

EXHIBIT G – PERFORMANCE MEASURES

	Program	Agency	Contact
Program Purpose	PEI Stigma and Discrimination Reduction – RISE Latino Farmworker Outreach Program: Reduce mental health stigma and increase knowledge of and access to behavioral health resources among Yolo County Latino/Hispanic farmworkers.		
Program Information	This program will provide targeted outreach to Yolo County Latino/Hispanic farm workers with health issues, mental health issues, and/or substance use issues and refer those in need of Integrated Behavioral Health Care Services to CommuniCare Health Centers, Inc. as a provider of such services.		
PM1: How much did we do?			
Staff	Total FTEs by Classification, including breakdown of program staff who are bilingual and bicultural		
Customers Units of Service	<p>Program Participants: Total # of participants served</p> <ul style="list-style-type: none"> Total # of unduplicated participants served Total # of participants identified as male heads of household Total # of participants who received services in Spanish as their preferred language <p>Program Activities:</p> <ul style="list-style-type: none"> Total # of FTE Promotores actively involved in the program. Total # of Yolo County farm outreach events (minimum one farm per week). <ul style="list-style-type: none"> Average # of participants at farm outreach events. Total # of Latino Male Farmworker Conferences (minimum two per year). <ul style="list-style-type: none"> Total # of participants at each Latino Male Farmworker Conference. Total # of Drop-In Opportunities (minimum two per month; one Saturday and one weekday evening). <ul style="list-style-type: none"> Average # of participants at Drop-In events. 		
PM2: How well did we do it?			
2.1	<p>Satisfaction¹: % and # of participants who reported satisfaction with services (e.g., services were provided at a convenient time and location; program staff made me feel welcomed, connected me to resources in a timely manner, treated me with respect, respected my cultural background / beliefs, spoke to me using language that I understood)</p> <p>Referral/Linkage²: Total # of participants referred to:</p> <ul style="list-style-type: none"> Primary Care services Mental Health and / or Substance Use Disorder services Other support services (e.g., health benefit enrollment, food resources, housing support) <p>Total # of participants referred to any service.</p> <p>Timeliness²: Average interval (in days) between the referral and participation in treatment. Participation is defined as participating at least once in the treatment to which referred.</p>		
PM3: Is anyone better off?			
3.1	<p>Stigma³: % and # of participants with reduced stigmatizing attitudes, knowledge, and/or behavior related to mental illness and seeking mental health services.</p> <p>Knowledge: % and # of participants who reported increased knowledge about resources (e.g., they learned new skills to help them in their mental wellness, how to better address health / mental health needs, access culturally sensitive health / mental health resources)</p> <p>Access: Treatment Engagement²: % and # of participants who completed a referral and engaged in treatment. Engagement is defined as participating at least once in the Program to which they were referred, including:</p> <ul style="list-style-type: none"> Primary Care services Mental Health and / or Substance Use Disorder services Other support services (e.g., health benefit enrollment, food resources, housing support) 		

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	Access: Referral Outcome: % and # of participants who, at follow-up, reported improved outcomes a result of RISE's referral.
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