

**EXHIBIT G – PERFORMANCE MEASURES**

Children’s Outpatient Behavioral Health Services	Victor Community Support Services	Edward Hackett, Chief Financial Officer								
<b>Program Purpose</b>	Reduce symptoms and functional impairments related to primary diagnosis, increase caregiver resources and ensure at home placement.									
<b>Program Information</b>	The program serves Yolo County residents who are Medi-Cal eligible and meet medical necessity criteria for specialty mental health services (SMHS). Clients are between the ages of 0-17, and 18-21 if involved in Child Welfare Services and is a non-minor dependent. Specialty Mental Health Services include individual or group therapies and interventions that are designed to reduce mental disability and/or facilitate improvement or maintenance of functioning consistent with the goals of learning, development, independent living and enhanced self-sufficiency. Services are directed toward achieving the client’s/family’s goals and must be consistent with the current Client Treatment Plan.									
<b>PM1: How much did we do?</b>										
1.1	<b>Total FTEs:</b> <table border="1" data-bbox="667 762 1216 947" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th align="center">FTE</th> <th align="center">CLASSIFICATION</th> </tr> </thead> <tbody> <tr> <td></td> <td align="center">Manager/Supervisor</td> </tr> <tr> <td></td> <td align="center">Clinicians</td> </tr> <tr> <td></td> <td align="center">Office Support</td> </tr> </tbody> </table>		FTE	CLASSIFICATION		Manager/Supervisor		Clinicians		Office Support
FTE	CLASSIFICATION									
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1.2	# of open and authorized clients									
1.3	# of intakes									
1.4	# of discharges									
1.5	# of discharges to a lower level of care									
1.6	# of referrals received									
1.7	# of children meeting ICC or IHBS criteria									
1.8	# of children served who are non-English speakers									
<b>PM2: How well did we do it?</b>										
2.1	% of clients who received an intake assessment within 14 days of referral									
2.2	% of clients assessed with Child and Adolescent Needs and Strengths (CANS)									
2.3	% of clients with completed authorization packet within 60 days of admit									
2.4	% of authorization requests completed within 30 days of renewal									
2.5	% of open clients with submitted 6 months progress report									
2.6	# of clients per clinician									
2.7	# of days to successful discharge (quarterly average)									
2.8	% of discharge dispositions submitted within 14 days of discharge date									
2.9	% of ICC and IHBS eligible clients with facilitated CFT every 90 days									
2.10	% of clients who successfully met treatment plan goals									
2.11	% of clients who received 1 <sup>st</sup> clinical appointment within 7 days post psychiatric hospitalization									

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2.12	% of clients who received 1 <sup>st</sup> psychiatric follow up within 30 days post psychiatric hospitalization
2.13	# of provider changes per client
<b>PM3: Is anyone better off?</b>	
3.1	# of clients with decrease in # of items needing action on Child Behavioral/Emotional Need section of CANS from intake to discharge % of clients with decrease in # of items needing action on Child Behavioral/Emotional Need section of CANS from intake to discharge
3.2	# of clients with decrease in # of items needing action on Life Domain Functioning section of CANS from intake to discharge % of clients with decrease in # of items needing action on Life Domain Functioning section of CANS from intake to discharge
3.3	# of clients with decrease in # of items needing action on Caregiver Resources and Needs section of CANS from intake to discharge % of clients with decrease in # of items needing action on Caregiver Resources and Needs section of CANS from intake to discharge
3.4	# of clients who remained in their home (without jail or psychiatric hospital admits) or maintained foster home placement % of clients who remained in their home (without jail or psychiatric hospital admits) or maintained foster home placement