

**YOLO PERFORMANCE
FY 20XX DEPARTMENT PERFORMANCE MEASUREMENT FORM**

Program	Agency	Contact
Program Purpose	For adults with a diagnosed mental illness who reside in a YCCC supportive housing unit/setting, the Housing Support program staff will ensure clients are actively supported to secure and maintain their supportive housing by way of routine coordinated case management services.	
Program Information	<p>This YCCC program will provide coordinated case management services to clients with a mental illness who reside in YCCC's 60 supportive housing units throughout Yolo County. These individualized services include:</p> <ul style="list-style-type: none"> • Aiding in the development and maintenance of independent living skills such as shopping, meal planning, cooking, laundry, and cleaning. • Aiding in the development of a budget. • Assisting with access to community resources. • Encouraging use of support networks. • Assistance with illness management and in keeping psychiatric and medical appointments. • Supporting residents to obtain benefits and rent subsidies. • Encouraging clients to participate in vocational and educational opportunities available in the community by engaging in work, school and volunteer opportunities. 	
PM1: How much did we do?		
1.1	<p>Participants Served: # served Goal: 65 adult clients (aged 18 years and older) per year.</p>	
PM2: How well did we do it?		
2.1	<p>Routine Contact Frequency: # of contacts per month by Housing Support staff for each client Goal: At least one routine case management contact per month for each client in supportive housing.</p>	
2.2	<p>Group Attendance: % and # of unduplicated clients who attend a health education, independent living skills, and/or education/employment group facilitated by YCCC staff. Goal: 50% (33)</p>	
2.3	<p>Education/Vocation Needs Assessment and Resource Linkage: % and # of clients assessed for education, vocational, and/or employment needs and subsequently linked to available resources to increase their "employability". Goal: 50% (33)</p>	
PM3: Is anyone better off?		
3.1	<p>Mental Health Stability: % and # of clients who maintained their current housing without having an admission to either Safe Harbor Crisis Home (SHCH) or an Inpatient Psychiatric Hospital (IPH). Goal: 83% (54)</p>	
3.2	<p>Housing Stability: % and # of clients who, prior to their current supportive housing (SPH) placement, were considered homeless or "undomiciled". Goal: 50% (33)</p>	

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3.3	<p>Independent Living Skills (ILS): % and # of clients who maintained or improved their independent living (IDL) skills (as measured by the bi-annual ILS tool).</p> <p>Goal: 75% (48)</p>
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