

EXHIBIT E – PERFORMANCE MEASURES

| College Campus Based Physical Healthcare, Behavioral Healthcare, and Related Social Services | | CommuniCare Health Centers | Melissa Marshall, Chief Executive Director |
|---|---|----------------------------|---|
| Program Purpose | To provide convenient, on-campus comprehensive health services, behavioral health services, and related social services for Woodland Community College (“WCC”) students and for WCC students to have routine, on-campus access and extended hours that will improve access to comprehensive care. | | |
| Program Information | <p>WCC campus-based physical healthcare, behavioral healthcare, and related social services will provide services in a client-centered, culturally, and linguistically competent manner.</p> <ul style="list-style-type: none"> • To improve beneficiary health and well-being of WCC students. • To provide services with a sensitivity to Spanish-speaking and Russian-speaking students. • To provide education and learning opportunities for both WCC students and WCC staff to increase knowledge of healthy-living habits and services available to them. | | |
| PM1: How much did we do? | | | |
| 1.1 | <u>Behavioral Health Services</u> | | |
| 1.1A | # of students served | | |
| 1.1B | # of students referred through the Early Alert Interface | | |
| 1.1C | # of referrals made to County-based supports and programs | | |
| 1.1D | # of students receiving services during peak hours (8:30am to 4:30pm) | | |
| 1.1E | # of students receiving services during after-hours (4:30pm to 7:00pm) | | |
| 1.2 | <u>Physical Health Services</u> | | |
| 1.2A | # of students served | | |
| 1.2B | # of students referred through the Early Alert Interface | | |
| 1.2C | # of referrals made to County-based supports and programs | | |
| 1.2D | # of students receiving services during peak hours (8:30am to 4:30pm) | | |
| 1.2E | # of students receiving services during after-hours (4:30pm to 7:00pm) | | |
| 1.3 | <u>Social Services</u> | | |
| 1.3A | # of students served | | |
| 1.3B | # of referrals made to County-based supports and programs | | |
| 1.3C | # of tabling events held | | |
| 1.3D | # of health fairs held | | |

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| 1.3E | # of Flu Shot Clinics held |
| 1.3F | # of STI Testing Clinics held |
| 1.3G | # of education and learning events held for staff |
| 1.3H | # of education and learning events held for students |
| 1.4 | # of students that received services in their primary language of Spanish |
| 1.5 | # of students that received services in their primary language of Russian |
| PM2: How well did we do it? | |
| 2.1 | # & % of students who self-report that they received an initial appointment timely |
| 2.2 | # & % of students satisfied with access to and services provided based on results of the Student Satisfaction Survey |
| 2.3 | % of students seen at the Woodland campus |
| 2.4 | % of students seen at the Colusa County campus |
| 2.5 | % of students seen at Lake County campus |
| PM3: Is anyone better off? | |
| 3.1 | # & % of students that self-report improved access to behavioral/physical/social services on campus |
| 3.2 | # & % of students that received routine ¹ care |
| 3.3 | # & % of students that self -report improved access to training and education opportunities |
| 3.4 | # & % of faculty/staff that self -report improved access to training and education opportunities |
| 3.5 | # & % of students that self -report increased knowledge of healthy living habits |
| 3.6 | # & % of faculty/staff that self -report increased knowledge of healthy living habits |

Performance Measures Reports are due Quarterly as follows:

- Submit October 30th for the period of July 1st through September 30th
- Submit January 31st for the period of October 1st through December 31st
- Submit April 30th for the period of January 1st through March 30th
- Submit July 31st for the period of April 1st through June 30th

Contractor shall submit the Performance Outcome Measures report electronically via email to:
Mary.Yung@yolocounty.org and Jennifer.Edwards@yolocounty.org