

Account Executive: Ruben Meza Phone: (956) 535-0155 Cell Phone: (956) 535-0155 Fax: (956) 230-0465

**Spectrum Customer Service Order** 

Email: ruben.meza@charter.com

Order # 8510393

<b>Customer Information: Customer</b>	Code 0000		
Business Name	Williamson County EMS - Master	Customer Type:	
Federal Tax ID	Tax Exempt Status	Tax Exempt Certificate #	
*****9344			
Billing Address			
Attention To:		Account Number	
301 SE Inner Loop STE 105 George	etown TX 78626	3103989-01	
Billing Contact	Billing Contact Phone	Billing Contact Email Address	
TAMMY McCulley	(512) 943-1500	tmcculley@wilco.org	
Authorized Contact	Authorized Contact Phone	Authorized Contact Email Address	
TAMMY McCulley	(512) 943-1500	tmcculley@wilco.org	
Technical Contact	Technical Contact Phone	Technical Contact Email Address	
Thomas Gillespie	(512) 943-1465	thomas.gillespie@wilco.org	

Voice Service Order Information 9218 Anderson Mill Rd MED22 Austin TX 78729						
Current LEC	LEC BTN	Porting Required				



Voice Lin	Voice Line Information For 9218 Anderson Mill Rd MED22 Austin TX 78729														
Product Line & Type	Number & Caller ID Display	Porting	HG	Hunt Group Type	SEQ	VM	SVM#	GVM#	AA	BGF	Call ID Priv	MP	Global Calling Plan	E-911 Location	Directory Listing YPHV & Listing Details
															Private
BCP Unlimited Local & LD	(000) 000-0000 WILLIAMSON COUN										No		No	BLDGN/A STEN/A FLN/A	
															Private
BCP Unlimited														BLDGN/A	
Local & LD	(512) 918-9878 WILLIAMSON COUN	L	<u> </u>			<u> </u>					No		No	STEN/A FLN/A	

Product Line & Type: (BTN) Billing Telephone Number, (WTN) Working Telephone Number
Features: (HG) Hunt Group, (SEQ) Hunt Group Sequence, (VM) Voice Mail, (SVM#) Shared Voice Mail, (GVM#) Group Voice Mail, (AA) Auto Attendant, (BGF) Business Group Feature Package,

(MP) Mobility Package (MP) Mobility Package

Spectrum offers inbound and outbound blocking options to help protect your account from unauthorized use. Spectrum recommends the use of International Blocking for all customers who do not make international calls. The table below summarizes the options selected for your order. If you have any questions or would like to change the blocking options, please contact your Spectrum Account

Call Blocking Options for: 9218 Anderson Mill Rd MED22 Austin TX 78729 **Inbound Call Blocks Phone Number Outbound Call Blocks** (000) 000-0000 Collect and Third Party (CTP) (512) 918-9878 Collect and Third Party (CTP)

Phone Number	Referral Number	Interval	Start Date			
(000) 000-0000						
(512) 918-9878						

Custom Ring For: 9218 Anderson Mill Rd M	ED22 Austin TX 78729		
Directory	Directory	Directory	Directory
Listing	Listing	Listing	Listing



Number	Custom Ring #1	#1	Custom Ring #2	#2	Custom Ring #3	#3	Custom Ring #4	#4
(000)				_,,				
(512) 918-9878								

000-0000								
(512)								
918-9878								
Internet and	TV Services Ord	der Informa	ition For 9218 Ar	nderson Mill R	d MED22 Austin T	X 78729		
				Service T	уре			
			Hig	h Speed Inte	rnet (HSD)			
<u> </u>		-						
Internet and	TV Services Ord	der Informa	ation For 1311 Hi	ghland Dr # C	ffice Cedar Park	ΓX 78613		
				Service T	уре			
			Hig	h Speed Inte	rnet (HSD)			
Internet and	TV Services Ord	der Informa	ation For 1427 N	Main St # Offi	ce Taylor TX 765	74		
				Service T	уре			
			Hiç	gh Speed Inte	rnet (HSD)			
					_			
Internet and	TV Services Or	der Informa	ation For 150 Ch	urch Park Rd	# Hsd Cedar Park	TX 78613		
			<u></u> .	Service 1	уре			
			Hiç	gh Speed Inte	rnet (HSD)			
							<del></del>	
Internet and	TV Services Or	der Informa	ation For 1991 Ra	awhide Dr # C	office Round Rock	TX 78681		
				Service 1	уре			
			Hig	gh Speed Inte	rnet (HSD)			
Internet and	TV Services Or	der Inform	ation For 2604 No	orthlawn Dr T	aylor TX 76574			
				Service 1	уре			

High Speed Internet (HSD)



