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Patrick Stevenson
patrickstevenson@callmc.com
512-944-0854

Name: Williamson County

Site

301 SE Inner Loop
Georgetown, TX 78626

Billing

3101 SE Inner Loop
Georgetown, TX 78626

Contact

Don Heflin, IT-Systems
P (512) 409-6222
E don.heflin@wilco.org

PROJECT NAME: Williamson County FY24 Master SecurePlan - 5 Year Term V2

PROJECT SCOPE OF WORK

DIR CPO-4494

MCA greatly appreciates your time and for the opportunity to provide you with our recommended [SecurePlan](#) Level Agreement (SLA). Please find the Summary information below for the Coverage details and annual pricing of our [SecurePlan](#) and [SecurePlanHealth](#).

- All MCA provided equipment, materials and labor shall be warranted for the duration of the agreement and begins from the date of final acceptance by the Owner
- Includes MCASentry for System health monitoring for proactive notification of system issues detected. (Network access required. Remediation not included)
- Performs one (1) scheduled preventative maintenance site visit
- Software license renewals and services to apply software maintenance updates or upgrade for which the systems are eligible at the time of annual inspection
- Same day response when you place your service call before noon
- Next business day response for all calls for service after noon and shall be responded to before the end of the next Business day
- MCA Normal business hours shall be 8 AM to 5 PM Monday through Friday
- Emergency Response Times: Includes 24-Hour Emergency Response of - 4 hour onsite response 24/7 at discounted rates to owner
- Provide factory trained technicians for all service requests; list provided upon notice to proceed

Williamson County Jail is the only site w/ [SecurePlan24](#)

[SecurePlan24](#) has all the same benefits as shown above in addition to

- 24/7 Service Included
- 4 hour response for all calls for service

Williamson Co. campuses SecurePlan w/ Health

5-Year Investment Summary \$155,010.96 annually

Total of Projects to be completed will add \$6,113.66 annually

Total annual contract price will be \$161,124.62 annually with all projects completed

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Contract start date will now be reflected as 11/1 of each year

The annual pricing above shows a 5 year agreement and pertains to the Williamson County campuses that MCA currently supports (Justice Center, Cedar Park Annex, ESOC, Taylor JP PCT 4, Expo Center, PCT 3 Annex, Jail, Info Tech Services, Main Tax Office, Taylor Annex, Cities & Health District, Regional Animal Shelter, Lott Center, Liberty Hill Adult Probation, Historic Courthouse, Round Rock Annex, SOTC, North Campus Facilities, Sheriff Office, Child Advocacy Center, Central Texas Treatment Center, and Juvenile Justice Center). Two Wilco sites have not been completed at this time and will be added to the annual **SecurePlan** Coverage once finished, their pricing is below. All MCA provided equipment is included in **SecurePlan** Coverage for as long as agreement is active.

- Bob Phillips
 - 5-Year Investment Summary \$822.64 annually
- Wilco Sheriff's Office Shooting Range
 - 5-Year Investment Summary \$5,291.02 annually

The above sites will be added to the SecurePlan contract once completed and will be pro-rated to the nearest month end.

Coverage details and Process for support is provided in attached documents. Remote VPN access to the security devices is required with SecurePlan Health for remote remediation.

MCA appreciates the opportunity to provide our SLA to help protect the investment of your security systems and provide a greater level of support to the Wilco teams. We are eager to continue working with you closely with regard to the video surveillance and access control systems as well as continuing to support your systems in the many years to come in order to maximize the long term value of these systems.

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Termination for Convenience: This agreement may be terminated at any time at the option of either party, without future or prospective liability for performance upon giving thirty (30) days written notice thereof. In the event of termination, Williamson County will only be liable for its pro rata share of services rendered and goods actually received.

Texas Prompt Payment Act Compliance: Payment for goods and services shall be governed by Chapter 2251 of the Texas Government Code. An invoice shall be deemed overdue the 31st day after the later of (1) the date licensee receives the goods under the contract; (2) the date the performance of the service under the contract is completed; or (3) the date the Williamson County Auditor receives an invoice for the goods or services. Interest charges for any overdue payments shall be paid by licensee in accordance with Texas Government Code Section 2251.025. More specifically, the rate of interest that shall accrue on a late payment is the rate in effect on September 1 of licensee's fiscal year in which the payment becomes due. The said rate in effect on September 1 shall be equal to the sum of one percent (1%); and (2) the prime rate published in the Wall Street Journal on the first day of July of the preceding fiscal year that does not fall on a Saturday or Sunday.

Mediation: The parties agree to use mediation for dispute resolution prior to and formal legal action being taken on this Contract.

Venue and Governing Law: Venue of this contract shall be Williamson County, Texas, and the law of the State of Texas shall govern.

