

EXHIBIT F – PERFORMANCE MEASURES

Building and Strengthening Protective Factors		CommuiCare Health Centers, Inc.	Sara Gavin
Program Purpose	Building and Strengthening Protective Factors program will improve family functioning and resiliency, develop and increase social and concrete supports, expand parents’ knowledge of parenting and child development, and increase parents’ skills to improve nurturing and attachment.		
Program Information	Building and Strengthening Protective Factors’ Program purpose: <ul style="list-style-type: none"> • To provide evidence based services available for child welfare services involved parents, legal guardians and caregivers with a focus on enhancing caregivers’ protective capacity. • To promote child safety in the home through safety planning, counseling, home visiting, and participation in support and instructional groups. • To develop and expand the array of services available, and to better monitor and track outcomes. • To strengthen services for parents who’ve had children removed, and to significantly improve the safety, permanency, and wellbeing of children that are placed into care. • And to provide services necessary in the prevention of removal and re-entry. 		
PM1: How much did we do?			
1.1	# of referrals received		
1.2	# of individuals who completed intake and successfully enrolled in the program		
1.3	# of unduplicated individuals served		
1.4	# of support groups facilitated		
1.5	# of instructional courses facilitated		
1.6	# of individuals who successfully completed a group		
PM2: How well did we do it?			
2.1	# & % of individuals enrolled and attending class/group within five (5) business days of referral		
2.2	# & % of individuals able to attend a scheduled class/group at service location offered		
2.3	# & % of individuals able to attend a scheduled class/group at time and day offered		
PM3: Is anyone better off?			
3.1	# & % of parents with a positive change in their pre and post Protective Factors Survey score in the Family Functioning/Resiliency area.		
3.2	# & % of parents with a positive change in their pre and post Protective Factors Survey score in the Social and Concrete Support areas.		
3.3	# & % of parents with a positive change in their pre and post Protective Factors Survey score in the Nurturing and Attachment area.		
3.4	# & % of parents with a positive change in their pre and post Protective Factors Survey score in the Knowledge of Parenting and Child Development area.		

Submit the Performance Outcome Measures Quarterly via email to HHSQualityManagement@yolocounty.org.