Internet and TV Services Order Information For 350 Deepwood Dr # Office Round Rock TX 78681

Service Type

High Speed Internet (HSD)

Internet and TV Services Order Information For 450 Cypress Creek Rd Cedar Park TX 78613

Service Type

High Speed Internet (HSD)

Current Services and Monthly charges  Description	At 2604 Northlawn Dr., Taylor IX 76:  Quantity	Sales Price	Monthly Recurring Total
A/O	2	\$0.00	\$0.00
Bc Modem	1	\$0.00	\$0.00
PRV STNDRD	1	\$10.97	\$10.97
1 Static IP	1	\$0.00	\$0.00
Commi Accnt	1	\$0.00	\$0.00
Bc Cvtr Actv	1	\$0.00	\$0.00
BUSINESS CLASS PHONE	1	\$29.95	\$29.95
BASIC VIDEO - PRIVATE	1	\$25.91	\$25.91
BC Dgtl Adapt SD BSCSTD	3	\$0.00	\$0.00
*Total			\$66.83
*Prices do not include taxes and fees.			

Current Services and Monthly charges At 350 Deepwood Dr # Office , Round Rock TX 78681						
Description	Quantity	Sales Price	Monthly Recurring Total			
Bc Modem	1	\$0.00	\$0.00			
Bemonbannr	1	\$0.00	\$0.00			
Comml Accnt	1	\$0.00	\$0.00			
Do Not Call	1	\$0.00	\$0.00			
*Total			\$0.00			
*Prices do not include taxes and fees.						

Current Services and Monthly charge	es At 1991 Rawhide Dr # Office , Round	d Rock TX 78681	
Description	Quantity	Sales Price	Monthly Recurring Total
Bcmonbannr	1	\$0.00	\$0.00
Comml Accnt	1	\$0.00	\$0.00
*Total			\$0.00
*Prices do not include taxes and fees.			



Current Services and Monthly charges At 1427 N Main St # Office , Taylor TX 76574						
Description	Quantity	Sales Price	Monthly Recurring Total			
Hsi Outlet	1	\$0.00	\$0.00			
PRV STNDRD	1	\$19.07	\$19.07			
VID AO MRC	2	\$11.30	\$22.60			
Comml Accnt	1	\$0.00	\$0.00			
Do Not Call	1	\$0.00	\$0.00			
Bc Cvtr Actv	3	\$0.00	\$0.00			
BUSINESS CLASS PHONE	1	\$29.95	\$29.95			
BASIC VIDEO - PRIVATE	1	\$18.18	\$18.18			
BC Dgtl Adapt SD BSCSTD	3	\$0.00	\$0.00			
*Total			\$89.80			
*Prices do not include taxes and fees.						

Description	Quantity	Sales Price	Monthly Recurring Total
PRV STNDRD	1	\$35.99	\$35.99
VID AO MRC	1	\$6.99	\$6.99
Bcp Vc Mail	1	\$0.00	\$0.00
Commi Accnt	1	\$0.00	\$0.00
Bc Cvtr Actv	2	\$0.00	\$0.00
Bcph Vc Mail	1	\$0.00	\$0.00
Basic TV (Temp)	1	\$35.99	\$35.99
BC Dgtl Adapt SD BSCSTD	2	\$0.00	\$0.00
*Total			\$78.97

Description	Quantity	Sales Price	Monthly Recurring Total
Commi Acent	1	\$0.00	\$0.00
Do Not Call	1	\$0.00	\$0.00
*Total			\$0.00

Current Services and Monthly charges	At 1311 Highland Dr # Office , Ceda	r Park TX 78613	
Description	Quantity	Sales Price	Monthly Recurring Total
Comml Acent	1	\$0.00	\$0.00
*Total			\$0.00
*Prices do not include taxes and fees.			



		Monthly				
Description	Quantity	Sales Price	Recurring Total	Contract Term		
Spectrum Business Internet Plus	1	\$64.98	\$64.98	Month to Month		
*Total			\$64.98			

New and Revised Services and Monthly Charge	es At 1991 Rawhide Dr	# Office,Round Ro	ck TX 78681	
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total		İ	\$99.99	

	Monthly				
Description	Quantity	Sales Price	Recurring Total	Contract Term	
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month	
*Total			\$99.99		

			Monthly	
Description	Quantity	Sales Price	Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total			\$99.99	

Description	Quantity	Sales Price	Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total		-	\$99.99	

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total			\$99.99	

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Month
*Total			\$99.99	



Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Spectrum Business Internet Plus - 60Mbps	1	\$99.99	\$99.99	Month to Monti
Spectrum Business Voice	2	\$44.99	\$89.98	Month to Mont
*Total			\$189.97	
One Time fees At 1427 N Main St # Office , Tay  Description	lor TX 76574  Quantity	Sales Price	ı	Total
Install Charge - Business Internet	1		99.00	\$99.0
Total				\$99.0

