



YOLO-ALERT

1

History & Future



PROGRESSION OF THE SYSTEM

Prior to 2010

Yolo owned its own system. This system was found to be inadequate, and a new solution was needed for Mass Notifications
Dialogic

2010-2013

Yolo was accepted to be in a joined digital environment to send alerts and was incorporated into the changes of that system from 2010-2013

Reverse 911

2013-Today

Yolo is in a joined, software as a service (SaS) environment for a Mass Notification system
Everbridge



THE FUTURE IN YOLO

Option #1

Stay in a shared Everbridge environment.

Preferred Option!

Option #2

Move to another product.

Dependent on purchasing regulations.

The Future - Next Gen 911 & The State's New System

2

**Implementation &
Maintenance**



REGIONAL DEFAULT SETTINGS

Setting	Default	Reason
Sender E-Mail Display	Sacramento Regional Alert System	Name agreed upon by all three counties
Sender caller ID	1-833-4-CAL-ALERT	Number agreed upon by all three counties
Delivery Order	Contact Preferred	Ensures user opt-in preferences are respected
Delivery methods	All enabled	Ensures notifications are blasted to all delivery methods
Apply voice throttling rules	Yes	Ensure that any pre-programmed throttling rules are respected during the send
Broadcast duration	1 hour	Minimum allowed
Contact cycles	1	Ensures single blast
Interval between cycles	0 minutes	None needed with one cycle selected in field above
Interval between delivery methods	1 minute	Agreed upon by all three counties
Voice mail preference	Message Only	Ensure messages are left on answering machines during sends
Confirm	No	Turns confirmation off
Language	English (US)	Ensures that text-to-speak engine uses English voice to read messages

Agreed on by all three counties,
every sub-jurisdiction and the
Tribal Nation



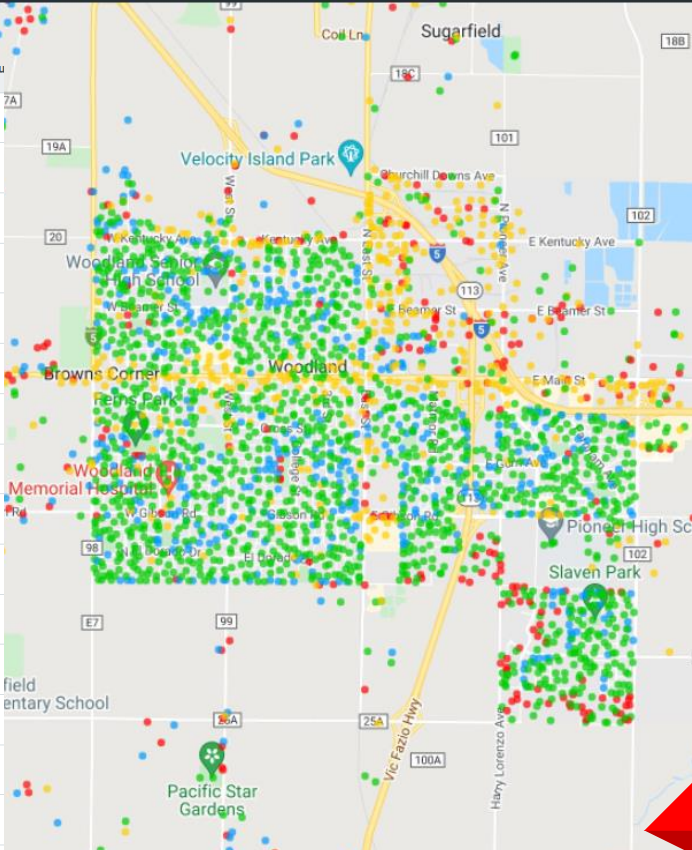
DATA SETS BEING MAINTAINED

Data Source	Refresh Rate	Responsible Agency	System ID Color
Sacramento Resident 9-1-1 Data	Bi-annually	Sacramento County OES	Red
Sacramento Business 9-1-1 Data	Bi-annually	Sacramento County OES	Royal Blue
Placer 9-1-1 Data	Quarterly	Placer County Dispatch	Red
Yolo Resident 9-1-1 Data	Quarterly	Yolo County OES/GIS	Red
Yolo Business 9-1-1 Data	Quarterly	Yolo County OES/GIS	Royal Blue
White Page Data	Annually	Everbridge	Light Blue
Yellow Page Data	Annually	Everbridge	Yellow
Citizen Opt-in	Daily	None	Green

You've selected: **0** contact(s)

- YOL 2018 County Fire
- YOL 2019 Storms
- YOL CASIO Shapes
- YOL County
- YOL Davis
- YOL Evacuation Zones
- YOL Housing
- YOL PSPS Shapes
- YOL West Sacramento
- YOL Winters
- YOL Woodland

			Yolo Zone 61 Evacuation Order
			Yolo Zone 61 Shelter in Place Order
			Yolo Zone 62 Evacuation Order
			Yolo Zone 62 Shelter in Place Order
			Yolo Zone 63 Evacuation Order
			Yolo Zone 63 Shelter in Place Order
			Yolo Zone 64 Evacuation Order
			Yolo Zone 64 Shelter in Place Order
			Yolo Zone 65 Evacuation Order
			Yolo Zone 65 Shelter in Place Order
			Yolo Zone 66 Evacuation Order
			Yolo Zone 66 Shelter in Place Order
			Yolo Zone 67 Evacuation Order
			Yolo Zone 67 Shelter in Place Order
			Yolo Zone 68 Evacuation Order



