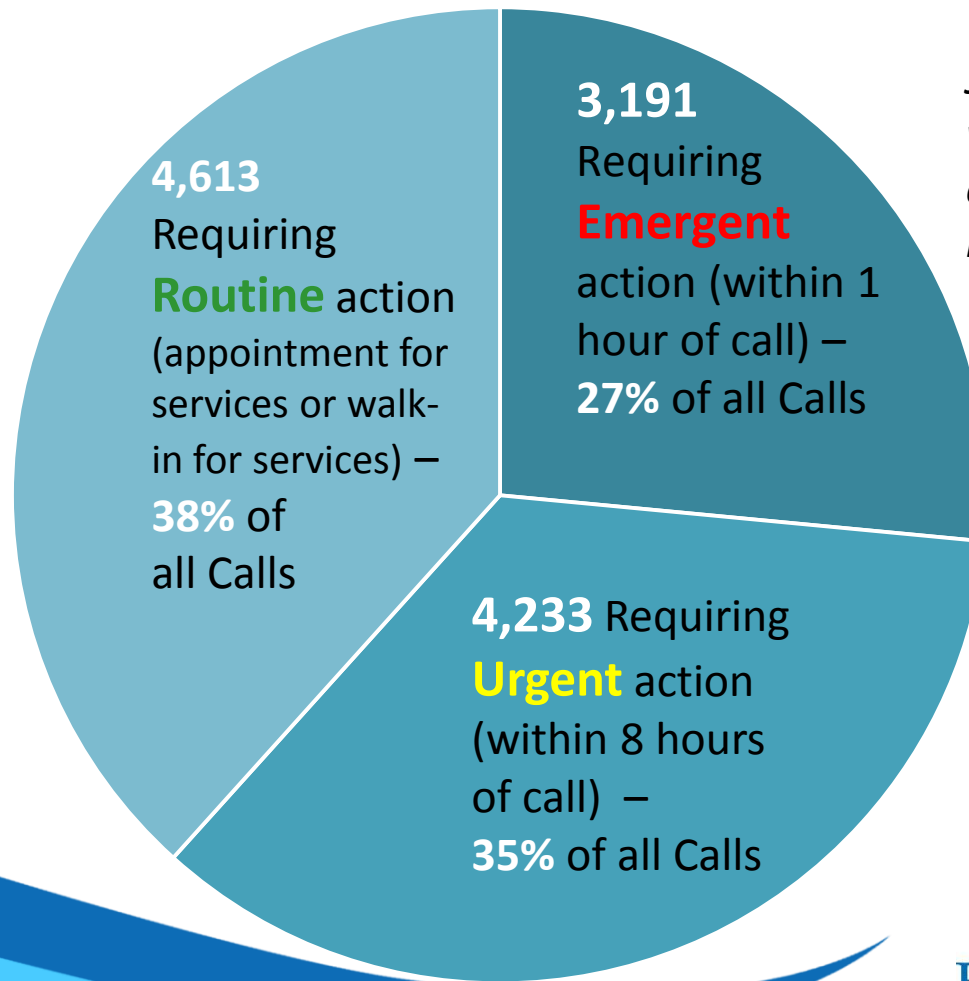
## Continuum of Crisis Services in Williamson County



