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Name: Williamson County - Information Technology Services

Site
301 SE Inner Loop, Suite 105
Georgetown, TX 78626

Billing
301 Se Inner Loop-Suite 105
Georgetown, TX 78626

Contact

PROJECT NAME: Wilco - Master FY23 SecurePlan

PROJECT SCOPE OF WORK
DIR-CPO-4494

Knight Security Systems greatly appreciates your time and for the opportunity to provide you with our recommended **SecurePlan** Level Agreement (SLA). Please find the Summary information below for the Coverage details and annual pricing of our **SecurePlan** and **SecurePlanHealth**.

- All KSS provided equipment, materials and labor shall be warranted for the duration of the agreement and begins from the date of final acceptance by the Owner
- Includes KnightSentry for System health monitoring for proactive notification of system issues detected. (Network access required. Remediation not included)
- Performs one (1) scheduled preventative maintenance site visit
- Software license renewals and services to apply software maintenance updates or upgrade for which the systems are eligible at the time of annual inspection
- Same day response when you place your service call before noon
- Next business day response for all calls for service after noon and shall be responded to before the end of the next Business day
- KSS Normal business hours shall be 8 AM to 5 PM Monday through Friday
- Emergency Response Times: Includes 24-Hour Emergency Response of - 4 hour onsite response 24/7 at discounted rates to owner
- Provide factory trained technicians for all service requests; list provided upon notice to proceed

Williamson County Jail is the only site w/ **SecurePlan24**


SecurePlan24 has all the same benefits as shown above in addition to

- 24/7 Service Included
- 4 hour response for all calls for service

Williamson Co. campuses SecurePlan w/ Health

Investment summary FY23 \$131,941.31/ yr

The annual pricing above is based on 5 year agreement and pertains to the Williamson County campuses that KSS currently supports

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Adult Probation, Historic Courthouse, Round Rock Annex, SOTC, North Campus Facilities, & Sheriff Office). All KSS provided equipment is included in **SecurePlan** Coverage for as long as agreement is active.

Coverage details and Process for support is provided in attached documents. Remote VPN access to the security devices is required with SecurePlan Health for remote remediation.

Knight Security Systems appreciates the opportunity to provide our SLA to help protect the investment of your security systems and provide a greater level of support to the Wilco teams. We are eager to continue working with you closely with regard to the video surveillance and access control systems as well as continuing to support your systems in the many years to come in order to maximize the long term value of these systems.

DIR CPO-4494

Termination for Convenience: This agreement may be terminated at any time at the option of either party, without future or prospective liability for performance upon giving thirty (30) days written notice thereof. In the event of termination, Williamson County will only be liable for its pro rata share of services rendered and goods actually received.

Texas Prompt Payment Act Compliance: Payment for goods and services shall be governed by Chapter 2251 of the Texas Government Code. An invoice shall be deemed overdue the 31st day after the later of (1) the date licensee receives the goods under the contract; (2) the date the performance of the service under the contract is completed; or (3) the date the Williamson County Auditor receives an invoice for the goods or services. Interest charges for any overdue payments shall be paid by licensee in accordance with Texas Government Code Section 2251.025. More specifically, the rate of interest that shall accrue on a late payment is the rate in effect on September 1 of licensee's fiscal year in which the payment becomes due. The said rate in effect on September 1 shall be equal to the sum of one percent (1%); and (2) the prime rate published in the Wall Street Journal on the first day of July of the preceding fiscal year that does not fall on a Saturday or Sunday.

Mediation: The parties agree to use mediation for dispute resolution prior to and formal legal action being taken on this Contract.

Venue and Governing Law: Venue of this contract shall be Williamson County, Texas, and the law of the State of Texas shall govern.

Right to Audit: Knight Security Systems, LLC agrees that licensee or its duly authorized representatives shall, until the expiration of three (3) years after final payment under this Agreement, have access to and the right to examine and photocopy any and all books, documents, papers and records of Knight Security Systems, LLC which are directly pertinent to the services to be performed under this Agreement for the purposes of making audits, examinations, excerpts, and transcriptions. Knight Security Systems, LLC agrees that licensee shall have access during normal working hours to all necessary Knight Security Systems, LLC facilities and shall be provided adequate and appropriate work space in order to conduct audits in compliance with the provisions of this section. licensee shall give Knight Security Systems, LLC reasonable advance notice of intended audits.

Texas Law Applicable to Indemnification: All indemnifications or limitations of liability or statutes of limitations shall be to the extent authorized under Texas law and shall follow Texas law without modifying the County's rights.

Client Initials: RS
BG

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PROJECT INVESTMENT

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$16,374.48

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Digital Alarm Monitoring up to 64 zones incl timer	\$993.60
Secure Plan Premium Service Level Agreement	\$6,866.40
GSM/ Cellular Back up alarm monitoring	\$237.60

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,040.80

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$5,099.04

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Digital Alarm Monitoring up to 64 zones incl timer	\$384.00
Secure Plan Premium Service Level Agreement	\$8,844.00
GSM/ Cellular Back up alarm monitoring	\$264.00

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,949.80

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,559.92

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,153.96

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$2,628.00

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SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$5,808.00

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$2,400.00

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$2,100.00

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,600.00

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$4,001.76

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Digital Alarm Monitoring up to 64 zones incl timer	\$648.00
Secure Plan Premium Service Level Agreement	\$3,789.12

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,971.04

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,661.80

SecurePlan - [REDACTED]

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$2,874.00

SecurePlan 24 - [REDACTED]

Annual Recurring:

Description	Ext.Price
SecurePlan-24 24/7 service level agreement	\$3,641.00

Client Initials: RS

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Investment Summary

Annual Recurring

\$131,941.32

Note: Sales tax, if applicable, is not included on this proposal and will be added to the total upon invoicing.

IN WITNESS WHERE OF, Williamson County and Knight Security Systems have duly executed this Agreement to be effective as of the date of the last party's execution below.

KNIGHT SECURITY SYSTEMS:

By: Xavier Mead

Printed Name: Xavier Mead

Representative
Capacity: Account Executive

Date: February 28th, 2023

WILLIAMSON COUNTY:

By: Bill Gravell
Bill Gravell (Mar 7, 2023 13:46 CST)

Printed Name: Bill Gravell

Representative
Capacity: County Judge

Date: Mar 7, 2023, 20



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