



Account Executive: Paul Gonzales
Phone: (512) 485-6497 ext:
Cell Phone:
Fax:
Email: paul.gonzales@charter.com

Spectrum Customer Service Order

Order # 9890433

Customer Information: Customer Code		
Business Name	Williamson County *Master* (HQ)	Customer Type:
Federal Tax ID	Tax Exempt Status	Tax Exempt Certificate #
*****6906		
Billing Address		
Attention To: DIR-TEX-AN-NG-CTSA-008		Account Number
301 SE Inner Loop, Suite 105 GEORGETOWN TX 78626		
Billing Contact	Billing Contact Phone	Billing Contact Email Address
Tammy McCulley	(512) 943-1455	tmcculley@wilco.org
Authorized Contact	Authorized Contact Phone	Authorized Contact Email Address
Thomas G	(254) 220-9475	0034000001xiGuz@SF.com.elq
Technical Contact	Technical Contact Phone	Technical Contact Email Address
Richard Semple	(512) 943-1489	rsemple@wilco.org

Current Services and Monthly charges At 200 Wilco Way , Georgetown TX 78626

Description	Quantity	Sales Price	Monthly Recurring Total
Comm Acct	1	\$0.00	\$0.00
Ethernet Intrastate	1	\$0.00	\$0.00
Ethernet Intrastate	1	\$2,543.75	\$2,543.75
*Total			\$2,543.75
*Prices do not include taxes and fees.			

New and Revised Services and Monthly Charges At 8160 Chandler Rd Unit FIBER, Hutto TX 78634

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
ELAN Intrastate 100 Mbps	1	\$1,080.00	\$1,080.00	60 Months
Ethernet Spoke	1	\$0.00	\$0.00	36 Months
*Total			\$1,080.00	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 200 Wilco Way , Georgetown TX 78626

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Ethernet ELAN HUB	1	\$0.00	\$0.00	
*Total			\$0.00	
*Prices do not include taxes and fees.				

One Time fees At 8160 Chandler Rd Unit FIBER, Hutto TX 78634

Description	Quantity	Sales Price	Total
Installation	1	\$250.00	\$250.00
Total			\$250.00
*Prices do not include taxes and fees.			

Special Terms

This Service Order is executed and effective upon the latest date of the signature(s) set forth in the signature block below ("Effective Date") by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Williamson County ("Customer") and is governed by and subject to terms of the Master Services Agreement ("Agreement"), dated , by and between Customer and Spectrum. Except as specifically modified herein, all other terms and conditions of the Agreement shall remain unamended and in full force and effect.

The Parties hereby agree to the following additional terms:

1. No Waiver of Sovereign Immunity or Powers: To the extent required by Texas law, nothing in this agreement will be deemed to constitute a waiver of sovereign immunity or powers of the Williamson County Commissioners Court, or the Williamson County Judge.
2. Non-appropriations: For the purposes of this Service Order only, the Parties have agreed that if Government funding used by the Customer to purchase the Services hereunder is eliminated in its entirety due to no fault of Customer, Customer shall have the right to terminate the Services previously funded without incurring early termination charges provided that; (a) Customer provides Spectrum with at least sixty (60) days prior written notice of the loss of funding and its intention to terminate; (b) Customer has paid Spectrum all amounts due and owing at the time of such termination for all Services provided by Spectrum; and (c) Customer promptly pays to Spectrum, upon receipt of invoice, all construction expenses and other non-recurring charges associated with the terminated Services, and any costs and expenses incurred by TWC to terminate the terminated Services, including, without limitation, any applicable third-party termination liability charges. The Special Terms Addendum attached to this Service Order is added to the Service Agreement and shall take precedence over any conflicting or inconsistent terms therein.
3. Texas Prompt Payment Act Compliance: Payment for goods and services shall be governed by Chapter 2251 of the Texas Government Code.
4. Mediation: To the extent required by Texas law, The parties agree to use mediation for dispute resolution prior to and formal legal action being taken on this Contract.
5. Governing Law: The law of the State of Texas shall govern.
6. Records: Spectrum shall maintain, in accordance with generally accepted accounting practices, accurate and complete

**Special Terms**

records that it currently keeps in the ordinary course of business including those records that enable Spectrum to support any invoice supplied to Customer. Spectrum shall maintain those records for a period of at least three (3) years after the later of the delivery of Service or issuance of an invoice for a Service delivered under the Agreement.

Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.



Authorized Signature for Customer

Dan A. Gattis

County Judge

Printed Name and Title

Date Signed

10-30-2017



SERVICE AGREEMENT

This Service Agreement, including all Service Orders entered into hereunder and the Commercial Terms of Service available at www.charter.com, are incorporated herein by this reference, (collectively the "Service Agreement"), executed and effective upon the date of the signature set forth below (the "Effective Date"), is between customer identified below ("Customer") and Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the service(s) hereunder ("Spectrum").

Spectrum Information

Spectrum	Contact: Paul Gonzales
Street: 12012 N MoPac Expwy	Phone: (512) 485-6497
City: Austin	Facsimile:
State: TX	
Zip Code: 78758	

Customer Information

Customer Name (Exact Legal Name): Williamson County *Master* (HQ)			Federal Tax ID: *****6906	
Billing Address: 301 SE Inner Loop, Suite 105	Suite:	City: GEORGETOWN	State: TX	Zip Code: 78626
Billing Contact Name: Tammy McCulley		Phone: (512) 943-1455	Email: tmcculley@wilco.org	
Authorized Contact Name: Thomas G		Phone: (254) 220-9475	Email: 0034000001xiGuz@SF.com.	

Additional Terms

BY EXECUTING THIS SERVICE AGREEMENT WHERE INDICATED BELOW, CUSTOMER ACKNOWLEDGES THAT (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY ALL SUCH TERMS AND CONDITIONS, INCLUDING THE ARBITRATION SECTION THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE SERVICE AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.


(Authorized Customer Signature)

10-30-2017
(Date Signed)

Dan A. Gattis

County Judge

(Printed Name)

(Title)