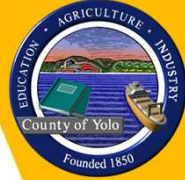




Partnership HealthPlan and Common Spirit Health Contract

**Health and Human Services Agency
Director Nolan Sullivan**



What is Partnership HealthPlan?

Partnership HealthPlan of California is a non-profit community based health care organization that contracts with the state to administer Medi-Cal benefits through local care providers to ensure Medi-Cal recipients have access to high-quality comprehensive cost-effective health care.

Beginning in Solano County in 1994, Partnership provided services in 14 Northern California counties. In 2024, 10 additional counties were added to Partnerships service area.

Partnership's 24 county region now includes : Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo, and Yuba.

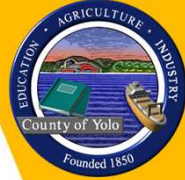




Contracting Situation

Partnership HealthPlan provides the managed care for Medi-Cal recipients in Yolo County. Like other major insurers, Partnership contracts with a variety of doctors, hospital systems and healthcare providers to provide care to their members.

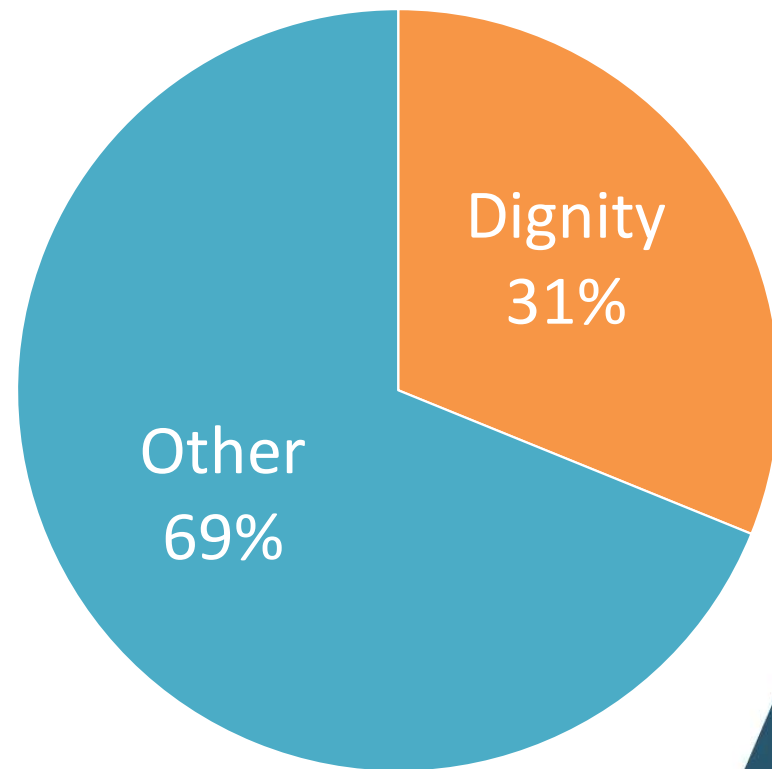
- Partnership and Common Spirit (Dignity Health) have a long standing contractual relationship to provide medical services to Yolo County MC recipients.
- Current contract expired March 31, which means approximately 17,000 Yolo County Medi-Cal patients (and many others across California) have will most likely need to find new primary care provision within the next 30 days.
- Negotiations to date have not resulted in a new contract.

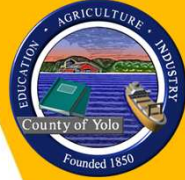


Dignity Share of Partnership Patients

- 54,490 Medi-Cal Recipients in Yolo
- 17,000 Dignity Members (31%)

Other services providers in county include but not limited to: CommuniCare, Winters HealthCare, Elica Healthcare, Kaiser Permanente and other smaller offices.





What can patients do?

Continuity of Care: In some instances, Partnership may be able to arrange for the member and/or their family to continue to see their current Dignity doctor until treatment is completed. However, their doctor must be willing to continue seeing the member and must accept the Partnership rate of payment. Regulations require Dignity to continue to provide care to those who have started receiving care prior contract termination for acute conditions, cancer treatment, pregnancy, and some serious chronic conditions. Partnership's Care Coordination Department in collaboration with our local Dignity partners. For Continuity of Care needs, please instruct clients to call Partnership Care Coordination at (800) 809-1350.

Emergency Care: Members can still access Dignity Hospitals for life-threatening medical care conditions. Members should go to the nearest hospital or call 911.

Primary Care Assignment: Members assigned to Dignity will be placed in "Direct Member" status for the month of April. This means the member can go to any provider willing to bill Partnership. On May 1, members will be assigned to a new PCP. Of course, members can always submit a PCP change request to Member Services to change their doctor.

Partnership's Member Services Department phone number is: 800-863-4155.