

Pine Tree Gardens	North Valley Behavioral Health, LLC	Arne Hyson
Program Purpose	Provide residents of Pine Tree Gardens East and West houses with adult residential facility services in their homes.	
Program Information	NVBH, as operator of Pine Tree Gardens West and operator of Pine Tree Gardens East, will provide appropriate 24/7 staff to both manage the residences and provide related appropriate services.	
PM1: How much did we do?		
1.1	Number of beneficiaries served, by age, gender, race/ethnicity, culture (if known), or disability (e.g., hearing impaired, seeing impaired, wheelchair bound).	
PM2: How well did we do it?		
2.1	# and % of clients who stepped down to the next lower level of program and/or more independent living setting.	
2.2	# and % of clients who participated in at least 75% of the offered services, with data collected by program and type of service.	
PM3: Is anyone better off?		
3.2	# and % of clients who did not need psychiatric hospitalization (or a higher level of care) in the past 12 months.	
3.3	# of % of clients who retained stable housing during the past 12 months.	
3.4	# and % of clients who had no days of incarceration in the past 12 months	

Pine Tree Gardens Case Management		North Valley Behavioral Health, LLC	Arne Hyson
Program Purpose	To improve the general health through increased skill development, decrease hospitalizations and increase housing stability of mentally ill residents at both Pine Tree Gardens (PTG) Homes through consistent supports that help residents manage daily.		
Program Information	The PTG case manager new PTG clients acclimate to their new homes through frequent connections, ensuring they get settled in and build a plan around their needs while they're in the home. This may include activities of daily living, financial literacy, how to care for their space and home, scheduling and time management, and medication management. For clients who find they are ready to move on to their next living situation, the case manager will support them in a successful transition.		
PM1: How much did we do?			
1.1	Participants Served: # of PTG residents served and demographics of those served (age, gender, race/ethnicity, disability).		
1.2	Referrals Made: # of service referrals made for these clients broken down by type of referral (primary care, substance use, mental health, other community service)		
PM2: How well did we do it?			
2.1	New Client Engagement Rate: % of new PTG residents that participate in any offered case management service at least once a week .		
2.2	Total Client Participation Rate: % of new PTG residents (lived in a PTG home for 6 months or less) that attend a self/home care, medication management, independent living, financial literacy, scheduling, or time management learning activity provided by the case manager each month .		
2.3	Discharging Client Participation Rate: % of PTG residents that access the case manager as they plan for, or implement, a housing transition or move.		
PM3: Is anyone better off?			
3.1	Stabilization: % and # of clients who have maintained their current housing without admission to Crisis Residential Treatment program and/or an acute inpatient psychiatric care facility.		
3.2	Housing Retention: % and # of PTG clients who successfully maintain their housing during the reporting period.		
3.3	Increase Skillset: % and # of clients who report improved living, home, financial, time, or medication management skills as the result of participating in case management services.		