- Alert Subscriptions**
- Yolo County > City of Davis**
 - Community Messages
 - Press Releases
 - Urgent Safety Alerts
 - Yolo County > City of West Sacramento**
 - Advisory - Press Release
 - Advisory - Road Closures
 - Advisory - Traffic and Police Activity
 - Advisory - Weather Alert
 - Community Messages - Crime Prevention
 - Community Messages - Emergency Prep
 - Community Messages - Events
 - Community Messages - Fire Prevention
 - Community Messages - Public Meetings
 - Yolo County > City of Winters**
 - Community Messages
 - Press Releases
 - Urgent Safety Alerts
 - Yolo County > City of Woodland**
 - Public Safety Alerts
 - Yolo County > Clarksburg**
 - Community Messages
 - Yolo County > Dunnigan**
 - Community Messages
 - Yolo County > Sheriff's Office**
 - Community Messages
 - Press Releases
 - Urgent Safety Alerts



31,837

Citizen Opt-in's

101,266

Uploaded contacts

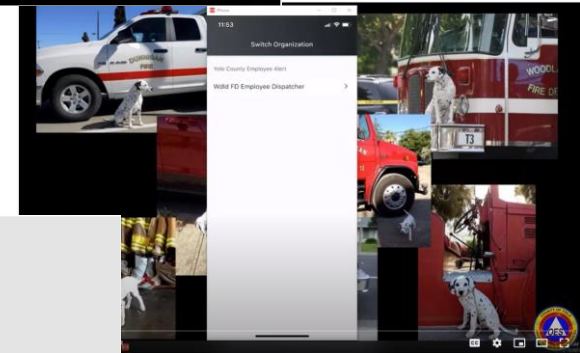
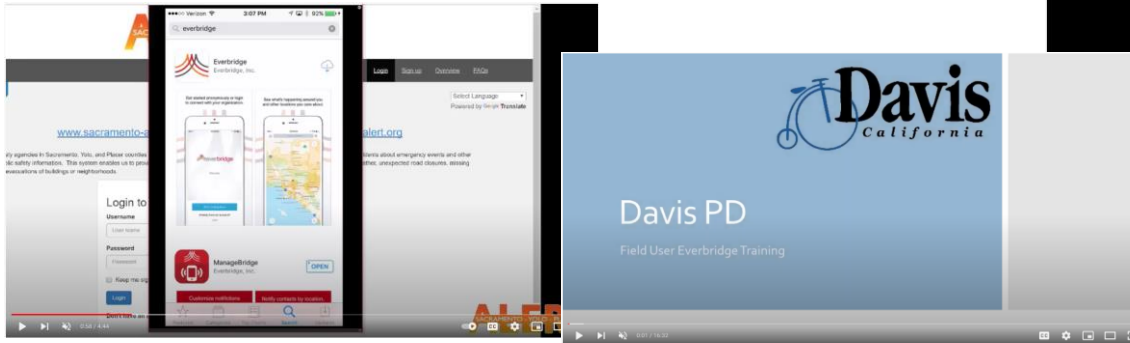
6,398

Opt-out's (system-wide)

TRAINING

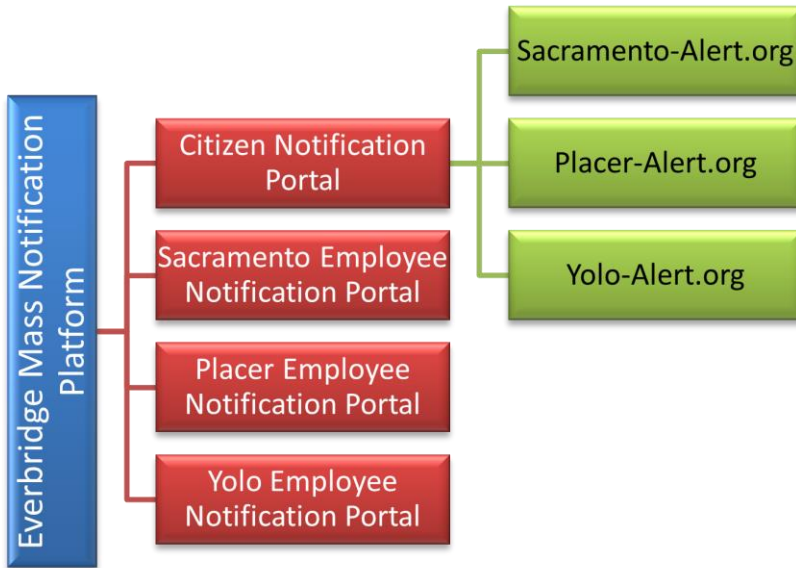
Over 1,000 hours of training for system Administrator's

Training provided for partner agencies & volunteers



3

Partnerships



Authorized Alert Requestors

- Law enforcement official ranked lieutenant or higher
- Fire official ranked battalion chief or higher
- Jurisdictional Emergency Services Directors
- Jurisdictional Public Information Officers

24-7 Support from OES staff



STATE & FEDERAL

