

| Children’s Outpatient Behavioral Health Services |  | CommuniCare Health Centers | Melissa Marshall,<br>Chief Executive Officer |     |                |  |                    |  |            |  |                |  |  |
|--|--|----------------------------|--|-----|----------------|--|--------------------|--|------------|--|----------------|--|--|
| <b>Program Purpose</b>                           | Reduce symptoms and functional impairments related to primary diagnosis, increase caregiver resources and ensure at home placement.  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| <b>Program Information</b>                       | The program serves Yolo County residents who are Medi-Cal eligible and meet medical necessity criteria for specialty mental health services (SMHS). Clients are between the ages of 0-17, and 18-21 if involved in Child Welfare Services and is a non-minor dependent. Specialty Mental Health Services include individual or group therapies and interventions that are designed to reduce mental disability and/or facilitate improvement or maintenance of functioning consistent with the goals of learning, development, independent living and enhanced self-sufficiency. Services are directed toward achieving the client’s/family’s goals and must be consistent with the current Client Treatment Plan. |                            |  |     |                |  |                    |  |            |  |                |  |  |
| <b>PM1: How much did we do?</b>                  |  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| Staff<br>1.1                                     | <b>Total FTEs:</b> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>FTE</th> <th>CLASSIFICATION</th> </tr> </thead> <tbody> <tr> <td></td> <td>Manager/Supervisor</td> </tr> <tr> <td></td> <td>Clinicians</td> </tr> <tr> <td></td> <td>Office Support</td> </tr> <tr> <td></td> <td></td> </tr> </tbody> </table>  |                            |  | FTE | CLASSIFICATION |  | Manager/Supervisor |  | Clinicians |  | Office Support |  |  |
| FTE  | CLASSIFICATION   |                            |  |     |                |  |                    |  |            |  |                |  |  |
|  | Manager/Supervisor   |                            |  |     |                |  |                    |  |            |  |                |  |  |
|  | Clinicians   |                            |  |     |                |  |                    |  |            |  |                |  |  |
|  | Office Support   |                            |  |     |                |  |                    |  |            |  |                |  |  |
|  |  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 1.2  | # of open and authorized clients   |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 1.3  | # of intakes   |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 1.4  | # of discharges  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 1.5  | # of discharges to a lower level of care   |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 1.6  | # of referrals received  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 1.7  | # of children meeting ICC or IHBS criteria   |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 1.8  | # of children served who are non-English speakers  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| <b>PM2: How well did we do it?</b>               |  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.1  | % of clients who received an intake assessment within 14 days of referral  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.2  | % of clients assessed with Child and Adolescent Needs and Strengths (CANS)   |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.3  | % of clients with completed authorization packet within 60 days of admit   |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.4  | % of authorization requests completed within 30 days of renewal  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.5  | % of open clients with submitted 6 months progress report  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.6  | # of clients per clinician   |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.7  | # of days to successful discharge (quarterly average)  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.8  | % of discharge dispositions submitted within 14 days of discharge date   |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.9  | % of ICC and IHBS eligible clients with facilitated CFT every 90 days  |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.10   | % of clients who successfully met treatment plan goals   |                            |  |     |                |  |                    |  |            |  |                |  |  |
| 2.11   | % of clients who received 1 <sup>st</sup> clinical appointment within 7 days post psychiatric hospitalization  |                            |  |     |                |  |                    |  |            |  |                |  |  |

|                                   |  |
|-----------------------------------|--|
| 2.12                              | % of clients who received 1 <sup>st</sup> psychiatric follow up within 30 days post psychiatric hospitalization  |
| 2.13                              | # of provider changes per client   |
| <b>PM3: Is anyone better off?</b> |  |
| 3.1                               | # of clients with decrease in # of items needing action on Child Behavioral/Emotional Need section of CANS from intake to discharge<br>% of clients with decrease in # of items needing action on Child Behavioral/Emotional Need section of CANS from intake to discharge |
| 3.2                               | # of clients with decrease in # of items needing action on Life Domain Functioning section of CANS from intake to discharge<br>% of clients with decrease in # of items needing action on Life Domain Functioning section of CANS from intake to discharge                 |
| 3.3                               | # of clients with decrease in # of items needing action on Caregiver Resources and Needs section of CANS from intake to discharge<br>% of clients with decrease in # of items needing action on Caregiver Resources and Needs section of CANS from intake to discharge     |
| 3.4                               | # of clients who remained in their home (without jail or psychiatric hospital admits) or maintained foster home placement<br>% of clients who remained in their home (without jail or psychiatric hospital admits) or maintained foster home placement                     |