

EXHIBIT F – PERFORMANCE MEASURES

Homeless Outreach and Case Management Services MHBG	Shores of Hope	Leslie Giovanini
Program Purpose	For adults with a diagnosed SMI and/or SMI and co-occurring substance use disorders who are homeless or at risk of becoming homeless, the Outreach and Case management program staff will utilize the impact of outreach, case management, and supplies to achieve the ultimate goal of connecting individuals to mainstream mental health and other supportive services as a method of working towards the elimination of homelessness for this population.	
Program Information	<p>This Shores of Hope program will provide case management services to individuals with serious mental illness (SMI), who are homeless or at risk of becoming homeless in West Sacramento and the surrounding communities. These services will support the delivery of eligible services, with emphasis on:</p> <ul style="list-style-type: none"> • A Case Manager who will connect individuals with mainstream mental health and other supportive services including service linkage to adults with SMI and/or SMI and co-occurring substance use disorders. • Services that are not supported by mainstream mental health programs, such as independent living skill training, benefits advocacy, referrals to ongoing physical and mental health care, good neighbor/landlord relationships, an address for mail and transportation, bus passes, ID vouchers, food assistance, hygiene kits, sleeping bags, blankets, and clothes. 	
PM1: How much did we do?		
1.1	<p>Participants Contact: # of adults with serious mental illness (SMI), who are who are homeless or at-risk of becoming homeless to be contacted</p> <p>Goal: 25 adult clients (aged 18 years and older) per year.</p>	
PM2: How well did we do it?		
2.1	<p>Participants Linked: % and # of adults with serious mental illness (SMI), who are homeless or at-risk of becoming homeless will be connected with services</p> <p>Goal: 72% (18 of the 25 contacted)</p>	
2.2	<p>Participants Experiencing Homelessness Contact: # of adults with serious mental illness (SMI), who are who “literally” homeless (i.e., living outdoors or in an emergency shelter rather than at imminent risk of homelessness)</p> <p>Goal: 72% (13 of the 18)</p>	
PM3: Is anyone better off?		
3.1	<p>Housing Stability: % and # of clients with serious mental illness (SMI) contacted are considered to be at-risk of becoming homeless and have avoided homelessness as a result of the program</p> <p>Goal: 83% (15 of the 18 connected to services)</p>	

See Exhibit C, Paragraph IV.D. for instructions regarding submittal and frequency.