

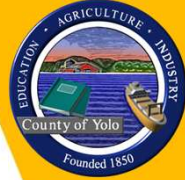
Exclusive Operating Area for 9-1-1 Ambulance Services, Advanced Life Support Interfacility Transport, and Critical Care Transport

Health & Human Services Agency



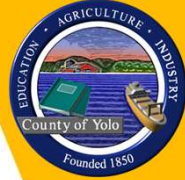
Exclusive Operating Area (EOA)

- Yolo County has single EOA covering entire County
 - Approved by California Emergency Medical Services (EMS) Authority
- Approved Plan involves competitively selected, single ambulance provider to provide ground ambulance services within EOA
 - 9-1-1 Basic and Advanced Life Support (BLS and ALS)
 - ALS Interfacility Transport
 - Critical Care Transport
- Other EMS First Responders may respond to 911 calls but cannot transport patients



Close collaboration with partners to develop RFP

- Eight workshops with partners as part of comprehensive EMS system assessment
- Partner participation on panel drafting Request for Proposal
 - Cities, Yolo County Fire Chiefs Association, Yolo County Auto Aid Chiefs Association, Sutter Davis Hospital, Woodland Memorial Hospital
- Efforts made to address partner concerns with existing contract while balancing need for system sustainability



Close collaboration with partners to score proposals

- Single bid received from American Medical Response
- Reviewed by Committee inclusive of partners
 - 1 representative each from Davis, West Sacramento, Winters, and Woodland
 - 1 rural fire chief
 - 1 local hospital representative
 - 1 outside emergency medical physician
 - 1 representative each from YEMSA and CAO
- AMR bid determined to meet required qualifications
- Proposed ALS base charge per trip: \$3,613.37



Proposed contract details

- 5-year term: April 1, 2024 – April 1, 2029
- Optional 5-year extension
- No cost; contract brings in revenue to support YEMSA's compliance monitoring and system oversight(\$700,000 per year; total of \$3.5M over 5-year term)
- Performance measures include response time standards, clinical performance standards (new), minimum deployed unit hour standards (new), vehicle standards (new), and personnel standards
- Same response time requirements as existing contract
- Supports future implementation of tiered response (ability to dispatch ALS or BLS based on specific call)



Staff recommendation

- Approve proposed contract with American Medical Response