Description	Quantity	Sales Price	Total
Internet Change of Srvce	1	\$99.00	\$99.00
Total			\$99.00

Description	Quantity	Sales Price	Total
Install Charge - Business Internet	1	\$99.00	\$99.00
Total			\$99.00

Description	Quantity	Sales Price	Total
Install Charge - Business Internet	1	\$99.00	\$99.00
Total			\$99.00

One Time fees At 9218 Anderson Mill Rd U	Jnit MED22, Austin TX 78729		<del></del>
Description	Quantity	Sales Price	Total
Install Charge - Business Internet	1	\$99.00	\$99.00
Total			\$99.00
*Prices do not include taxes and fees.			



Special Terms
Electronic Signature Disclosure
By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.
The god
Authorized Signature for Customer  DA - A - C-A + 7.1
Printed Name and Title  16-27- 2-17

Date Signed



## SERVICE AGREEMENT

This Spectrum Service Agreement, including all Service Orders entered into hereunder and the Commercial Terms of Service that are incorporated herein by this reference ("Service Agreement"), executed and effective upon the date of the signature set forth in the signature block below (the "Effective Date"), is between customer identified below ("Customer") and Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum").

## Spectrum Information Spectrum Street: 2921 S Expressway 83 Contact: Ruben Meza City: Harlingen Phone: (956) 535-0155 State: TX Phone: (956) 230-0465 Zip Code: 78551 Facsimile: (956) 230-0465

Customer Information Customer Name (Exact Legal Name): William	son County EMS	- Master	Federal Ta	x ID:	
Billing Address:	Suite:	City:	State:	Zip Code:	
301 SE Inner Loop STE 105		Georgetown	TX	78626	
Billing Contact Name: TAMMY McCulley		Phone:	Email:	Email:	
		(512) 943-1500	tmcculley@	tmcculley@wilco.org	
Authorized Contact Name: TAMMY McCulley		Phone: (512) 943-1500	Email: tmcculley(	Email: tmcculley@wilco.org	

## **Service Agreement**

THIS SPECTRUM SERVICE AGREEMENT IS SUBJECT TO THE COMMERCIAL TERMS OF SERVICE AVAILABLE AT <a href="https://www.charter.com">www.charter.com</a>. A COPY OF WHICH WILL BE PROVIDED TO CUSTOMER UPON REQUEST. SUCH TERMS AND CONDITIONS ARE INCOPORATED HEREIN BY THIS REFERENCE. BY EXECUTING THIS SPECTRUM SERVICE AGREEMENT WHERE INDICATED BELOW, CUSTOMER ACKNOWLEDGES THAT (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY ALL SUCH TERMS AND CONDITIONS, INCLUDING THE ARBITRATION SECTION THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE SPECTRUM SERVICE AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

he show	10-23-2011
(Authorized Customer Signature)	(Date Signed)
DAL & GATTE	Courty Jaly
(Printed Name)	(Title)



## Spectrum™ Business Voice Service E911 Acknowledgment

Customer Name:	Williamson County EMS - Maste	r		
Billing Address:	301 SE Inner Loop STE 105	Georgetown	TX	78626
Please confirm that yo Spectrum Business Vo	ou understand this impor pice service. <sup>1</sup>	rtant informat	ion regard	ding E911 access and
	oice service customer pr power outage or Spectr			E") is electrically powered 111 services may be
When you dial 911, your service address is automatically provided to an emergency services provider. Spectrum Business Voice service CPE must not be moved to a new service address without first contacting Spectrum to identify your new service location. If you move the Spectrum Business Voice service CPE to a new service address without authorization and dial 911, you will need to provide your address to the 911 operator or your call may be misdirected to the wrong location or wrong emergency provider.				
During the first 72 hours after initiating service or advising us of an address change, if you dial 911, you must provide your new service address to the emergency operator. This is necessary to ensure emergency services are dispatched to your new service address because the emergency operator may not have the new service address in their records. In some locations, depending on the equipment used by local governments to provide 911 service, you will always need to convey the 911 service location information to the emergency operator.				
You must ensure that all alarm, security, medical and/or other monitoring systems and services are tested to validate proper operation after Spectrum Business Voice service is installed.				
	elow, I acknowledge tha d agree to the obligation		ove.	
(Authorized Customer	· Signature)			(Date Signed)
DA L A (Printed Name)	GATTA		(01/L	71165e (Title)

<sup>&</sup>lt;sup>1</sup> "Spectrum" refers to Charter Communications Operating, LLC and its subsidiaries providing you the Services.