Right to Audit: MCA agrees that licensee or its duly authorized representatives shall, until the expiration of three (3) years after final payment under this Agreement, have access to and the right to examine and photocopy any and all books, documents, papers and records of MCA which are directly pertinent to the services to be performed under this Agreement for the purposes of making audits, examinations, excerpts, and transcriptions. MCA agrees that licensee

Client Initials:  BG

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shall have access during normal working hours to all necessary MCA facilities and shall be provided adequate and appropriate work space in order to conduct audits in compliance with the provisions of this section. licensee shall give MCA reasonable advance notice of intended audits.

Texas Law Applicable to Indemnification: All indemnification or limitations of liability or statutes of limitations shall be to the extent authorized under Texas law and shall follow Texas law without modifying the County's rights.

IN WITNESS WHERE OF, Williamson County and MCA have duly executed this Agreement to be effective as of the date of the last party's execution below.

MCA:

By: Patrick Stevenson
Printed Name: Patrick Stevenson
Representative
Capacity: Account Executive
Date: 11/01, 2023

WILLIAMSON COUNTY:

By: Bill Gravell (Nov 21, 2023 10:51 CST)
Printed Name: Bill Gravell
Representative
Capacity: County Judge
Date: Nov 21, 2023, 20

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PROJECT INVESTMENT

SecurePlan - Justice Center

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$14,737.08

Annual Recurring Subtotal \$14,737.08

SecurePlan - Cedar Park Annex

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$6,179.76
Digital Alarm Monitoring up to 64 zones incl timer	\$404.04
GSM/ Cellular Back up alarm monitoring	\$277.80

Annual Recurring Subtotal \$6,861.60

SecurePlan - Taylor JP Pct 4

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$2,736.72

Annual Recurring Subtotal \$2,736.72

SecurePlan - Expo Center

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$4,589.16

Annual Recurring Subtotal \$4,589.16

SecurePlan - Pct 3 Annex

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$7,959.60
GSM/ Cellular Back up alarm monitoring	\$277.80
Digital Alarm Monitoring up to 64 zones incl timer	\$404.04

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Annual Recurring Subtotal \$8,641.44

SecurePlan - Info Tech Services

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,554.88

Annual Recurring Subtotal \$3,554.88

SecurePlan - Main Tax Office

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,203.88

Annual Recurring Subtotal \$3,203.88

SecurePlan - Taylor Annex

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$2,838.60

Annual Recurring Subtotal \$2,838.60

SecurePlan - Cities and Health District

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$2,365.20

Annual Recurring Subtotal \$2,365.20

SecurePlan - Regional Animal Shelter

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$5,227.20

Annual Recurring Subtotal \$5,227.20

SecurePlan - Lott Center

Annual Recurring:

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Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$2,160.00

Annual Recurring Subtotal \$2,160.00

SecurePlan - Liberty Hill Adult Probation

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$1,890.00

Annual Recurring Subtotal \$1,890.00

SecurePlan - Historic Courthouse

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,240.00

Annual Recurring Subtotal \$3,240.00

SecurePlan - Round Rock Annex

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,601.56

Annual Recurring Subtotal \$3,601.56

SecurePlan - SOTC

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,410.16
Digital Alarm Monitoring up to 64 zones incl timer	\$404.04

Annual Recurring Subtotal \$3,814.20

SecurePlan - North Campus Facilities

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,573.96

Annual Recurring Subtotal \$3,573.96

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SecurePlan - Sheriff Office

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,295.68

Annual Recurring Subtotal \$3,295.68

SecurePlan - ESOC

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$2,586.60

Annual Recurring Subtotal \$2,586.60

SecurePlan - Central Texas Treatment Center

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$6,535.68

Annual Recurring Subtotal \$6,535.68

SecurePlan - Child Advocacy Center

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$3,753.12

Annual Recurring Subtotal \$3,753.12

SecurePlan - Juvenile Justice Center

Annual Recurring:

Description	Ext.Price
Secure Plan Premium Service Level Agreement	\$26,481.60

Annual Recurring Subtotal \$26,481.60

SecurePlan 24 - Jail

Annual Recurring:

Description	Ext.Price
SecurePlan-24 24/7 service level agreement	\$39,322.80

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Annual Recurring Subtotal \$39,322.80

Investment Summary

Total Equipment	\$0.00
Total Proposal Amount	\$0.00
Annual Recurring	\$155,010.96

Note: Sales tax, if applicable, is not included on this proposal and will be added to the total upon invoicing.

Investment Total

MCA will provide the proposed system as described in this proposal for the sum of: \$0.00

The price above includes: material, equipment and labor as described within this proposal.

Proposal Acceptance:

Williamson County

By: Bill Gravell (Nov 21, 2023 10:51 CST)
Signature
County Judge
Title
Bill Gravell
Print Name