# Williamson County Crisis Services

**Crisis Hotline** **12,037 Calls** to 800-841-1255 - Williamson County Residents

Twelve Month Period: July 28, 2016 – July 27, 2017

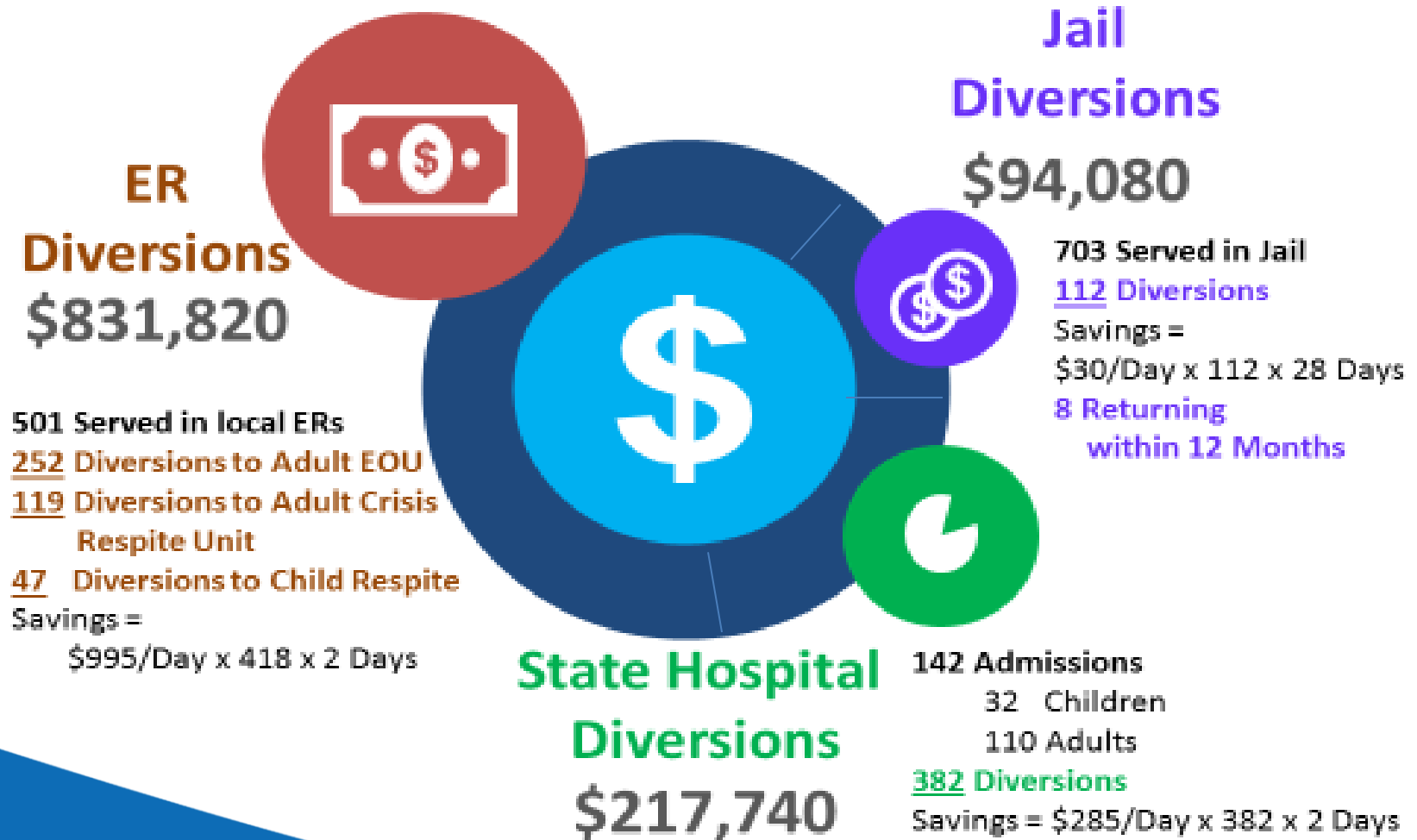


*June 2017 Audited Compliance with State and Federal contract expectations for timeliness of response = **100%***

# Williamson County Crisis Services

Twelve Month Period: October 1, 2015 – September 30, 2016

## Audited Community Cost Savings



# Community Collaborations

- Local Schools and School Districts
- Local Universities
- Crisis Intervention Team (CIT) and Police Departments
- Mobile Outreach Team (MOT)
- Court Systems
- Probation and Parole Departments
- Correctional Facilities and Jails
- Child and Adult Protective Services
- Local Hospital Emergency Departments, Psychiatric Hospitals and Healthcare Providers
- Williamson County and Cities Health District

*Thank you!*

## Questions and Discussion

**Call Center | 844-309-6385**

**24-Hour Crisis Hotline | 800-841-1255**