

Rental Managed Print Services Agreement



Downtown Austin / 78702
1000 E. 7th Street
P: 512-478-8793

North Austin / 78758
10713 Metric Boulevard
P: 512-837-8888

Company:	Williamson County Dept. of Infrastructure	Mfg./Model # / Serial #:	HP T2600ps dr	
Miller IDS #:		Start Date:	TBD	
Contact Name:	Jenifer M. Favreau	Term / # of Months:	12	
Address:	3151 SE Inner Loop	Monthly Pymt:	\$350.00	
City / Zip:	Georgetown / 78626	Service Fee/Allowance:	N/A	1,000 sq. ft.
Phone:	512.943.1937	Starting Meter Read:	22,524 sq. ft.	
Email:	jenifer.favreau@wilco.org			

All applicable taxes apply.

MPS Cost Per Sq. Ft.

\$0.35

Terms & Conditions:

- This Rental MPS agreement will automatically renew unless canceled by the customer with 60-day written notice prior to the expiration date.
- At the end of the contract term the customer has the following options:
 - Renew the agreement on an annual basis at agreed upon terms at that time.
 - Upgrade the system to a newer model at agreed upon terms at that time.
- This agreement **DOES** include service and consumable items defined as ink cartridges, maintenance cartridges, printheads, etc.
- This agreement **DOES** include 20lb bond media (17" to 36" width).
- To avoid disruption of service or shipment of supplies, the customer must not have a payment more than 30 days past due.
- Delivery of consumables will incur a delivery fee.
- Meter charges will be billed on a monthly basis. Miller IDS will install an app to report the monthly usage for billing purposes. In the event the app does not work within the customer infrastructure, the customer will be required to email the meter readings to Miller IDS at the end of each month.
 - Failure to provide a monthly meter reading could result in the cancellation of the MPS portion of this agreement.
- The MPS fees in this agreement will be reviewed annually and can be changed with 30 days written notice. Price changes will not exceed 10%.
- Meter fees can change at any time with 30 days written notice. Price changes will not exceed 10%.
- All service calls covered by this agreement will be performed during normal business hours of 8:00 AM to 5:00 PM, Monday through Friday.
- This agreement covers the cost of service replacement parts, labor and travel in Zone 1.
 - Zone 1 – Austin – Bastrop, Blanco, Burnet, Caldwell, Hays, Travis & Williamson
 - Zone 1 – San Antonio – Bexar, Comal, Guadalupe, Wilson, Atascosa, Medina
- An additional \$85.00 per hour each way travel fee will be charged for service calls outside of Zone 1.
- Service calls not covered by this agreement are billed at \$150.00 for the first half hour plus \$150.00 for each additional hour.
- The customer is responsible for installing the consumables to include ink cartridges, toner, print heads, maintenance cartridges, media, etc. Service calls specifically related to consumable replacement are billable calls. Customers are responsible for maintaining the necessary consumables at all times.
- Humidity in media creates imaging problems and transport (paper jams) problems. All media is packaged in plastic bags to protect against humidity. It is recommended that media be wrapped and sealed when not in use. Repeated calls related to moisture in media can become a billable service call and are not covered by this agreement.
- Miller IDS reserves the right to void this agreement and the customer forfeits any fees previously paid if any of the following conditions are found to exist:
 - Damage to the equipment that is the result of misuse, abuse, accident or disaster by persons not employed by Miller IDS.
 - Equipment is placed in an area where it is subjected to unreasonable environmental conditions or an area which is inconsistent with manufacturer's stated space, electrical or environmental requirements.
 - Equipment is modified, altered or serviced by other than Miller IDS Service Technicians.

Install Location:

DOI - Land Development
3151 SE Inner Loop
Georgetown TX, 78626

By signing this agreement, I agree to all the terms and conditions of the Miller IDS Rental MPS Agreement.

Customer Signature:

Bill Gravell
Bill Gravell (Feb 25, 2025 10:55 CST)

Miller IDS Signature:

Matthew Resek

P.O. Number:

Date: Feb 25, 2025